

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, February 25, 2010 2:45 PM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/25/2010

Re: Dian Menendez
2949 State Route 44
Rootstown, OH 44272

Docketing Case No.: 10-0176-EL-ATA

Notes: Since 1999 we have been on the "all electric home plan" and was told in 2006 when we received notification of a change in service, that we were "grandfathered in" with the 900 plan, but if we ever sold our home, the new owners would not qualify or if we moved to another all electric home, we would not qualify because the plan was being discontinued.

Now, when we received our last 2 bills, we are no longer on the plan because Ohio Edison customer service said I never responded to the notice that was sent out. Yes i did, that is when I was told we were grandfathered in.

Now my bill has doubled!

Please docket the attached in the case number above.

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