

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of Annette Dawson,)	
)	
Complainant,)	
)	
v.)	Case No. 09-514-TP-CSS
)	
AT&T Ohio,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) On June 17, 2009, Annette Dawson (Ms. Dawson) filed a complaint against AT&T Ohio (AT&T), alleging errors in her bill. Ms. Dawson asserted that she had made no long distance calls and did not request options such as call waiting, yet the monthly charges on her bill exceeded what is appropriate.
- (2) AT&T responded on July 8, 2009, by admitting that it provided residential service to Ms. Dawson and asserting that it has addressed Ms. Dawson's concerns regarding her outstanding payment accounts, including "assisting Ms. Dawson in recent months by setting up Lifeline payment arrangements." Finally, AT&T asserted that its practices have been in full compliance with all applicable provisions of law.
- (3) By entry issued July 13, 2009, a prehearing conference was scheduled for August 10, 2009. Although matters were not settled at the conference, the parties continued discussions in subsequent weeks.
- (4) On October 2, 2009, Ms. Dawson and AT&T filed a joint letter indicating that matters have been resolved and requesting dismissal of the case.
- (5) Given the contents of the October 2, 2009, letter filed by the parties, the Commission finds dismissal of this case to be reasonable. Accordingly, this matter is dismissed.

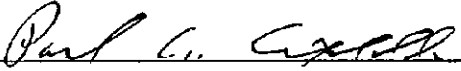
It is, therefore,

ORDERED, That the complaint filed by Ms. Dawson be dismissed. It is, further,


ORDERED, That a copy of this Entry be served upon all parties of record.

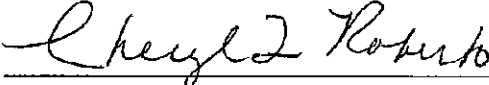
THE PUBLIC UTILITIES COMMISSION OF OHIO


Alan R. Schriber, Chairman


Paul A. Centolella


Ronda Hartman Fergus

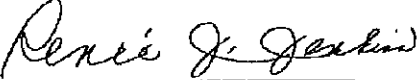

Valerie A. Lemmie


Cheryl L. Roberto

JML:ct

Entered in the Journal

OCT 14 2009


Renee J. Jenkins
Secretary