

Via E-FILE

October 23, 2009

Ms. Renee' Jenkins, Director of Administration Public Utilities Commission of Ohio 180 East Broad Street, 13th Floor Columbus, OH 43215-0573

Re: United Telephone Company of Ohio d/b/a CenturyLink

Case No. 90-5041-TP-TRF

Dear Ms. Jenkins:

Enclosed for filing are revisions to United Telephone Company of Ohio d/b/a CenturyLink P.U.C.O. No. 5 General Exchange Tariff. This filing should be processed as a zero day filing, to become effective October 23, 2009. The following tariff sheets are enclosed:

Section 39 Sixth Revised Sheet 8

Fourth Revised Sheet 8.1 Third Revised Sheet 9

This filing grandfathers various Solutions Residence Packages. Additionally, this filing introduces Residence Solutions Packages Simple Choice Bundle, Simple Choice Bundle Unlimited and Economy Pack Bundle.

If you have any questions regarding this filing, please call me or Gary Baki at (614) 220-8629.

Sincerely,

/s/ Darlene Terry

Darlene Terry

Enclosures cc: Gary Baki

OH 09-15 Letter

The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 01/18/2008)

In the Matter of the Application of United Telep Company of Ohio d/b/a CenturyLink to introducesidence Solutions Packages and grandfather epackages.	ce new) xisting)	TRF Docket No. 90 Case No NOTE: Unless you have leave the "Case No" field	-TP - e reserved a Case # or are f	iling a Contract,
Name of Registrant(s) <u>United Telephone Company</u> DBA(s) of Registrant(s) <u>CenturyLink</u> Address of Registrant(s) <u>5454 West 110th Street</u> Company Web Address http://about.centuryling	eet, Overland Park, KS (66211		
Regulatory Contact Person(s) <u>Gary Baki</u> Regulatory Contact Person's Email Address ga	arv.s.baki@embarg.com	Phone <u>614-2</u>	20-8629 Fax <u>614-2</u>	224-3902
Contact Person for Annual Report Mike Mohr Address (if different from above)	-	-	Phone <u>91</u>	3-345-7635
Consumer Contact Information Linda O'Neill Address (if different from above) Embarq, Executive and Regulatory Service, Tarboro, NC 27886 Motion for protective order included with filing? Yes No				0-238-3095
Motion for waiver(s) filed affecting this case? Section I – Pursuant to Chapter 4901:11 submitting this form by checking the bo NOTES: (1) For requirements for various application application form noted. (2) Information regarding the number of copies requirements the docketing information system section, by of the Commission.	Yes No [Note 1-6 OAC – Part I – I Exes below. CMRS part Tons, see the identified sect When the commission is a second constant.	Please indicate the (roviders: Please see ion of Ohio Administration may be obtained from the	Carrier Type and the the bottom of Section we Code Section 4901 and Commission's web site as	ne reason for n II. Yor the supplemental t <u>www.puco.ohio.gov</u>
Carrier Type Other (explain below)		☐ CLEC	☐ CTS	AOS/IOS
Tier 1 Regulatory Treatment	TRF <u>1-6-04(B)</u>	☐ TRF <u>1-6-04(B)</u>		
Change Rates within approved Range	(0 day Notice)	(0 day Notice)		
New Service, expanded local calling area, correction of textual error	ZTA <u>1-6-04(B)</u> (0 day Notice)	ZTA <u>1-6-04(B)</u> (0 day Notice)		
Change Terms and Conditions,	ATA <u>1-6-04(B)</u> (Auto 30 days)	ATA <u>1-6-04(B)</u> (Auto 30 days)		
Introduce non-recurring service charges Introduce or Increase Late Payment or Returned Check Charge	ATA <u>1-6-04(B)</u> (Auto 30 days)	ATA <u>1-6-04(B)</u> (Auto 30 days)		
Business Contract	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)		
Withdrawal	Non-Auto)	ATW <u>1-6-12(A)</u> (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	SLF <u>1-6-04(B)</u> (Auto 30 days)		
<u>Tier 2 Regulatory Treatment</u>				
Residential - Introduce non-recurring service charges	TRF <u>1-6-05(E)</u> (0 day Notice)	TRF <u>1-6-05(E)</u> (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	TRF <u>1-6-05(C)</u> (0 day Notice)	TRF <u>1-6-05(C)</u> (0 day Notice)	TRF <u>1-6-05(C)</u> (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	TRF <u>1-6-05(E)</u> (0 day Notice)	TRF <u>1-6-05(E)</u> (0 day Notice)	TRF <u>1-6-05(E)</u> (0 day Notice)	
Residential - Tier 2 Service Contracts	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)
Add Exchanges to Certificate	ATA <u>1-6-09(C)</u> (Auto 30 days)	AAC <u>1-6-10(F)</u> (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	ABN <u>1-6-11(A)</u> (Non-Auto)	ABN <u>1-6-11(A)</u> (Auto 90 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)
Abandon all Services - Without Customers		ABN <u>1-6-11(A)</u> (Auto 30 days)	ABN <u>1-6-11(B)</u> (Auto 14 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)
Change of Official Name (See below)	ACN <u>1-6-14(B)</u> (Auto 30 days)	ACN <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Change in Ownership (See below)	ACO <u>1-6-14(B)</u> (Auto 30 days)	ACO <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice) (
Merger (See below)	AMT <u>1-6-14(B)</u> (Auto 30 days)	AMT <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Transfer a Certificate (See below)	ATC <u>1-6-14(B)</u> (Auto 30 days)	ATC <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	ATR <u>1-6-14(B)</u> (Auto 30 days)	ATR <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
<u>Procedural</u>				
Designation of Process Agent(s)	TRF (0 day Notice)	TRF (0 day Notice)	TRF (0 day Notice)	TRF (0 day Notice)
Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other				

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or	NAG <u>1-7-07</u>	□ NAG <u>1-7-07</u>		
amendment to an approved agreement	(Auto 90 day)	(Auto 90 day)		
Request for Arbitration	☐ ARB <u>1-7-09</u>	☐ ARB <u>1-7-09</u>		
· ·	(Non-Auto)	(Non-Auto)		
Introduce or change c-t-c service tariffs,	ATA <u>1-7-14</u>	☐ ATA <u>1-7-14</u>		
introduce of change of a service tarms,	(Auto 30 day)	(Auto 30 day)		
Introduce or change access service	☐ ATA			
pursuant to 07-464-TP-COI	(Auto 30 day)			
Request rural carrier exemption, rural	UNC <u>1-7-04</u> or	UNC <u>1-7-04</u> or		
carrier supension or modifiction	(Non-Auto) <u>1-7-05</u>	(Non-Auto) 1-7-05		
Pole attachment changes in terms and	UNC 1-7-23(B)	UNC <u>1-7-05</u>		
conditions and price changes.	(Non-Auto)	(Non-Auto)		
	RCC		☐ NAG	
CMRS Providers See 4901:1-6-15	[Registration & Change in Operations]		[Interconnection Agreement or Amendment]	
	(0 day) (Auto 90 days)			
Othert				
Other (explain)				
CMRS Providers See 4901:1-6-15 Other* (explain)	[Registration & Change in Operations]		[Interconnection Agreement or Amendment]	

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the **Commission's Web Page** for a complete list of exhibits.

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in
	the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

^{*}NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

statement on its behalf. (Name) I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter

I am an officer/agent of the applicant corporation, <u>United Telephone Company of Ohio d/b/a CenutryLink</u>, and am authorized to make this

4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.	
Executed on (Date) October 23, 2009 at (Location) Overland Park, KS 66211	
*(Signature and Title) /s/ Darlene	Terry - Tariff Manager (Date) October 23, 2009
 This affidavit is required for every tariff-affecting filing. It may be signed by counse applicant. 	el or an officer of the applicant, or an authorized agent of the
VERIFICATION	<u> </u>
I, Glenda L. Munson, verify that I have utilized the Telecommunications Application Form the information submitted here, and all additional information submitted in connection with this	
*(Signature and Title) /s/ Darlene Terry - Tariff Manager	(Date October 23, 2009

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A

United Telephone Company of Ohio d/b/a Embarq Section 39
Fifth Revised Sheet 8
Cancels
Fourth Revised Sheet 8

(T)

(T)

(T)

P.U.C.O. NO. 5 GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

- I. SOLUTIONS RESIDENCE (Continued)
 - C. Rates and Charges (Continued)

Solutions Packages (Continued)

17. Progressive Plan (1) (3) Monthly Rate \$25.45

17. <u>Progressive Plan (1769)</u> Local Exchange Service

Enhanced Call Waiting - Optional

Call Waiting ID (includes Anonymous Call Rejection)

Three-Way Calling Caller ID with Name

Call Forwarding

Call Forward No Answer - Fixed

Call Forward Busy – Fixed

18. <u>Simple Solution</u> 23.99

Local Exchange Service

Caller ID with Name (includes Anonymous Call Rejection)

Speed Dial 8

19. <u>Standard Home Phone Service II</u> (2) (4) (5) 31.95

Local Exchange Service

Caller ID with Name (includes Anonymous Call Rejection)

Anonymous Call Rejection

Enhanced Call Waiting
Or Talking Call Waiting (optional)

Call Waiting ID
Three-Way Calling

Call Forwarding

Repeat **Dial**

Return Call

Selective Call Forward

Speed Dial 8

Talking Call Waiting is available as an add-on to this package at the monthly rate shown in Section 16.

- Customers must also subscribe to the Company's Voicemail and must initially subscribe to any Embarq Communications, Inc. long distance plan plus any one of the following services: Privacy ID, LineGuard, or Home Phone Warranty.
- Effective 01/19/07 new customers must subscribe to Voicemail. If Voicemail is not available, one of the following features may be substituted: Home Phone Warranty, LineGuard, or Data LineGuard.
- Privacy ID can be added to this Solutions Package at the monthly rate shown in Section 15I.H.
- (5) Effective 05/15/09, Standard Home Phone Service II is grandfathered. Existing customers may continue to subscribe to this package under the conditions and rates as specified in this section, as long as the subscriber remains at the same physical location, or until such time as the service is disconnected, or the subscriber selects another service.

Issued: September 11, 2009 Effective: September 11, 2009

United Telephone Company Of Ohio By Joseph R. Stewart, Assistant Secretary Columbus, Ohio In accordance with Case No.: 90-5041-TP-TRF Issued by the Public Utilities Commission of Ohio

EXHIBIT A

United Telephone Company of Ohio d/b/a Embarq

Section 39 Third Revised Sheet 8.1 Cancels Second Revised Sheet 8.1

(T)

P.U.C.O. NO. 5 GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

- Ι. SOLUTIONS - RESIDENCE (Continued)
 - C. Rates and Charges (Continued)

Solutions Packages (Continued)

Monthly Rate

20. Follow Me Plan (1)

\$25.95

Local Exchange Service

Enhanced Call Waiting - Optional

Call Waiting ID Three-Way Calling

Caller ID with Name

(includes Anonymous Call Rejection)

Call Forward No Answer-Fixed Call Forward Busy-Fixed

Return Call Repeat Dial

Essential Home Phone Plan

Local Exchange Service

Caller ID with Name

(includes Anonymous Call Rejection)

Call Waiting ID (optional)

Enhanced Call Waiting

Speed Dial 8

22. Pure Bundle 20.00

24.95

Local Exchange Service Outbound Call Block Feature Non-Published Telephone Service

Issued: September 11, 2009 Effective: September 11, 2009

United Telephone Company Of Ohio By Joseph R. Stewart, Assistant Secretary Columbus, Ohio

In accordance with Case No.: 90-5041-TP-TRF Issued by the Public Utilities Commission of Ohio

⁽¹⁾ Customers must also subscribe to the Company's non-regulated Voicemail with Integrated Calling Features (ICF). This bundle is only available where Voicemail with ICF is technically feasible.

EXHIBIT A

United Telephone Company of Ohio d/b/a Embarq Section 39
Second Revised Sheet 9
Cancels
First Revised Sheet 9

P.U.C.O. NO. 5 GENERAL EXCHANGE TARIFF

This sheet is reserved for future use.

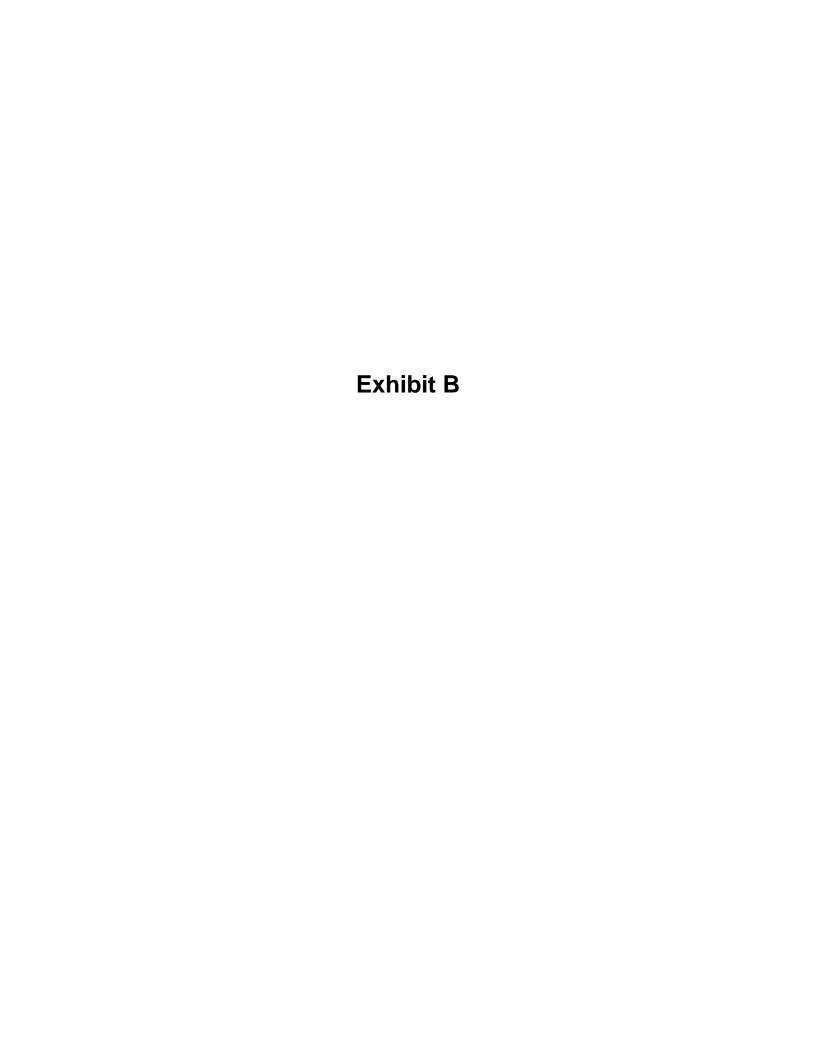
(C)

(D)

(D)

Issued: April 2, 2008 Effective: April 2, 2008

United Telephone Company Of Ohio By Joseph R. Stewart, Assistant Secretary Columbus, Ohio In accordance with Case No.: 08-385-TP-ATA Issued by the Public Utilities Commission of Ohio



United Telephone Company of Ohio d/b/a **CenturyLink** Section 39
Sixth Revised Sheet 8
Cancels
Fifth Revised Sheet 8

(C)

(N)

(N)

P.U.C.O. NO. 5 GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS – RESIDENCE (Continued)

C. Rates and Charges (Continued)

Solutions Packages (Continued)

17. <u>Progressive Plan</u> (1) (3) (6) <u>Monthly Rate</u> (C)

Local Exchange Service

Enhanced Call Waiting - Optional

Call Waiting ID (includes Anonymous Call Rejection)

Three-Way Calling Caller ID with Name Call Forwarding

Call Forward No Answer – Fixed Call Forward Busy – Fixed

18. Simple Solution ⁽⁶⁾ 23.99 (C)

Local Exchange Service

Caller ID with Name (includes Anonymous Call Rejection)

Speed Dial 8

19. <u>Standard Home Phone Service II</u> (2) (4) (5) 31.95

Local Exchange Service

Caller ID with Name (includes Anonymous Call Rejection)

Anonymous Call Rejection Enhanced Call Waiting

Or Talking Call Waiting (optional)

Call Waiting ID
Three-Way Calling
Call Forwarding
Repeat Dial

Return Call

Selective Call Forward

Speed Dial 8

Talking Call Waiting is available as an add-on to this package at the monthly rate shown in Section 16.

- Customers must also subscribe to the Company's Voicemail and must initially subscribe to any Embarq Communications, Inc. long distance plan plus any one of the following services: Privacy ID, LineGuard, or Home Phone Warranty.
- Effective 01/19/07 new customers must subscribe to Voicemail. If Voicemail is not available, one of the following features may be substituted: Home Phone Warranty, LineGuard, or Data LineGuard.

Privacy ID can be added to this Solutions Package at the monthly rate shown in Section 15I.H.

Effective 05/15/09, Standard Home Phone Service II is grandfathered. Existing customers may continue to subscribe to this package under the conditions and rates as specified in this section, as long as the subscriber remains at the same physical location, or until such time as the service is disconnected, or the subscriber selects another service.

(6) Effective 10/23/09 this service is no longer available to new subscribers and is limited to existing lines in service for current customers.

Issued: October 23, 2009 Effective: October 23, 2009

United Telephone Company of Ohio d/b/a **CenturyLink** Section 39
Fourth Revised Sheet 8.1
Cancels
Third Revised Sheet 8.1

(C)

P.U.C.O. NO. 5 GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

- I. SOLUTIONS RESIDENCE (Continued)
 - C. Rates and Charges (Continued)

Solutions Packages (Continued)

Monthly Rate

20. Follow Me Plan (1) (2) \$25.95 (C)

Local Exchange Service

Enhanced Call Waiting - Optional

Call Waiting ID Three-Way Calling Caller ID with Name

(includes Anonymous Call Rejection)

Call Forward No Answer-Fixed Call Forward Busy-Fixed

Return Call Repeat Dial

21. Essential Home Phone Plan (2) 24.95 (C)

Local Exchange Service Caller ID with Name

(includes Anonymous Call Rejection)

Call Waiting ID (optional) Enhanced Call Waiting Speed Dial 8

22. Pure Bundle 20.00

Local Exchange Service
Outbound Call Block Feature
Non-Published Telephone Service

- Customers must also subscribe to the Company's non-regulated Voicemail with Integrated Calling Features (ICF). This bundle is only available where Voicemail with ICF is technically feasible.
- (2) Effective 10/23/09 this service is no longer available to new subscribers and is limited to existing lines in service for current customers. (N)

Issued: October 23, 2009 Effective: October 23, 2009

United Telephone Company of Ohio d/b/a **CenturyLink** Section 39
Third Revised Sheet 9
Cancels
Second Revised Sheet 9

(C)

P.U.C.O. NO. 5 GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(T)

I. SOLUTIONS – RESIDENCE (Continued)

(N)

C. Rates and Charges (Continued)

Solutions Packages (Continued)

		Monthly Rate
23.	Simple Choice Bundle (1) Local Exchange Service Choice of available Custom Calling or Express Touch Features	29.95 ⁽²⁾
24.	Simple Choice Bundle Unlimited Local Exchange Service Choice of available Custom Calling or Express Touch Features Unlimited expanded local calling	29.95 ⁽⁴⁾
25.	Economy Pack Bundle (5) Caller ID with Name (includes Anonymous Call Rejection) Call Waiting ID (optional) Enhanced Call Waiting 900/976 Blocking	19.50

(N)

Issued: October 23, 2009

Effective: October 23, 2009

The customer must also subscribe to the Embarq Communications, Inc. Easy Talk Simple Choice Long Distance plan.

Simple Choice Bundle is available for \$26.00 when customers subscribe to the Company's Voicemail in addition to Embarq Communications, Inc. Easy Talk Simple Choice Long Distance plan.

The customer must also subscribe to the Embarq Communications, Inc. Easy Talk Unlimited long distance plan.

⁽⁴⁾ Simple Choice Unlimited Bundle is available at the following rates when customers subscribe to the following services in addition to Embarq Communications, Inc. Easy Talk Unlimited long distance plan:

[•] For subscription to the Company's Voicemail, the Simple Choice Bundle rate is \$26.00;

[•] For subscription to the Company's High Speed Internet (1.5m or higher), the Simple Choice Bundle rate is \$24.95;

[•] For subscription to the Company's Voicemail and High Speed Internet (1.5m or higher), the Simple Choice Bundle rate \$21.00.

The customer must also subscribe to the Embarq Communications, Inc. Easy Talk Economy Pack Long Distance plan.

Exhibit C

This filing grandfathers Solutions - Residence Packages Progressive Plan, Simple Solution, Follow Me Plan and Essential Home Phone Plan since several new, more flexible packages are being introduced for Residence customers. The Company is anticipating that customers will prefer these new packages. These include Simple Choice Bundle, Simple Choice Bundle Unlimited and Economy Pack Bundle.

Section 39

Sixth Revised Sheet 8 Grandfathers Progressive Plan and Simple Solution

by adding a footnote to the page

Fourth Revised Sheet 8.1 Grandfathers Follow Me Plan and Essential Home

Phone Plan by adding a footnote to the page

Third Revised Sheet 9 Introduces Simple Choice Bundle, Simple Choice

Bundle Unlimited and Economy Pack Bundle

Exhibit D

CUSTOMER NOTICE AFFIDAVIT

STATE OF: KANSAS

SS:

COUNTY OF: JOHNSON

AFFIDAVIT

I, Darlene Terry, am an authorized agent of the applicant corporation, United Telephone Company of Ohio d/b/a CenturyLink, and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to customers via bill message beginning September 10, 2009, in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on October 23, 2009, Overland Park, KS 66211 (Date) (Location)

(Signature and Title) (Date)

Subscribed and sworn to before me this <u>23rd day of October</u>, <u>2009</u>. (Date)

Notary Public

My Commission Expires:

STATE OF KANSAS My Appt. Exp. 10/19/10

Exhibit D

United Telephone Company of Ohio Customer Notices - Residence

Beginning October 23, 2009, Progressive Plan will no longer be available to new customers whose accounts have been converted to the Company's new billing platform and will be limited to existing lines for current customers whose accounts have been converted. As long as you maintain your existing services at your same location you will see no change to your service. If you have any questions about these or other EMBARQ services, please contact us at the number listed at the top of this page.

Beginning October 23, 2009, Follow Me Plan will no longer be available to new customers whose accounts have been converted to the Company's new billing platform and will be limited to existing lines for current customers whose accounts have been converted. As long as you maintain your existing services at your same location you will see no change to your service. If you have any questions about these or other EMBARQ services, please contact us at the number listed at the top of this page.

Beginning October 23, 2009, Simple Solution will no longer be available to new customers whose accounts have been converted to the Company's new billing platform and will be limited to existing lines for current customers whose accounts have been converted. As long as you maintain your existing services at your same location you will see no change to your service. If you have any questions about these or other EMBARQ services, please contact us at the number listed at the top of this page.

Beginning October 23, 2009, Essential Home Phone Plan will no longer be available to new customers whose accounts have been converted to the Company's new billing platform and will be limited to existing lines for current customers whose accounts have been converted. As long as you maintain your existing services at your same location you will see no change to your service. If you have any questions about these or other EMBARQ services, please contact us at the number listed at the top of this page.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

10/23/2009 3:15:52 PM

in

Case No(s). 90-5041-TP-TRF

Summary: Tariff electronically filed by Mrs. Robyn Crichton on behalf of United Telephone Company of Ohio d/b/a Embarq