

BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO

Dependable Chemical Co., Inc.,)	
)	
Complainant,)	
)	
v.)	Case No. 10-0031-TP-CSS
)	
AT&T Ohio,)	
)	
Respondent.)	

AT&T OHIO'S ANSWER

AT&T Ohio¹, for its Answer to the Complaint filed against it, states as follows:

1. AT&T Ohio provided certain Commission-regulated services to Complainant under a 60-month contract entered into in 2003.

2. The contract specified the alternatives available to the customer at the end of the contract term.

3. The Complainant did not avail itself of the opportunity to enter into a new term payment plan at the end of the contract term and the services were re-rated at the then-current rates set forth in the AT&T Ohio Guidebook.

¹ The Ohio Bell Telephone Company is a public utility in Ohio and provides certain Commission-regulated services in Ohio, such as the services at issue here, as well as other services. The Complainant used the name "AT&T" in its complaint. The Ohio Bell Telephone Company uses the name AT&T Ohio, which is used in this Answer.

4. The Complainant subsequently ordered the disconnection of the services.

5. AT&T Ohio denies any allegation of the Complaint not specifically admitted.

6. AT&T Ohio avers that it has breached no legal duty owed to the Complainant and that its service and practices at all relevant times have been in full accordance with all applicable provisions of law and accepted standards within the telephone industry.

WHEREFORE, having fully answered, Respondent AT&T Ohio respectfully prays that this Complaint be dismissed.

Respectfully submitted,

AT&T Ohio

By: /s/ Jon F. Kelly

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Its Attorney

Certificate of Service

I hereby certify that a copy of the foregoing has been served this 26th day of January, 2010 by first class mail, postage prepaid, on the party shown below.

/s/ Jon F. Kelly

Jon F. Kelly

Dependable Chemical Co., Inc.

Homer S. Taft, President
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Summary: Answer electronically filed by Jon F Kelly on behalf of AT&T Ohio