BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Petition of American Broadband)	
and Telecommunications Company For Designation)	
as an Eligible Telecommunications Carrier in the)	Case No. 97-632-TP-COI
State of Ohio for the Limited Purpose of offering)	Case No. 97-032-17-COI
Lifeline and Link Up Service to Qualifying)	
Households.)	

SECOND SUPPLEMENTAL INFORMATION PROVIDED IN SUPPORT OF PETITION OF AMERICAN BROADBAND AND TELECOMMUNICATIONS COMPANY FOR DESIGNATION AS AN ELIGIBLE TELECOMMUNICATIONS CARRIER IN THE STATE OF OHIO

American Broadband and Telecommunications Company ("American Broadband" or "ABT") supplements its Petition for Designation as an Eligible Telecommunications Carrier ("ETC") status filed February 4, 2009 as supplemented on June 15, 2009, with the following information.

RESPONSES TO STAFF INFORMATION REQUESTS

- 1. American Broadband requests "... designation as an ETC in certain Verizon North Inc. and AT&T Ohio exchanges as described herein ("Designated Area").
 - i. Please identify any exchanges in both Verizon and AT&T territories that American Broadband will not be providing Lifeline service.
 - ii. Please explain the reason if there are exchanges in which Lifeline service will not be provided.

American Broadband will be providing Lifeline service in all the exchanges in both Verizon North and AT&T Ohio service territories. Therefore there are no exchanges in which Lifeline service will not be provided.

2. Are all of the proposed exchanges non-rural?

i. What is the basis for this conclusion?

As noted above, American Broadband intends to provide Lifeline service in all of the exchanges of both Verizon North and AT&T Ohio. Both Verizon North and AT&T may have exchanges located in rural areas for the purposes of federal high cost support mechanisms, although neither Verizon North, nor AT&T Ohio are "rural telephone companies" as that term is defined by 47 C.F.R. 51.5. However, as stated in its application, as well as in response to Question 16 below, American Broadband is not seeking designation as an eligible telecommunications carrier for the purposes of federal high cost funding.

3. It appears from the company's tariff that there are two different installation charges for residential customers one for Lifeline customers and one for non-Lifeline customers. Please explain:

American Broadband tariff:

PUCO No. 1 Original Page 80

- 9. Rates and Charges
- 9.1 Non-recurring charges
- 9.1.5 Installation charge \$35.00

PUCO No. 1

Third Revised Page 83

- 9. Rates and Charges
- 9.7 Lifeline Rates and Charges
- 9.73 Non-recurring Installation Fee \$30.00

The differential between these two installation charges was an inadvertent oversight. American Broadband corrected its tariffed installation charges to equalize the nonrecurring charge structure through a tariff filing made in American Broadband's TRF docket (90-9252-TP-TRF on September 22, 2009

4. If a Lifeline customer switches plans will there be a charge to do so? If yes, provide the charges involved.

American Broadband does not charge customers for switching plans.

5. Eligible Lifeline customers have three proposed plans to choose from with all offering unlimited local calling. American Essentials Plus Plan offers 100 minutes of long distance calling. Is long distance calling available on the other two plans?

No. American Broadband only offers the one plan (American Essentials Plus) with a prepaid block of minutes.

6. If a Lifeline customer's service is disconnected for non-payment what charges will apply to get service reconnected?

A customer, including Lifeline customers, must pay any outstanding balances owed, plus a \$9.95 reconnection fee. The \$9.95 reconnection fee is the discounted rate offered to Lifeline customers only. The regular "restoral" charge is \$30 listed at page 80 of the tariff.

7. American Essentials Plus offers 100 minutes of toll limited calling.

i. When does the 100 minutes get added to the customer's service?

The 100 minutes are added as soon as the customer's service is activated on the American Broadband network. The next block of available minutes being added immediately at the start of a customer's next billing period.

ii. Are any unused minutes rolled over to the next month?

Unused minutes are not rolled over to the next month. The plan offered by ABT is for a block of toll usage during a particular period. The customer is not buying "minutes of usage" as such. ABT would have no way to "bank" such unused minutes. The availability of "rollover" minutes is a marketing "feature" from the wireless industry,

where, from its inception, the standard practice has been to charge customers for all usage minutes.

iii. Does the customer receive any warning when nearing the 100 minutes threshold?

The customer does not receive a warning when nearing the 100 minute threshold; however, the customer can call our Customer Service Center to get the total minutes used for the period.

iv. Is a customer able to check remaining minutes throughout the month?

Yes. The customer is able to check remaining minutes throughout the month.

The customer can call our Customer service center to get the total minutes used for the period.

v. What occurs when the 100 minutes are exhausted? If the customer is on a call is the call dropped?

If the customer is on a call when the 100 minute threshold is reached, the call will not be dropped. There will be no additional charge to customers for such toll call "overruns." Rather, the next long distance call will not go through.

vi. After the 100 minutes are depleted are all outgoing long distance calls blocked until the next month?

Yes. However, the customer can call to "re-charge" their available minutes.

vii. Does the customer have the option of extending time past the 100 minutes of available long distance calling, if so - how and at what rate?

Yes. The customer can call to buy additional minutes in \$1.00 dollar increments at \$0.10 per minute by either sending payment or by calling the Customer Service Center with a payment over the phone.

8. Is there a charge for the customers to pay for extra minutes over the phone? If so, what is the rate?

Customers are not charged for buying extra minutes over the phone.

9. At what increment are toll calls rounded to?

Toll call minutes are measured in 30 second increments and are rounded to the nearest 6-second interval.

10. In the 7/2/09 response to OCC, American Broadband states that "... many Lifeline customers request Toll Restriction..." and further states "Although we do not consider this a "feature" we include it with the Essential package at no additional charge." Staff refers the company to its tariff.

PUCO Tariff No. 1 Original Page 68.2

6.3.2 Lifeline Assistance

A. 6 Free blocking of toll and 900/976 dialing patterns.

American Broadband is charged \$4.87 by the ILEC on a monthly basis to provide this service. American Broadband will seek \$4.87 from USAC. This is standard practice that has been discussed with USAC. American Broadband is doing this in the other states where it has received ETC status.

11. Why are you collecting this on a monthly basis when there is only a one time charge to customers of \$3.50. Where did the \$4.87 come from?

ABT incurs a nonrecurring charge of \$7.50 from the ILEC to implement toll blocking. This is a one time charge and we currently get reimbursed from USAC for this fee. We DO NOT charge Lifeline customers for this service. We are charged \$4.87 monthly by the ILEC for toll blocking. We currently are reimbursed by USAC for this as well. We do not charge Lifeline customers for this service. Our NON lifeline customers may also subscribe to this service. However, we DO charge them for both the Non recurring set up fee and the monthly blocking fee. We are revising our Tariff to reflect these charges for our Non Lifeline customer and note that Lifeline customers receive this service for free.

Toll LIMITATION service limits the amount of long distance to no more than 100 minutes. Toll Limitation is provided by a third party vendor and the cost to set up each account is \$3.50. ABT's monthly recurring cost for this service is \$2.99. We do not charge Lifeline customers for either the set up or the recurring fee. USAC reimburses us for both the one time set up fee and the monthly recurring fee. Our NON lifeline customers can also subscribe to this service. However, we DO charge them for both the non recurring set up fee and the monthly monitoring fee. American Broadband filed an SLF application on October 15, 2009 (Case No. 09-955-TP-SLF) to revise its tariff to implement Toll Limitation and Toll Blocking services.

12. Please provide an explanation as to the rate increases in the packages in the revisions when compared to the original rates provided to the commission.

Based upon discussions with Staff the lifeline packages were restructured so there is no increase in pricing.

- 13. The company proposes to send consumer advocates into low-income housing complexes.
 - i. What will the advocates be authorized to do?

American Broadband will put "Door hangers" on houses. If the customer has an interest they can call our customer service number for more information or to sign up.

ii. Are these proposed consumer advocates employed and/or trained directly by the company?

American Broadband intends to hire several new employees for this purpose. The new employees will go through our company training program.

iii. Please provide a script and any other information that an advocate will use in the field.

Please reference Exhibit 2 of the Supplemental Information filed on June 15, 2009. American Broadband will incorporate this flyer into a door hanger.

iv. Has the company entered into any agreements with social agencies regarding the plan to send consumer advocates into the agencies?

Yes. In the other states where American Broadband conducts business, we have become a resource to the social service agencies we partner with. This has become a very useful tool inside the agencies and we do not interfere with the normal operations within the agency.

14. Is ABT offering employment to the social workers, specifically, or just hiring new employees off the street?

ABT will staff its outreach efforts with employees suitable to the task of those outreach efforts. ABT will not specifically seek employees with social work credentials. While ABT will work with social service agencies to make its Lifeline information available to eligible consumers, there will be no employment relationship between ABT and those social service agencies.

15. Designation as an ETC allows a carrier to be reimbursed from the universal service fund for the costs of providing Lifeline/Linkup services. Lifeline/Linkup is defined as telephone service only. In addition, at this time, Broadband is not defined as a "supported service" that would be eligible for funding through any federal universal service fund. Given those facts, how does the company justify its assertion that by receiving Lifeline/Linkup universal service support it will be able to "...grow their Rural Broadband network into additional underserved communities throughout Ohio..." when the intent of the funding is to allow a carrier to recover the costs of providing Lifeline/Linkup to those eligible customers receiving the service?

American Broadband recognizes that broadband services are a completely separate service not in any way tied to the provision of Lifeline service or USAC reimbursements. The simple fact is that Lifeline service will provide American Broadband with an opportunity to offer broadband service to the underserved Lifeline-eligible demographic throughout Ohio (AT&T & Verizon territories). The relatively poor Lifeline penetration rate for Ohio almost certainly correlates to an equally dismal digital divide. American Broadband believes that it can do a better job of providing this service to these customers and make a small profit by doing it. To

this end, we intend to further invest our profits into building out our existing rural broadband network into more communities. This is a major initiative in both the national scene and in the Governor's office here in Ohio. We believe that our choice of building our network into additional rural markets is very much in the public interest. Further, unlike most other CLECs or ILECs, we are an Ohio-based company with most of our customers here in Ohio. We intend to make investments here in Ohio and hire more Ohioans in the process.

16. Is there any relationship between the company's proposed Lifeline service and its deployment of broadband services?

No.

17. Does a subscriber also have to subscribe to the company's broadband service in order to receive the Lifeline discount?

No.

18. Will Lifeline funding be utilized in any way for the purpose of broadband deployment?

No.

19. Is there any relationship between the company's offering of Lifeline service and its provisioning of service in high cost areas?

No

20. Does the company intend to seek designation as an eligible telecommunications carrier (ETC) for the purposes of high cost funding?

No. American Broadband recognizes that broadband services are a completely separate service not in any way tied to the provision of Lifeline service or USAC reimbursements. The simple fact is that Lifeline service will provide American Broadband with an opportunity to offer broadband service to the underserved Lifeline-eligible demographic throughout Ohio (AT&T &

Verizon territories). The relatively poor Lifeline penetration rate for Ohio almost certainly correlates to an equally dismal digital divide. American Broadband believes that it can do a better job of providing this service to these customers and make a small profit by doing it. To this end, we intend to further invest our profits into building out our existing rural broadband network into more communities. This is a major initiative in both the national scene and in the Governor's office here in Ohio. ABT believes that its choice of building its network into additional rural markets is very much in the public interest. Further, unlike most other CLECs or ILECs, ABT is an Ohio-based company with most of its customers here in Ohio. ABT intends to make investments here in Ohio and hire more Ohioans in the process.

21. Please remove Original Page 68.6 from the PUCO No. 1 tariff.

American Broadband's revised Lifeline tariff is attached.

22. What does a customer get for the \$3.50 toll restriction charge? Complete Toll blocking or restriction? Lifeline rules state that toll blocking is free. Why are you charging for it?

Toll Restriction is American Broadband's Toll Limitation Service (a term that is used by USAC). Toll Limitation is an optional service available to customers who have subscribed to a calling plan that includes a set number of long distance minutes. Once the Customer reaches the maximum number of minutes allowed under the calling plan, Toll Limitation prohibits the customer from originating a direct dialed (1+) or an operated assisted (0 or 0+) outgoing long distance calls. Customers will be charged a one time non-recurring fee of \$3.50 for the establishment of Toll Limitation Service. Customers will also be charged a monthly recurring fee of \$3.00 for the service.

Complete Toll Blocking is American Broadband's Toll Blocking Service. Toll Blocking is an optional service available to Customers, which prohibits the Customer from

originating a direct dialed (1+) or an operated assisted (0 or 0+) outgoing long distance calls. Any such calls, when attempted, will be routed to a central office announcement which will inform the user that long distance calls are restricted from that line. Customers will be charged a one time non-recurring fee of \$7.50 for the establishment of Toll Blocking Service. Customers will also be charged a monthly recurring fee of \$4.87 for the service.

Toll Limitation and Toll Blocking provide customers with predictable monthly bills without any variable costs added to each bill.

23. Is toll blocked on the American Essentials and Lifeline Essentials plans or does it just not include prepaid minutes? You can't block access to toll unless it is requested.

Toll is not automatically blocked on the American Essentials and Lifeline Essentials plans. The customer is given the option to subscribe to the toll blocking service. The fee is waived for Lifeline Essentials customers.

24. Does the Customer service center have a toll free number for customers to call and check their total minutes used for the period?

Yes. That number is: (877) 777-7922.

25. Is ABT planning to utilize auto-enrollment? If no, why not?

The availability of automatic enrollment in the lifeline program depends upon the availability of a coordinated program with other agencies that administer the categorical eligibility programs. An automatic enrollment program is also dependent upon ABT receiving ETC status in the first instance. ABT would pursue an automatic enrollment feature if the opportunity were to present itself.

CONCLUSION

Based upon the forgoing responses, in addition to the information contained in ABT's Petition and the supplemental information filed June 15, 2009, American Broadband contends that the requirements for eligibility for designation as an ETC have been met. Therefore, American Broadband requests the Commission to grant its petition for designation as an eligible telecommunications carrier.

Respectfully submitted on behalf of AMERICAN BROADBAND AND TELECOMMUNICATIONS COMPANY

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CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing Second Supplemental Information was served upon the following parties of record, by first class mail, this <u>20th</u> day of November 2009.

Thomas J. O'Brien

Terry Etter Associate Consumers' Counsel Office of the Ohio Consumers' Counsel 10 West Broad Street, Suite 1800 Columbus, OH 43215-3485

6. <u>SPECIAL SERVICES AND PROGRAMS</u> (cont'd)

6.3 <u>Basic Telephone Assistance</u>

6.3.1 Link Up

- A. Link-Up is a federal assistance program that provides eligible residential customers with one or both of the following benefits:
 - 1. A reduction of the Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00 whichever is less.
 - 2. A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration

B. Regulations

- Link Up is available to residential customers who currently participate in one of the following programs:
 - a. Home Energy Assistance Program (HEAP);
 - b. Food Stamps;
 - c. Supplemental Security Income aged (SSI);
 - d. Medical Assistance (Medicaid), including any state program that might
 - e. Supplant Medicaid;
 - f. Federal public housing/Section 8;
 - g. Ohio Works First (aka Temporary Assistance to Needy Families (TANF);
 - h. Household income at or below 150% of the poverty level; or
 - i. National School Lunch's Free Lunch Program (NSL)
- Customers who qualify through income based requirements must certify their eligibility to
 participate under penalty of perjury and must present documentation to certify Eligibility.
 Examples of acceptable documentation include the most recent documentation for any of the
 following:
 - a. State or federal income tax return
 - b. Current income statement or W-2 from an employer
 - c. Three consecutive months of current pay stubs
 - d. Social Security statement of benefits
 - e. Retirement/Pension statement of benefits
 - f. Unemployment/Workmen's Compensation statement of benefits
 - g. Any other legal document that would show your current income (such as a divorce decree or child support document)

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- SPECIAL SERVICES AND PROGRAMS (cont'd)
- 6.3 <u>Basic Telephone Assistance</u> (cont'd)

6.3.2 Lifeline Assistance

- A. Lifeline is a basic support program that provides eligible customers requesting local exchange service, including touch-tone, with the following benefits:
 - 1. A waiver of the Federal Subscriber Line Charge
 - 2. A waiver of the Federal Universal Service Fund End User Charge
 - 3. A credit of one-hundred percent (100%) of all nonrecurring service order charges for commencing service
 - 4. A recurring discount equal to the maximum contribution of federally available assistance will be applied to the monthly basic local exchange service charge: at no time should the discounts cause the monthly basic local exchange rate to be less than zero.
 - 5. A waiver of the Telephone Company's service deposit requirement
 - 6. Free blocking of toll and 900/976 dialing patterns
 - 7. These Lifeline discounts apply to only one access line per household.

B. Regulations

- 1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - b. Food Stamps;
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Supplemental Security Income blind and disabled (SSD)
 - e. Federal public housing assistance, or Section 8;
 - f. Home Energy Assistance Programs;
 - g. National School Lunch Program's Free Lunch Program (NSL);
 - h. Household income at or below 150% of the poverty level;
 - i. Temporary Assistance for Needy Families (TANF); or
 - j. General Assistance (including disability assistance (DA)
- 2. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1 above; identify the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline based on income (Section B.1) see D. 1. for examples of income documentation.

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- 6. SPECIAL SERVICES AND PROGRAMS (cont'd)
- 6.3 <u>Basic Telephone Assistance</u> (cont'd)
 - 6.3.2 <u>Lifeline Assistance</u> (cont'd)
 - B. Regulations (cont'd)
 - 3. Customers qualifying for Lifeline with past due bills for regulated local service charges will be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Customers with past due bills for toll service charges will be required to have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider pursuant to the Minimum Telephone Service Standards ("MTSS").
 - 4. A reduced Restoral Charge, as set forth in the Price List, will be applied to Customers qualifying for Lifeline whose service is reconnected after suspension or termination for nonpayment.
 - 5. The Company will perform an annual verification of all customers receiving Lifeline, in compliance with federal requirements to establish procedures to verify customer' continued eligibility for both programs and income-based criteria.

C. Enrollment Process

- 1. Upon initial inquiry the customer will be mailed a self-certification form and instructions.
- 2. The customer must fully complete, sign and return the form to the Company in order to qualify for lifeline subsidies/pricing.
- 3. Customers who do not fully complete and return the self-certification form to the Company within 90 days will be required to re-apply to receive Lifeline benefits.
- 4. The Company will endeavor to activate telephone service within 72 hours of receipt of the fully executed self-certification form.

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- 6. SPECIAL SERVICES AND PROGRAMS (cont'd)
- 6.3 <u>Basic Telephone Assistance</u> (cont'd)
- 6.3.2 <u>Lifeline Assistance</u> (cont'd)
 - D. Income Eligibility
- 1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of documentation would include:
 - a. the prior year's state or federal income tax return;
 - b. the most current income statement from an employer or W-2;
 - c. three consecutive months worth of the most current pay stubs;
 - d. the most recent Social Security statement of benefits;
 - e. the most recent Veteran's Administration statement of benefits;
 - f. the most recent retirement/pension statement of benefits;
 - g. the most recent Unemployment/Workmen's Compensation statement of benefits; or any other legal document that would show your current income (such as a divorce decree or child support order)
 - 2. Regardless of when the Company completes the verification process Lifeline benefits shall go back to the date the qualified customer established lifeline.
 - 3. The Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30-day opportunity to prove eligibility or dispute the company's determination.
 - 4. The Company shall give customers the option of spreading installation charges over three months consistent with the Ohio Administrative Code Chapter 4901:1-5.
 - 5. Written notice must include:
 - a. the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits;
 - b. the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility;
 - c. contact information for the Company; and
 - d. a statement consistent with the disconnect notice set forth in Ohio Administrative Code Chapter 4901:1-5 explaining who customers may contact in the event of a dispute.
 - 6. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

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6. SPECIAL SERVICES AND PROGRAMS (cont'd)

- 6.3 <u>Basic Telephone Assistance</u> (cont'd)
 - 6.3.2 <u>Lifeline Assistance</u> (cont'd)
 - E. Verification for Continued Eligibility
- 1. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include:
 - a. the earliest date termination of lifeline benefits would occur;
 - b. the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility;
 - c. contact information for the telephone company; and
 - d. a statement consistent with the disconnect notice requirements outlined in the MTSS as set forth in Ohio Administrative Code Chapter 4901:1-5, explaining who the customer should contact in the event of a dispute.
 - 2. Customers who fail to submit proper documentation within the 60 day period will be subject to having any Lifeline benefits currently received terminated. Before the termination of any Lifeline benefits, the Company will send a reminder letter directing them to return the form within 30 days. If the self-certification form is not received within that 30 day period, the Lifeline benefits currently received will be terminated i.e. any non-recurring service establishment charges will be billed to the customer's account over three (3) billing periods.
 - 3. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/ formal complaint with the Public Utilities Commission of Ohio.

6.3.3 <u>Lifeline Services</u>

The following calling plans are available to Lifeline customers:

American Essentials

Maximum Rate - \$25.95

Lifeline Essentials

Unlimited local calling

Caller ID

Call Waiting

Lifeline Essentials Plus*

Unlimited local calling

Caller ID

Call Waiting

The associated non-recurring and monthly recurring charges for Toll Limitation and Toll Blocking are waived for Lifeline Customers.

*This package is only available in conjunction with a detariffed service. Please see www.ambt.net for more information and pricing.

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PUCO Tariff No. 1 Third Revised Page 80 Cancels Second Revised Page 80

9.	RATES AND CHARGES				
9.1	Non-recurring Charges				
9.1.1	Service Order Charge				
	Business Installation - per line/trunk	\$50.00			
9.1.2	Restoral Charge	\$35.00			
	Restoral Charge for Lifeline Customers	\$9.95			
9.1.3	Moves, Adds and Changes Charge	\$35.00			
9.1.4	Premises Visit Charge (Hourly Charge)	\$40.00			
9.1.5	Installation Charge	\$30.00			
9.1.6	Central Office Line Charge	\$30.00			
9.1.7	Primary Interexchange Carrier Change (PICC) Charge				
	Manual chargeElectronic Charge	\$5.50 \$1.25			
	If a subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change				
	9.1.8 Remote Call Forwarding	\$16.61			
	9.1.9 Bad Check Charge	\$35.00			
	9.1.10 Toll Limitation Charge	\$3.50			
	9.1.11 Toll Blocking Charge	\$7.50			

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RATES AND CHARGES (cont'd)

PUCO Tariff No. 1 Fourth Revised Page 83 Cancels Third Page 83

\$3.00

\$30.00

9.5	Busine	ss Network Switched Services	
	9.5.1	Business Access Service Options (Resale)	Monthly Recurring Charge
		A. Message Rate	
		Basic Business Line Service with Touch Tone	
		(Single Line Access Area D)	\$20.48
		Basic Business Line Service with Touch Tone (Multi-Line with Hunting Access Area)	D) \$23.81
9.6	Resider	ntial Services	
	9.6.1	American Essential - Local Calling Service	\$25.95
	9.6.2	American Family Package	*
	9.6.3	American Freedom Package	*

Monthly Recurring Charge

Non-recurring Installation Fee

9.8 <u>Toll Blocking Service</u>

9.9.4

Toll Limitation Service

9.6.4

9.7

Monthly Recurring Charge \$4.87

9.9 <u>Lifeline Rates and Charges</u>

American Unlimited Package

9.9.1	American Essential - Local Calling Service	\$24.95
9.9.2	Lifeline Essential Recurring Monthly Charge:	
	Verizon North Exchanges	\$29.95
	AT&T Exchanges	\$27.79
9.9.3	Lifeline Essential Plus	*

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^{*} These packages are only available in conjunction with detariffed services. Please see www.ambt.net for more information and pricing.

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Case No(s). 97-0632-TP-COI

Summary: Petition of American Broadband and Telecommunications Company - Second Supplemental Information electronically filed by Teresa Orahood on behalf of American Broadband and Telecommunications Company