

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Friday, February 26, 2010 8:52 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/26/2010

Re: Dennis Pfouts
17435 Haskins Rd
Chagrin Falls, OH 44023

RECEIVED-DOCKETING DIV
2010 FEB 26 AM 8:52
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: Our electric bills have soared recently.....We have lost the promised all electric home discount..Last year our electric bill was \$598.94 in January and this year it is \$918.02..As senior citizens we cannot afford these outrageous rates..How will we sell?..How will our heirs sell even if we could maintain...We have spent many hundreds of dollars in the past few years upgrading our electric heat system!...We have installed new windows and insulation....Please help us get some relief

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician PZ Date Processed 2/26/2010