



COMMUNICATIONS®

2150 Holmgren Way
Green Bay, WI 54304

Return Service Requested



**IMPORTANT BILLING NOTICE: OUR REMITTANCE
ADDRESS HAS CHANGED!**

Effective immediately our new payment address is:

ONE COMMUNICATIONS CORP
P. O. Box 415721
Boston, MA 02241-5721

Our new payment address for overnight payments only
(FedEx, UPS, DHL, etc.) is:

Bank of America Lockbox Services
ONE COMMUNICATIONS CORP 415721
MA5-527-02-07
2 Morrissey Blvd.
Dorchester, MA 02125



COMMUNICATIONS®

2150 Holmgren Way
Green Bay, WI 54304

New Billing Address? Please call Customer Care or e-mail us
your changes at service@onecommunications.com



Account Summary

Invoice Date 10/12/2009
Invoice Period 10/12/2009-11/11/2009
Account Number 00000000 [REDACTED]

Client Service 1(888)832-5801
E-mail service@onecommunications.com

Past Due

Previous Bill [REDACTED]
Payments as of 10/12/2009 0.00
Bill Adjustments [REDACTED]

Amount Past Due

Summary of Current Charges

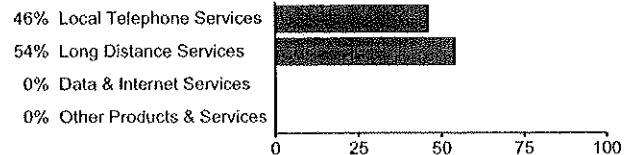
Local Telephone Services [REDACTED]
Long Distance Services [REDACTED]
Other Products & Services [REDACTED]
Discounts 0.00
Adjustments 0.00
Taxes [REDACTED]
Surcharges [REDACTED]
Late Payment Fees 0.00

Current Charges Subtotal

Total Amount Due

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Breakdown of Services (%)



Remittance Section

Account Number 00000000 [REDACTED]
Invoice Date 10/12/2009
Invoice Period 10/12/2009-11/11/2009
Total Amount Due by 11/01/2009 [REDACTED]

Payment Amount Enclosed \$ [REDACTED]

To pay by Check or Money Order (U.S. Dollars only)

Write your Account Number on your check

Make payable to **One Communications**

To pay online, go to www.onecommunications.com/paybill

ONE COMMUNICATIONS
PO BOX 415721
BOSTON, MA 02241-5721



00000000339618520091101000000000569813005

One Communications provides one easy to understand billing statement for all of your services that may include local, long distance, DSL, T1, Voice over IP, and Web hosting & design. Your monthly statement is not just a bill; it's a management tool for your business.

More Information About Your One Communications Bill

Prorating

The first invoice you will receive from One Communications will include a prorated amount for monthly charges. This prorate is for the period of time between the date you began service with us and your 1st bill. Additionally, monthly charges for your next month's services appear on this first invoice as these charges are applied one month in advance, consistent with industry standards. Prorates only appear on your 1st bill or when another service or feature is added during the billing cycle.

Rounding

One Communications rounds the cost of a call up to the nearest whole cent, where applicable. If the cost of a call is \$.XX1 through \$.XX9, we round up to the nearest penny. Therefore, your per minute rate may vary *slightly* on a per call basis from your stated rate simply due to the mathematics of rounding.

Taxes, Fees and Surcharges

Taxes: Some taxes are applied based on laws of the municipality, county and state in which your business operates. Other taxes are based on federal laws and regulations. The appropriate tax rate(s) are calculated and applied to your monthly bill.

Fees and Surcharges: Fees and surcharges are imposed or permitted by a government agency under a rule or regulation. In most cases, they are designed to support a specific program (ex. 911, deaf relay service, etc.). They are also used to support government oversight of the telecommunications industry and efforts to ensure competition.

Calculation: Taxes, which vary by state, are calculated as a percentage of your monthly invoice. All One Communications services, with the exception of DSL Internet Access, are subject to a state tax.

Return Checks

A return check fee, per applicable state, shall be added to your unpaid balance due to any returned check.

Late Payment Fees

A late payment fee of **1.5% (per month)**, or the highest rate allowed by law, on any unpaid balance shall be applied to your next bill.

Billing Rights Summary

Billing disputes must be made **IN WRITING** within **30 days** of the invoice date or the invoice is correct and binding. Disputed amounts can be withheld from your payment; however, the remainder of the bill is due. Once your dispute is resolved, immediate payment is required. You may have additional credit and collections rights under applicable state and federal law, and under One Communications' tariffs.

For Connecticut Clients Only

If you are dissatisfied with the handling of a complaint you have with One Communications, you may seek further assistance from:

The Department of Public Utility Control

Consumer Assistance

Ten Franklin Square, New Britain, CT 06051

1-800-382-4586 in-state 1-800-827-2622 out-of-state

For Ohio Clients Only

If your complaint is not resolved after you have called One Communications, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 am to 5:00 pm weekdays, or at www.puco.ohio.gov.

For Massachusetts Clients Only

If you consider your bill inaccurate or if you have any other complaint pertaining to the handling of your One Communications service, you may contact:

Consumer Division

Department of Public Utilities

One South Station, Boston, MA 021101-617-727-3531 or

1-800-392-6066

Payments

Payment in full is required, in US dollars, by your due date to insure credit prior to your next billing date. Unpaid balances may subject you to secondary collection and/or disconnection.

Please mail your payment stub with your payment, payable to One Communications, in the enclosed envelope or to:

One Communications

P.O. Box 415721

Boston, MA 02241-5721

Thinking of Moving? You can expect your move request to take approximately 4-6 weeks. Please contact One Communications as soon as possible to allow us ample time to meet your targeted move date. If there is a lack of facilities in your area the timeframe may be extended. One Communications will bring your new service to the demarc, this is the gray or green box where the lines enter your location. You will need to contact an inside wiring vendor or electrician to connect the lines from your demarc to your jacks in order to ensure dial tone and active services. It will be necessary to provide a working telephone number of a neighbor that resides on the same side of the street as your new location to enable One Communications to determine whether you will be able to keep the same telephone numbers. If you are moving to a newly constructed site, your contractor must have contacted the Local Exchange Carrier in your area to establish a demarc and an address recognized by the post office. For additional information visit us at <http://www.onecommunications.com> or call Client Services to place your move order.

For questions about your bill, or for assistance with any other aspect of your service, please contact our Customer Care at 1-800-962-2488 Monday through Friday 7:00am-7:00pm EST; Saturday 8:00am-6:00pm EST. Repair calls are accepted 24 hours a day, 7 days a week.

Bill Adjustments

1 Interstate Long Distance @ \$19.06-	-19.06
1 Intrastate Long Distance @ \$13.12-	-13.12
Taxes & Surcharges	-2.34
Total	-34.52

Summary of Current Charges

Local Telephone Services

Monthly Charges	
Non Recurring	
Usage	
Total	

Long Distance Services

Monthly Charges	
1 Billing and Collection Fee @ \$9.95	
1 RCRF @ \$28.52	
Usage	
Total	

Other Products & Services

Monthly Charges	
1 OH TRS @ \$3.84	
Total	

Total Current Charges by Type of Service

Taxes

Federal Taxes	
Total Taxes	

Surcharges

Universal Service Fund	
Total Surcharges	

Current Taxes, Surcharges and Other Fees

Current Charges Due

Service Location Summary Report

Local	Long Distance	Data & Internet	Other Services	Disconts.	Adj.	Taxes	Surchgs.	Total
634.63	138.31	0.00	0.00	0.00	0.00	23.14	47.06	843.14
1,868.40	2,762.39	0.00	6.00	0.00	0.00	58.89	187.08	4,682.76

Current Charges for Service Location

	Quantity	Current Charges
Local Telephone Services - Monthly Charges		
EUCL		
Prorated 09/21/09 - 10/11/09		
EUCL		
Local Number Portability		
Prorated 09/21/09 - 10/11/09		
Local Number Portability		
Telephone Line		
Prorated 09/21/09 - 10/11/09		
Telephone Line		
Total		

Local Telephone Services - Non Recurring

Line Installation Charge

Total

Local Telephone Services - Usage

Local Usage

0.00

On-Net Local Usage

0.00

Total

0.00

Total Current Charges by Service Location

Long Distance Services - Monthly Charges

PILD
Prorated 09/22/09 - 10/11/09
PILD

Total

Long Distance Services - Usage

Domestic Interstate

76 Calls

1:56:42 hh:mm:ss

Domestic Intrastate

31 Calls

0:26:24 hh:mm:ss

Total

Total Current Charges by Service Location

Call Details - Domestic LD Calls

Seq#	Date	Time	Term. Number	Term. Location	Acct Code	Min	Cost of Call
Service Location							
745	09/17	8:28A		HUNTINGTON WV		1:00	0.07 DD
746	10/05	2:57P		NEW YORK NY		0:30	0.04 DD
				Subtotal		1:30	0.11
Service Location							
747	09/15	11:48A		ROSELLE IL		0:54	0.07 DD
748	09/17	2:12P		NORTHSIDE OH		0:36	0.05 DD
749	09/17	2:16P		NORTHSIDE OH		0:30	0.04 DD
750	09/18	6:02P		SILVER SPG MD		0:30	0.04 DD
751	09/22	9:31A		SILVER SPG MD		0:24	0.03 DD
752	10/01	3:24P		ARLINGTON TX		0:42	0.05 DD
753	10/01	3:29P		ARLINGTON TX		0:42	0.05 DD
754	10/01	3:32P		ARLINGTON TX		0:42	0.05 DD
755	10/01	4:03P		ARLINGTON TX		0:42	0.05 DD
756	10/01	4:07P		ARLINGTON TX		0:42	0.05 DD
				Subtotal		6:24	0.48
Service Location							
757	09/14	5:27P		ROSELLE IL		0:30	0.04 DD
758	09/15	8:55A		ESSEX MD		23:42	1.66 DD
759	09/15	9:20A		ROSELLE IL		0:30	0.04 DD
760	09/15	9:24A		ROSELLE IL		0:30	0.04 DD
				Subtotal		25:12	1.78
Service Location							
761	09/14	2:52P		LSAN DA 11 CA		1:54	0.14 DD
762	09/16	3:14P		CAMDEN NJ		1:24	0.10 DD
763	10/01	10:51A		ATLANTA NE GA		2:18	0.17 DD
				Subtotal		5:36	0.41
Service Location							
764	09/15	3:59P		PHILA PA		2:00	0.14 DD
765	09/15	4:20P		COLUMBUS OH		0:30	0.04 DD
766	09/16	2:34P		KENT OH		0:30	0.04 DD
767	09/16	2:36P		COLETAH TN		0:48	0.06 DD
768	09/16	2:40P		COLETAH TN		0:48	0.06 DD
769	09/25	8:17A		ATLANTA NE GA		0:24	0.03 DD
770	09/25	2:03P		SILVER SPG MD		1:00	0.07 DD
771	09/28	10:22A		HOMWOOD IL		0:54	0.07 DD
772	09/28	11:25A		YOUNGSTOWN OH		1:00	0.07 DD
773	09/30	3:38P		HILLSBORO OH		0:42	0.05 DD
774	09/30	3:43P		GLENDAL OH		0:54	0.07 DD
775	09/30	3:45P		MONTGOMERY AL		0:36	0.05 DD
776	09/30	3:49P		MONTGOMERY AL		0:36	0.05 DD
777	09/30	3:53P		MONTGOMERY AL		1:48	0.13 DD
778	09/30	3:59P		MONTGOMERY AL		1:42	0.12 DD
779	09/30	4:08P		MONTGOMERY AL		2:06	0.15 DD
780	09/30	4:14P		MONTGOMERY AL		1:24	0.10 DD
781	09/30	4:18P		MONTGOMERY AL		1:06	0.08 DD

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

10/28/2009 4:26:13 PM

in

Case No(s). 09-0698-TP-ACE

Summary: Exhibit Exhibit / Attachment # 2 Sample Bill with Call Detail Records Pre-Approved by Theresa Fauver of PUC Staff electronically filed by Mr. Richard H Wheeler on behalf of CTC Communications Corp d/ba One Communications