

Confidential Release

Case Number:
93-487-TP-ALT

Date of Confidential Document:
5/3/1999

Today's Date:
July 30, 2009

Interrogatory No. 4

~~Confidential~~

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- A. June 20, 1997 - Commission offices.
- B. In-person.
- C. Ameritech Commission Staff
Jim Smith Deborah Gnann
Sue Drombetta Rick Reese
Sharon Glaspie Steve Puican
Frank Park
Sandy Siegel
Andy Grandjean
- D. See attached.
- E. Deborah Gnann requested meeting to discuss complaints of USA Advisory Committee Members.
- F. Discussion involved various aspects of USA Program, including enrollment numbers, enrollment process and Committee complaints.

Steve Duncan
Mark Rapp
Sandy Siegel

Jim Smith
Sharon Gropper

APAC #1

Commission Staff Meeting
6/20/97

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Debra Luman assumes legal documents
will be filed.

Jim -

- No commitment (commercial) in advertising

Other

- Service is above & beyond requirements

→ Penetration rates on optional features

Caller ID - 22%

~~Answer Call~~

Call Waiting - 43%

Call Forwarding - 11%