

FILE

09-92-WW-SIC

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**Shaffner Realty Inc.**

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419-526-3737 (Phone) 419-525-7023 (Fax)

RECEIVED

SEP 8 2009

INVESTIGATION AND REGULATION  
PUBLIC UTILITIES COMMISSION OF OHIO

September 2, 2009

Ohio Public Utilities Commission  
Ohio Consumers Council  
Customers of Ohio American Water Co.

At present my water bill for 2 months costs me \$79.98 which includes and extra charge of \$1.28 for a system improvement charge. This charge was approved by the PUCO to recapture \$4,441,388 to its water distribution plant and infrastructure. (Case No 09-92 WW-SIC).

On 8/5/09 the Mansfield News Journal published proposed new rate increases for the years 2010, 2011, 2012 and 2013 (Case No. 09-391 WS-AIR June 2009) for users in Mifflin, Madison and Roseland areas. Ohio American Water has asked for the approval to collect an additional \$25 million over four years from all customer classes. The main drivers for the increase, according to OAW, are water treatment plant and system improvements, labor and benefits, customer support, billing, engineering, taxes, depreciation, production and maintenance costs. See table below.

Monthly Water Consumption Charge - Base Year Increase, Steps 1 through 3

Rate per Ccf	Base Year 2010	Effective 2011	Effective 2012	Effective 2013
1 through 20 Ccf	\$6.5280	\$8.0514	\$8.6044	\$9.0977
Next 1,980 Ccf	\$4.6030	\$5.6627	\$6.0371	\$6.3832
Unmetered Rates	\$98.37	\$121.33	\$129.66	\$137.09

Your present rate is \$5.139900/100 cu ft plus service charge of \$19.02 being billed for a 60 day period for those using meters. Without a meter your water costs \$79.98 every 60 days.

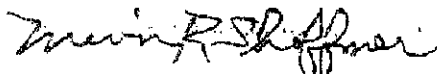
Since American Water has taken over your system there have been increase after increase. My last 4 years of billing are: 4-6-06 (63.36), 6-7-07 (\$70.77), 12-8-08 (\$78.70), 8-9-09 (79.98).

Please write PUCO and express your disapproval of the proposed rate increases. Your voice goes on record.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business  
Technician Sam Date Processed SEP 21 2009

PUCO, 180 E. Broad Street, 13<sup>th</sup> Floor, Columbus, Ohio 43215. Their website is [www.puco.ohiogov/pucodocketing/index.cfm](http://www.puco.ohiogov/pucodocketing/index.cfm) (case no 09-92-WW-SIC) or call 1-800-686-7826.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mervin R. Shaffner". The signature is fluid and cursive, with the first name "Mervin" and last name "Shaffner" clearly distinguishable.

Mervin Shaffner, President  
Shaffner Realty, Inc.