

November 25, 2009 Via Electronic Delivery

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RE:

Data Request Case Number 09-1010-TP-ATA

Docket No. - 90-9011-CT-TRF

Ms. Renee Jenkins, Commission Secretary

Public Utilities Commission of Ohio 180 East Broad Street. 13th Floor

Columbus, Ohio 43215-3793

P.U.C.O. Tariff No. 11 Access Revision of tw telecom of ohio llc

Dear Ms. Jenkins:

Attached for filing please find the revised access services replacement tariff pages filed on behalf of **tw telecom of ohio llc**. Pursuant to our conversations and correspondence with Staff, the enclosed pages reflect the requested changes in the Company's jurisdictional reporting language. The following tariff pages are included with this filing:

First Revised Page 25 Original Page 26.1

Any questions you may have regarding this filing may be directed to my attention at (407) 740-3002 or via e-mail at cwightman@tminc.com.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose. Thank you for your assistance.

Sincerely

Connie Wightman

Consultant

CW/bc

Attachments

cc: Tammy Chatfield, tw telecom(transmittal only)

file: tw telecom - OH - Access

tms: OHa0905a

CARRIER TO CARRIER

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Obligations of the Customer, (Cont'd.)

2.10.5 Design of Customer Services

The Customer shall be responsible for its own expense for the overall design of its services and for any redesigning or rearrangements of its services which may be required because of changes in facilities, operations or procedures of the Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

2.10.6 Network Contingency Coordination

The Customer shall, in cooperation with the Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications service.

2.10.7 Jurisdictional Reporting

For purposes of determining the jurisdiction of Switched Access Services and Local Usage, to the extent the Company receives sufficient call detail to permit it to determine the jurisdiction of some or all originating and terminating access and/or local minutes of use, the Company will use that call detail to render bills for those minutes. To the extent call detail is not available, the jurisdictional reporting requirements specified below will apply.

When a Customer orders Access Services, its projected Percent Interstate Usage (PIU) and/or Percent Local Usage (PLU) must be provided to the Company. Except to the extent the Company has sufficient call detail to determine the jurisdiction of the call, these percentages will be used by the Company to apportion the usage and/or charges between interstate, intrastate, and local until a revised report is received as set forth herein.

To the extent that sufficient call detail is unavailable and the Customer has failed to provide its projected PIU and or PLU, the Company shall allocate unidentifiable minutes subject to the PIU first by relying on the previously reported PIU and or PLU. If no PIU and or PLU was previously reported, the Company shall allocate unidentifiable minutes subject to the PIU as 50 percent interstate traffic and 50 percent intrastate traffic and unidentifiable minutes subject to the PLU as 50 percent intrastate traffic and 50 percent local traffic.

Issued: October 28, 2009 Effective: November 27, 2009

Issued by:

Pamela Sherwood, Vice President - Regulatory Affairs 4625 W.86th Street, Suite 500 Indianapolis, IN 42628

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CARRIER TO CARRIER

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

- 2.10 Obligations of the Customer, (Cont'd.)
 - 2.10.7 Jurisdictional Reporting, (Cont'd.)
 - C. Jurisdictional Reports Verification

If a billing dispute arises or a regulatory commission questions the PIU or PLU factor, the Customer will provide the data issued to determine the PIU or PLU factor. The Customer will supply the data within 30 days of the Company request.

The Customer shall keep records of call detail from which the percentage of interstate, intrastate, and local use, as applicable, can be ascertained and, upon request of the Company, shall make the records available for inspection as reasonably necessary for purposes of verification of the percentages. The Company reserves the right to conduct an audit, internally or with an external firm, at any time during the year, not to exceed one audit in any 12 month period. The Customer, at its own expense, has the option to retain an independent auditing firm.

In the event that an audit reveals that any Customer reported PIU or PLU was incorrect, the Company shall apply the audit results to all usage affected by the audit. The Customer shall be back-billed or credited, for a period retroactive to the date that the incorrect percentage was reported, but not to exceed 24 months on any previously unaudited usage. Back-billed amounts are subject to a late payment penalty and payment shall be made in immediately available funds, within 30 days from receipt of bill or by the following bill date, whichever is a shorter period.

Within 15 days of completion of the auditor's report, the Company will furnish a copy of the audit results to the person designated by the Customer to receive such results.

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Case No(s). 09-1010-TP-ATA

Summary: Tariff Replacement access services tariff pages on behalf of tw telecom of ohio llc in connection with revision originally filed 10/28/09. electronically filed by Mrs. Barbara E. del Castillo on behalf of tw telecom of ohio llc