

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us  
Sent: Thursday, February 25, 2010 2:46 PM  
To: Docketing  
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/25/2010

Re: Mollie Colan  
1772 Farris Garden Path  
Westlake, OH 44145

Docketing Case No.: 10-0176-EL-ATA

Notes: I am writing to complain about the recent rate hikes that First Energy/ Illuminating Company has imposed on residents with all electric homes. Last month my electric bill was nearly 5 times more than what we had previously paid each months (from \$365 in Jan. to \$1537 in Feb). I was told buy the Illuminating company that it was due in part to the fact they were basing our bills on estimates only for several months. I also learned that it was in part to the rate hikes. Now the company told me that we should expect to pay at least \$800 a month in electric bills. It doesn't seem right that the electric company should have the right to do this, especially during a cold Ohio winter in the middle of a tough recession.

Please docket the attached in the case number above.

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