

FILE**FAX**

TO: RENEE JENKINS

FROM: ROBERT SOCHOR

DATE: 11/16/2009

SUBJECT: CASE NO. 09-1068-GA-CSS

RECEIVED-DOCKETING DIV
2009 NOV 16 AM 10:39
PUCO

PLEASE BE ADVISED THAT I WISH TO DROP THE SUBJECT COMPLAINT AGAINST VECTREN ENERGY DELIVERY OF OHIO. THEY HAVE CREDITED MY ACCOUNT AND MADE ME WHOLE (SEE CREDIT MEMO ATTACHED). I BELIEVE MY COMPLAINT HAS BEEN SATISFIED.

ROBERT SOCHOR

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician Bmm Date Processed 11/16/09

**Public Utilities
Commission**

Ted Strickland, Governor
Alan R. Schriber, Chairman

*FAX
614-466-0313
attn: Renee Jenkins*

Commissioners

Ronda Hartman Fergus
Valerie A. Lemmie
Paul A. Centolella
Cheryl Roberto

November 6, 2009

Robert Sochor
7849 Cook Road
Powell, OH 43065

Case No: 09-1068-GA-CSS

Dear Mr. Sochor:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Vectren Energy Delivery of Ohio. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Betty McCauley
Renee J. Jenkins, Secretary
Betty McCauley, Acting Secretary
Mariruth Wright, Acting Secretary

Enclosure
BJM/dh



The natural choice for natural gas.

Message Center

For questions about your account or to pay by credit card, call 1-866-306-8138 to speak with one of our Customer Care Representatives.

If paying by mail, please include your account number on your check or money order.

Customer
ROBERT SOCHOR

Vectren Source Account Number
25737410

END OF SERVICE PERIOD FOR RESIDENTIAL GAS SERVICE. THIS SERVICE PERIOD IS FOR THE MONTH OF NOVEMBER 2009. THE NEXT SERVICE PERIOD WILL BEGIN IN DECEMBER 2009.

Prior Balance	Payments	Adjustments	Balance Forward	New Charges	Total Amount Due
\$125.00	\$0.00	-\$125.00	\$0.00	\$0.00	\$0.00
Service Location		Utility Account #	Service Type	Billing Date	Due Date
7849 COOK RD.		145801160014	RESIDENTIAL	November 11, 2009	December 7, 2009
POWELL, OH 43065		Previous Payments Received Date: <i>Not Available</i>			
Current Charges Service Period: No service dates					DDDC Value: 0

Current meter read(s) not available.

Vectren Source
Other Charges and Adjustments

GAS SERVICE CANCELLATION FEE	-\$125.00
Current Other Charges and Adjustments	-\$125.00
Total Current Charges	-\$125.00

Usage History Not Available

Meter Readings Not Available

X - Scale

DDDC - Dedicated Design Day Capacity
Contract Type -

CCF - One Hundred Cubic Feet
BTU - British Thermal Unit

Return this portion with your payment. Make check or money order made payable to Vectren Source.

01020200-3



The natural choice for natural gas.

Vectren Source
PO Box 3037
EVANSVILLE IN 47730-3037

Address Service Requested

ROBERT SOCHOR
7849 COOK RD.
POWELL OH 43065

Vectren Source Account Number	Total Amount Due	Due Date
25737410	\$0.00	December 7, 2009

- ☐ If paying by credit card, please check here, complete the information on the reverse side and mail back to Vectren Source.
- ☐ If address has changed, please check here, complete the information on the reverse side and mail back to Vectren Source.

Vectren Retail, LLC
P.O. Box 3037
Evansville IN 47730-3037

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