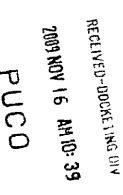




FROM: ROBERT SOCHOR

DATE: 11/16/2009

SUBJECT: CASE NO. 09-1068-GA-CSS



PLEASE BE ADVISED THAT I WISH TO DROP THE SUBJECT COMPLAINT AGAINST VECTREN ENERGY DELIVERY OF OHIO. THEY HAVE CREDITED MY ACCOUNT AND MADE ME WHOLE (SEE CREDIT MEMO ATTACHED). I BELIEVE MY COMPLAINT HAS BEEN SATISFIED.

ROBERT SOCHOR

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician Date Processed 11100

p.2



FAX 614-466-0313 Ronda Hartman Fergus Valerie A. Lemmie Paul A. Centolella Cheryl Roberto

November 6, 2009

Robert Sochor 7849 Cook Road Powell, OH 43065

Case No: 09-1068-GA-CSS

Dear Mr. Sochor:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Vectren Energy Delivery of Ohio. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Renee' J. Jenkins, Secretary Betty McCauley, Acting Secretary Mariruth Wright, Acting Secretary

Enclosure BJM/dh

Customer

Prior Balance

\$125.00

Vectren Source Account Number 25737410 AND SOUTH WAS BEEN WITH BE CAUSED.



The notural choice for natural gas.

Message Center

For questions about your account or to pay by credit card, call 1-866-306-8136 to speak with one of our Customer Care Representatives.

If paying by mail, please include your account number on your check or money order.

ROBERT SOCHOR

Balance Forward Adjustments -\$125.00

vog sperios producer i die entre entre

\$0.00

New Charges

Total Amount Due

\$0.00

\$0.00

Service Location 7849 COOK RD. Utility Account # 145801160014

Service Type RESIDENTIAL Billing Date

Due Date November 11, 2009 December 7, 2009

POWELL, OH 43065 Previous Payments Received Date: Not Available

Current Charges Service Period: No service dates

DDDC Value: 0

Current meter read(s) not available.

Payments

\$0.00

Vectren Source

Other Charges and Adjustments

GAS SERVICE CANCELLATION FEE

Current Other Charges and Adjustments

-\$125.00

-\$125.00

Total Current Charges

-\$125.00

Usage History Not **Available**

Meter Readings Not Available

X - Scale

DDDC - Dedicated Design Day Capacity Contract Type -

CCF - One Hundred Cubic Feet **BTU** - British Thermal Unit

Vectren Source Account Number

Total Amount Due

Return this portion with your payment. Make check or money order made payable to Vectren Source.

Due Date

25**7**37410

\$0.00

December 7, 2009

reverse side and mail back to Vectren Source.

If paying by credit card, please check here, complete the information on the

If address has changed, please check here, complete the information on the

reverse side and mail back to Vectren Source.

Vectren Retail, LLC P.O. Box 3037

ROBERT SOCHOR 7849 COOK RD. POWELL OH 43065

Source

Vectren Source

PO Box 3037

EVANSVILLE IN 47730-3037 Address Service Requested

ECTREN

Evansville IN 47730-3037

260000000000000025737410200912070000000000000