

January 26, 2010

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Sent via UPS Next Day Delivery

Renee Jenkins
Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

Re:

**Tariff Revisions** 

Birch Telecom of the Great Lakes, P.U.C.O No. 1

Case No. 10-1082-TP-SLF

90-9134-TP-TRF

Dear Ms. Jenkins:

Please find enclosed ten (10) copies of sheet revisions as requested by Ohio Commission staff to the tariff filing for Birch Telecom of the Great Lakes, Inc dba Birch Communications Local Exchange Tariff, case number 10-1082-TP-SLF.

With this filing, Birch Telecom of the Great Lakes, Inc dba Birch Communications intends to introduce new rates and update the late payment fee.

With this filing you will find the original application, Exhibit A, Exhibit B, Exhibit C and Exhibit D which is the customer notification.

We request an effective date of February 24, 2010.

If there are any questions associated with this filing, I can be reached at 816-300-1677 or by email at tjackson@birch.com.

Yours very truly,

Tara Jacksol

Sr. Manager, Legal and Regulatory

**Enclosures** 

# The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 01/18/2008)

In the Matter of the Application of BIRCH TEITHE GREAT LAKES, INC dba BIRCH COMMUNICATIONS TO CHANGE AND UPDATE TARIFF  Name of Registrant(s) BIRCH TELECOM OF DBA(s) of Registrant(s) dba BIRCH COMMU Address of Registrant(s) 2300 MAIN ST. SU Company Web Address www.birch.com Regulatory Contact Person(s) Tara Jackson Regulatory Contact Person's Email Address ta Contact Person for Annual Report Angela Ho Address (if different from above)	) ) ) THE GREAT LAKES INICATIONS ITE 600 KANSAS CIT	Y, MO 64108	32 -TP - SLF e reserved a Case # or a dds BLANK.  300-1677 Fax 8	16-300-3350 8-816-300-1049
Consumer Contact Information <u>Tara Jackson</u> Address (if different from above) Motion for protective order included with filin Motion for waiver(s) filed affecting this case?		: Waivers may toll any		816-300-1677 me.]
Section I – Pursuant to Chapter 4901:11 submitting this form by checking the bo NOTES: (1) For requirements for various application form noted.  (2) Information regarding the number of copies required the docketing information system section, by of the Commission.	xes below. CMRS p ons, see the identified sect uired by the Commission	roviders: Please see ion of Ohio Administration may be obtained from the	<b>the bottom of Sec</b> ve Code Section 4901 Commission's web siz	tion II. and/or the supplemental te at <u>unow.puco.ohio.gov</u>
Carrier Type   Other (explain below)	☐ ILEC		☐ CTS	AOS/IOS
Tier 1 Regulatory Treatment				
Change Rates within approved Range	TRF <u>1-6-04(B)</u> (0 day Notice)			
New Service, expanded local calling	☐ ZTA <u>1-6-04(B)</u>	☐ ZTA <u>1-6-04(B)</u>		
area, correction of textual error	(0 day Notice)	(0 day Notice)		
Change Terms and Conditions,	ATA <u>1-6-04(B)</u>	ATA <u>1-6-04(B)</u>		
Introduce non-recurring service charges Introduce or Increase Late Payment or	(Auto 30 days)	(Auto 30 days)  ATA 1-6-04(B)	<del></del>	
Returned Check Charge	☐ ATA <u>1-6-04(B)</u> (Auto 30 days)	(Auto 30 days)		
Business Contract	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)		
Withdrawal	☐ ATW <u>1-6-12(A)</u> (Non-Auto)	ATW 1-6-12(A) (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	SLF <u>1-6-04(B)</u> (Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring	☐ TRF <u>1-6-05(E)</u>	☐ TRF <u>1-6-05(E)</u>		
service charges	(0 day Notice)	(0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	TRF <u>1-6-05(C)</u> (0 day Notice)		☐ TRF <u>1-6-05(C</u> (0 day Notice)	
Residential - Change Rates, Terms and	☐ TRF <u>1-6-05(E)</u>	TRF <u>1-6-05(E)</u>	☐ TRF <u>1-6-05(E</u>	1
Conditions, Promotions, or Withdrawal	(0 day Notice)	(0 day Notice)	(0 day Notice)	
Residential - Tier 2 Service Contracts	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services	Detariffed	Detariffed	Detariffed	1

# Section I - Part II - Certificate Status and Procedural

######################################					
Certificate Status	ILEC	CLEC	CTS	AOS/IOS	
Certification (See Supplemental ACE form)		☐ ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)	
Add Exchanges to Certificate	☐ ATA <u>1-6-09(C)</u> (Auto 30 days)	AAC <u>1-6-10(F)</u> (0 day Notice)	CLECs must attach a d Exchange Listing Form		
Abandon all Services - With Customers	ABN <u>1-6-11(A)</u> (Non-Auto)	ABN <u>1-6-11(A)</u> (Auto 90 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)	☐ ABN <u>1-6-11(B)</u> (Auto 14 day)	
Abandon all Services - Without Customers		ABN <u>1-6-11(A)</u> (Auto 30 days)	ABN <u>1-6-11(B)</u> (Auto 14 day)	☐ ABN <u>1-6-11(B)</u> (Auto 14 day)	
Change of Official Name (See below)	ACN <u>1-6-14(B)</u> (Auto 30 days)	ACN <u>1-6-14(B)</u> (Auto 30 days)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)	OlO <u>1-6-14(A)</u> (0 day Notice)	
Change in Ownership (See below)	ACO <u>1-6-14(B)</u> (Auto 30 days)	ACO <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	☐ CIO <u>1-6-14(A)</u> (0 day Notice) (	
Merger (See below)	☐ AMT <u>1-6-14(B)</u> (Auto 30 days)	AMT <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)	
Transfer a Certificate (See below)	☐ ATC <u>1-6-14(B)</u> (Auto 30 days)	☐ ATC <u>1-6-14(B)</u> (Auto 30 days)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)	
Transaction for transfer or lease of property, plant or business (See below)	☐ ATR <u>1-6-14(B)</u> (Auto 30 days)	☐ ATR <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)	
Procedural					
Designation of Process Agent(s)	TRF (0 day Notice)	TRF (0 day Notice)	TRF (0 day Notice)	☐ TRF (0 day Notice)	
Section II - Carrier to Carrier (Pursuan					
Carrier to Carrier	ILEC	CLEC		<u>-</u>	
Interconnection agreement, or	☐ NAG <u>1-7-07</u>	☐ NAG <u>1-7-07</u>		-	
amendment to an approved agreement	(Auto 90 day)  ARB 1-7-09	(Auto 90 day)			
Request for Arbitration	(Non-Auto)	Non-Auto)			
Introduce or change c-t-c service tariffs,	ATA <u>1-7-14</u> (Auto 30 day)	L ATA <u>1-7-14</u> (Auto 30 day)			
Introduce or change access service pursuant to 07-464-TP-COI	ATA (Auto 30 day)				
Request rural carrier exemption, rural carrier supension or modifiction	UNC <u>1-7-04</u> or (Non-Auto) <u>1-7-05</u>	UNC <u>1-7-04</u> or (Non-Auto) 1-7-05			
Pole attachment changes in terms and conditions and price changes.	UNC 1-7-23(B) (Non-Auto)	UNC <u>1-7-05</u> (Non-Auto)			
<u>CMRS Providers</u> See <u>4901:1-6-15</u>	RCC [Registration & Change in Operations] (0 day)		NAG [Interconnection Agreement or Amendment] (Auto 90 days)		
Other* (explain)					

\*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the

Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

# **AFFIDAVIT**

# Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, <u>Birch Telecom of the Great Lakes Inc. dba Birch Communications</u>, and I am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on January 23, 2010

at 2300 Main St. Suite 600 Kansas City, MO 64108

\*(Signature and Title) OROL COMEK January 23, 2010
Senange Selection of Company Control of the Market Selection of the Company of the Company

This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

#### VERIFICATION

I, <u>Christopher J. Bunce</u> verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) SUKAO GACKM

SK. Wayose Lence Regulation

\_January 23, 2010\_\_\_\_\_

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohlo Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

# Exhibit A of Attachments Case No. 10-1082-TP-SLF

Local Exchange Tariff No. 1

# Sheets:

Sheet No. 29 Sheet No. 42.2 Sheet No. 48

Sheet No. 54.30

Exhibit B – Revised Sheets Exhibit C – Explanation of Changes Case No. 10-1082-TP-SLF

Local Exchange Tariff No. 1

# Sheets:

Sheet No. 29 - update Late Payment Charge

Sheet No. 42.2 – grandfather service

Sheet No. 48 - grandfather service

Sheet No. 54.30 - Facilities, CAR and Regulatory Compliance charges

Exhibit D
Customer Notification
Case No. 10-1082-TP-SLF

Customer notifications are scheduled to be sent by bill message one month before the charges will take effect and will only be sent to the impacted customers.

# 1. CHANGE IN LATE PAYMENT CHARGE:

# LINE LEVEL MESSAGE

Effective with your next invoice, this rate will change from X to Y.

Effective with your next invoice, the name of this service will change from X to Y.

# 2. FACILITIES CHARGE:

# PAGE 2 INVOICE MESSAGE:

#### **New Look Fees**

Effective on your next invoice, certain fees will change. The Line Recovery Charge and Interexchange Access Charge are being eliminated and replaced with the new Facilities Charge and Supplementary Facilities Charge. In addition, the contribution you pay toward the Federal Universal Service Fund may vary. The overall impact on your total charges for service will be minimal.

# 3. CARRIER ACCESS RECOVERY and

Tariff P.U.C.O. No. 1 1st Revised Sheet No. 29 Cancels Original Sheet No. 29

#### 2. RULES AND REGULATIONS (continued)

# 2.6 Responsibility of the Customer (continued)

#### 2.6.8 Late Payment Charge

The Company may apply a late payment charge of \$11.00 for Business and \$5.00 for Residential if any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment. The late payment charge shall be applied to the portion of the payment not received by the date due, multiplied by a factor. The late factor shall be 1.5% per month.

(AT)

Collection procedures are unaffected by the application of the late payment charge. The late payment charge does not apply to final amounts.

# 2.7 Responsibility of the Company

# 2.7.1 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Tariff and applicable rules of the Commission.
- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change, or rearrange any equipment or facility at any time and from time to time, but shall not thereby materially reduce the technical parameters of the service provided to the Customer.
- D. Subject to the arrangement of the Company and to all of the regulations contained in this Tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the customer. The Company will advise Customers in writing of any additional charges when special construction is requested. Special construction is that construction undertaken and characterized by one or more of the following:
  - 1. Facilities requested are not presently available, and there is no other requirement for the facilities so constructed.
  - 2. Facilities requested are of a type other than that which the Company would normally utilize in the furnishing of its services.
  - 3. Facilities requested are over a route other than that which the Company would normally utilize in the furnishing of its services.

Issue Date: January 26, 2010

Effective Date: February 24, 2010

BIRCH TELECOM OF THE GREAT LAKES, INC. dba Birch Communications

Local Exchange Services

Tariff P.U.C.O. No. 1 2nd Revised Sheet No. 42.2 Cancels 1st Revised Sheet No. 42.2

#### 4 SERVICES

- 4.1 Exchange Access Lines
  - Main Service 4.1.1

A. Business (1)(2) (3)

(AT)

Description

Rate Group A

Max.

Flat Rate 1-Party

\$60.00

B. Facilities Charges in Section 4.2.18 will apply.

(AT)

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line" basis.

#### Footnotes

(1) The rates for main service do not include a telephone instrument.

(2) The rates for main service include Touch-Tone and Series Completion Hunting.

(3) Effective February 24, 2010, this product is grandfathered and no longer available.

(AT)

Issue Date: January 26, 2010

Effective Date: February 24, 2010

BIRCH TELECOM OF THE GREAT LAKES, INC. dba BIRCH COMMUNICATIONS

Local Exchange Services

Tariff P.U.C.O. No. 1 2nd Revised Sheet No. 48 Cancels 1st Revised Sheet No. 48

- 4. SERVICES (continued)
  - 4.2 General Exchange Services (continued)

(AT)

4.2.3 A. Birch Basic Business Line (1)

Birch Basic Business Line is available within the Exchange Area as defined in Section 3 of this Tariff. The rates are located in Section 5 of this tariff.

 Monthly Rate

 Rate
 Non-Recurring

 Group A
 Installation Charge(1)

 Max.
 Max.

 \$60.00
 \$80.00

One Flat Rate 1-Party Line

B. Facilities Charges in Section 4.2.18 apply.

(AT)

(1) Effective February 24, 2010, this service is grandfathered and no longer available.

(AT)

Issue Date: January 26, 2010

Effective Date: February 24, 2010

# 4. SERVICES (continued)

4.2.18 Miscellaneous Service Charges

#### 1. Facilities Charges

The Facilities Charge provides for delivery of high quality services, including connecting customers to the network, customer service and network monitoring, updating operational systems, and the construction of a facilities-based network. The Facilities Charge is applied to each line. A Supplementary Facilities Charge is also applied to each line where Birch Long Distance service is used.

Charge (per line)
Facilities Charge

Current Rate \$6.38

Charge (per line with Birch LD)
Supplementary Facilities Charge

Current Rate \$1.00

# 2. Carrier Access Recovery Charge

The Carrier Access Recovery Charge funds a contribution towards higher costs of interconnection with other carriers. This charge is applied to each Business line.

<u>Charge (per line)</u> Carrier Access Recovery Charge Current Rate \$1.35

# 3. Regulatory Compliance Fee

The Regulatory Compliance Fee covers costs associated with ongoing regulatory and compliance obligations, participation in regulatory proceedings, handling customer complaints with regulatory agencies, and negotiations with other regulated carriers. This charge is applied to each line.

<u>Charge (per line)</u> Regulatory Compliance Fee Current Rate \$0.75

(AT)

(AT)