

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Isaac)	
Andrews,)	
)	
Complainant,)	
)	
v.)	Case No. 09-511-EL-CSS
)	
The Dayton Power and Light Company,)	
)	
Respondent.)	

ENTRY

The attorney examiner finds:

- (1) On June 16, 2009, Isaac Andrews (Mr. Andrews or Complainant) filed a complaint against The Dayton Power and Light Company (DP&L). In the complaint, Mr. Andrews stated that he was "turn[ed] down to be heard, only to find out we were being set-up" and that he "would like to appeal, and to be heard." Mr. Andrews provided no other allegations in support of the complaint.
- (2) On July 6, 2009, DP&L filed an answer denying the allegations in the complaint and asserting that it has complied with all relevant statutes, regulations, and tariffs. DP&L also moved to dismiss the complaint.
- (3) On July 30, 2009, the attorney examiner issued an entry ordering Mr. Andrews to amend the complaint by more clearly explaining the basis of the complaint, as well as the relief sought.
- (4) The complaint was amended on August 21, 2009. Mr. Andrews asserted that the DP&L bill that he received in February 2009 was inaccurate and excessively high. Mr. Andrews asserts that only a few appliances in his home use electricity and that the source of the problem "is the thermostat that DPL Meter Man took apart" without the permission of Mr. Andrews and his wife.

- (5) DP&L amended its answer to the complaint on September 4, 2009. DP&L stated that, in response to Mr. Andrews' billing concerns, it had sent service technicians to Mr. Andrews' home and found that the electric meter was working properly. The technicians also discovered that Mr. Andrews' home had a natural gas furnace as well as "electric cable heat, which was operating at that time. The electric cable heat was then disconnected and Complainant's electric usage immediately dropped to levels consistent with the prior year." DP&L concludes that the high electric bill was caused by use of the electric cable heat and again requests that the case be dismissed.
- (6) Having read the amended complaint and DP&L's amended answer, the attorney examiner considers this case to be appropriate for a prehearing conference. Accordingly, a prehearing conference is scheduled for September 18, 2009, at 10:00 A.M. Eastern Daylight Time in Hearing Room 11-G at the Commission offices, 180 East Broad Street, Columbus, Ohio 43215-3793. The purpose of the prehearing conference is to attempt to resolve matters without the need to proceed to a hearing.

It is, therefore,

ORDERED, That a prehearing conference is scheduled as described in Finding (6).
It is, further,

ORDERED, That a copy of this entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

By: James M. Lynn
James M. Lynn
Attorney Examiner

JRG

Entered in the Journal

SEP 09 2009

Renee J. Jenkins

Renee J. Jenkins
Secretary