

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of George)	
A. McCright,)	
)	
Complainant,)	
)	
v.)	Case No. 09-882-GA-CSS
)	
Duke Energy Ohio, Inc.,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) On October 1, 2009, George A. McCright (complainant) filed a complaint against Duke Energy Ohio, Inc. (Duke), alleging that Duke failed to properly notify him before performing preventive maintenance work at his residence. As a result, complainant was forced to make an unexpected and unplanned trip from California for the sole purpose of allowing Duke access into the premises in order to restore gas service after completion of the maintenance work.
- (2) On October 16, 2009, Duke filed its answer to the complaint, denying the material allegations of the complaint. While admitting that it performed the preventive maintenance work at complainant's residence, Duke asserts that its actions in this matter complied with all relevant statutes and rules and regulations of the Commission. In particular, Duke notes that the maintenance work at issue, replacement of gas risers, was specifically approved by the Commission in Case No. 07-589-GA-AIR.
- (3) On January 13, 2010, the parties filed a joint request to dismiss, with prejudice, stating that the parties have resolved all of the issues raised in the complaint.
- (4) The Commission finds that the parties' request to dismiss the complaint, with prejudice, is reasonable and should be granted.

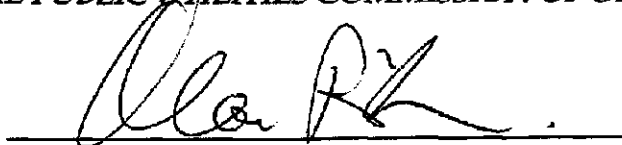
It is, therefore,

ORDERED, That the parties' request to dismiss the complaint, with prejudice, be granted. It is, further,

ORDERED, That Case No. 09-882-GA-CSS be dismissed with prejudice. It is, further,

ORDERED, That a copy of this entry be served upon all parties of record.


THE PUBLIC UTILITIES COMMISSION OF OHIO



Alan R. Schriber, Chairman



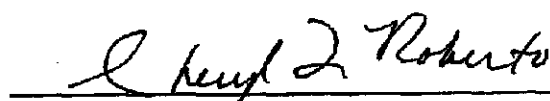
Paul A. Centolella



Ronda Hartman Fergus



Valerie A. Lemmie

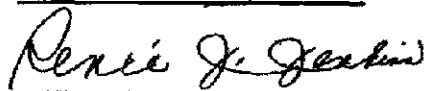


Cheryl L. Roberto

HPG:dah

Entered in the Journal

FEB 11 2010



Renee J. Jenkins
Secretary