

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, February 25, 2010 2:50 PM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/25/2010

Re: Donald Bowers
16348 Forgehill Dr
Garrettsville, OH 44231

Docketing Case No.: 10-0176-EL-ATA

Notes: I'm very unhappy about how much my electric rates have gone up.
I was promised with lowers summer and winter rates if I changed my heating system to geo-thermal which was all electric.
Now out of the blue the rug was pulled from under me and my family.
I have enough problems meeting all my bills without my electric bill more then doubling.
How could you let Ohio Edison do this to me and my family?

Please docket the attached in the case number above.

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Technician OK Date Processed 2-25-2010

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