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American Electric Powel 1 Riverside Plaza Columbus, OH 43215 2373 614 223 1000 614 223 1687 (Telecopier)

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2000



(614) 223-1606

December 2, 1999

Dwain Penny 6310 Rippey Circle Reynoldsburg, Ohio 43068

Re: Dwain Penny v. American Electric Power PUCO Case No. 99-353-EL-CSS

Dear Mr. Penny:

Our records indicate that your account is paid in full as of November 11, 1999. If you will sign this letter agreeing that this case should be closed and send the letter back to me in the enclosed, postage paid, preaddressed envelope, I will forward it to the Commission for its consideration. You might want to retain the extra copy of the letter I enclosed for your records. We appreciate your cooperation in the matter and look forward to a mutually satisfactory service relationship for the future.

Very truly yours,

Marvin I. Resnik

cc: Honorable Steve Deerwester

I agree to the Commission's dismissal of this case and agree not to file a new case at the Commission, or elsewhere, concerning the matters raised in the complaint.

Dwain Penny

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician Andrea Annul Date Processed 2000

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