

November 30, 2009 *Via Electronic Filing*

Ms. Renee Jenkins, Commission Secretary Docketing Division Public Utilities Commission of Ohio 180 East Broad Street, 13th Floor Columbus, OH 43215-3793

RE: Tariff Revision for Inmate Calling Solutions, LLC d/b/a ICSolutions Case No.09-1870-TP-ATA

Dear Ms. Jenkins:

Enclosed for filing please find the revised tariff pages along with the current Ohio Telecommunications Application Form submitted on behalf of Inmate Calling Solutions, LLC d/b/a ICSolutions ("ICS".) The purpose of this filing is to add a provision for wireless call termination and add additional rate options for Prepaid Institutional Calling Services. ICS does not have any presubscribed customers therefore no customer notice was provided. The Company respectfully requests an effective date for this filing of December 1, 2009.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing may be directed to my attention at (407) 740-3004 or via email to <u>rnorton@tminc.com</u>.

Sincerely,

Labi Nota

Robin Norton Consultant to Inmate Calling Solutions, LLC

RN/lm

cc: Ken Dawson, ICS file: ICS - OH tms: OHn0901

The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 01/18/2008)

In the Matter of the Application of <u>Inmate Calling Solutions,</u> LLC d/b/a ICSolutions for a Tariff Revision)))	TRF Docket No. Case No. 09-1870-TP-A7 NOTE: Unless you have reserved a Caleave the "Case No" fields BLANK.	
Name of Registrant(s): Inmate Calling Solutions, LLC			
DBA(s) of Registrant(s): ICSolutions			
Address of Registrant(s): 5883 Rue Ferrari, San Jose, Calif	iornia 9513	8	
Company Web Address: www.inmatecallingsolutions.com			
Regulatory Contact Person(s): Ken Dawson		Phone: 408-362-4000	Fax: 408-362-2798
Regulatory Contact Person's Email Address: kdawson@icso	lutions.com	<u>1</u>	
Contact Person for Annual Report: Ken Dawson			Phone: 408-362-4000
Address (if different from above)			
Consumer Contact Information: Ken Dawson			Phone: 408-362-4000
Address (if different from above)			
Motion for protective order included with filing? 🛄 Yes			
Motion for waiver(s) filed affecting this case? \Box Yes \boxtimes 1	No [Note: V	Waivers may toll any automatic ti	imeframe.]

Section I – Pursuant to Chapter <u>4901:11-6 OAC</u> – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. *CMRS providers: Please see the bottom of Section II.*

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at <u>www.puco.ohio.gov</u> under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

<u>Carrier Type</u> Other (explain below)		CLEC	CTS	🛛 AOS/IOS
Tier 1 Regulatory Treatment				
Change Rates within approved Range	☐ TRF <u>1-6-04(B)</u> (0 day Notice)	☐ TRF <u>1-6-04(B)</u> (0 day Notice)		
New Service, expanded local calling area, correction of textual error	C ZTA <u>1-6-04(B)</u> (0 day Notice)	☐ ZTA <u>1-6-04(B)</u> (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	ATA <u>1-6-04(B)</u> (Auto 30 days)	☐ ATA <u>1-6-04(B)</u> (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	☐ ATA <u>1-6-04(B)</u> (Auto 30 days)	☐ ATA <u>1-6-04(B)</u> (Auto 30 days)		
Business Contract	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)		
Withdrawal	ATW <u>1-6-12(A)</u> (Non-Auto)	ATW <u>1-6-12(A)</u> (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	☐ SLF <u>1-6-04(B)</u> (Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring service charges	☐ TRF <u>1-6-05(E)</u> (0 day Notice)	☐ TRF <u>1-6-05(E)</u> (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	☐ TRF <u>1-6-05(C)</u> (0 day Notice)	☐ TRF <u>1-6-05(C)</u> (0 day Notice)	☐ TRF <u>1-6-05(C)</u> (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	☐ TRF <u>1-6-05(E)</u> (0 day Notice)	☐ TRF <u>1-6-05(E)</u> (0 day Notice)	☐ TRF <u>1-6-05(E)</u> (0 day Notice)	
Residential - Tier 2 Service Contracts	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		ACE <u>1-6-10</u> (Auto 30 days)	☐ ACE <u>1-6-10</u> (Auto 30 days)	☐ ACE <u>1-6-10</u> (Auto 30 days)
Add Exchanges to Certificate	☐ ATA <u>1-6-09(C)</u> (Auto 30 days)	☐ AAC <u>1-6-10(F)</u> (0 day Notice)	CLECs must attach a c Exchange Listing Form	
Abandon all Services - With Customers	☐ ABN <u>1-6-11(A)</u>	☐ ABN <u>1-6-11(A)</u>	☐ ABN <u>1-6-11(B)</u>	☐ ABN <u>1-6-11(B)</u>
	(Non-Auto)	(Auto 90 day)	(Auto 14 day)	(Auto 14 day)
Abandon all Services - Without		ABN <u>1-6-11(A)</u>	ABN <u>1-6-11(B)</u>	☐ ABN <u>1-6-11(B)</u>
Customers		(Auto 30 days)	(Auto 14 day)	(Auto 14 day)
Change of Official Name (See below)	ACN <u>1-6-14(B)</u>	☐ ACN <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Change in Ownership (See below)	ACO <u>1-6-14(B)</u>	☐ ACO <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice) (
Merger (See below)	AMT <u>1-6-14(B)</u>	☐ AMT <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	☐ CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Transfer a Certificate (See below)	☐ ATC <u>1-6-14(B)</u>	☐ ATC <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	☐ ATR <u>1-6-14(B)</u>	☐ ATR <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Procedural	<u>a na seconda de consector a consector a consector de la consec</u>			en Andri, Adding Sport, n. 1997 (1997) (2017) (2017) (2017)
Designation of Process Agent(s)	TRF (0 day Notice)	TRF (0 day Notice)	TRF (0 day Notice)	TRF (0 day Notice)

Section II – Carrier to Carrier (Pursuant to <u>4901:1-7</u>), CMRS and Other

Carrier to Carrier	ILEC	CLEC	a susses	
Interconnection agreement, or	□ NAG <u>1-7-07</u>	□ NAG <u>1-7-07</u>		
amendment to an approved agreement	(Auto 90 day)	(Auto 90 day)		
Request for Arbitration	ARB <u>1-7-09</u> (Non-Auto)	ARB <u>1-7-09</u> (Non-Auto)		
Introduce or change c-t-c service tariffs,	☐ ATA <u>1-7-14</u> (Auto 30 day)	☐ ATA <u>1-7-14</u> (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier supension or modifiction	UNC <u>1-7-04</u> or (Non-Auto) <u>1-7-05</u>	UNC <u>1-7-04</u> or (Non-Auto) <u>1-7-05</u>		
Pole attachment changes in terms and conditions and price changes.	UNC 1-7-23(B) (Non-Auto)	UNC <u>1-7-05</u> (Non-Auto)		
CMRS Providers See <u>4901:1-6-15</u>	[Registration & Change in Operations] [Interc		NAG [Interconnection Agree (Auto 90 days)	ment or Amendment]

Other* (explain) Tariff Revision to add a provision for wireless call termination and add additional rate options for Prepaid Institutional Calling Services.

*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see <u>the 4901:1-6-14 Filing Requirements on the Commission's Web Page</u> for a complete list of exhibits.

Description:
The tariff pages subject to the proposed change(s) as they exist before the change(s)
The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in
the right margin.
A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

<u>AFFIDAVIT</u>

Compliance with Commission Rules and Service Standards

I am an authorized representative of the applicant corporation, **Inmate Calling Solutions**, LLC and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on November 30, 2009 at Maitland, FL 32751

Robin Norton, Consultant to Inmate Calling Solutions, LLC

This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an
authorized agent of the applicant.

VERIFICATION

I, Robin Norton, verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, are true and correct to the best of my knowledge.

Robin Norton, Consultant to Inmate Calling Solutions, LLC

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

- 30-00

|| - 3*0 -* 9 Date

Global Tel*Link Corporation

Exhibit A

Current Tariff Pages

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	
1	1 st Revised		26	2 nd Revised	
2	3 rd Revised	*	26.1	1 st Revised	
3	1 st Revised		27	2 nd Revised	*
4	1 st Revised		27.1	Original	*
5	1 st Revised		28	1 st Revised	
6	1 st Revised		29	2 nd Revised	*
7	1 st Revised		30	1 st Revised	
8	1 st Revised		31	1 st Revised	
9	1 st Revised		32	1 st Revised	
10	1 st Revised				
11	1 st Revised				
12	1 st Revised				
13	1 st Revised				
14	1 st Revised				
15	1 st Revised				
16	1 st Revised				
17	1 st Revised				
18	1 st Revised				
19	1 st Revised				
20	1 st Revised				
21	1 st Revised				
22	1 st Revised				
23	1 st Revised				
24	1 st Revised				
25	1 st Revised				

* - indicates those pages included with this filing.

(T)

(T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Prepaid Institutional Calling Services, (Cont'd.)

3.7.1 General, (Cont'd.)

Payments for Prepaid Collect Accounts and any Available Usage Balance are refundable upon request, typically after release of the inmate from the Confinement Institution. The Available Usage Balance expires six months from the date the last call is made on the Debit or Prepaid account. No refunds of unused balances will be issued after the expiration date.

Initial or additional deposits to prepaid accounts may be made via selected retail outlets with which the Company may contract to receive Customer payments, or via Western Union, commercial credit card, debit card or e-checks. Payments may be made in any amount.

Prepaid Institutional Calling Services are available 24 hours a day, seven days per week. Access to telephone service by an inmate may be subject to time of day and usage restrictions imposed by individual Confinement Institutions. No minimum service period applies.

Network usage for Prepaid Institutional Calls is deducted from the Available Usage Balance in full minute increments. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest penny on a per call basis.

3.7.2 Prepaid Institutional Calling Services - Rates and Charges

Rates and charges for Prepaid Institutional Calling Services are provided at a ten percent discount off standard institutional collect rates and charges.

3.8 ISC Switched Direct Dial and Toll Free Service

ICS Switched Direct Dial and Toll Free Services are offered to presubscribed customers for both inbound and outbound, intraLATA and interLATA, calling over standard switched lines. Calls are billed in six (6) second increments after an initial minimum call duration of eighteen (18) seconds. Rates are not time of day sensitive and apply 24 hours per day, 7 days a week.

3.8.1 Rates and Charges

Calls are billed in sixteen (16) second increments after an initial minimum call duration of six (6) seconds. Rates are not time of day sensitive and apply 24 hours per day, 7 days a week.

A. ICS Switched Direct Dial Usage Charges

Per Minute Rate: \$0.10

B. ICS Switched Toll Free Usage Charges

Per Minute Rate: \$0.10

3.9 ICS Dedicated Direct Dial and Toll Free Service

ICS Dedicated Direct Dial and Toll Free Services are offered to presubscribed customers for both inbound and outbound, intraLATA and interLATA, calling over dedicated access lines. Calls are billed in sixteen (16) second increments after an initial minimum call duration of six (6) seconds. Rates are not time of day sensitive and apply 24 hours per day, 7 days a week.

3.9.1 Rates and Charges

Calls are billed in sixteen (16) second increments after an initial minimum call duration of six (6) seconds. Rates are not time of day sensitive and apply 24 hours per day, 7 days a week.

A. ICS Dedicated Direct Dial Usage Charges

Per Minute Rate: \$0.07

B. ICS Dedicated Toll Free Usage Charges

Per Minute Rate: \$0.07

Global Tel*Link Corporation

<u>Exhibit B</u>

Proposed

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	
1	1 st Revised		26	2 nd Revised	
2	4 th Revised	*	26.1	1 st Revised	
2 3	1 st Revised		27	2 nd Revised	
4	1 st Revised		27.1	Original	
5	1 st Revised		28	1 st Revised	
6	1 st Revised		29	3 rd Revised	*
7	1 st Revised		29.1	Original	*
8	1 st Revised		30	2 nd Revised	*
9	1 st Revised		31	2 nd Revised	*
10	1 st Revised		32	1 st Revised	
11	1 st Revised				
12	1 st Revised				
13	1 st Revised				
14	1 st Revised				
15	1 st Revised				
16	1 st Revised				
17	1 st Revised				
18	1 st Revised				
19	1 st Revised				
20	1 st Revised				
21	1 st Revised				
22	1 st Revised				
23	1 st Revised				
24	1 st Revised				

25 1st Revised

* - indicates those pages included with this filing.

December 1, 2009

Prepaid Institutional Calling Services, (Cont'd.) 3.7

3.7.1 General, (Cont'd.)

A.

Payments for Prepaid Collect Accounts and any Available Usage Balance are refundable upon request, typically after release of the inmate from the Confinement Institution. The Available Usage Balance expires six months from the date the last call is made on the Debit or Prepaid account. No refunds of unused balances will be issued after the expiration date.

Initial or additional deposits to prepaid accounts may be made via selected retail outlets with which the Company may contract to receive Customer payments, or via Western Union, commercial credit card, debit card or e-checks. Payments may be made in any amount.

Prepaid Institutional Calling Services are available 24 hours a day, seven days per week. Access to telephone service by an inmate may be subject to time of day and usage restrictions imposed by individual Confinement Institutions. No minimum service period applies.

Network usage for Prepaid Institutional Calls is deducted from the Available Usage Balance in full minute increments. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest penny on a per call basis.

3.7.2 **Prepaid Institutional Calling Services - Rates and Charges**

			(D) (D)
Opti	on 1		(N)
1.	Local Service Charge, Per Call: *	\$2.75	1
	Local Message Rate, Per Call:	\$0.25	Ì
2.	Intra/InterLATA Service Charge, per Call:	\$2.75	
	Intra/InterLATA Usage Charge, Rate per Minute:	\$0.36	(N)

* The company reserves the right to rate calls terminating to wireless numbers at the applicable (N) intraLATA toll rate. (N)

Issued: December 1, 2009 Effective: December 1, 2009 By: Ken Dawson, VP Contracts & Regulatory 5883 Rue Ferrari San Jose, California 95138 OHn0901

3.7	Prepa	id Inst	itutiona	ll Calling Services, (Cont'd.)		(N)	
	3.7.2	Prep	aid Inst	titutional Calling Services - Rates and Charges, (Co	nt'd.)		
		B.	Option 2				
			1.	Local Service Charge, Per Call: *	\$1.10		
			2.	IntraLATA, Service Charge, per Call	\$1.10		
				IntraLATA, Usage Charge, Rate per Minute:	\$0.20		
			3.	InterLATA, Service Charge, per Call	\$2.50		
				InterLATA, Usage Charge, Rate per Minute:	\$0.31		
		C.	Opti	on 3			
			1.	Service Charge, Per Call:	\$2.75		
			2.	Usage Charge, Rate per Minute:	\$0.36		
						(N)	

The company reserves the right to rate calls terminating to wireless numbers at the applicable (N) intraLATA toll rate. (N)

3.8 [Reserved for Future Use]

Issued: December 1, 2009 By:

Case No.:

(D)

(D)

3.9 [Reserved for Future Use]

Issued: December 1, 2009 By:

(D)

(D)

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

11/30/2009 2:27:47 PM

in

Case No(s). 09-1870-TP-ATA

Summary: Tariff revision to add a provision for wireless call termination and add additional rate options for Prepaid Institutional Calling Services. electronically filed by Laura McGrath on behalf of Inmate Calling Solutions, LLC d/b/a ICSolutions