

FILE



54 Danbury Road, #370
Ridgefield, Connecticut 06877

22
RECEIVED-DOCKETING DIV
2003 JUL 17 AM 10:31
PUCO

Maria A. Abbagnaro
General Counsel
Tel.: 203-468-2047
Fax: 413-521-4592

July 16, 2003

Docketing Division
Public Utilities Commission of Ohio
180 E. Broad Street
Columbus, Ohio 43215-3793

Re: Application of Cordia Communications Corp. for New Operating Authority
Case 03-1394-TP-ACE

To Whom It May Concern:

Enclosed for filing are an original and ten (10) copies of Cordia Communications Corp.'s revised tariff pages. The pages are being submitted pursuant to my conversation with Commission staff directing specific changes to ensure the Cordia's full compliance with PUCO's tariff requirements.

Any inquiries regarding this filing may be directed to my attention.

Respectfully submitted,


Maria A. Abbagnaro

Enc.

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business
Technician ON Date Processed 7/17/03

INTEREXCHANGE SERVICES

SECTION 2 – RULES AND REGULATIONS

2.7 [Deleted]

2.8 **Customer Service**

Customer Service may be contacted in writing at 543 Main Street, New Rochelle, New York 10801 or via an 800 number. Service representatives are available to assist with Customer inquiries from 8 AM to 5 PM eastern time. If a Customer calls Customer Service after hours, the call goes to an answering service. If the call is not an emergency, the answering service takes a message for a return call the next business day. If the call is an emergency, the Customer is referred to a pager. The Customer is called back within an hour.

2.9 **Transfer of Assignment**

The Company's intrastate services may not be transferred or assigned to a new Customer unless the new Customer's credit is approved. Paragraph 2.2.5 covers the additional conditions under which the Company reserves the right to refuse service to Customers.

2.10 **Deferred Payments and Continuance of Service for Households With Elderly or Seriously Ill Members**

No provision is made herein for households with elderly or seriously ill members. In no case will service be terminated in a manner inconsistent with the provisions set forth in Paragraph 2.12.

2.11 **Rendering and Payment of Bills**

2.11.1 **Billing Period**

The billing period is one calendar month.

2.11.2 **Rendering Bills**

Bills will be mailed no later than thirty (30) days following the close of the billing period. Bills are sent via U.S. mail or United Parcel Service to the current billing address.

2.11.3 **Payment of Bills**

The bill is due fourteen (14) from the date of the postmark on the bill.

ISSUED: June 23, 2003
2003

EFFECTIVE: July 23,

Issued under the authority of the Public Utilities Commission of Ohio,
Dated _____, 2003, in Case No. 03-1394-TP-ACE

Patrick Freeman, Chief Executive Officer & President
54 Danbury Road, #370, Ridgefield, Connecticut 06877

INTEREXCHANGE SERVICES

SECTION 4 – RATES AND CHARGES

4.3 Directory Assistance

The maximum charge is \$1.50 per call. The current rate is \$0.95 per call.

**ISSUED: June 23, 2003
2003**

EFFECTIVE: July 23,

**Issued under the authority of the Public Utilities Commission of Ohio,
Dated _____, 2003, in Case No. 03-1394-TP-ACE**

**Patrick Freeman, Chief Executive Officer & President
54 Danbury Road, #370, Ridgefield, Connecticut 06877**

INTEREXCHANGE SERVICES

SECTION 4 – RATES AND CHARGES

4.5 Miscellaneous Charges

4.5.1 Bad Check Charge

If a Customer's check is returned by the bank, the Company may bill the Customer a returned check charge. The maximum charge is \$35.00 per occurrence. The current charge is \$25.00 per occurrence.

ISSUED: June 23, 2003
2003

EFFECTIVE: July 23,

Issued under the authority of the Public Utilities Commission of Ohio,
Dated _____, 2003, in Case No. 03-1394-TP-ACE

Patrick Freeman, Chief Executive Officer & President
54 Danbury Road, #370, Ridgefield, Connecticut 06877

LOCAL EXCHANGE SERVICES

SECTION 6 – RULES AND REGULATIONS

6.13 Payment Arrangements (continued)

6.13.3 Billing and Collection of Charges (continued)

(D) Amounts not paid within 30 days after the date of invoice, but no sooner than 14 days after the postmark on the bill, are considered past due. If the Company incurs any costs in collecting past due charges, Customer shall be responsible for all costs including, without limitation, reasonable attorney's fees, incurred by the Company in collecting past due charges.

(E) Late Payment Charge

If a Customer's bill is not paid within thirty (30) days from the due date, the Company may impose a late charge of 1.5% per month on the delinquent amount. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet been paid for, but will apply to the accumulated Services for which the Customer is in arrears. Late payment charges will be applied without discrimination.

(F) Checks with insufficient funds or non-existing accounts will be assessed with a \$25.00 bad check charge except as may be waived under appropriate circumstances.

(G) The Company shall bill its subscribers in accordance with MTSS 4901:1-5-15.

6.13.4 Disputed Bills

Billing disputes should be addressed in writing to New Rochelle Telephone Corp. 543 Main Street, New Rochelle, New York 10801. Billing disputes may also be referred 1-800-808-4999.

(A) The date of the dispute shall be the date Company receives sufficient documentation to commence an investigation. The resolution date shall be the date the Company notifies Customer of the disposition of the dispute following its investigation.

Unless written notice of dispute as to charges is received by the Company, such charges shall be deemed to be correct and payable in full by the Customer. Detailed information regarding any dispute shall be provided by the Customer upon the Company's request.

If the Parties are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the PUCO at 180 E. Broad Street, Columbus, Ohio 43215 or calling 1-800-686-7826 in accordance with the Commission's rules of procedure.

LOCAL EXCHANGE SERVICES

SECTION 6 – RULES AND REGULATIONS

6.20 [Deleted]

ISSUED: June 23, 2003
2003

EFFECTIVE: July 23,

**Issued under the authority of the Public Utilities Commission of Ohio,
Dated _____, 2003, in Case No. 03-1394-TP-ACE**

**Patrick Freeman, Chief Executive Officer & President
54 Danbury Road, #370, Ridgefield, Connecticut 06877**

LOCAL EXCHANGE SERVICES

SECTION 8 – SERVICE DESCRIPTIONS

8.2 Service Charges (continued)

8.2.7 Deleted

ISSUED: June 23, 2003

EFFECTIVE: July 23, 2003

**Issued under the authority of the Public Utilities Commission of Ohio,
Dated _____, 2003, in Case No. 03-1394-TP-ACE**

**Patrick Freeman, Chief Executive Officer & President
54 Danbury Road, #370, Ridgefield, Connecticut 06877**

LOCAL EXCHANGE SERVICES

SECTION 8 – SERVICE DESCRIPTIONS

8.2 Service Charges (continued)

8.2.8 Deleted

LOCAL EXCHANGE SERVICES

SECTION 8 – SERVICE DESCRIPTIONS

8.2 Service Charges (continued)

8.2.9 Deleted

8.2.10 Deleted

8.2.11 Presubscribed Carrier Change Charge, Charge pr line

	Min	Max
First Line	\$0.50	\$ 5.00
Additional Line	\$0.50	\$ 3.50

ISSUED: June 23, 2003

EFFECTIVE: July 23, 2003

Issued under the authority of the Public Utilities Commission of Ohio,
Dated _____, 2003, in Case No. 03-1394-TP-ACE

Patrick Freeman, Chief Executive Officer & President
54 Danbury Road, #370, Ridgefield, Connecticut 06877

LOCAL EXCHANGE SERVICES

SECTION 8 – SERVICE DESCRIPTIONS

8.3 Directory Assistance

A Customer may obtain Local Directory Assistance (DA) in determining telephone numbers within its local calling area by calling the Directory Assistance operator. The Customer may request a maximum of two telephone numbers per call to Directory Assistance service without additional charges. Directory Assistance includes the option for call completion to the requested number at an additional charge as specified below. The Call Completion option provides, when selected by the Customer, for the automatic dialing of the requested number.

8.3.1 [Deleted]

8.3.2 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.
- To obtain such a credit, the Customer must notify Company's Customer Service representative.

ISSUED: June 23, 2003

EFFECTIVE: July 23, 2003

Issued under the authority of the Public Utilities Commission of Ohio,
Dated _____, 2003, in Case No. 03-1394-TP-ACE

Patrick Freeman, Chief Executive Officer & President
54 Danbury Road, #370, Ridgefield, Connecticut 06877

LOCAL EXCHANGE SERVICES

SECTION 8 – SERVICE DESCRIPTIONS

8.4 Operator Assistance (Traditional)

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 8.1, surcharges as specified in Section 8.6.1 will apply:

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards: Provides the Customer with the capability to place a call using a calling card with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

8.4.1 [Deleted]

ISSUED: June 23, 2003

EFFECTIVE: July 23, 2003

Issued under the authority of the Public Utilities Commission of Ohio,
Dated _____, 2003, in Case No. 03-1394-TP-ACE

Patrick Freeman, Chief Executive Officer & President
54 Danbury Road, #370, Ridgefield, Connecticut 06877

LOCAL EXCHANGE SERVICES

SECTION 8 – SERVICE DESCRIPTIONS

8.4 Operator Assistance (continued)

8.4.2 **Busy Line Verification and Interrupt Service**, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

- (A) **Busy Line Verification:** Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- (B) **Busy line Verification with Interrupt:** The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party.
- (C) **[Deleted]**

LOCAL EXCHANGE SERVICES

SECTION 8 – SERVICE DESCRIPTIONS

8.5 Directory Listings (continued)

8.5.6 (continued)

- (E) **Foreign Listings:** Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listings.
- (F) **Alternate Call Listings:** Where available, a listing that references a telephone number that is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.
- (G) **Reference Listing:** A listing including additional telephone numbers of the same or another Customer to be called in the event there is not an answer from the Customer's telephone.
- (H) **[Deleted]**

ISSUED: June 23, 2003

EFFECTIVE: July 23, 2003

**Issued under the authority of the Public Utilities Commission of Ohio,
Dated _____, 2003, in Case No. 03-1394-TP-ACE**

**Patrick Freeman, Chief Executive Officer & President
54 Danbury Road, #370, Ridgefield, Connecticut 06877**

LOCAL EXCHANGE SERVICES

SECTION 8 – SERVICE DESCRIPTIONS

8.6 Emergency Services (Enhanced 911)

Emergency Services (Enhanced 911) allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point (PSAP). Charges for Enhanced 9-1-1 will be a pass through of the charge imposed by the ILEC.

Ameritech Charge	\$0.12
GTE Charge	\$0.24

8.7 [Deleted]

LOCAL EXCHANGE SERVICES

SECTION 8 – SERVICE DESCRIPTIONS**8.9 Custom Calling Services (continued)****8.9.14 Residence and Business Charges****(A) [Deleted]****(B) Subscription Services**

Service	Monthly Recurring	
		Max
Caller ID		\$20.00
Call Waiting		\$20.00

ISSUED: June 23, 2003**EFFECTIVE: July 23, 2003**

Issued under the authority of the Public Utilities Commission of Ohio,
Dated _____, 2003, in Case No. 03-1394-TP-ACE

Patrick Freeman, Chief Executive Officer & President
54 Danbury Road, #370, Ridgefield, Connecticut 06877

LOCAL EXCHANGE SERVICES

SECTION 8 – SERVICE DESCRIPTIONS

8.10 Enhanced Feature Service Packages (continued)

8.10.6 Enhanced Feature Service Packages are not available with PBX Services.

8.10.7 The rates specified for Enhanced Feature Service Packages are in addition to applicable service charges for the establishment of Basic Lines. No service charges are applicable when existing Basic Line residence Customers add services, other than Basic Line, to establish Service Packages.

8.10.8 This Service is only available in access areas A, B, and C.

ISSUED: June 23, 2003

EFFECTIVE: July 23, 2003

Issued under the authority of the Public Utilities Commission of Ohio,
Dated _____, 2003, in Case No. 03-1394-TP-ACE

Patrick Freeman, Chief Executive Officer & President
54 Danbury Road, #370, Ridgefield, Connecticut 06877

LOCAL EXCHANGE SERVICES

SECTION 8 – SERVICE DESCRIPTIONS

8.11. Blocking Services

8.11.1 Call Blocking 900/976 Service

Call Blocking 900/976 service allows Customers to restrict 900/976 outgoing calls from being placed over their exchange access lines. Restricted calls are directed to a central office announcement. This charge is waived on the initial request and only applies to subsequent requests for blocking.

(A) [Deleted]

8.11.2 Toll Denial Service

Toll Denial Service is a central office arrangement whereby calls dialed over an individual exchange service or a PBX trunk, to other than the local service area, are either automatically routed to the Customer's attendant position or the calling person receives an announcement. Toll Denial Service will not allow 1+, 0+, 0-, 10-XXX, 900 service code, 700 code toll calls, or calls to 800 service codes.

(A) [Deleted]

ISSUED: June 23, 2003

EFFECTIVE: July 23, 2003

Issued under the authority of the Public Utilities Commission of Ohio,
Dated _____, 2003, in Case No. 03-1394-TP-ACE

Patrick Freeman, Chief Executive Officer & President
54 Danbury Road, #370, Ridgefield, Connecticut 06877

LOCAL EXCHANGE SERVICES

SECTION 8 – SERVICE DESCRIPTIONS**8.11. Blocking Services (continued)****8.11.3 Caller ID Blocking (continued)****(C) Per Call Blocking (continued)**

Caller ID Customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer Owned Pay Telephones. If the Caller ID Customer also subscribes to Selective Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

(D) Rates and Charges

	Non-Recurring Charge		Monthly Charge	
	Min	Max	Min	Max
Per call	N/C	N/C	N/C	N/C

8.11.4 Reserved for future use

LOCAL EXCHANGE SERVICES

SECTION 8 – SERVICE DESCRIPTIONS

8.15 Smart Link Service (continued)

8.15.7 The following prices are applicable to standard installations of Smart Link Service and are in addition to all other charges for exchange access lines or other associated services and equipment necessary to provide telecommunications service. Charges set forth elsewhere in this tariff apply to this service such as charges for subsequent moves and changes as specified for exchange access lines.

8.15.8 The minimum period is one month, unless otherwise specified.

8.15.9 This Service is only available in access areas B and C.

8.15.10 [Deleted]

ISSUED: June 23, 2003

EFFECTIVE: July 23, 2003

**Issued under the authority of the Public Utilities Commission of Ohio,
Dated _____, 2003, in Case No. 03-1394-TP-ACE**

**Patrick Freeman, Chief Executive Officer & President
54 Danbury Road, #370, Ridgefield, Connecticut 06877**

LOCAL EXCHANGE SERVICES

SECTION 8 – SERVICE DESCRIPTIONS

8.16 Public Telephone Service, (Cont'd.)

8.16.3 Optional Features (cont'd.)

(D) [Deleted]

ISSUED: June 23, 2003

EFFECTIVE: July 23, 2003

**Issued under the authority of the Public Utilities Commission of Ohio,
Dated _____, 2003, in Case No. 03-1394-TP-ACE**

**Patrick Freeman, Chief Executive Officer & President
54 Danbury Road, #370, Ridgefield, Connecticut 06877**

LOCAL EXCHANGE SERVICES

SECTION 8 – SERVICE DESCRIPTIONS**8.16 Public Telephone Service, (Cont'd.)****8.16.4 Pay Telephone Access Line Service****(A) General**

The Company provides access lines for connection of Customer-provided Pay Telephone equipment to the public switched network. The access lines provide the payphone provider with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Access lines are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for access lines are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the access line subscribed to by the payphone provider. No usage charges will apply to calls received by the Customer. Nonrecurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

(B) Rates and Charges

The rates and charges are comprised of two elements: dial tone line rates and usage charges which is provided on a message rate basis only

Each dial tone line is provided with touch-tone signaling at no additional charge. Calls placed to Directory Assistance from payphones will be billed to the Customer at rates and charges found in the Price List.

.1 Dial Tone Line Rates

Access Area	Monthly Price Per Line	
		Max.
B		\$45.00
C		\$45.00
D		\$45.00

ISSUED: June 23, 2003

EFFECTIVE: July 23, 2003

Issued under the authority of the Public Utilities Commission of Ohio,
Dated _____, 2003, in Case No. 03-1394-TP-ACE

Patrick Freeman, Chief Executive Officer & President
54 Danbury Road, #370, Ridgefield, Connecticut 06877

LOCAL EXCHANGE SERVICES

SECTION 8 – SERVICE DESCRIPTIONS

8.16 Public Telephone Service, (Cont'd.)

8.16.4 Pay Telephone Access Line Service (Cont'd.)

.2 [Deleted]

(C) [Deleted]

ISSUED: June 23, 2003

EFFECTIVE: July 23, 2003

Issued under the authority of the Public Utilities Commission of Ohio,
Dated _____, 2003, in Case No. 03-1394-TP-ACE

Patrick Freeman, Chief Executive Officer & President
54 Danbury Road, #370, Ridgefield, Connecticut 06877