

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Friday, February 26, 2010 10:24 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/26/2010

Re: Keith Boey
35540 Law Rd
Grafton, OH 44044

Docketing Case No.: 10-0176-EL-ATA

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2010 FEB 26 AM 11:06
PUCO

Notes: Hi,

I have a residence at my location that is heated via Electricity. When the house was constructed I entered into an agreement with Ohio Edison that during the winter months I would received a reduced rate on my electric rate. It was agreed that I would continue to receive this rate during the heating season as long as I remained at that residence and continued to use electricity to heat the house. It was because of this being available that I decided to go all electric.

Recently without any notice, my rates have increase and I learned that Ohio Edison has discontinued this program. I contacted Ohio Edison and was told that they were forced to do this by a PUCO mandate. I am now paying at least 25% more for my service and this is causing quite a financial burden on my family.

I don't understand how Ohio Edison can do this after entering into an agreement. In addition why would they do this during time when customer are out of work or have reduced income due to the economy.

What can be don to force Ohio Edison to honor these commitments?

Thanks you!

Please docket the attached in the case number above.

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