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Concord Township, Lake County, Ohio

February 3, 2010

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The Public Utilities Commission of Ohio

180 E. Broad St.
Columbus, OH 43215

Dear Commission:

As Township Trustees, we are often on the frontline of our residents' issues. Those issues today seem to be more directed at utility rates, in particular electricity.

Most recently, we have experienced a flood of calls from residents realizing significant increases in their electric bills and especially those that have "whole house" electricity for their appliances. We have been told of increases ranging 75% and higher. We have also been told that these "whole house" electricity customers were informed when they made the choice of a single form of utility that they would continue to benefit from a discounted rate of electricity because of their choice. Today they are being penalized for this choice. Unfortunately, their alternative of changing from electric to natural gas/propane is too expensive.

Your Commission has been charged with acting on behalf of the citizens of the state with a hand of fairness to those that provide us these critical services for our everyday life. There is no other alternative to FirstEnergy in this area; even NOPEC has signed a long-term contract with FirstEnergy. In such sole-source situations it becomes even more imperative that your Commission act in service to the citizens. Therefore, we wholeheartedly request that you review this matter.

Thank you for your time and consideration.

Most sincerely and respectfully,

A handwritten signature in black ink, appearing to read "Chris Galloway".

Christopher A. Galloway
Chairman

A handwritten signature in black ink, appearing to read "Paul R. Malchesky".

Paul R. Malchesky
Vice-Chairman

A handwritten signature in black ink, appearing to read "Caroline N. Luhta".

Caroline N. Luhta
Trustee

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business

Technician *mm*

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