

FILE

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 51131
 Sent: 2/19/2010 2:45:59 PM
 Message:
 WEB ID: 51131 AT:02-19-2010 at 02:45 PM

08435-E2-SSD

TYPE: complaint

NAME: Mr. Tim Randall

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 14612 Indian Hollow Rd
- Grafton , oh 44044
- USA

PHONE INFORMATION:

- Home: 216-577-7282
- Alternative: 216-906-0066
- Fax: 216-252-1598

E-MAIL: lmdude@earthlink.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Tim Randall/Lynn Stinson
- Service address: 14612 Indian Hollow Rd
- (no service phone number provided?)
- (no account number provided?)

COMPLAINT DESCRIPTION:

The increase in the electric rate is absolutely ridiculous! I made a \$12,000 investment in a geothermal system based on the facts provided to me when deciding on what heating system to use. I made the long term investment based on what was supposed to be a long term commitment by First Energy, not until they could get away with tripling the rates!!! First Energy needs to be held to what was offered to me. Thank you for your immediate attention to this huge problem.

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 Technician OR Date Processed 2/23/2010

RECEIVED-DOCKETING DIV

2010 FEB 23 AM 10:11

PUCO