522 1 BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO 2 _ _ _ 3 In the Matter of the : Complaint of Cameron : 4 Creek Apartments, 5 Complainant, : б vs. : Case No. 08-1091-GA-CSS • 7 Columbia Gas of Ohio, : Inc., : 8 : Respondent. : 9 10 _ _ _ 11 PROCEEDINGS 12 before Ms. Christine Pirik, Hearing Examiner, at the 13 Public Utilities Commission of Ohio, 180 East Broad 14 Street, Room 11-F, Columbus, Ohio, called at 9:00 15 a.m. on Friday, July 17, 2009. 16 _ _ _ 17 VOLUME III 18 19 20 21 22 ARMSTRONG & OKEY, INC. 222 East Town Street, 2nd Floor 23 Columbus, Ohio 43215 (614) 224-9481 - (800) 223-9481 24 Fax - (614) 224-5724 25

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526 1 Friday Morning Session, 2 July 17, 2009. 3 _ _ _ 4 HEARING EXAMINER: Go on the record. 5 (Witness sworn.) б HEARING EXAMINER: I didn't even allow 7 the complainants to call the witness, but I already 8 swore him in. 9 MR. ZETS: That's fine. I anticipated 10 calling him next anyway. 11 HEARING EXAMINER: I thought you did. 12 MR. ZETS: I thought that was our 13 agreement. And that's fine. 14 15 JEFFREY PRACHAR 16 being first duly sworn, as prescribed by law, was 17 examined and testified as follows: 18 DIRECT EXAMINATION AS ON CROSS 19 By Mr. Zets: 20 Q. Good morning. 21 A. Good morning. 22 Can you please state your name for the Q. 23 record. 24 Jeffrey Prachar. Α. 25 Q. And, Mr. Prachar, you work at Columbia

1	Gas, correct?
2	A. Yes, sir.
3	Q. And I think you started working at
4	Columbia Gas in July of 1986; isn't that right?
5	A. Yes, sir.
6	Q. And when you started with Columbia Gas,
7	you were an inserting operator, right?
8	A. Correct.
9	Q. That's the machine that puts the bills in
10	the envelopes, correct?
11	A. Yes, sir.
12	Q. And after you worked as an inserting
13	operator I think you spent, what was it, 10 or 14
14	years in the maintenance department, right, at
15	Columbia Gas?
16	A. Somewhere between there, yes.
17	Q. Sometime between 10 and 14 years?
18	A. Yes.
19	Q. I assume you held various jobs in the
20	maintenance department.
21	A. I did various jobs.
22	Q. Okay. You did various jobs, such as
23	backhoe operator, right?
24	A. No, sir.
25	Q. You were not a backhoe operator?

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1	A. Not in Maintenance.	
2	Q. Okay, not in Maintenance. Well, did you	
3	serve as a backhoe operator with Columbia Gas?	
4	A. Yes. That was after Maintenance.	
5	Q. That was after Maintenance. Forgive me,	
6	I lumped backhoe operator into Maintenance. I	
7	apologize. It seemed fitting, but I don't work for	
8	Columbia Gas.	
9	You served as a fitter at some point with	
10	Columbia Gas, correct?	
11	A. That was after Maintenance also.	
12	Q. What did you do as a fitter?	
13	A. Pretty much everything everybody told me	
14	to do. We dug ditches, repaired gas lines. That's	
15	our, what we call our main line crews. I was in a	
16	crew.	
17	Q. Now, was that with but that was not	
18	with the maintenance department.	
19	A. That is correct.	
20	Q. Okay. What are some of the other	
21	positions you held at Columbia Gas?	
22	A. From the fitter job I went to be a hoe	
23	operator and then a senior fitter, and that's the	
24	plant side of Columbia Gas.	
25	Q. Okay.	

1	A. And then I went to the service side of
2	Columbia Gas after all that.
3	Q. The service side. I think you that
4	was, when, about four or five years ago you went to
5	the service side?
6	A. To the best of my knowledge it was
7	somewhere around there, yes.
8	Q. And that's where you currently work?
9	A. Yes, sir.
10	Q. What's your current position?
11	A. Service technician.
12	Q. Is that the same position you've held
13	since you came over to the service side?
14	A. No. You don't it takes a year to
15	become a service technician A, and numerous tests. I
16	was a service technician B, which is your training
17	stage, and then you're out in the field for that
18	takes about a year to 18 months to become a service
19	technician A, which is my current title. I'm a
20	service technician A now.
21	Q. As a service technician A, what are some
22	of the things you do? What are your job duties?
23	A. We turn gas on, turn gas off, run PR
24	orders.
25	Q. What's a PR order?

1 A priority order where if somebody might Α. 2 smell gas or something like that. Something's wrong 3 and they call us up to check it out. Somebody hits 4 our gas main, that could be a PR. We call them a code 4. 5 б That would probably be a priority if Ο. 7 someone hit the gas main. 8 Yes. And we run those immediately for Α. 9 that reason, those are -- those kind of things. 10 And you worked in a specific area within Ο. 11 Columbia Gas's service area, correct? 12 Α. Well, as of tomorrow, no. They're going 13 to take that away. We used to have -- I was telling 14 you earlier about the SADCs. 15 What's an SADC? 0. 16 It's just like an area, like you Α. 17 mentioned yesterday the H2 area. 18 All right. Well, let's focus on before Q. 19 today so we're capturing the time including, you 20 know --21 Α. Yes, I work in -- most of my work's done 22 in what they call an H2. 23 And H2 defines your area, if you will, Ο. 24 correct? 25 Α. Kind of. I've been trying to keep that

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¹ area for a long time because that's where -- and that ² was where I was giving you, well, I guess you wasn't ³ there that day, the boundaries on like an SADC, and I ⁴ don't know what that stands for.

⁵ Q. Explain to us what roughly were the
⁶ boundaries of your H2.

7 Α. It went from Wilson Road south of Broad 8 out to kind of like out towards West Jeff, and at 9 Wilson Road and Broad Street it goes to the railroad 10 tracks. And when you get down to Georgesville Road, 11 it goes on out to, kind of goes like across 270 and 12 then I pick up a little section down to Alkire Road. 13 And then I stay on the north side of Alkire Road and 14 go out to pretty much way out that way.

¹⁵ I mean, we run out of gas once we get out ¹⁶ there in the country a little bit. But it kind of ¹⁷ just goes out toward West Jefferson and kind of dies ¹⁸ off in like the Galloway area out there.

Q. Okay. For those of us who are somewhat
 GIS challenged, does that include the Cameron Creek
 apartment complex?

22

A. Yes, it does.

Q. I was trying to follow you street by
 street there, but --

25

A. Well, yeah, you had asked this in the

1 deposition. 2 Ο. Now, outside of the -- strike that. 3 Are you certified by Columbia Gas in any 4 way? What I mean, hold certificates or licenses 5 through Columbia Gas. б I would say yes. Α. 7 Ο. Is that your DOT qualification? 8 Α. Yes. Yeah, because you have to be DOT 9 qualified to work on it, and we do that. 10 And what's your DOT qualification? 0. What 11 is that? 12 Α. It's the Ohio Department of 13 Transportation, they stepped in a few years back and --14 15 What does that allow you to do, in your 0. 16 opinion, the DOT qualification? 17 Well, there's different qualifications. Α. 18 When I was in Plant, I was allowed to work on -- and 19 I passed all my testing in plant, I was allowed to 20 work on the gas mains, repair the gas mains and stuff 21 underground. Then I went in Service, it allowed me 22 to work on the lines basically aboveground. 23 Outside of the DOT qualification you hold 0. 24 through Columbia Gas you do not hold any other 25 professional licenses, correct?

1	A. No, sir.
2	Q. Outside of your DOT qualifications you do
3	not hold any other certificates, for example you're
4	not HVAC qualified, are you?
5	A. Correct.
6	Q. Let's talk a little bit about job sites
7	and the work you do. I mean, you have a truck given
8	to you, you know, issued to you by Columbia Gas that
9	you go to your different job sites in, correct?
10	A. Correct.
11	Q. And inside that truck you have a
12	computer, correct?
13	A. Correct.
14	Q. And all the information that you do at a
15	job site, you load that information into your
16	computer, correct?
17	A. No, sir.
18	Q. Let me ask you this, when you get on the
19	job, when you arrive somewhere, you can record the
20	time you get there; true?
21	A. Well, that's all done itself.
22	Q. Well, you have to press the F8 key to
23	record the time you get to a location, correct?
24	A. Correct. And that's all done
25	automatically. The F8 key, right.

1	Q. You have to hit the F8 key, it records
2	the time you get on the job site.
3	A. Correct.
4	Q. And on the computer that you have in your
5	truck there is an area where you can draft service
6	remarks with respect to the job that you were just
7	on, correct?
8	A. Depending on what type of job I'm on,
9	yes.
10	Q. Right. But I'm saying there's a spot
11	where you are able, if you want, to record a service
12	remark related to that particular job.
13	A. If there's a problem with that job, we
14	can. Well, I guess yeah. I guess there is a
15	place, yes, you could leave a remark in if you
16	completed the order too. I think that you could.
17	Q. Right. There's a place for you to write
18	whatever you want to write about that job.
19	A. Yes.
20	Q. And that service remark area isn't really
21	limited in any way, is it, because you can include it
22	in the service remark, where I think there's only a
23	few lines, correct?
24	A. Correct.
25	Q. But then if you need additional space,

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1	you can go to or that information can trail to
2	another screen so you have additional space to write,
3	correct?
4	A. Yeah. You'd have to hit another one of
5	the function keys.
6	Q. Right. But after you hit the function
7	key, then you have enough space to write whatever
8	else you would like to write, correct?
9	A. It just gives you another form.
10	Q. Okay. So, in fact, it's true that, I
11	mean, the space is unlimited for the amount of things
12	that you want to write if you chose to write a lot of
13	information, correct?
14	A. I wouldn't say "unlimited," but it would
15	give you more room. I mean, it all depends on how
16	windy you are, what you want to I'm sure
17	eventually the computer will quit taking it. It
18	gives you you got your first 3 lines and then it
19	probably gives you another 10, 12 lines, and lines
20	being just like on a computer like she has a line.
21	It probably gives you another 10 or 12 lines.
22	Q. "She" being the court reporter.
23	A. Yes. Her laptop. Sorry about that.
24	Q. And the only way to log information is on
25	your computer. Well, strike that.

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1	The only way you can, I mean, you really
2	have two ways to log information if you were
3	red-tagging an appliance. You could include it on
4	the red tag or you could include it on your computer,
5	correct?
б	A. No; you'd have to do both.
7	Q. Then say you're not leaving a red tag,
8	it's just not that type of service call, the only way
9	you can log information at the site is through the
10	computer, correct?
11	A. Yes.
12	Q. Thinking about the computer and the job
13	sites
14	MR. ZETS: I'd like to ask that we mark
15	an exhibit, the exhibit that's behind tab 11 I would
16	ask be marked as CCA 11.
17	HEARING EXAMINER: The document is so
18	marked.
19	(EXHIBIT MARKED FOR IDENTIFICATION.)
20	Q. Mr. Prachar, if you can turn to that, and
21	I believe I opened the book for you, tried to make
22	the first one easy.
23	HEARING EXAMINER: Mr. Zets, are you
24	going to refer to the different pages, because this
25	is one I don't have numbered.

1	MR. ZETS: I probably will, though the
2	reference I was anticipating, because all the pages
3	were Bates stamped by Columbia Gas, I think I will
4	try and make sure the ones that I do reference I will
5	use the Columbia Gas Bates stamp numbers so it should
6	be clear. Unless we want to
7	THE WITNESS: What's a Bates stamp
8	number?
9	HEARING EXAMINER: It's not that I have a
10	problem referencing the Bates stamps, but again, it's
11	a citing issue when you're writing an order or
12	briefs. It's just harder to cite Bates stamps. So
13	I'm going to number the pages.
14	MR. ZETS: Okay. I was going to say, I
15	can mark the official exhibit that goes with the
16	court reporter and it will have the actual page
17	numbers on them.
18	HEARING EXAMINER: That's good, but we
19	all need to have the reference so let's take a moment
20	and number the pages starting with 1 which is Bates
21	stamp 10.
22	THE WITNESS: Do I need to write that in
23	here?
24	HEARING EXAMINER: Yeah.
25	(Discussion off the record.)

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HEARING EXAMINER: We'll go back on the	
record.	
Q. (By Mr. Zets) All right, Mr. Prachar, do	
you have before you what's been marked CCA Exhibit	
11?	
A. Yes. With the 10 on the bottom?	
Q. Yeah, the first page of the document has	
been Bates stamped COH-10.	
A. Okay.	
Q. This is, at the top of the page, Execute	
Order Detail, correct?	
A. That's what this is, yes.	
Q. I believe somebody yesterday, and I can't	
remember who it was, but I think somebody talked	
about a DIS order. Do you remember somebody	
mentioning that yesterday? I think they called it a	
DIS order, but I think Columbia Gas refers to it as a	
D-I-S order, correct?	
A. I would say probably somebody did mention	
it. I don't know for sure. I mean, you guys did a	
lot of talking yesterday. I mean, I paid attention,	
but I was pretty nervous, too.	
Q. Are you nervous this morning as well?	
A. Oh, extremely.	
Q. Well, we'll try and go slow and if you	
	<pre>record. Q. (By Mr. Zets) All right, Mr. Prachar, do you have before you what's been marked CCA Exhibit 11? A. Yes. With the 10 on the bottom? Q. Yeah, the first page of the document has been Bates stamped COH-10. A. Okay. Q. This is, at the top of the page, Execute Order Detail, correct? A. That's what this is, yes. Q. I believe somebody yesterday, and I can't remember who it was, but I think somebody talked about a DIS order. Do you remember somebody mentioning that yesterday? I think they called it a DIS order, but I think Columbia Gas refers to it as a D-I-S order, correct? A. I would say probably somebody did mention it. I don't know for sure. I mean, you guys did a lot of talking yesterday. Io. Q. Are you nervous this morning as well? A. Oh, extremely.</pre>

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1	need a drink or something, just let me know.
2	A. I've just never been in this situation
3	before. But I have heard the term "DIS," yes.
4	Q. And CCA Exhibit 11 with respect to page 1
5	is a DIS order, correct?
6	A. Yes. I think these are what you were
7	showing me in my deposition, and I'm not familiar
8	with this program, but this is what we were looking
9	at during my deposition. I would say, I mean, I'm
10	not positive because I don't get in the office, and
11	the DIS would be something probably in our office.
12	Q. But looking at page 1 of CCA 11, and it
13	has some information on here, most particularly this
14	one at the left side of the page says "Service
15	Person" and it says "JPRACHA," seems like it cuts
16	off, but that's your name as service technician,
17	correct?
18	A. That's my login ID, yes.
19	Q. I won't tell anybody in case it's a
20	secret.
21	A. Well, no, it's not a secret.
22	Q. And it has the arrival time on this
23	particular one, CCA 11, page 1, arrival time is
24	11:06, correct? If you look on the right-hand
25	column.

1 Α. Yes. 2 0. So when you press F8 in your truck, that 3 records the arrival time and that shows up on this 4 document, correct? 5 Α. That probably would, yes. 6 And a couple lines above that it says Ο. 7 "Time Comp," that would be time completed, correct? 8 Α. Okay. 9 And then also when you're in your truck, Ο. 10 I know you said you press the F8 key when you get 11 there, my memory is there was another function key, 12 F10, when you leave the job site? 13 Well, there's other function keys in Α. 14 between the two, but F10 would be the end of a job. Right. So when you press F10, it records 15 Ο. 16 the time you leave the job and then that number shows 17 up, as an example, on CCA 11, page 1, as "Time Comp." 18 Α. Probably. 19 Examiner Pirik, I'd like to MR. GALLON: 20 object at this point. One of the questions he asked 21 a couple questions ago was whether Jeff was familiar 22 with this program, and he testified that he's not 23 familiar with this program, he doesn't use the DIS 24 program, and he doesn't go into the offices. And now 25 Mr. Zets is asking him questions about how the

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computer program takes in information that he enters
 into his computer.

I think he's already established he has
 no foundation to testify regarding the way this
 program works and, therefore, I'd object to further
 questioning about how this program works.

HEARING EXAMINER: I understand your concern, but I'm not viewing this as the witness being a computer expert. I'm viewing it as how he fills out the form. So from the perspective that the computer technology isn't correct, that's not what it's being asserted for, so I'm going to overrule the objection.

And if you get to the point where you don't understand the computer technology, which I totally understand, just say you don't understand it and just explain what you do based on the questions that he asks you. You don't have to go into computer technology.

THE WITNESS: The only thing that really scares me is he'll say a term, like if I do this, it does this to this paper; I don't know that.

THE WITNESS: So if he would just say
 "from your best recollection" or, I mean, every word

HEARING EXAMINER:

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Yes.

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1 seems to be important here. HEARING EXAMINER: That's a good 2 3 clarification for the record. Definitely we need to 4 keep that in mind when we are asking the questions. 5 It's more important -б THE WITNESS: Because when I hit the key, 7 I don't know what it does to this paper. 8 HEARING EXAMINER: Yes. Excellent point. 9 Good clarification. 10 Mr. Zets. 11 (By Mr. Zets) Now, we talked a little bit 0. 12 about the service remarks, and when you're on your 13 computer, you have the ability to type in remarks 14 with the job, correct? 15 Correct. We don't have to, no. Α. 16 You don't have to, but if you do, there's Ο. 17 a place for them, we've established that, right? 18 Α. You would if -- yes, I guess. 19 Now, on CCA 11, page 1, you can see in 0. 20 the middle of the page it has service remarks, a spot 21 for that, correct? 22 Α. Correct. 23 All right. And under this particular job 0. 24 site -- and we've established you were the service 25 technician on this job, correct?

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1 Α. From what this paper says, yes, that's my 2 ID. 3 Okay. The service remark reads "Utility Ο. 4 room door needs to seal and self closing device 5 installed need to seal open on old make up air б vents/bring make up air from outside - 539." Do you 7 see where I'm at? 8 Α. Yes. 9 Let's start with the very last thing, 0. 10 that "dash 539," that's your Columbia Gas number, if 11 you will, correct? 12 Α. No. That's my radio number. 13 Q. That's your radio number. 14 Α. Yes. 15 Okay. And you put that dash 539 in your 0. 16 radio number after you include a service remark 17 there. 18 Α. Yeah. The dash -- that's just the end of 19 a sentence. Instead of a dot, you don't see dots 20 very good, so we put a dash. So the 539 is, if I was 21 to get on the radio and call somebody, I would say 22 "539" to somebody else because you don't use names; I 23 think that's against some kind of radio rule. 24 Okay. For the service remark, then, that Ο. 25 you recorded at this particular location, and I guess

1	we're talking about 1847 Cardinal Trail Drive, that's
2	the address listed at the top, correct?
3	A. Yes, sir.
4	Q. All right. So for this service remark
5	that you made, what were you referencing when you
б	made that service remark, or why did you write
7	"Utility room door needs to seal" and the remainder
8	of that remark?
9	A. I mean, it would kind of be a speculation
10	because I just saw the date on this and this is back
11	in '06, and I would probably say, especially after
12	sitting in here yesterday, this is part of this
13	unit here probably has the furnace and the water
14	heater in utility room and is off the bathroom.
15	Q. So what you are referencing is what you
16	believe to be a violation of the National Fuel Gas
17	Code, correct?
18	A. Well, yes, if this is the one off the
19	bathroom, it would be.
20	Q. Okay. And given that this date of
21	execution was January 25th, 2006, it's fair to say
22	you were referencing the NFGC that was in effect on
23	January 25th, 2006, correct?
24	A. That is correct. And I can tell you
25	right now I'm not familiar with the addresses, the

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1	date and the times. I go with the remark.
2	Q. Right. Well, that's why we have
3	documents, because you record it all and then three
4	years later you can go back and review what you did,
5	correct?
б	A. Well, if you're asking me to remember
7	this, no. I could read it off this paper, but I
8	mean, I wouldn't know if that's the address. The
9	date and the times and the address would be
10	Q. Right. But you don't have any reason to
11	believe if you typed a service remark on this date,
12	that it would somehow change between January of
13	'06 and today, do you, or whenever this document was
14	produced to us?
15	A. Right. If this is what the company keeps
16	record of us on.
17	Q. Then that's what it is, right?
18	A. I'm assuming.
19	Q. Okay. When you were out there at this
20	location in January of 2006, did you take into
21	account the Ohio Mechanical Code when you drafted
22	this service remark?
23	A. No, sir.
24	Q. Just the National Fuel Gas Code in
25	existence on that day, correct?

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1	A. Yes, sir.	
2	Q. I'd like you to turn to page 3 of that	
3	exhibit which is Bates stamped COH-30. Do you have	
4	that in front of you?	
5	A. Yes, sir.	
б	Q. Okay. It's another execute order detail	
7	with the execution date of March 29th, 2006. In	
8	the middle it has operator ID, has your login,	
9	J-P-R-A-C-H-A, correct?	
10	A. No, it doesn't.	
11	Q. Middle column says "Operator ID,	
12	JPRACHA."	
13	A. No. This says "Service Person Jeffrey L.	
14	Prachar." This one over here says my user ID.	
15	Q. Well, just continue reading where it says	
16	"Jeffrey L. Prachar," where it says "Operator ID,"	
17	what's the letters after the words "Operator ID"?	
18	A. Oh, okay, I see the operator it's in a	
19	different place on this paper. Okay.	
20	Q. All right. So this order shows you	
21	arrived at 10:07 and left at 10:32 on that particular	
22	day, correct?	
23	A. And I left at 10:32.	
24	Q. Correct. Right?	
25	A. Correct.	

1 The address was 5591 Red Carnation Drive, 0. 2 correct? 3 What was that address again? Α. 4 Ο. 5591. 5 Α. Yes, sir. 6 And the service remark -- your service Ο. 7 remark begins with the words "No odor found," 8 correct? 9 I would probably -- probably, yes. Α. 10 Okay. Could you read that for us, 0. 11 please. And when I say "read it," if there's any 12 words that are shortened or something, read what they 13 really mean, please. 14 Okay. Now, this is an assumption that Α. this is mine, but "No odor found" --15 16 First of all, it wouldn't be anyone Ο. 17 else's if you were the operator who was out there at 18 the site, correct? You left the service remark after 19 you were there. 20 Well, there's a few reasons I don't think Α. 21 this is mine, but "No odor found tiffed house 22 lines/gas came in window from turning gas on for unit 23 below." 24 Why don't you believe that's yours 0. 25 despite the fact that you logged in as operator ID on ¹ this job?

A. And it's very possible this is mine. I'm not saying that it's not mine, but I'm not saying I'm positive it's mine.

5

Q. Okay.

A. There's no 539 behind it, and not that that means anything either, but -- and I think I might remember this if this is the back road in Cameron Creek. If it's the back road and the far left building, the lady above, if this would be the top unit, I was turning gas on and her kitchen windows was open. This could possibly be that.

Q. Okay. Do you believe -- do you remember if you looked at the actual furnace when you were there at this location?

A. I would have had to. Let me see. Didn't
 you say there was an order type on this?

Q. I believe --

A. Yes. I would have looked at this one,
 yes.

Q. Let's make sure. The order type on CCA 11, page 3, is order type PR. That's priority order, correct?

24 25

18

A. That is correct.

Q. So if it's a priority order, you would

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1 have looked at the equipment at this location, 2 correct? 3 That is correct. Α. 4 Ο. Well, why didn't you note a violation of the National Fuel Gas Code at this location as you 5 6 did with the previous one we looked at which was 7 CCA 11, page 1? 8 Α. There would have been no reason for a 9 remark in this one. And I don't know -- I'm sure 10 there's something on this paper that tells somebody 11 if the gas was on or off when I left, and if the gas 12 was on here, I wouldn't have recorded any violations. 13 Q. I'm sorry. If the gas was on, you would 14 not have recorded a violation of the National Fuel 15 Gas Code? 16 Α. Correct. 17 Well, why is that? I mean, gas would be Q. 18 flowing to the appliance, wouldn't it? 19 It wouldn't have -- our remarks are Α. 20 mostly used to let another service tech know what's 21 going on when he comes back. 22 Well, let's go back -- let's continue. Q. 23 I'll go back to CCA 11, page 1. You left a remark 24 there that basically said this unit doesn't comply 25 with the National Fuel Gas Code, correct?

1 Yeah, and I'm sure there's something on Α. 2 this paper that tells somebody that the gas is on or 3 off here. If there was a number -- this is where I 4 was telling you during the deposition, if I called 5 somebody, somebody could probably help me out. 6 My question for you is why did you not Ο. 7 include a violation of the National Fuel Gas Code at 8 this location even though you just told us you went 9 in, it was a priority order, and you looked at the 10 equipment? 11 If the gas was left on here, there would Α. 12 be no reason for me to leave a remark like that. We 13 use our remark page to let the next service tech 14 coming know what's going on, and our remark page 15 would be if we leave the gas off, another service 16 tech has to come to turn the gas on. So a lot of our 17 remarks are due to the gas is off, the public's not 18 allowed to turn their gas on themselves, so it's a 19 Columbia Gas person has to come and turn it on. And 20 then when he would show up on this CCA 11 No. 1, this 21 gas here was probably left off. 22 With these remarks, that would tell the

²² next service tech coming out that this was my
 ²⁴ findings and before you turn the gas on, you need to
 ²⁵ check to see if these repairs are made. That's kind

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1 of what we use our remarks for is just to let the 2 next guy know what's going on. 3 All right. So if you have to leave it so 0. 4 the next guy knows what's going on, you should 5 include all the pertinent information, correct? 6 That would mean something to us, yes. Α. Like on CCA 11 No. 1, utility room door needs to be 7 8 sealed, self-closing device, all that information, 9 that would be what another service tech would want to 10 see when he come out. 11 On this one here, if this gas was left 12 on, which by reading these remarks, no odor found, 13 tiffed house lines, gas came in from window from 14 turning unit on below, this would mean that there's 15 no problem here as far as a gas leak. The gas was 16 probably on and I -- since my deposition I should 17 have went in the office and asked somebody how to 18 read this form, but I'm sure there's a number on here 19 or something that tells them if the gas is on or off. 20 Okay. So if you leave the gas on at a 0. 21 location, whether it complies with the National Fuel 22 Gas Code isn't a remark you would even put on the 23 sheet. 24 No, I wouldn't say that either. Α. It 25 depends on the situation.

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1	Q. We're going with gas on or gas off. You
2	just said "If I leave the gas on" correct me if
3	I'm wrong, but I think when you said you leave the
4	gas on, you don't put in your remark that it violates
5	the National Fuel Gas Code.
6	A. Well, during our deposition I told you we
7	can turn it on, and we do leave remarks if stuff is
8	unusual.
9	Q. All right. So a violation of the
10	National Fuel Gas Code on March 29th, 2006, would
11	not have been unusual, then, correct?
12	A. If you remember back, this is where we
13	used that term that somebody made a mess on the
14	floor. Remember that in my deposition?
15	Q. I'm not asking you about that, sir. I'm
16	just saying you said, "If it's unusual, I leave a
17	remark." So my question was for you, then, on March
18	29th, 2006, it was not unusual for you as to
19	whether or not this unit violated the National Fuel
20	Gas Code.
21	A. No. Those remarks wouldn't be on this
22	page.
23	Q. I'd like to turn your attention ahead a
24	few to page 9 of CCA 11, it's Bates stamped marked
25	COH-25. Do you have that there?

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1	A. Yes, sir.	
2	Q. That service address is 5587 Red	
3	Carnation Drive. Client name Joy Heston. Correct?	
4	A. That's what this paper says, yes.	
5	Q. Again, this says the operator ID is	
6	yourself, correct?	
7	A. Yes, sir.	
8	Q. Arrival time of 13:00 hours, right?	
9	A. Yes, sir.	
10	Q. Shows that you at least this indicates	
11	that you left at 14:20, correct?	
12	A. Yes, sir.	
13	Q. Now, I believe well, let's take a	
14	look. This service remark, I guess the first three	
15	sentences are not your service remark, correct? That	
16	came from someone at Columbia Gas who might have	
17	been, you know, dispatching the job or putting	
18	information in there; is that true?	
19	A. Yeah, I would say that my remarks would	
20	start above that "F1=HELP."	
21	Q. Okay.	
22	A. I can read it to you if you want.	
23	Q. Would you, please, and I guess there are	
24	a couple of can you explain to us any	
25	abbreviations as you read through so we can	

¹ understand it.

2	A. Red tagged. "AWH" stands for automatic
3	water heater. The "and" symbol stands for "and."
4	The "GDF" is gas design furnace, for being installed
5	off a bathroom need to bring air in from the
6	outside now I'm on page 10 of this No. 11 bring
7	air in from the outside/self closing device on
8	door/weather tight seal around door/tenant's daughter
9	has CO in system per hospital/advise tenant and
10	maintenance advised tenant and maintenance/539. I
11	remember this lady.
12	Q. So your service remark there that you
13	just read, again, that's a reference to the National
14	Fuel Gas Code existing or in effect September 21st,
15	2007, correct?
16	A. That is correct.
17	Q. Did you check for CO at this location
18	when you were there that day?
19	A. Yes. This lady here's a school teacher.
20	She was a really nice lady.
21	Q. Did you check for CO that day?
22	A. Yes.
23	Q. What was the reading?
24	A. If this is the lady I'm thinking of,
25	which if she was the school teacher, I want to say it

1	was about 42 parts per million.
2	Q. Forty-two parts per million?
3	A. Forty-two parts per million.
4	Q. Where does that range in the level of
5	I can sit inside and watch TV or I should get out
б	soon?
7	A. I really don't know, to be honest, off
8	the top of my head. There's a book. We got a book
9	that tells us those readings.
10	Q. Well, you're out there testing for CO,
11	right?
12	A. This lady here, her daughter had been
13	sick.
14	Q. No. No. My question is you were out
15	there testing for CO, correct?
16	A. Correct.
17	Q. So you get a reading. Do you have to go
18	reference the book and tell someone if it's safe or
19	not?
20	A. No. There's a number that I go with.
21	Q. What's your number?
22	A. I think anything over a hundred, I would
23	check my books and see what my books say.
24	Q. So if it's under a hundred, it's not a
25	concern to you?

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1	A. I was in a building
2	Q. No. My question for you is if it's under
3	a hundred, is that not a concern for you?
4	A. Oh, no. Any CO's a concern for me.
5	Q. Well, looking at the service order how do
6	you know that it really was 42 parts per million at
7	this location on this day?
8	A. Because I remember this lady. She was a
9	very nice lady.
10	Q. But my question is looking at the
11	remark well, let me ask you this, you didn't
12	record that in your service remark, did you?
13	A. No. A lot of times we don't put in a
14	number. It's the matter of fact that the equipment
15	puts it off or not. I don't know how young this
16	lady's daughter was, but I remember the one that went
17	to the hospital. The younger you are, the more CO
18	affects you.
19	Q. Did you know that Joy Heston was in a
20	rent dispute with Cameron Creek Apartments at this
21	time that this service remark was made?
22	MR. GALLON: Objection; foundation.
23	MR. ZETS: I just asked him if he knew
24	it. That is the foundation.
25	HEARING EXAMINER: Objection sustained.

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1	A. At this particular	
2	HEARING EXAMINER: Objection sustained.	
3	That means you don't have to answer it.	
4	THE WITNESS: Oh, okay. That means I	
5	don't answer it?	
6	HEARING EXAMINER: You don't answer it.	
7	Q. I'd like to pull you back, and I	
8	apologize, actually back a couple of pages to page 7	
9	which is Bates stamped COH-23. Do you have that	
10	page?	
11	A. Yes, sir.	
12	Q. This is actually another service remark,	
13	or another I'm sorry. Strike that.	
14	Page 7 of CCA 11 is an execute order	
15	detail, again, for the same address, 5587 Red	
16	Carnation Drive, correct?	
17	A. Yes.	
18	Q. Again, Joy Heston's address.	
19	A. Okay. Yes.	
20	Q. The execution date on this one is one day	
21	earlier than the one we just looked at as September	
22	20th, 2007, correct?	
23	A. The other one was page 9, wasn't it?	
24	Q. Correct.	
25	A. Yes, this would be the day before.	

1	Q. All right. Now, this is not your
2	operator ID, correct? It's a Michael Hall.
3	A. Correct.
4	Q. All right. His service remark reads "No
5	CO reading at time of visit/AWH-GDF red tagged does
6	not meet code/equipment check okay." Is that what it
7	says?
8	A. I lost where you were at after "meet." I
9	don't have anything after "meet." Oh, on the next
10	code. What was the last part of your sentence after
11	"meet"?
12	Q. Let me try it again. The service remark
13	left by Mr. Hall, which starts on page 7 which trails
14	to page 8 of Exhibit CCA 11, reads, "No CO reading at
15	time of visit/AWH-GDF red tagged does not meet
16	code/equipment check okay." Correct?
17	A. Yes, sir.
18	Q. Okay. Now, you were saying you put
19	information that's important so the next service tech
20	can go out, when he goes out, they can see that. So
21	you saw this service remark that Mr. Hall put down
22	when you were out there the very next day, correct?
23	MR. GALLON: Object.
24	A. No, I would not
25	MR. GALLON: I'm sorry. I'd object to

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1	the foundation to the extent that he's being asked to	
2	testify to the authenticity of a DIS entry that	
3	relates to an order that he didn't service, or to the	
4	extent he's being asked to testify regarding what was	
5	done by somebody else at Columbia without any	
6	foundation he has any personal knowledge of	
7	Mr. Hall's service call.	
8	HEARING EXAMINER: I don't think that's	
9	the question he's asking. I'm going to overrule the	
10	objection.	
11	I believe what he's asking is if you	
12	THE WITNESS: If I would see this.	
13	Q. That's exactly	
14	A. And I wouldn't see it.	
15	Q. You wouldn't see it.	
16	A. No.	
17	Q. All right. So is there any way for you	
18	to see this service remark the day before?	
19	A. You could probably call the office or	
20	e-mail the office or something. No, this wouldn't	
21	just appear.	
22	Q. Would you normally, in the normal course	
23	of your duties, would you do that if you were going	
24	out to a location, call the office or e-mail the	
25	office to determine what the last service remark was,	

1 if any? 2 No, sir. Α. 3 So when you go back to Joy Heston's 0. 4 address -- strike that. That was poorly worded. 5 When you go to Joy Heston's address on 6 the 21st of September 2007, you have no idea that 7 Mr. Hall was there the day before. 8 Well, I would just say the 5587 because I Α. 9 don't really know Joy Heston, but I would not see the 10 remarks on page 7 from what I see on page 9. I would 11 not have those remarks. 12 The order -- I don't know if I should 13 talk or not. 14 HEARING EXAMINER: I would just wait for 15 a question. 16 The attorneys would probably tell you no, Ο. 17 but I won't give you that advice. 18 Okay. Going back to page 10 which is the 19 second page of the service remark for September 20 21st, 2007, you have on there "Advise tenant." 21 What did you advise the tenant in this particular 22 situation? 23 I would have advised her that the --Α. 24 red-tagged, the AWH & GDF are being installed off of 25 a bathroom needs to bring air in from the outside,

1	self-closing device on door, and weather-tight seal
2	around the door. And I don't know if I would advise,
3	I mean, it says there tenant's daughter has CO in her
4	system per hospital. I probably would have just
5	wrote that on there. I doubt she would have
6	already known that. But that's what I would have
7	advised her, that the equipment was installed not per
8	the National Fuel Gas Code.
9	Q. Okay. When you say "tenant's daughter
10	has CO in system," you didn't know that at the time,
11	did you?
12	A. I would have well, no, I wouldn't have
13	wrote it down if I wouldn't have known it.
14	Q. Okay. Because
15	A. This would have been what she probably
16	would have told me. I'm not a doctor. I wouldn't
17	have tested her.
18	Q. I guess that's my question. You didn't
19	see any evidence, other than her telling you that, to
20	write that statement.
21	A. No. This unit had CO in it upon my
22	arrival, and this is going back to the page 9 that I
23	was called there for.
24	Q. But looking at the order today, almost
25	two years later, there's no way to tell what that

1 actual CO reading number was, correct? 2 Α. Other than my memory, and it would have 3 been around 42 T do believe. 4 Q. All right. So what we have to go from 5 with respect to this DIS order is just whatever's in б your memory with respect to the CO level. 7 Yeah. I've had three high CO levels, and Α. 8 I remember what all of them were. 9 All right. Let's go forward to the next Ο. 10 page, page 11 of CCA 11 Bates stamped COH-5. Do you 11 have that one there in front of you? 12 Α. I think so. Yes. I mean, I have that, 13 yes. 14 The service address is 1900 Cardinal Ο. Trail Drive, correct? 15 16 Α. Correct. 17 And again, you are the operator for this Q. 18 particular service call, correct? 19 Α. Correct. 20 This has an SC order type. What's that? 0. 21 Service call? 22 Α. I would probably say service consult. 23 0. Okay. 24 I'm not positive on that, but it says Α. 25 under Service Remarks to meet with Jim Stainer -- Jim

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¹ Starner.

2	Q. Yeah, why don't you read for us the
3	service remark that you made on this particular day.
4	Well, let me break this up into two. Let me ask you
5	this, the first three sentences where it says "Please
6	meet with Jim Starner," that's not your service
7	remark, is it?
8	A. No, sir.
9	Q. That came from headquarters, if you will.
10	That came from Columbia Gas's main office. They
11	typed that into this system, correct?
12	A. Probably. This is what I would see on my
13	order.
14	Q. Right. When you get into your truck, you
15	would see the words "Please meet with Jim Starner,
16	JR/wants to know what needs done here and wants this
17	EXP to him and how to fix/CL and for ACC," and there
18	was apparently a telephone number there. You would
19	see that when you get into your truck.
20	A. Correct. All the way to "PA."
21	Q. And then your service remark begins with
22	The word "Meet with contractor"?
23	A. Mine says met, m-e-t.
24	Q. Actually, mine does too, I just misread
25	that. Thank you.

1	A. Okay. "Met with contractor to
2	venting and ventilation repairs due to AWH and GDF
3	off of bathroom/539."
4	Q. So your service remark, at least with
5	respect to these documents, continues on to page 12
6	of CCA 11, correct?
7	A. Yes; I flipped the page.
8	Q. All right. So that's a fair
9	representation, you actually met with a contractor
10	out at Cameron Creek Apartments?
11	A. Well, yeah, we did meet with a
12	contractor. I don't know if that was the guy's name
13	off the top of my head, but
14	Q. Okay. When you say "we," who met? You
15	and who else?
16	A. I had a trainee with me that day.
17	Q. And again, just when you're talking about
18	repairs due to AWH and GDF off of bathroom, you're
19	referring that's a reference to the National Fuel
20	Gas Code, correct?
21	A. I don't understand your question.
22	Q. I'm sorry, let me try that again. Your
23	service remark that indicates "to do venting and
24	ventilation repairs due to AWH and GDF off of
25	bathroom," that AWH and GDF off of bathroom is a

1	reference to the National Fuel Gas Code, correct?
2	A. Yeah. I think this is the guy I was
3	telling you about that was rude that wouldn't let me
4	take my National Fuel Gas Code book in when we were
5	doing that deposition.
6	Q. Do you keep a copy of the National Fuel
7	Gas Code with you in the truck?
8	A. Yes, sir.
9	Q. I assume you keep the most current copy
10	with you?
11	A. Yes, sir.
12	Q. Do you keep a copy of the Ohio Mechanical
13	Code in your truck?
14	A. No, I do not.
15	Q. Do you keep a copy of the Ohio Building
16	Code in your truck?
17	A. No, I do not.
18	Q. At the time this service call was made in
19	and around December 13th, 2007, you had come to the
20	conclusion that the Cameron Creek Apartments was a
21	sticky situation, didn't you?
22	A. I don't know the particular date. I know
23	we talked about that in my deposition, but I don't
24	have that with me.
25	Q. I'm saying I'm not saying you came to

1 that conclusion specifically on December 13th or 2 December 14th --3 Oh, okay. Α. 4 Ο. -- I'm saying in and around December of 5 2007 you came to the conclusion that Cameron Creek 6 was a sticky situation, didn't you? 7 Α. I would say that at a certain time I came 8 to a conclusion that things were getting sticky at 9 Cameron Creeks. I don't particularly know the date 10 or the year. 11 In fact, the Cameron Creek maintenance 0. 12 guys told you that it was getting out of hand, didn't 13 he? 14 And I do know in my deposition I changed Α. 15 that and I sent the paperwork in. Did you get that? 16 Well, I'm just asking you the question. 0. 17 Did the --18 I don't want to be -- I'm not going to Α. 19 say what somebody said because I would be telling 20 what he said. 21 If you could just -- I'm just asking you Ο. did the Cameron Creek maintenance guy tell you that 22 23 this was getting out of hand? 24 I don't think we would use that term. Α. 25 It's getting way above us is probably -- and that's

1	why I didn't want to quote somebody because I'm
2	saying what that person said. And I sent the papers
3	in that Eric had gave me to change that on my
4	deposition because I don't want to quote somebody if
5	I'm not positive what time it was and what he
6	actually said.
7	Q. Okay. Did the Cameron Creek maintenance
8	guy tell you something generally to the effect that
9	this was getting out of hand?
10	A. It was getting way above us, something
11	like that. There was something that had changed
12	there, we quit talking about it because it was above
13	us. It was going way above somebody that's just out
14	in the field working.
15	Q. Because you were being told from people
16	above to red tag these appliances because they didn't
17	comply with the current code?
18	A. No. It was just getting above us. There
19	was no argument between, Don is I think their head
20	maintenance guy over there, and me and him talk a lot
21	and we were like, you know, we just come to a
22	conclusion that if we want to stay friends, we're
23	just going to keep talking about fishing and stuff
24	like that.
25	Q. Right. I understand you were talking

¹ about --

2 We just kind of got away from talking Α. 3 about what's going on at his place and what Columbia 4 Gas is doing. I was doing my job. He was doing his 5 They were told they couldn't light the job. б equipment because it was -- I think it's a government 7 funded outfit and they couldn't prove that -- well, I 8 don't know. 9 This is where I'm going to get lost here, 10 but I don't know if they couldn't prove -- if we 11 red-tag something, they weren't going to light the 12 equipment because that would kind of put Don going 13 against something. So they called in a company to 14 light stuff. It was around that time. But we were 15 just like, okay, this is way above us, we'll go back 16 to talking about fishing and stuff like that. 17 Right. You knew you had to red-tag it Q. 18 because it violated the National Fuel Gas Code, 19 correct? 20 Α. That's what I follow, yes. 21 Ο. And you knew that Cameron Creek was 22 saying that doesn't really apply to us, this isn't a 23 violation, anything to do with our equipment, 24 correct? 25 Α. They called in some company. They would

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1 not light their own equipment. They called a company 2 in to light their equipment is what Don had told me. 3 Let's forward to page 13 of CCA 11 which 0. 4 has been stamped COH-29, I believe. It's an execute 5 order detail with an execution date of January 3rd, б 2008. Do you see that? 7 January 3rd, 2008, yes, sir. Α. 8 Q. Okay. The order type is CN. That stands 9 for connection, correct? 10 Α. Connect order, yes. 11 Connect order. So that means you're --0. 12 it means what it means, you're connecting the 13 appliances back up for service, correct? 14 That means that we're going to turn the Α. 15 gas on if everything's okay. 16 I didn't mean to insinuate the appliance 0. 17 wasn't actually connected to the equipment, but a 18 connection means you're going to turn the gas on and 19 service it with gas. 20 After we do a lot of testing, yes. Α. 21 0. Okay. 22 Α. The CN order means we're going to go out 23 there because a customer wants gas. 24 All right. This particular service was Ο. 25 done by you, correct?

1		A.	That's what this paper says. That's my
2	ID on I	it.	
3		Q.	And the arrival time is 10:57, correct?
4		A.	Yes.
5		Q.	Completion time a little under an hour,
6	11:38,	right	τ?
7		Α.	Yes, sir.
8		Q.	The service remark that's yours, could
9	you rea	ad tha	at for us?
10		A.	It would probably start after the PA,
11	that m	iddle	line, and then it goes to the "Turned on
12	gas."	"Turi	ned on gas/red tagged equipment per Shawn
13	Boughne	er/539	9."
14		Q.	All right. So at this particular
15	locatio	on you	u turned gas on, meaning you supplied gas
16	to the	equip	oment, correct?
17		A.	No.
18		Q.	What's "turn gas on" mean?
19		A.	It means we turned it on at the meter
20	valve.		
21		Q.	Okay.
22		A.	Remember I was telling you about them
23	applia	nce va	alves.
24		Q.	But you did not turn it on or supply gas
25	to the	appl	iance.

1	A. If we red-tagged the equipment, then we
2	would not have supplied gas to it. We would not have
3	supplied gas to that if we red-tagged the equipment.
4	We would have supplied gas to that appliance valve.
5	Q. Where it says "Red tagged equipment per
6	Shawn Boughner," B-o-u-g-h-n-e-r, who was Shawn
7	Boughner?
8	A. He was my FOL at the time.
9	Q. What's "FOL" stand for? I'm sorry.
10	A. That's field operations leader.
11	Q. Okay. What did explain to us the
12	conversation you had between yourself and Shawn
13	Boughner with respect to this order and this site.
14	A. I really don't know for sure because this
15	is in '08, but something would have been going on
16	here at this time.
17	Q. Something like what?
18	A. Well, we never put red tag remarks that
19	often in remarks unless something's unusual. Cameron
20	Creeks went through like a court hearing or something
21	to where we kind of quit red-tagging and they got a
22	court thing to tell them that you're going to turn
23	the gas on, you're going to do this.
24	Q. Well, do you remember when that was?
25	A. Not really.

1	Q. That wasn't in January 2008, was it?
2	A. I really don't know what that date was.
3	I just know it's been going back and forth.
4	Q. Well, were you questioning whether or not
5	you should red-tag the equipment, is that why you
6	talked to Mr. Boughner?
7	A. No.
8	Q. But he told you to red-tag this piece of
9	equipment.
10	A. Not the piece of equipment. It's kind of
11	like the complex. Like I said, they kept going back
12	and forth and I don't know dates and times.
13	Q. Just correct me if I'm wrong, it says
14	"Red tagged equipment." That would lead one to
15	believe you red-tagged the equipment, correct?
16	A. Right. That's where I told you we turned
17	the gas on to the appliance valve.
18	Q. Right. And my question for you was
19	Mr. Boughner told you to red-tag the equipment on
20	this day at this location.
21	A. We would have been into the red-tagging
22	of the equipment at this particular time.
23	Q. My question
24	A. We actually red-tagged and then we didn't
25	red-tag and then we red-tagged again.

1	Q. My question for you is Mr. Boughner told
2	you to red-tag this equipment on this day at this
3	time.
4	A. We were red-tagging Cameron Creeks at
5	this time.
6	Q. I understand. My question, if you don't
7	understand it, I'm trying to make it simple, your
8	service remark said "Red tagged equipment per Shawn
9	Boughner."
10	A. Correct.
11	Q. Which means Shawn Boughner told you to
12	red-tag this piece of equipment, correct?
13	A. Yeah. I mean, if you want to look at it
14	that way, you can. But what this is actually telling
15	me is this part of Cameron Creeks is into now
16	we're red tagging the equipment again is what this
17	tells me.
18	Q. So you're saying Shawn Boughner told you
19	to red-tag all the equipment at Cameron Creek
20	Apartments.
21	A. Well, he's one of our bosses and, like I
22	said, we keep going back and forth with Cameron
23	Creeks. We were red-tagging, then we weren't
24	red-tagging, then it went they got some kind of a
25	court thing going on and we had to we went back

1 from not red-tagging them to red-tagging them. 2 So in January of 2008 your instructions Ο. 3 were to red-tag gas appliances for violations of the 4 NFGC. 5 Α. I would say this one here, yes. I don't 6 know about the dates or the times. I know that 7 Cameron Creeks was going back and forth. 8 But it's fair to say, given the Q. 9 information on this order, January 2008 Mr. Boughner 10 had told you to red-tag equipment at Cameron Creek 11 because of National Fuel Gas Code violations. 12 Α. For this address this is how I would read 13 this. 14 Now I'm trying to go back and forth. Ο. Is 15 it only for this address, or is it for the 16 apartment --17 I really don't know because it's in '08. Α. 18 But what I'm saying is they kept going back and forth 19 with -- when they got that court thing going on, we 20 went back a different way and we had to start like 21 we're not red-tagging the equipment, start lighting 22 it. So I don't know what all these dates and times 23 This has been going on for three, four, five are. 24 vears.

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All right. Let's skip ahead to the next

25

Q.

```
1
    exhibit which is page 14 of CCA 11 Bates stamped
2
    COH-15.
3
                Page 14 or 15?
           Α.
4
           Ο.
                 It's page 14 of the exhibit, it's Bates
5
    stamped COH-15.
б
           Α.
                 Okav.
7
           0.
                 The address is 1919 Trillium Bend Drive,
8
    correct?
9
                Correct.
           Α.
10
                All right. And the date that this was
           0.
11
    executed is February 12th, 2008, correct?
12
           Α.
                 Yes.
13
           Q.
                 All right. And you were the service
14
    technician for this particular job, correct?
15
                 Yes, that's what this paper says.
           Α.
16
                 And according to this sheet, which I know
           0.
17
    I'm not asking you how it all happens, but you press
18
    F8, it times in, and you press another function key
19
    and it times you out of a job, shows that you were on
20
    this job for 11 minutes. Correct?
21
           Α.
                 Yes.
22
           Q.
                Could you read the service remark for us,
23
    please.
24
                 Appliances in a bathroom setting need a
           Α.
25
    self-closing device on the door to be sealed --
```

```
^{1} self-closing device . . .
```

² "Appliances in a bathroom setting need a ³ selfclosing" -- I'm assuming device, but it says ⁴ "DR" -- "and the DR to be sealed/also the room needs ⁵ ventilation air from outdoors/we are not ESTAB. gas ⁶ in this apartment complex till fixed."

Q. Do you think maybe when you wrote "DR" in
 your service remark, that meant door? Self-closing
 door and the door to be sealed.

10 I really don't know, to be honest. Α. Ιf 11 these are my remarks, I would say self-closing device 12 because a self-closing door isn't like a self-closing 13 device. And the door needs to be sealed is how I 14 would read that. I mean, that's how I would read it 15 because if I wrote this, this is what I would write. 16 The DR -- and the DR, I think this is the one you 17 showed me in the deposition, and I don't use "DR" for 18 an abbreviation of door so I don't really know for 19 sure.

But this would have came from a boss. If it says gas in this apartment complex till fixed -or we're not establishing gas in this apartment complex till fixed, this would not have come from somebody at my level.

25

Q. All right. Let's break them out.

1	Basically the first two lines of the service remark
2	are yours based upon the National Fuel Gas Code in
3	effect in February of 2008, correct?
4	A. Yes.
5	Q. Now, you did write in the service remark,
6	I'm just asking if you wrote it, "We are not
7	establishing gas in this apartment complex till
8	fixed." Correct?
9	A. I would assume I wrote it. Like I said,
10	I'm not familiar with this program, but I would
11	assume that I wrote that.
12	Q. Okay.
13	A. I also don't write "DR" as door or "DR"
14	as device, so that's why I don't know if this one was
15	mine. I never used I've never used "DR" as an
16	abbreviation, so that's where I was kind of, like
17	during the deposition I told you this, I was kind of
18	lost on this one because I didn't I never used
19	"DR."
20	Q. Well, who else would write a service
21	remark in after you were at a job site?
22	A. I really don't know. It could have been
23	anybody in the office or anything. I don't know who
24	prints this out.
25	Q. Well, we've already established that if

1 someone else would have wrote all this in here, you 2 wouldn't have seen it before you got to the job, 3 correct? Because you don't see them. 4 Α. No; you're on two different kind of 5 remarks. We have remarks to send somebody out, and б we have remarks that we would put into. 7 Okay. Fair enough. The remarks to send Ο. 8 somebody out, you see that because you have to know 9 information about the job you're going to. You would 10 see that. 11 That's where we would see, like on some Α. 12 of these back here in the back where you have that 13 long line that says -- I forget which one it was. 14 Ο. I understand what you're talking about. 15 In No. 2 it says "Per Vera odor of gas." Α. 16 That wouldn't have come from me. 17 Okay. Now, with respect to the "We're Q. 18 not establishing gas in this apartment complex," 19 you're saying that wasn't your call to make at your 20 level, correct? 21 Something like that would never come from Α. 22 a service tech's level. 23 Okay. Did that come from Owen Garrett? 0. 24 Α. To be honest, I wouldn't think something 25 like that would come from his level. I really don't

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1	know. And that's, like I said, this is that one that
2	you showed me at the deposition with the DRs in it.
3	I'm not positive this is me, but that operator ID
4	says me.
5	Q. Did you have any conversations with Owen
6	Garrett with respect to the red-tagging of these
7	appliances with respect to the National Fuel Gas
8	Code?
9	A. I don't quite understand that question.
10	Q. Did you talk to let's establish this,
11	who is Owen Garrett?
12	A. He is one of my bosses.
13	Q. What position does he hold?
14	A. He's that FOL.
15	Q. Owen Garrett is your FOL.
16	A. Right now.
17	Q. Was he your FOL at the beginning of
18	January of 2008?
19	A. I really don't that was around the
20	time I was getting a new FOL so I don't know if Owen
21	would have been my FOL at this time or if it would
22	have been another guy.
23	Q. All right. Regardless of when Owen
24	Garrett was your FOL, did you have conversations with
25	Mr. Garrett about the red-tagging of gas appliances

1	at Cameron Creek Apartments?
2	A. Over a period of the time that Owen
3	Garrett's been my boss, yes, we have talked about
4	red-tags at Cameron Creeks. And that's to the best
5	of my knowledge because Owen was also a coworker of
6	mine at Cameron Creeks.
7	Q. And at least at some point in time Owen
8	Garrett told you that this had been going on too long
9	and that Columbia Gas needed to fix the problem.
10	Correct?
11	A. No. I don't recall him saying that.
12	Q. Owen Garrett never told you that?
13	A. The words you used, could you rephrase
14	them again, or could you say those words again?
15	Q. Owen Garrett's comment to you was that
16	this had been going on so long and that we, being
17	Columbia Gas, need to fix this problem.
18	A. Well, the way I look at what you're
19	saying is like we're going to fix the problem with
20	the utility rooms. Is that
21	Q. I'm just asking you if Owen Garrett made
22	that comment to you.
23	A. We needed to take care of
24	Q. My question is did Owen Garrett make that
25	comment to you?

1	A. I don't know if it's those exact words,		
2	and I know that every word means something here, but		
3	Owen and I had talked about this has been going on		
4	for a long time because it had been going on like		
5	four or five years, and we were we needed to come		
6	up with a conclusion before Columbia Gas started		
7	getting in trouble.		
8	Normally Columbia Gas will only red-tag		
9	equipment for a certain period of time and then we		
10	feel we're negligent in our job if we keep		
11	establishing gas to a piece of equipment that's never		
12	been fixed per the National Fuel Gas Code.		
13	Q. I'd like to turn your attention to the		
14	next exhibit.		
15	A. Which would be No. 15?		
16	Q. No, I mean the whole next exhibit.		
17	MR. ZETS: I'm sorry, it's not an exhibit		
18	yet. I apologize. My bad. I'd like to ask that the		
19	document behind tab 12 be marked as CCA Exhibit 12.		
20	HEARING EXAMINER: The document is		
21	marked.		
22	(EXHIBIT MARKED FOR IDENTIFICATION.)		
23	HEARING EXAMINER: We'll go off the		
24	record.		
25	(Discussion off the record.)		

HEARING EXAMINER: We'll go back on the record. Mr. Zets.

3 Mr. Prachar, before we move forward to Ο. 4 Exhibit CCA 12 I'd like to go back just briefly to the Exhibit marked CCA 11. I know we talked about 5 6 several of these pages in particular and in detail. 7 What I'd like to do is just walk you quickly through the pages to make sure you can identify them as a 8 9 order or a job where you were actually the 10 serviceperson and identify that that, in fact, is an 11 address at Cameron Creek Apartments.

¹² I'll submit to you that it is, but I want ¹³ to actually ask you page by page to make sure that ¹⁴ that is correct. So if we could just --

A. Could I answer one thing to that, because that's where you get me lost. This paper says I was the service tech there. I'm not familiar with this program, and one of the papers had my name on it and I don't recall ever using some of the abbreviations in the remarks, so I really -- I'm nervous there.

Q. Okay. Where it says "DR" and you don't
 believe you ever used the abbreviation "DR" for door.

A. Right. That was on one of these papers
 in this CCA 11.

Q.

Okay.

25

1	A. So I can tell you if I think that's an
2	address at this place, and I can tell you if this
3	paper has my name on it.
4	Q. Right. Okay.
5	A. But I'm not going to swear that I wrote
6	the remarks on it because I don't know for sure how
7	this program works to where what they're picking
8	up of mine.
9	Q. Well, if the remark is ended by "slash
10	539," that's your radio ID, correct?
11	A. 539 is my radio ID. And like I told you,
12	some guys 539 means nothing to this order.
13	Q. But yes it does, doesn't it? It means
14	that you wrote you write "539" after your service
15	remark, don't you?
16	A. And I do use it, and I have seen other
17	guys use it.
18	Q. Who else uses your radio ID number?
19	A. Some of my trainees have used it as a
20	joke.
21	Q. Why would they use your number as a joke?
22	A. So somebody will call me and ask me about
23	a job. But more than likely like I said during
24	the deposition, it only happened a few times and I'm
25	like, "Hey, don't do that, dude. It gets people

1	calling me and I don't want to talk to them." And		
2	that's where		
3	Q. Do you recall that ever happening at		
4	Cameron Creek Apartments?		
5	A. I don't know about Cameron Creek.		
б	Q. Okay.		
7	A. I don't know what job we were at.		
8	Q. That's what I'm focused on. You don't		
9	believe one of your other people as a joke used your		
10	radio number at Cameron Creek Apartments, correct?		
11	A. I don't know where it was at. But I'll		
12	guarantee you if I can identify the address and the		
13	paper says it's my name, I'll go that route.		
14	Q. Okay. That's fair.		
15	A. I do know that.		
16	Q. Well, we'll go in order regardless of if		
17	we talked about them before. Page 1 of CCA 11, the		
18	address is 1847 Cardinal Trail Drive. That's in		
19	Cameron Creek, correct?		
20	A. To the best of my knowledge, that would		
21	be let me find the city on this real quick. I'm		
22	assuming everything you have is from Cameron Creek,		
23	but do you see where a city code is?		
24	Q. It says "Galloway, Ohio."		
25	A. Okay. I would say that's Cameron Creek		

1 and I'm the serviceperson. 2 Okay. The next page of Exhibit CCA 11, Ο. 3 page 2, the address is 1151 Trillium Bend Drive, 4 Galloway, correct? 5 Α. No, sir. б HEARING EXAMINER: It's 1951. 7 MR. ZETS: 1951. 8 HEARING EXAMINER: You said "1151." 9 I'll be honest with you, actually I do Ο. 10 have difficulty with numbers, so I do apologize for 11 that. 1951 Trillium Bend Drive, Galloway, Ohio, 12 correct? 13 Α. Yes. Okay. It has the serviceperson as 14 0. 15 yourself, correct? 16 Α. Correct. Page 3 of Exhibit CCA 11, address is 5591 17 Q. 18 Red Carnation Drive, Galloway, Ohio, correct? 19 Α. Yes. 20 And, again, the serviceperson operator ID 0. 21 is yourself, correct? 22 Α. Correct. 23 Page 4, address 1845 Trillium Bend Drive, Ο. 24 Galloway, Ohio. That's in the Cameron Creek 25 apartment complex, correct?

			586
1	A.	Correct.	
2	Q.	Serviceperson and operator ID are	
3	yourself,	correct?	
4	A.	Correct.	
5	Q.	Page 5 of Exhibit CCA 11, the address is	
6	1179 Card	inal Trail Drive, Galloway, Ohio. That is	
7	in Cameror	n Creek Apartments, correct?	
8	A.	No, sir. My 5 doesn't say 11 again. It	
9	says "1979)."	
10	Q.	Wow. I apologize. 1979 Cardinal Trail	
11	Drive, Gal	lloway, Ohio, correct?	
12	A.	Yes.	
13	Q.	And that is in Cameron Creek Apartments,	
14	correct?		
15	Α.	To the best of my knowledge it would be,	
16	yes.		
17	Q.	And this execute order identifies you as	
18	the operat	tor, correct?	
19	Α.	The serviceperson is me.	
20	Q.	Okay.	
21	Α.	It says on this paper.	
22	Q.	And at the end of the service remarks it	
23	says "slas	sh 539" so that's your radio ID.	
24	Α.	539 is my radio ID.	
25	Q.	Okay.	

				587
1	P	<i>\</i> .	But I didn't put it on this piece of	
2	paper.			
3	Ç	2.	But you put it in the computer when you	
4	made the	e ser	vice remark.	
5	Ĩ	Α.	I use that a lot, yes. Let me see what	
б	this one	e say	zs.	
7	Ç	2.	Page 6 of the exhibit, the address is	
8	1847 Car	rdina	l Trail Drive, Galloway, Ohio, correct?	
9	I	<i>\</i> .	Correct.	
10	Ç	2.	That is in Cameron Creek Apartments,	
11	correct?	þ		
12	I	A.	To the best of my knowledge, yes.	
13	Ç	2.	The serviceperson operator ID is	
14	yourself	E, cc	prrect?	
15	I	<i>\</i> .	Correct.	
16	Ç	2.	The next page, page 7 of CCA Exhibit 11,	
17	the addr	ress	is 5587 Red Carnation Drive, Galloway,	
18	Ohio. A	Again	n, inside Cameron Creek Apartments,	
19	correct?	þ		
20	I	Α.	I would assume, yes.	
21	Ç	2.	And this is one we actually talked about	
22	because	it h	ad your well, you are	
23	I	A.	I'm not the serviceperson on this one.	
24	Ç	2.	Right, you are not the serviceperson on	
25	this par	rticu	lar document. This was the Joy Heston	

1	one we had talked about earlier.
2	A. Correct.
3	Q. Skipping ahead two pages to page 9 of CCA
4	Exhibit 11, we talked about this before, this is 5587
5	Red Carnation Drive, correct?
6	A. Correct.
7	Q. And we have established you were the
8	serviceperson for this particular job at this
9	particular location, correct?
10	A. This paper does say I am, yes.
11	Q. The next page, the address is 1900
12	Cardinal Trail Drive, Galloway, Ohio, correct?
13	A. Yes.
14	Q. And we talked about this one before. You
15	were the serviceperson for this particular job at
16	this particular location, correct?
17	A. Yes. It says I'm the person and I did
18	meet with somebody out there. I don't recall the
19	address or the date or anything like that.
20	Q. Turning ahead a couple of pages to page
21	13 of Exhibit CCA 11, the address is 5587 Red
22	Carnation Drive, and that is in Cameron Creek
23	Apartments, correct?
24	A. In Galloway, yes.
25	Q. In Galloway.

		589
1	A. I think it is.	
2	Q. This exhibit shows that you were the	
3	operator for this particular job, correct?	
4	A. Correct.	
5	Q. In fact, that has your service number,	
6	539, at the end of the service remark. We talked	
7	about this exhibit, correct?	
8	A. Correct.	
9	Q. Next page, page 14 of Exhibit CCA 11,	
10	address is 1919 Trillium Bend Drive, Galloway, Ohio,	
11	correct?	
12	A. Yes.	
13	Q. That is in the Cameron Creek apartment	
14	complex, correct?	
15	A. Correct.	
16	Q. You were the operator/service technician	
17	who went out for this particular job at this	
18	particular location and time, correct?	
19	A. This paper says I am, yes.	
20	Q. Next page is page 15, the address 1961	
21	Red Forest Lane, Galloway, Ohio, correct?	
22	A. Yes.	
23	Q. And that is inside the Cameron Creek	
24	apartment complex, correct?	
25	A. Do you know if that's that middle road.	

1 Is that the address -- or, that middle road in there? 2 I'm pretty sure that's the --3 Normally I ask the questions, but I'll 0. 4 answer that one; I don't know. But to the best of 5 your knowledge, is Red Forest Lane inside Cameron б Creek Apartments? 7 Α. I think so. I think that's the middle 8 road. I'm not positive on that one. I think --9 there's a Red Carnation in there. Red Forest Lane might be in there. I'm pretty sure it is. 10 You 11 wouldn't have any other addresses than Cameron Creek 12 probably, so --13 0. Okay. And this particular DIS order 14 shows that you were the serviceperson for this 15 particular location or this job at this location, 16 correct? 17 Α. It says on this paper. 18 Okay. Page 16 of Exhibit CCA 11 is the Q. 19 same address, 1961 Red Forest Lane, but the date on 20 this one is February 8th, 2008, correct? 21 For the date completion? Α. 22 The date -- yeah. The date executed, Q. 23 February 8th, 2008, correct? 24 Α. Correct. 25 Q. Okay. And it indicates you were the

1 operator/serviceperson who was at this particular 2 location, correct? 3 Α. Yes. 4 Ο. Turning ahead two pages in Exhibit CCA 11 5 to page 16, the address is 1941 Red Forest Lane. б Again, that's in Cameron Creek, correct? 7 I'm assuming it is, yeah, 'cause I think Α. 8 I remember this order. We talked about this one in 9 the deposition. So I'm pretty sure that Red Forest 10 Lane is that middle road. 11 Okay. I'm sorry, I think you said you --0. 12 you acknowledged you were the operator ID, you were 13 the operator/serviceperson for this particular job 14 which is on page 18 of CCA 11. 15 Page 18? I was saying -- that was for 16 Α. 16 when I said I think I remember this job. 17 Q. Oh. 18 The six-inch pipe doesn't supply. Α. 19 Ο. Okay. 20 You got it underlined on this one here. Α. 21 0. Okay. We'll fast forward two pages to 22 page 18 of CCA 11, 1941 Red Forest Lane. 23 Α. Correct. 24 You were the serviceperson for this 0. 25 particular job at this particular location and time,

		592		
1	correct?			
2	A. It says I'm the serviceperson, correct,			
3	on this paper.			
4	Q. All right. Trying to move as quick as I			
5	can. The next page is 1961 Red Forest Lane, again,			
6	inside Cameron Creek, correct?			
7	A. Yes.			
8	Q. Service order shows that you were the			
9	serviceperson for this particular job at this			
10	particular location, correct?			
11	A. Correct.			
12	Q. Next page, page 20 of CCA 11, 1913			
13	Cardinal Trail Drive, correct?			
14	A. Correct.			
15	Q. Inside Cameron Creek, correct?			
16	A. Correct.			
17	Q. You were the serviceperson listed for			
18	this particular job at this time and location,			
19	correct?			
20	A. Correct.			
21	Q. Last, but certainly not least, page 21			
22	which is 1855 Cardinal Trail Drive, Galloway, Ohio,			
23	inside the Cameron Creek apartment complex, correct?			
24	A. Correct.			
25	Q. Identifies you as a serviceperson who			

```
1
    performed -- strike that.
2
                The execute order on page 21 indicates
3
    you were the serviceperson for this particular job,
4
    correct?
5
           Α.
                Correct.
6
           Ο.
                Thank you.
7
                Now turning back to the exhibit that has
8
    been marked CCA 12, looking at page 1 of CCA 12, this
9
    is what we've been referring to as a red tag,
10
    correct?
11
                This looks -- this is a copy of what I
           Α.
12
    would say we're referring to as a red tag.
                                                 This is
13
    the back of it at the top of the page, and this might
14
    have been the front, but there's a lot of writing
15
    blocked out on the front of the tag. I mean, the tag
16
    shape's kind of like that.
17
           Q.
                Right. The bottom --
18
           Α.
                But there's a bunch of writing on it.
19
                The bottom half of CCA 12 is a black and
           0.
20
    white copy of the front of a red tag, correct?
21
           Α.
                No. Not really. There's writing on it,
22
    and I don't see any writing on mine for that exam
23
    number 1 -- page number 1. Our red tags aren't blank
24
    like that, I don't think. I'm positive there's --
25
           Q.
                Well, okay --
```

1 Yeah, there is writing on the front of Α. our red tags, but maybe your copier didn't pick it 2 3 up. 4 That's what I'm saying, maybe the copy is Ο. 5 not -- as we skip through these you'll be able to see 6 maybe better. That's probably just a function of the 7 copying. If you look on page 2 of CCA 12, you can 8 start to make out, it says "Warning." That's what 9 you were referring to, there's actual wording on the 10 front page of the red tag? 11 Can I see yours? I don't see anything on Α. 12 mine. 13 THE WITNESS: Do you? 14 HEARING EXAMINER: You can just barely 15 make something out. 16 THE WITNESS: Here's mine. You said page 17 2? 18 MR. ZETS: Permission to approach. 19 HEARING EXAMINER: We'll go off the 20 record. 21 (Discussion off the record.) 22 HEARING EXAMINER: Go back on the record. 23 Mr. Zets, do you want to explain exactly 24 what we're doing here. 25 MR. ZETS: Yes. Before we took the brief

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1	moment off the record we were looking at what had
2	been marked CCA Exhibit 12. The copies that I
3	distributed to everyone, the actual red portion of
4	the red tag is not legible on many of the copies, so
5	what I'd like to do is to refer the witness to, we'll
6	start with what has been previously marked and
7	admitted into evidence as Exhibit 3C to Mr. Schutz's
8	testimony.
9	I promise I will try not to hover,
10	Mr. Prachar. If you can take a look at that Exhibit
11	3C.
12	HEARING EXAMINER: So it's CCA Exhibit
13	39, Exhibit RJS-3C.
14	MR. STEMM: B, as in boy.
15	HEARING EXAMINER: 3B, page 3C. I just
16	need that noted for the record.
17	THE WITNESS: If he hands this to me,
18	that's good.
19	HEARING EXAMINER: That's fine.
20	(Discussion off the record.)
21	HEARING EXAMINER: We'll go back on the
22	record.
23	Q. (By Mr. Zets) I've handed you the Exhibit
24	page marked 3C. Could you identify that for me,
25	please?

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1	A. It looks to be one of Columbia Gas's red	
2	tags.	
3	Q. Okay. Again, could you explain to us	
4	when well, are you familiar with the red tags?	
5	A. Yes.	
6	Q. You're familiar with the red-tag policy,	
7	I assume.	
8	A. Yes.	
9	Q. Because you have to implement the policy	
10	in order to hang the red tags, correct?	
11	A. Yes.	
12	Q. Okay. Can you explain to us when you	
13	would leave when I say a "red tag," the top of	
14	page 3C is in black and white, but if it's an	
15	original one, or if it's one before you filled it	
16	out, that actual top portion is red, correct?	
17	A. Right. If I could see that number right	
18	there, it would tell me if it's a Columbia Gas red	
19	tag. We got forms for all our red tags, but	
20	Q. Well, what's been shown to you as Exhibit	
21	3C	
22	A. Yeah. I would say this is a red tag from	
23	Columbia Gas, correct. If that's what	
24	Q. That's what I'm asking.	
25	A. Yes, this is a red tag, and I would say	

1 from Columbia Gas. 2 Ο. And they refer to it as red tag because 3 the actual tag, front of the tag is red. 4 Α. Right. But I'm not going to swear to it 5 because of that number. I know all these numbers б mean something to you guys, but there is a form 7 number that we put on a red tag. I would say this is 8 a Columbia Gas red tag, though, if that . . . 9 When do you -- let's see. Let's take a Ο. 10 look at the bottom of page 3C. 11 It says "Columbia Gas of Ohio." Α. 12 Q. Okay. In the bottom portion there 13 there's boxes I assume you can check off depending on 14 what the situation warrants, correct? 15 One through 11, yes. Is that the boxes? Α. 16 Correct, 1 through 11. Ο. 17 Α. Yes. 18 And then there's a space for the address, Q. 19 correct? 20 Α. Yes. 21 Q. There's a space for remarks, correct? 22 Α. Correct. 23 Ο. And that space for remarks is where you 24 could handwrite something on the red tag; is that 25 true?

1	A. That is correct.			
2	Q. So if you had any type of remarks with			
3	respect to the appliance, you could leave those			
4	there, correct?			
5	A. Correct.			
6	Q. Now, are those the same remarks you leave			
7	in the service remark area when you're typing it into			
8	your computer?			
9	A. No, sir.			
10	Q. Which remarks are left on the red tag?			
11	A. The remarks dealing with that piece of			
12	equipment.			
13	Q. Would you indicate whether you believe			
14	the appliance violated the National Fuel Gas Code;			
15	would you leave that remark on the red tag?			
16	A. Not in those terms, but we would			
17	anything that it takes to repair that piece of			
18	equipment or what's wrong with it we leave on the red			
19	tag.			
20	Q. Okay. So you may leave something to the			
21	effect of: Need to have a weather-tight seal around			
22	door and a self-closing door device on it, bring			
23	makeup air in from outside, check National Fuel Gas			
24	Code book for installation.			
25	Let me show you what's been marked			

1	A. Proper installation, something like that
2	you would leave on a red tag, that's correct.
3	Q. Let me show you what's been marked 7C
4	from that same exhibit. Can you identify let me
5	ask you that, does that look like your handwriting at
6	the bottom of that exhibit on the red tag?
7	A. Not the 7C, though, right? Just the red
8	tag itself.
9	Q. Right. The "7C" is not your writing.
10	The information contained in the Remarks section
11	A. I would say that looks like my
12	handwriting, yes.
13	Q. Okay. And could you just read for us
14	what that service remark says? I'm sorry, that
15	remark.
16	A. "Need to have weather tight seal around
17	door and a self closing device on it. Bring make up
18	air in from outside. Check National Fuel Gas Code
19	book for installation."
20	Q. Okay. What's the date on that red tag?
21	A. 9/24/07.
22	Q. So you indicated actually what needed to
23	be fixed, in your opinion on that particular
24	situation, 7C, and you also then reference the
25	National Fuel Gas Code, correct?

			600
1	Α.	This would have been our findings out of	
2	the National	Fuel Gas Code.	
3	Q.	I'd like to hand you what's been	
4	previously m	arked, identified, and entered into	
5	evidence as	page 23C from that exhibit, it's another	
6	red tag, cor	rect?	
7	Α.	Yes.	
8	Q.	And that's your handwriting in the	
9	Remarks sect	ion of that red tag?	
10	Α.	I would say yes.	
11	Q.	Could you read us the remark you left	
12	at well,	what's the date on that red tag?	
13	Α.	10/30 of '07.	
14	Q.	Could you read us the remark, please?	
15	Α.	"Check National Fuel Gas Code book for	
16	proper insta	llation of equipment off of a bath room."	
17	Q.	Do you ever leave well, strike that.	
18		If you were at a location and you	
19	performed a	CO test on a unit, would you leave that	
20	information	in the Remarks section on the red tag?	
21	Α.	That we did a CO test?	
22	Q.	Yes.	
23	Α.	No.	
24	Q.	Would you leave the results of a CO test	
25	on the Remar	ks section of a red tag?	

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1 Α. Yes. 2 Ο. So if we were to look through all the red 3 tags that had been produced as part of this case, if 4 there are no readings, whatever it is, 2 PPM, 42 PPM, 5 if there's no reading it's fair to say, then, you did б not do a CO test at that particular location when you 7 hung a red tag. 8 Α. I don't know quite what you're asking 9 there. 10 Ο. Okay. 11 Α. If there's --12 Q. Say you're at a location and you do a CO 13 test, okay? 14 Α. Yes. 15 Do you note on the Remarks section of a 0. 16 red tag that you performed the test? Like "Took CO 17 reading at apartment"? 18 If we found no CO, we wouldn't leave a Α. 19 red tag in the senses of a CO test. Is that what 20 you're saying? 21 If you did a reading and you found CO, 0. 22 would you put that on a red tag? 23 We would list that this unit's putting Α. 24 off CO, yes. 25 Q. But not necessarily the amount.

1	A. Well, sometimes you can throw the amount
2	in there.
3	Q. Sometimes you throw the amount in,
4	sometimes you don't?
5	A. Yeah. You showed me them tags when we
6	did our deposition.
7	MR. ZETS: Could I have one second,
8	please?
9	HEARING EXAMINER: Yes.
10	MR. ZETS: No further questions at this
11	time.
12	HEARING EXAMINER: Mr. Gallon.
13	MR. GALLON: Thank you, Examiner Pirik.
14	
15	CROSS-EXAMINATION
16	By Mr. Gallon:
17	Q. Mr. Prachar, how are you doing this
18	morning?
19	A. Okay.
20	Q. I just have a few follow-up questions I
21	wanted to ask you to clarify some of the testimony
22	that was provided this morning under questioning of
23	Mr. Zets.
24	Would you turn back to the exhibit that
25	has been marked as CCA 11. Do you have it in front

			603
1	of you?		
2	Α.	Yes, sir.	
3	Q.	Mr. Zets described this as a compilation	
4	of DIS orde:	rs or DIS entries, correct?	
5	Α.	Yes.	
6	Q.	Do you use a DIS program in your job?	
7	Α.	I don't think so, no.	
8	Q.	Have you ever used the DIS program in	
9	your time a	t Columbia Gas?	
10	Α.	Not that I ever recall, no.	
11	Q.	Putting aside the name that we gave it,	
12	if you look	at the first page of CCA 11, is this a	
13	form that y	ou fill out when you do service calls?	
14	Α.	No, sir.	
15	Q.	This is not a form that you fill out when	
16	you do serv	ice calls.	
17	Α.	No, sir.	
18	Q.	And I think under questioning from	
19	Mr. Zets yo	u said that you have a computer in your	
20	truck or yo	ur van, correct?	
21	Α.	Correct.	
22	Q.	And do you input information into that	
23	computer?		
24	Α.	Yes.	
25	Q.	You input information regarding your	

1	service calls, correct?		
2	A. The orders that I get, yes.		
3	Q. Do you know whether the information you		
4	input in your computer goes into the DIS forms that		
5	are examples of which were put before you as CCA		
6	Exhibit 11?		
7	A. No; I'm not positive where it goes.		
8	Q. So do you know whether any of the		
9	information in CCA 11 is information that you input		
10	into your computer in your truck?		
11	A. Well, I'm not familiar with this. I'm		
12	not familiar with this paper as far as that goes, but		
13	it has my name on it. Is that what you're asking?		
14	Q. Yes. Thank you.		
15	To get back to the computer that you keep		
16	in your truck, what happens has that computer ever		
17	gone down by which I mean has it ever crashed or been		
18	unworkable?		
19	A. Oh, yeah.		
20	Q. What do you do when the computer in your		
21	truck isn't working? How do you log service call		
22	information?		
23	A. It kind of varies. Sometimes we go to		
24	hard copies and sometimes, if they have a loaner		
25	computer, we can get a loaner computer.		

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1	Q. While we're on this exhibit, if you would
2	please turn to the page that Mr. Zets and the rest of
3	us have numbered as page 14.
4	A. Okay.
5	Q. Do you recall being asked some questions
6	about the service remarks on this DIS entry?
7	A. I don't know if this was the particular
8	form he asked about 'cause I'm kind of nervous, but I
9	remember him asking about remarks about stuff like
10	this, yes.
11	Q. Well, looking at the DIS entry that's on
12	page 14, if you would look at the bottom of the form
13	under Service Remarks, you see the words "till fixed"
14	under those remarks?
15	A. Oh, yes.
16	Q. Now, is your radio code anywhere in the
17	service remarks on this sheet?
18	A. I do not see it. No.
19	Q. Was it your practice in February of 2008
20	to include your radio code in service remarks?
21	A. I would assume, yes.
22	Q. If we could turn to Exhibit 12 now.
23	You've identified the portions of Exhibit I
24	apologize, we didn't use Exhibit 12, we used an
25	exhibit from Mr. Schutz's testimony. Do you still

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1	have that in front of you?			
2	A. No, I don't.			
3	Q. Do you recall that we were looking at red			
4	tags? Do you remember that?			
5	A. Yes.			
6	Q. And you identified these as what did			
7	you say a red tag was? I won't put words in your			
8	mouth.			
9	A. It's a thing that Columbia Gas used if we			
10	leave an appliance valve off, we put the information			
11	on that of what's wrong with it.			
12	Q. How many red tags would you say you put			
13	on appliances in an average day?			
14	A. Quite a few. Fifteen to 30 maybe. It			
15	all depends on what area of my what area I'm			
16	working. You get some older areas and you end up			
17	with using a lot more red tags.			
18	Q. Could you say in an average month how			
19	many red tags you put on appliances?			
20	A. I mean, I don't know about a number. A			
21	couple of packs I'd say. I don't know how many's in			
22	a pack though; they're about that thick.			
23	Q. You recall that you were asked some			
24	questions by Mr. Zets regarding CO tests?			
25	A. Yes.			

1	Q. And you were asked whether you leave the
2	results of the CO test on a red tag
3	A. Correct.
4	Q is that correct? And what was your
5	answer to that question, if you recall?
6	A. Well, I recall seeing his red tags from
7	the deposition and on one of my red tags, I'm
8	assuming it was mine, was I put a number on that, but
9	normally all we do is put "Equipment is putting off
10	CO." And I think the way he was going, I had a
11	number on one of them, he kept asking me about that.
12	Q. If you are performing a service call at a
13	residence and you find a violation of the National
14	Fuel Gas Code, is that the kind of thing you would
15	red-tag for?
16	A. Would CO be or
17	Q. No. No. Let me be more specific. If
18	you're at a residence and you find a violation of the
19	National Fuel Gas Code, is that violation of the
20	National Fuel Gas Code something you would typically
21	red-tag for?
22	A. Oh, yes.
23	Q. Now, let's say you were at a residence
24	I'll back up a step.
25	Would you note the violation of the

1 National Fuel Gas Code on the red tag that you left? 2 Α. We put what's wrong with it on the red 3 taq. 4 0. But you wouldn't necessarily use the 5 words "National Fuel Gas Code"; is that what you're б saying? 7 Α. Not all the time. No. 8 Q. Let's say you're at a residence 9 performing a service call and you find both a 10 violation of the National Fuel Gas Code and a CO 11 reading. In that instance would you note both the 12 violation of the National Fuel Gas Code and the CO 13 reading on the red tag? 14 We would list -- if it was putting off Α. 15 CO, we would list that, but not necessarily, I mean 16 once a piece of equipment is putting off CO, that 17 equipment's been condemned as far as we're concerned; 18 it's red tagged. So as far as like a whole bunch of 19 violations, I don't know about that. 20 I mean, I found CO on a water heater 21 before and I've just put, you know, red-tagged or, 22 yeah, the thing is a red tag. We would put on there: 23 Water heater putting off CO. Needs to be checked by 24 a proper, you know, trained person or whatever, 25 'cause there's numerous things why it could be

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1 putting off CO, so we don't list, you know --2 everything for us is a guess as why it's putting it 3 off kind of I guess. We don't always -- I don't 4 always put that it's in violation of the National 5 Fuel Gas Code on all my red tags. 6 I believe you testified earlier today, 0. 7 and please correct me if I'm wrong, that you had on 8 at least one visit to Cameron Creek obtained a CO 9 reading of approximately 42 parts per million. 10 That is correct. Α. 11 You've done carbon -- have you done other Ο. 12 carbon monoxide tests at Cameron Creek? 13 Α. Yes. 14 Have you ever found carbon monoxide at 0. 15 Cameron Creek other than that one occasion? 16 Α. Yes. 17 And have you determined that carbon Q. monoxide can be attributed to the gas appliances at 18 19 Cameron Creek? 20 Α. Yes. 21 I have no further questions MR. GALLON: 22 for you, Mr. Prachar. Thank you. 23 HEARING EXAMINER: Mr. Zets. 24 MR. ZETS: No further questions. Thank 25 you.

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		610
1	HEARING EXAMINER: Now you can.	
2	THE WITNESS: I'm done?	
3	HEARING EXAMINER: Now you are done.	
4	THE WITNESS: I can leave.	
5	HEARING EXAMINER: Well, I'd wait until	
6	the exhibits, and then after that.	
7	THE WITNESS: So I still need to stay in	
8	the room.	
9	(Witness excused.)	
10	HEARING EXAMINER: Mr. Zets, with regard	
11	to the exhibits that were marked.	
12	MR. ZETS: Your Honor, I think really	
13	what we're only talking about is "exhibit," if memory	
14	serves me, and that was the exhibit marked CCA 11.	
15	At this time I would move Cameron Creek Apartments	
16	Exhibit CCA 11 be admitted into evidence in this	
17	hearing.	
18	HEARING EXAMINER: Mr. Gallon, any	
19	objection?	
20	MR. GALLON: I wouldn't object, Examiner,	
21	to the admission of these as business records of	
22	Columbia Gas. I would object to the admission of	
23	these for truth of the matter asserted therein since	
24	Mr. Prachar said he couldn't verify that any of the	
25	comments in these documents are actually his and, on	

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```
1
    many of the entries, specifically said that he
2
    couldn't recall the service call date they
3
    referenced.
4
                HEARING EXAMINER: With that notation,
5
    your objection is noted on the record. I'm going to
6
    admit that into the record; however, I think the
7
    testimony will speak for itself, and with that we
8
    will admit that into the record.
9
                 (EXHIBIT ADMITTED INTO EVIDENCE.)
10
                HEARING EXAMINER: And I'm going to note
11
    that CCA Exhibit 12 is not admitted. It wasn't
12
    moved.
13
                We'll go off the record.
14
                (Discussion off the record.)
15
                HEARING EXAMINER: Back on the record.
16
                Mr. McCreery, you are our next witness, I
17
    haven't allowed that to be called yet, but I'm going
18
    to swear you anyway.
19
                 (Witness sworn.)
20
                HEARING EXAMINER: Please be seated.
21
                Mr. Zets.
22
23
                        CHARLES McCREERY
24
    being first duly sworn, as prescribed by law, was
25
    examined and testified as follows:
```

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			612
1		DIRECT EXAMINATION AS ON CROSS	
2	By Mr. Zets:		
3	Q.	Good morning, Mr. McCreery.	
4	Α.	Mr. Zets.	
5	Q.	The formality of your name for the	
6	record, plea	se.	
7	Α.	Charles McCreery. Chuck.	
8	Q.	And where do you work?	
9	Α.	NiSource Corporate Services is actually	
10	my employer.		
11	Q.	And that's a company affiliated with	
12	Columbia Gas	in some sense?	
13	Α.	Yes. It's part of the NiSource Energy	
14	Group family	· ·	
15	Q.	Okay. And what's your position?	
16	Α.	In-house counsel. Senior attorney.	
17	Q.	And you actually started with NiSource in	
18	2002 as in-h	ouse counsel, correct?	
19	Α.	Correct.	
20	Q.	I'd like to turn your attention to	
21		MR. ZETS: I can't remember if CCA 1 has	
22	been marked.	Now I'm losing track. Okay, I'm	
23	getting a fi	rm nod from the court reporter so I'd	
24	like to ask	that the exhibit behind tab No. 1 be	
25	marked as CC	A Exhibit No. 1.	

		613
1	HEARING EXAMINER: The document is so	
2	marked.	
3	(EXHIBIT MARKED FOR IDENTIFICATION.)	
4	Q. Mr. McCreery, could you take a look at	
5	the document that's now been marked CCA 1.	
6	A. Yes.	
7	Q. It's a letter actually signed by Owen	
8	Garrett to the property owner/manager at Cameron	
9	Creek Apartments dated January 14th, 2007, correct?	
10	A. Correct.	
11	Q. At the time this letter was sent in	
12	January of 2007 strike that.	
13	Were you aware that this letter was sent	
14	to Cameron Creek in January of 2007?	
15	A. I think I entered this matter after this	
16	letter had been sent.	
17	Q. Okay.	
18	A. I'm not a hundred percent certain, but	
19	I'm fairly certain.	
20	Q. Given the fact that you may have really	
21	become involved with the Cameron Creek apartment	
22	matter after January of 2007, after you became	
23	involved in the matter did you at least have a chance	
24	to review this letter that's been marked CCA 1?	
25	A. I believe I did. I believe I did.	

1 Do you remember when you became involved Ο. 2 with the Cameron Creek apartment matter? To the best 3 of your memory. 4 Α. I'm going to say February '08. It could 5 have been January, late-January. б Okay. If you would, please turn to the Ο. 7 next exhibit which I believe has been marked as CCA 2, it's a letter from Cheryl Roahrig dated January 8 9 22nd, 2008. Do you see that exhibit? 10 Α. I do. 11 Now, given you may not have been involved 0. 12 in the Cameron Creek apartment matter when this 13 letter was dated, is it fair to say that once you 14 became involved in the Cameron Creek matter, you were 15 aware of Cheryl Roahrig's letter? 16 Yes, after I became involved in the Α. 17 Cameron Creek matter I became aware of Cheryl 18 Roahrig's letter. 19 MR. ZETS: I'd like to ask that an 20 exhibit be marked that's not in the binder. I think 21 it will become CCA 40? 22 HEARING EXAMINER: It will be so marked. 23 (EXHIBIT MARKED FOR IDENTIFICATION.) 24 Mr. McCreery, I've handed you what's been 0. 25 marked as Exhibit CCA 40. Do you have that in front

```
1
    of you?
2
           Α.
                Yes.
3
                 It's an e-mail from Rob Smith to you
           0.
4
    dated February 4th, 2008.
5
                 Yes. Well, I'm one of several.
           Α.
6
                 One of several, correct. It's to you,
           0.
7
    Frank Davis, Ken Christman, Michael Ramsey, and Owen
8
    Garrett, correct?
9
           Α.
                Correct.
10
                Referencing a Cameron Creek apartments
           0.
11
    call, correct?
12
           Α.
                Correct.
13
                 The subject of the e-mail is "Cameron
           Q.
14
    Creek apartments Call."
15
                Correct.
           Α.
16
                Okay. Can you read the first and second
           0.
17
    paragraph, please.
18
                 "Will the letter as written have any
           Α.
19
    influence on our decision, since the City is the
20
    authority having jurisdiction?"
21
                 Was it your understanding from this
           Ο.
22
    e-mail that Mr. Smith meant -- what was your
23
    understanding -- strike that.
24
                 What was your understanding of Mr. Smith
    when he referenced the letter? Is that the Cheryl
25
```

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1	Roahrig letter of January 22nd, 2008?
2	MR. STEMM: I would object to the extent
3	that the question calls for information divulged to
4	Mr. McCreery by Mr. Smith outside this e-mail that
5	may have been in a privileged attorney-client
6	communication.
7	So, Brian, could you just clarify, are
8	you asking him simply about his interpretation of the
9	e-mail alone?
10	MR. ZETS: Yes. Nothing more.
11	HEARING EXAMINER: With that I will
12	overrule the objection.
13	A. Truthfully, I don't know what letter he
14	was referring to in this.
15	Q. Is it possible he was referring to the
16	letter with Cheryl Roahrig dated January 22nd given
17	that it was a week or so before this e-mail that's
18	been marked CCA Exhibit 40?
19	MR. STEMM: Objection; asked and
20	answered. He said he didn't know.
21	HEARING EXAMINER: I'll overrule the
22	objection. You can answer the question.
23	A. Your question was "Is it possible"?
24	Q. Yes.
25	A. Yes, it's possible.

			617
1		MR. ZETS: At this time I'd like to ask	
2	that the Exh	nibit behind tab No. 3 be marked as CCA	
3	Exhibit 3.		
4		HEARING EXAMINER: The document is so	
5	marked.		
6		(EXHIBIT MARKED FOR IDENTIFICATION.)	
7	Q.	Exhibit CCA 3 appears to be an e-mail	
8	from you, Mi	. McCreery, to Mr. Dillon, correct?	
9	Α.	Correct.	
10	Q.	Dated February 20th, 2008, correct?	
11	Α.	Correct.	
12	Q.	Taking a look at this exhibit, which is	
13	three pages	, do you believe it to be a true and	
14	accurate cop	py that you sent Mr. Dillon on February	
15	20th?		
16	Α.	You just said three pages?	
17	Q.	Well, the e-mail and the other attachment	
18	for a total	of three.	
19	Α.	Yes.	
20	Q.	Could you remind us again who Mr. Dillon	
21	is?		
22	Α.	Mr. Dillon was counsel for Cameron Creek.	
23	Q.	Okay.	
24	Α.	I don't know if he was in-house or	
25	external.		

1	Q. All right. In the paragraph actually
2	that's numbered 1 on Exhibit CCA 3, I believe the
3	second sentence reads "Specifically it violates
4	section 7.6.4 and 6.30.1 (1996 version) in effect at
5	the time of installation." Do you see where I'm at?
б	A. Yes.
7	Q. So with respect to this e-mail on
8	February 20th, 2008, you were informing Mr. Dillon
9	that it was your opinion that the Cameron Creek
10	apartment complex violated those two sections of the
11	National Fuel Gas Code, correct?
12	A. It was my opinion obtained after
13	consulting, of course, with internal individuals.
14	Q. Okay. I'm not going to go into how you
15	consulted with the people at Columbia Gas, but with
16	respect to this e-mail it was your opinion that you
17	gave to Mr. Dillon that Cameron Creek violated the
18	1996 version of the NFGC, correct?
19	A. Correct.
20	Q. Paragraph No. 2 on the same exhibit says,
21	"The current interior air system violates section
22	303.3 (copy attached) of the International Fuel Gas
23	Code standards in effect in 1997, the year I am
24	advised that the city of Columbus adopted the IFGC as
25	its standard." Do you see where I'm at?

1	A. I do.
2	Q. Okay. So in paragraph 2 here you're
3	assuming that the city of Columbus adopted the IFGC,
4	correct?
5	A. Somewhere along the way that's what I had
б	been advised, correct.
7	Q. But you didn't know that to actually be
8	true at the time you wrote this e-mail, did you?
9	A. Well, that was what I was advised. If
10	you're asking if I was a hundred percent certain
11	based on personal knowledge, no.
12	Q. Okay. You did not know that to be a
13	fact, correct?
14	A. That's correct.
15	Q. And you did not yourself do any research
16	to determine if that was true, did you?
17	A. No, I did not.
18	Q. Okay. Let's fast forward a month or so.
19	MR. ZETS: I'd ask that the document
20	behind tab 4 be marked as Exhibit CCA 4.
21	HEARING EXAMINER: The document is so
22	marked.
23	(EXHIBIT MARKED FOR IDENTIFICATION.)
24	Q. If you could turn to that document,
25	Mr. McCreery.

		620
1	A. I'm there.	
2	Q. All right. This looks to be another	
3	e-mail from you to Mr. Dillon dated March 21st,	
4	2008, correct?	
5	A. Correct.	
б	Q. Take a look, it's a single page, does	
7	that appear to be a true and accurate copy of the	
8	e-mail that you sent on that particular time	
9	A. Correct.	
10	Q and date? Okay.	
11	Could you start to read the e-mail for us	
12	where it begins "Thanks"?	
13	A. "Thankssorry to bother you on vacation.	
14	I believe the entire issue may"	
15	Q. Read slowly, please. Could you read	
16	where this begins "Thanks"?	
17	A. "Thankssorry to bother you on vacation.	
18	I believe the entire issue may become moot based on a	
19	meeting we had with the city yesterday. The city	
20	states it was following an entirely different code	
21	than what we were initially led to believe and that	
22	it allowed this type of installation. We are	
23	following up on the matter. Hopefully this has the	
24	potential to resolve the matter."	
25	Q. So did the city tell you what code it was	

1 following when it approved the Cameron Creek 2 Apartments complex? 3 Α. I don't recall. I wasn't at this 4 meeting. 5 Ο. That information was just passed on to б you from someone else. 7 Α. That's correct. 8 Q. Okay. But as far as you understood on 9 March 21st, 2008, you understood that the city was 10 following a different code than Columbia Gas 11 initially thought or was led to believe. 12 Α. Yes. 13 And on March 21st, 2008, you understood Ο. 14 that the code that the city was following allowed the 15 installation of the gas appliances, correct? 16 Α. Correct. 17 MR. ZETS: I'd like to ask now that the 18 document behind tab 5 be marked as Exhibit CCA 5. 19 HEARING EXAMINER: The document is so 20 marked. 21 (EXHIBIT MARKED FOR IDENTIFICATION.) 22 Q. The document that's been marked CCA 5 23 appears to be an e-mail I think ten days later from 24 yourself, Mr. McCreery, to Mr. Dillon, correct? 25 Α. Correct.

1	Q. A one-page document. Does it seem to be
2	a true and accurate copy of the e-mail that you sent
3	Mr. Dillon on March 31st?
4	A. Correct.
5	Q. Actually, at the bottom of the e-mail
6	or the bottom of document CCA 5 is an e-mail from
7	Mr. Dillon to you, correct?
8	A. Just a second.
9	Q. Okay. Sorry.
10	A. Yes.
11	Q. Mr. Dillon starts out "I will attempt to
12	find out. In the meantime, we were waiting to hear
13	from you with respect to the clarification of codes.
14	When we last corresponded, it sounded as if the City
15	may (and likely did) permit the construction in the
16	manner it was performed, such that there was no code
17	violation at the time. Could you please let us know
18	the status of your investigation into those matters?
19	Jim Dillon." Correct?
20	A. Correct.
21	Q. And your response to his e-mail is
22	contained at the top of CCA 5, correct?
23	A. No. The e-mail at the top of CCA 5 came
24	first. His came second. Look at the time.
25	Q. I'm sorry. You are right.

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1 1:59 and --Α. 2 Ο. Okay. I apologize. You're right. The 3 top e-mail came first, 1:59, and the bottom e-mail on 4 CCA 5 was at 2:34. 5 Okay. So could you read for us what you б wrote with -- strike that. 7 Could you read for us what you wrote to 8 Mr. Dillon starting with "As nearly as we can tell." 9 "As nearly as we can tell, and our Α. 10 investigation is not entirely finished, the complex 11 was properly permitted in 1996 pursuant to the code 12 stated to be in force at that time." 13 Q. Okay. So that, if I can stop you there, 14 that part of the sentence, "the complex was properly 15 permitted in 1996 pursuant to the code stated to be 16 in effect at the time," that was a definitive 17 statement from you to Mr. Dillon, correct? 18 Α. Yes, with regard to the code the city of 19 Columbus was following at the time. 20 And this was the information that you had Ο. 21 learned from the city of Columbus through 22 Miss Roahrig's letter and possibly other ways, 23 correct? 24 Correct. Α. 25 Q. You had no reason to not believe

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1	Miss Roahrig or the city of Columbus when they told
2	Columbia Gas, and yourself possibly, that the
3	apartment complex was properly permitted, correct?
4	A. Properly permitted under the code the
5	city of Columbus was following at the time; I had no
6	reason to doubt that? Is that the question?
7	Q. Yes, it is.
8	A. That's correct.
9	Q. Could you go on and read the next
10	sentence where it starts "My concern was"?
11	A. Sure. "My concern was in the event of a
12	CO incident, whether the fact the city had properly
13	permitted the complex provide any sort of liability
14	protection to Columbia under Ohio law, given that the
15	installations do not currently meet the National Fuel
16	Gas Code."
17	Q. Continue.
18	A. "Accordingly I asked our outside counsel
19	to research the matter and get back to me which he
20	did just this past Thursday."
21	Q. All right. I don't want to know what
22	your outside counsel told you with respect to that
23	issue, but let me ask you this, Mr. McCreery, is
24	well, let's take it piece by piece. When you say
25	"the installations do not currently meet the National

1	Fuel Gas Code," you're referring to the NFGC in
2	effect in March of 2008, correct?
3	A. This particular letter, I think it was
4	the NFGC in effect in '96 and '06.
5	Q. Okay. Well, correct me if I'm wrong, you
6	say "given that the installations do not currently
7	meet the NFGC." The word "currently" would lead one
8	to believe, wouldn't it, that you meant current being
9	March 2008?
10	A. No, not necessarily. We didn't have any
11	reason to believe the installations had been
12	installed since the time they were constructed.
13	Q. Well, is this what it's
14	A. Or, I'm sorry, changed since the time
15	they were installed I should say.
16	Q. You had no reason to believe that the gas
17	appliance installation had been changed since they
18	were installed?
19	A. That's right, since the time of
20	construction.
21	Q. So is this what the issue was all about
22	in that second sentence there that starts "My concern
23	was," Columbia Gas is worried the city of Columbus
24	permitted these, they potentially are not liable and
25	Columbia Gas could be liable because they didn't

1 comply with the current NFGC? 2 MR. STEMM: We would object to the extent 3 the question calls for privileged communications that 4 he had with his client, Columbia Gas corporation, as 5 to what the company's position was. Mr. McCreery can б answer to the extent he's giving his personal 7 explanation, his own words chosen in an e-mail, so 8 long as they do not divulge privileged communications 9 he may have had with his client. 10 HEARING EXAMINER: With that in mind, you 11 may answer the question. 12 Α. What was the question again? 13 Ο. The second sentence that begins with "My 14 concern was," is this what the issue is all about, 15 that you were worried that the city of Columbus, 16 because they permitted these, would be not liable if 17 something were to go wrong and Columbia Gas would be 18 liable because it believes it doesn't comport with 19 the 19- -- I'm sorry, comport with the NFGC in effect 20 at the time? 21 I personally think the issue that Α. permeated my communications with Mr. Dillon was 22 23 safety. The overarching issue was safety. And I 24 think I said that; you showed me the e-mail at my 25 deposition.

1 A secondary concern was liability. As 2 in-house counsel you're required to be concerned 3 about everything. 4 MR. ZETS: I'd like to ask that the exhibit behind tab number 6 be marked as CCA No. 6. 5 б HEARING EXAMINER: The document is so 7 marked. 8 (EXHIBIT MARKED FOR IDENTIFICATION.) 9 Mr. McCreery, it's starts with an e-mail Ο. 10 from you to Columbus City Attorney Richard Pfeiffer, 11 that actually is a seven-page document in total, I 12 will mark the official exhibit book with those seven 13 pages when we're done. If you could take a look at 14 that exhibit for me, please. 15 Α. Do you want me to check all seven pages 16 now or just the first page? 17 MR. STEMM: Go ahead and number them. 18 THE WITNESS: Number them, Judge Pirik? 19 HEARING EXAMINER: Yes, I would number 20 them, and then you can have some time to look at it, 21 and when you're prepared, Mr. Zets can continue. 22 Brian, I would only note that starting at Α. 23 the top of page 6 it looks like the e-mail begins to 24 repeat itself. I don't know if --25 Q. I would agree with you. I think I

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628 1 included the entire seven pages, but I believe that's 2 how it was produced because it was consecutively 3 numbered Bates stamped by Columbia Gas's counsel; so 4 it very well may. 5 I think I could probably rectify б without -- my first question -- well, let me first 7 ask you, do you believe what's been marked as CCA 6 8 is a true and accurate copy of the e-mail chain that 9 you last sent on April 1st, 2008? 10 Α. Yes. 11 Skipping to page 5 of Exhibit Ο. Okav. 12 CCA 6, the Bates stamped page COH-2710 --13 2710. Α. Yes. 14 Yes, page 5 of Exhibit CCA 6. 0. 15 I'm there. Α. 16 So this is an e-mail from you to 0. 17 Mr. Pfeiffer dated April 15th, 2008, where you were 18 talking about Miss Roahrig, correct? 19 Α. Correct. 20 So you're basically saying "Did Ο. 21 Miss Roahrig respond to you yet? Thanks. Chuck." Correct? 22 23 Α. Correct. 24 And this was in response to -- why were Ο. 25 you waiting for something from Miss Roahrig at this

1 time, if you can tell or you can remember? 2 Α. Turn to page 1. 3 0. Okay. 4 Down at the bottom from Rick Pfeiffer to Α. 5 me, second paragraph, "I emailed the Director of б Ms. Roahrig's department . . . and Ms. Roahrig to let 7 them know you had called me. I am still puzzled how 8 something can be approved as safe when it was 9 constructed and put in use, and now is viewed as not 10 being so." 11 I believe we also had a conversation, a 12 phone call somewhere in this mix, and that he was 13 waiting for a response from Cheryl Roahrig as to 14 whatever question he asked her, which I don't know. 15 Okay. So really, this is the same thing, Ο. 16 this e-mail chain, I guess if you look at the time 17 and date, starts April 1st on the first page and 18 then continues through to April 15th back on page 19 5. 20 Objection to the MR. STEMM: 21 characterization of the exhibit. 22 I'll ask you --Q. 23 HEARING EXAMINER: Can you rephrase it, 24 please. 25 MR. ZETS: I will.

1 0. Let's start at page 1, Mr. McCreery. I 2 apologize if I got confusing. The first e-mail on 3 page 1 of CCA 6 is an e-mail from you to Mr. Pfeiffer 4 dated April 1st, 2001 [sic], correct? 5 Α. Correct. 6 At that time you say to Mr. Pfeiffer Ο. 7 "Thanks. Again my understanding is that today the 8 city follows the International Fuel Gas Code 9 standards which prohibit this type of installation 10 unless it falls within some very narrow exceptions, 11 none of which appear to apply to Cameron Creek." 12 Correct? 13 Α. Correct. 14 And then the e-mail that follows on page Ο. 15 1 of CCA 6 is Mr. Pfeiffer's response to you, 16 correct? 17 Α. Yes. 18 Q. All right. And that's where Mr. Pfeiffer 19 says in paragraph 3 "I'm still puzzled how something 20 could be approved as safe when it was constructed and 21 put in use, and now is viewed as not being so." 22 Correct? 23 Just objection to the form. MR. STEMM: 24 Again, Brian, I don't mean to interrupt, but the one 25 below is dated 3/31, the one above is dated April

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1	lst on page 1 of CCA Exhibit 6. I just want to
2	make sure we have the chronology right.
3	MR. ZETS: I apologize. These are
4	Q. Well, let's go with the fact that on the
5	first page of CCA 1 it is an e-mail and the date is
6	March 31st, 2008. That's what Mr. Pfeiffer wrote
7	to you, correct?
8	A. Where are we at, Brian?
9	Q. I'm sorry. Bottom of page 1, Exhibit
10	CCA 6.
11	A. And the question was is that an e-mail
12	Pfeiffer wrote to me.
13	Q. Yes.
14	A. Yes.
15	Q. And he's indicating that he's puzzled how
16	something could be approved safe when it was
17	constructed and put into use and now is being viewed
18	as not so, correct?
19	A. Yes.
20	Q. Seems to be he's Mr. Pfeiffer is
21	making some sort of retroactivity statement there,
22	isn't he?
23	A. That, I can't tell you. I don't know.
24	Q. All right. I think if you turn to page 2
25	of Exhibit CCA 6, toward the top of the page I

1	believe is an e-mail sent from you to Mr. Pfeiffer
2	dated March 31st, 2008, time of 5:25 p.m.
3	A. I see it.
4	Q. Could you read for us what you wrote in
5	that e-mail?
6	A. "Just got itsee if this resolves the
7	matter. By the wayare you related to Judge
8	Pfeiffer on the appellate bench? Thanks."
9	Q. What did you mean when you say "Just got
10	it"? What's "it"?
11	A. Unless it's something contained somewhere
12	in this e-mail string, I don't know.
13	Q. Do you remember why you wrote "See if
14	this resolves the matter"?
15	A. No.
16	Q. Figure it had anything to do with a call
17	or some information you got from Cheryl Roahrig at
18	the city of Columbus?
19	A. I don't recall ever talking to Cheryl
20	Roahrig.
21	Q. Okay.
22	A. Ever. Or receiving anything from her,
23	directly, other than the letter that I saw indirectly
24	that went to someone else.
25	Q. That's that January 22nd letter.

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1	A. That's right.	
2	Q. Okay. I'm trying to keep the timing	
3	order of this correct, and I believe if you turn to	
4	page 5 of Exhibit CCA 6 and you look at that e-mail,	
5	that is from you to Mr. Pfeiffer of April 15th,	
б	2008, at 10:20 a.m., that's where you say "Rick,	
7	Following up on this. Did Ms. Roahrig respond to you	
8	yet? Thanks." That's what you e-mailed	
9	Mr. Pfeiffer, correct?	
10	A. Correct.	
11	Q. All right. Then I think if you back up	
12	to page 4, it's an e-mail from Mr. Pfeiffer to you	
13	dated April 15th, 2008, at 1:13 p.m., correct?	
14	A. Correct.	
15	Q. All right. And Rick says "Chuck, she	
16	did."	
17	A. Correct.	
18	Q. Concise, isn't he?	
19	A. Yes. Have to drag stuff out of him.	
20	Q. He's a man of few words.	
21	Then if you back up another page to page	
22	3	
23	A. Wait.	
24	Q at the very bottom, that's an e-mail	
25	from you to Mr. Pfeiffer dated April 15th, 2008, at	

1	2:08 p.m. which you, in not so many words, say "Can
2	you share her response?"
3	A. That's correct.
4	Q. Okay. Back to page 3, an e-mail from
5	Mr. Pfeiffer to you at 3 o'clock the same day says,
6	"I think it was that the City sees no problem."
7	Correct?
8	A. Correct.
9	Q. And he meant that the city had no problem
10	with the installation of the gas appliances at
11	Cameron Creek Apartments.
12	MR. STEMM: Objection; lack of
13	foundation, speculation.
14	HEARING EXAMINER: I'm going to overrule
15	the objection, and if you know what is being referred
16	to here, you can respond.
17	A. I was kind of puzzled by Rick's response
18	as to what he meant here, but generally that I
19	interpreted it as the city saw no problem with the
20	installation.
21	I also abandoned e-mail communicating
22	with Rick from there on out.
23	Q. There's more information at the top of
24	page 3 that's been redacted, we won't go into that.
25	MR. ZETS: I'd like to ask that the

1	document behind tab 7 be marked as CCA Exhibit 7.
2	HEARING EXAMINER: The document is
3	marked.
4	(EXHIBIT MARKED FOR IDENTIFICATION.)
5	Q. Do you have that exhibit in front of you,
6	Mr. McCreery?
7	A. Yes.
8	Q. All right. It's an e-mail from you to
9	Mr. Dillon dated May 13th, 2008, correct?
10	A. Correct.
11	Q. A one-page document. Do you believe it's
12	a true and accurate copy of the e-mail that you sent
13	him?
14	A. Correct.
15	Q. If I could turn your attention to the
16	numbered paragraph 1 on the exhibit. There's a first
17	paragraph but they begin to be numbered with No. 1.
18	Halfway through that paragraph it begins "Once
19	Columbia was referred."
20	A. Yes.
21	Q. Could you read that for us, please?
22	A. "Once Columbia was referred to the proper
23	code it also determined the units were in compliance
24	with that code at the time they were permitted." And
25	that's referring to the city of Columbus's code.

1 Could you just continue reading the next Ο. 2 sentence, please. 3 "As you know the city, in a recent letter Α. 4 stated it could not require a modification of an 5 installation that had been properly permitted unless б it found there was a serious safety issue." 7 Continue? 8 Q. Continue. 9 "Given the fact that all prevailing Α. 10 building codes now prohibit such an installation on 11 the basis of risk of CO exposure, this is also 12 puzzling." 13 Ο. Skip down to the third numbered paragraph 14 where it says "Columbia respectfully takes issue." 15 Yes. Α. 16 Ο. Could you read that first sentence for 17 me, please. 18 "Columbia respectfully takes issue with Α. 19 your statement that there is no credible evidence of 20 any code violation." 21 And that was based upon Columbia Gas's Ο. 22 belief that Cameron Creek violated the National Fuel 23 Gas Code. 24 Correct. Α. 25 Q. Well, read the next sentence.

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1 You want me to read the next sentence? Α. Yeah, "The units." Could you, please. 2 Ο. 3 "The units currently do not comply with Α. 4 either the IFGC or NFGC." 5 Read the next sentence for me, please. 0. 6 "If there were an incident the city would Α. 7 probably be immune to any repercussions as it is a 8 political subdivision under Ohio law." 9 Next sentence, please. Ο. 10 "COH might not enjoy the same protection Α. 11 although its tariff states that it must defer to the 12 local authority pursuant to building and construction 13 inspections and permitting." 14 So in that sentence you acknowledge that Ο. 15 the city of Columbus, right, is the local authority? 16 Well, let me ask you to strike that. 17 You understand that the city of Columbus 18 is the local authority that you're referencing in 19 that sentence, correct? 20 Α. Yes, pursuant to building and 21 construction inspections and permitting. 22 Right. The city of Columbus is the local Q. 23 authority pursuant to building and construction 24 inspections and permitting, correct? 25 Α. Correct.

1	Q. The sentence before that again, you're
2	talking about this liability issue, your concern is
3	that the city of Columbus is going to be immune and
4	Columbia Gas would not in the event something
5	happened. Correct?
б	A. Again, in addition to the overarching
7	issue of safety, yes, that's another concern.
8	Q. So in order to try to rectify that
9	potential liability, you're trying to apply the
10	National Fuel Gas Code to these apartments.
11	A. I wouldn't agree with that. I would say
12	we're trying to apply the National Fuel Gas Code to
13	make them safer.
14	Q. But you're applying it to the apartments.
15	A. Cameron Creek.
16	Q. Right.
17	A. Yes.
18	Q. Okay. And by doing that you believe
19	you'll resolve that potential liability because it
20	would be up to what is a current code as opposed to
21	what it was installed under.
22	A. I believe it would both make them safer
23	and rectify that situation.
24	Q. But it's not a real I should strike
25	that.

1 It's not a current-day problem, is it? 2 It's just a potential of harm, correct? 3 MR. STEMM: Objection; no foundation laid 4 that this expert is qualified to offer expert 5 opinions on the risk of CO problems developing. б HEARING EXAMINER: Objection sustained. 7 Read paragraph No. 4 for me, please. 0. 8 "I have provided you with both IFGC and Α. 9 NFGC sections in the past which specifically address 10 this issue." Go on? 11 Continue, please. 0. 12 Α. "If you would like me to resend them I 13 can do so. As I think you know, our technical people 14 have advised me that the safety concern is an 15 increased risk of CO exposure." 16 All right. So as of the date of this 0. 17 e-mail your technical folks were telling you it was 18 an increased risk of CO, correct? 19 Α. Correct. 20 Ο. They're not telling you that there's a 21 problem, actual problem with CO exposure at Cameron 22 Creek Apartments, correct? 23 No. I'm reminded of the analogy: Α. Don't 24 shut the barn door after the cow's gotten out, and 25 this was a potential risk and that was the concern.

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1	Q. Right. The potential risk. Because	
2	there's no actual CO problem at the complex at this	
3	time, correct?	
4	A. When I wrote this?	
5	Q. Yes.	
6	A. An active CO problem?	
7	Q. Yes.	
8	A. To my knowledge, no, Brian, but this is a	
9	prevention code.	
10	MR. ZETS: I'd like to ask that another	
11	exhibit be marked. This would be CCA 41.	
12	HEARING EXAMINER: The document is so	
13	marked.	
14	(EXHIBIT MARKED FOR IDENTIFICATION.)	
15	Q. Mr. McCreery, I've handed you what's been	
16	marked as CCA Exhibit 41. Do you recognize that	
17	document?	
18	A. I don't specifically recall this one, but	
19	it looks like an e-mail from me to Mr. Dillon.	
20	Q. Okay. It looks to be, I would assume, a	
21	true and accurate copy of that e-mail that was	
22	produced to us by your counsel in discovery.	
23	A. Yes.	
24	Q. It's an e-mail from you, again, to	
25	Mr. Dillon dated July 2nd, 2008. The second	

1	paragraph reads "The National Fuel Gas Code provides
2	that where special engineering, approved by the
3	authority having jurisdiction, provides an adequate
4	supply of air for combustion, then the requirement of
5	a separate source of combustion/dilution air can be
6	waived." Do you see where you wrote that?
7	A. Yes.
8	Q. Is this the same type of special
9	engineering solution that well, let me ask you
10	this, did you ever take a look at the original plans
11	and permits for the Cameron Creek Apartments?
12	A. No.
13	Q. Do you remember there was testimony
14	yesterday from Miss Roahrig about the original plan
15	and then an addendum to those plans with respect to
16	the mechanicals?
17	A. Do I recall that?
18	Q. Yes.
19	A. I remember the plans. I don't remember
20	the reference to the addendum.
21	Q. Okay.
22	A. I remember the reference to the plan.
23	Q. You say you've never actually seen those
24	plans or the addendum.
25	A. No.

1 Have you been told that there was at some Ο. point in time -- strike that. 2 3 Have you been told that there was an 4 addendum to the original plans where there was a 5 specific engineering solution for the gas-fired б appliances at Cameron Creek Apartments? 7 An addendum to the plans for the Α. 8 gas-fired appliances at Cameron Creek. 9 Ο. Correct. 10 That would do what? Just their initial Α. 11 design? 12 Do you know that there was -- let me ask Q. you this, do you know there was an original plan for 13 14 the Cameron Creek apartment complex? Do you know 15 that? Have you been made aware of that? 16 Α. Through the drawings that were produced 17 yesterday. 18 Okay. And then do you remember Cheryl Q. 19 Roahrig's testimony was that the city of Columbus had 20 found some issues with that original drawing and they 21 had to -- the engineers had to come back and do an addendum for the gas-fired appliances? Do you 22 23 remember that? 24 That's what I'm struggling with. Α. I'm not 25 sure I remember her testimony on that issue.

1	Q. Okay.
2	MR. ZETS: I'd ask that the document
3	behind tab 8 be marked as CCA Exhibit No. 8.
4	HEARING EXAMINER: The document is
5	marked.
6	(EXHIBIT MARKED FOR IDENTIFICATION.)
7	Q. We've gone forward a little in time,
8	Mr. McCreery. Now it's Wednesday, August 13th,
9	2008. CCA 8 is an e-mail from you, again, to
10	Mr. Dillon; is it not?
11	A. Yes.
12	Q. One-page document. Is it a true and
13	accurate copy of the e-mail that you sent?
14	A. Correct.
15	Q. In paragraph 2 of this e-mail, CCA
16	Exhibit 8, you write "In the past 12 months there
17	were also 2 carbon monoxide events at the complex.
18	While the first might arguably be attributable to a
19	faulty water heater, the second, more recent event,
20	represents the risk associated with this type of
21	installation." Do you see that?
22	A. Yes.
23	Q. So as late as August 13th, 2008, you
24	realized the first CO incident was likely just a bad
25	water heater, correct?

1 Α. Well, we didn't know. 2 Well, at least in August of '08 you 0. 3 thought arguably that it was because of a faulty 4 water heater. 5 There were indications that it could be Α. 6 that. There were indications that it could be 7 attributed to the installation itself, as I recall. 8 Okay. But at least in the e-mail that Q. 9 you sent to Mr. Dillon you expressed to him that it 10 arguably may be attributable to a water heater, 11 faulty water heater. 12 Α. Correct. 13 MR. STEMM: Objection to the form of the 14 question. The e-mail says "While the first might 15 arguably be." He's obviously responding to something 16 we don't have in the record, which is Mr. Dillon 17 probably making the argument that it is a water 18 heater. So I would ask at least the record be clear 19 that "While the first might arguably be" is the 20 correct terminology as the responsive sentence. 21 HEARING EXAMINER: Thank you for that 22 clarification. 23 With that clarification, I will allow it 24 to stand. 25 Q. The second incident that you've

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1 identified in that sentence, is that the shower 2 incident that we all speak of? 3 Yes, I believe it was. Α. 4 Ο. There was moisture content in the 5 bathroom and that caused a CO detector to go off. Is б that what you were referring to? 7 Α. Well, this was after what I was advised, 8 this was a potential issue. 9 I understand you believe it was a Ο. 10 potential. I'm just trying to identify what you're 11 referring to there is that specific incident. 12 Α. Yes. 13 Q. All right. The last, well, I guess it's 14 really what is the third paragraph though there's no 15 space between the paragraphs, it starts 16 "Additionally, all 262 units." Do you see where I'm 17 at? 18 Α. Yes. 19 Can you read that for me, please. 0. 20 "Additionally, all 262 units must be Α. 21 brought into compliance with the code, pursuant to 22 the approved plan, no later than October 13th, 2008 23 or Columbia will thereafter begin termination of 24 service to all apartments with water heater/furnace 25 installations that remain non-compliant."

1	Q. So as of this date, August 13th, 2008,
2	you know that there were only two carbon monoxide
3	events at the Cameron Creek Apartments, correct?
4	A. In the past 12 months.
5	Q. In the past 12 months. You have two
6	incidents in 12 months. And you say while arguably
7	one may be a faulty water heater, correct?
8	A. Correct.
9	Q. The other one was the other incident.
10	You are threatening to shut off gas to all the units
11	in Cameron Creek Apartments.
12	A. That's your question?
13	Q. Yes.
14	A. Correct. For noncompliance with the
15	National Fuel Gas Code.
16	Q. Were you aware of any other CO readings
17	at that apartment complex in the past 12 months?
18	A. No.
19	Q. So you have no CO readings, two
20	incidents, and you're going to shut gas off to all
21	262 units.
22	A. Based on several violations of the code
23	designed to prevent carbon monoxide exposure, it's a
24	prevention code, yes.
25	Q. Right. A little more than several NFGC

1	violations. We walked through one of those this
2	morning. There were a lot of red tags for NFGC
3	violations, right?
4	A. In various apartments?
5	Q. Yes.
6	A. It's the same two or three violations
7	that repeat themselves throughout the apartments, I
8	believe.
9	Q. Right. Multiple red-tagging for the same
10	violation, multiple apartments, correct?
11	A. Correct.
12	Q. And all this is still with the
13	undercurrent that the city of Columbus has now told
14	you at least twice that the units were properly
15	permitted and approved under the code that they
16	enforced at the time the units were built, correct?
17	A. Yes.
18	Q. That's a pretty strong stance, isn't it,
19	Mr. McCreery?
20	A. I think it's a stance for safety.
21	MR. ZETS: I'd like to ask that the
22	document behind tab No. 10 be marked as CCA 10.
23	HEARING EXAMINER: The document is so
24	marked.
25	(EXHIBIT MARKED FOR IDENTIFICATION.)

1	Q. If you could turn to that, Mr. McCreery.
2	A. We're skipping 9?
3	Q. We're skipping 9.
4	Do you have that exhibit?
5	A. Yes. CCA 10?
6	Q. CCA 10.
7	A. I'm there.
8	Q. Okay. This appears to be an e-mail from
9	Dave Monte to Jack Partridge to which you were CC'd
10	on, correct?
11	A. Yes.
12	Q. And it's dated August 31st, 2008,
13	correct?
14	A. Correct.
15	Q. One-page document. Appears to be a true
16	and accurate copy of the e-mail that you were CC'd
17	on?
18	A. Correct.
19	Q. Okay. And Jack Partridge, President of
20	Columbia Gas?
21	A. Yes.
22	Q. I learned something after three days, or
23	I at least remembered it.
24	All right. This is an e-mail well,
25	let's make sure this is straight because the top of

1 the e-mail shows it's Dave Monte to Jack Partridge, 2 then it's addressed, it says, "Sam, My thoughts," and 3 is signed Jack Partridge. So does Dave Monte go by 4 "Sam"? Or did he forward it? I'm confused where 5 "Sam" comes from. 6 I don't know, that is --Α. 7 Ο. Do you know who the Columbia Gas of Ohio 8 lobbyist is? 9 It's an outside firm, I think. Α. 10 Could the reference to "Sam" on that be 0. 11 Sam Gerhardstein, the in-house lobbyist for Columbia 12 Gas? 13 Α. That's possible. 14 Okay. All right. But it is an e-mail at 0. 15 least from Jack Partridge. The contents of the 16 e-mail is from Jack Partridge, correct? 17 Α. No. Not from. To. 18 Q. To. All right. What's the subject of 19 that e-mail? 20 Α. Do you want me to read the Re: line? 21 Q. Yes. 22 Α. "NEED SOME HELP: Cameron Creek 23 Apartments." 24 The second bullet point reads "While the 0. installation" -- strike it. The second bullet point 25

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1 reads "While the initial installation was up to code, 2 the code has changed.....for good reason." That's 3 what it says? 4 Α. That's what it says. 5 Ο. So again, that bullet point seems to б indicate that Columbia Gas is trying to enforce the 7 most updated version of a code on Cameron Creek 8 Apartments; does it not? 9 MR. STEMM: Objection; no foundation that 10 this witness has personal knowledge to answer that 11 question. 12 HEARING EXAMINER: Can you rephrase the 13 question? 14 I'll rephrase the question. MR. ZETS: 15 We've established, Mr. McCreery, you were 0. 16 copied on this e-mail, correct? 17 Α. Correct. 18 All right. So when you received it, Q. 19 what's your understanding of what these words mean? 20 Α. I don't know. 21 You don't know? Ο. 22 Α. No. 23 Would you agree with me that it appears Ο. 24 to reference an application of a code today that wasn't in existence before? 25

1	A. Brian, I literally don't know what
2	Dave if Dave wrote this, what he means by the
3	second bullet.
4	Q. The next bullet says "People can die from
5	CO poisoning, we have has two incidents at Cameron
б	Creek this year already, there would be more this
7	winter if we left the gas on into the heating
8	season." That's what it says, correct?
9	A. Yes, that's what it says.
10	Q. And that wasn't my choppy reading, that
11	was just mistyping on the e-mail.
12	Okay. So the two incidents that are
13	being referred to there, do you know if those were
14	the two you referred to in the last e-mail we talked
15	about?
16	A. Do I know? No, I don't know.
17	Q. Likely they are because there were only
18	two incidents, correct?
19	A. It's possible they are.
20	Q. Okay. And Cameron Creek Apartments went
21	through the heating season without incident, didn't
22	it?
23	A. Let's see.
24	MR. STEMM: We just object to the form of
25	the question. Do you mean incidents known to

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Columbia Gas? Otherwise, lack of foundation. 1 2 MR. ZETS: Yes, incidents known to 3 Columbia Gas. 4 HEARING EXAMINER: Thank you. 5 Carbon monoxide incidents. Α. 6 Ο. Correct. 7 Α. I don't recall any incidents in this 8 heating season carbon monoxide related. 9 When you say "incidents," you mean high Ο. 10 readings or anything related to carbon monoxide at 11 Cameron Creek. 12 Α. Right. Production of carbon monoxide, I 13 don't recall any for this heating season. 14 MR. ZETS: Can I have a minute, please? 15 HEARING EXAMINER: Yes. 16 MR. ZETS: One more exhibit, 17 Mr. McCreery. 18 I'd like to ask the document behind tab 19 35 be marked as CCA 35. 20 HEARING EXAMINER: The document will be 21 marked. (EXHIBIT MARKED FOR IDENTIFICATION.) 22 23 I'd submit to you, Mr. McCreery, it's a 0. 24 letter dated September 15th, 2008. This particular 25 one is to a fellow by the name of Chris Gibson signed

1	"Sincerely, Columbia Gas of Ohio." Do you recognize
2	this exhibit, CCA 35?
3	A. Yes.
4	Q. And what is it?
5	A. It's a letter to Cameron Creek appears
6	to be the letter to Cameron Creek residents.
7	Q. This was the letter that you believe is a
8	true and accurate copy, at least in the body of the
9	letter, understanding that the addressees were
10	different for each tenant?
11	A. Can I take a minute just to read it?
12	Q. Absolutely.
13	A. Okay.
14	The question was is this a true and
15	accurate copy of the letter.
16	Q. Yes, that was the question.
17	A. I believe it is.
18	Q. Okay. The first line of the letter says
19	"This is to inform you of a serious safety issue at
20	Cameron Creek Apartments." Correct?
21	A. Correct.
22	Q. The letter doesn't say this is to inform
23	you that there's a potential increase of CO exposure
24	at Cameron Creek Apartments, does it?
25	A. In those exact words?

Cameron Creek Apartments Vol III

1 Q. Yes. 2 Α. No, it doesn't say those exact words. 3 Well, wouldn't it be fair to say that if 0. 4 you receive a letter saying there's a serious safety 5 issue, it's much different than there's a potential б increase of CO exposure? Completely two different 7 phrases, correct? 8 Α. If you read down in the letter, it is 9 very apparent that the risk is increased risk of CO 10 exposure. 11 Okay. But, all right, because we're Ο. 12 going back to what you -- in one of the previous 13 e-mails you recall you were talking about it was 14 increased risk of CO exposure, correct? 15 Based on the configuration at Cameron Α. 16 Creek. 17 Q. Correct. 18 I think that was in one of the e-mails we Α. 19 looked at today. 20 Right. I think that was something you 0. 21 wrote. I mean, I'll try and find it again, but you 22 wrote there was a potential increase of CO exposure 23 at Cameron Creek Apartments based upon the 24 configuration, correct? 25 Α. Correct.

Cameron Creek Apartments Vol III

1 All right. The bottom of the second Ο. 2 paragraph says "Improper combustion can result in 3 carbon monoxide poisoning, which can cause serious 4 illness or death." Do you see that? 5 Α. Yes. Serious illness or death is 180 degrees 6 Ο. in the spectrum from increased risk of CO, isn't it? 7 8 Α. Serious illness or death is unrelated to 9 CO exposure? Is that --10 I'm saying in the previous e-mail, Ο. No. 11 which I think was around the end of August, you're 12 talking about increased risk of exposure. 13 Α. Right. 14 Now you fast forward to September 15th 0. 15 and you're warning the people at Cameron Creek 16 they're going to die. How do you go from one to the 17 other? 18 MR. STEMM: Objection to the 19 characterization of the question. 20 HEARING EXAMINER: Objection sustained. 21 You need to rephrase the question. 22 In, I think it was the end of August or Ο. 23 near the end of August you were talking about a 24 potential increase of CO exposure, correct? 25 Α. Represented by the configuration at

1	Cameron Creek, correct.
2	Q. Then September 15th, 2008, you're
3	warning people of death, correct?
4	A. You mean Columbia Gas.
5	Q. Columbia Gas. I'm sorry, I mean Columbia
6	Gas is warning people of death.
7	A. You have to read the letter as a whole.
8	If you look at the sentence that you're seizing upon,
9	it explains what the code is, why we adopted it, what
10	it's designed to try to prevent, and then concludes
11	that if that prevention doesn't occur, you could be
12	exposed to carbon monoxide which can cause serious
13	illness or death.
14	Q. Right. So again, you're warning people
15	that they could die in paragraph 2, correct?
16	A. Which can cause serious illness or death.
17	They could possibly, if exposed to carbon monoxide
18	yes.
19	Q. They can die.
20	A. Yes.
21	Q. Then you warn them again, in paragraph 4,
22	that they could die as a result of CO poisoning.
23	A. We're warning them that the action we're
24	taking is to prevent serious illness or death as a
25	result of CO poisoning, to quote the last piece of

1 that sentence. 2 So it would be fair to say, if you read 0. 3 that, you'd be worried that you could die. 4 Α. I'd be worried that I could get sick or 5 if the exposure was great enough, yes, it could cause б me to pass away, to die. 7 And this was all based on two CO Ο. 8 incidents in 12 months, one of which arguably could 9 be a faulty water heater. 10 Absolutely not. No. This is based on Α. 11 240 units that have two violations per unit of the 12 National Fuel Gas Code which is designed to prevent 13 carbon monoxide exposure. 14 Even though the city of Columbus told you Ο. 15 repeatedly that they don't follow the National Fuel 16 Gas Code and those apartments were permitted under 17 the code that was applicable at the time they were 18 built, correct? 19 That was the city's position. But that's Α. 20 the essence of, as I've said in my deposition, of 21 what the Commission probably has to reconcile or 22 decide. 23 Well, the essence of it, then, really 0. 24 turns on whether Columbia Gas is liable for anything 25 because you believe that the city is not liable

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1	because they permitted these buildings.
2	A. No. The essence of this is whether we
3	can pursue our whether we can apply the National
4	Fuel Gas Code that we've adopted.
5	MR. ZETS: Thank you, Mr. McCreery. I
6	have no further questions at this time.
7	HEARING EXAMINER: Thank you.
8	Mr. Stemm.
9	MR. STEMM: No questions.
10	HEARING EXAMINER: That will be all,
11	Mr. McCreery. Thank you very much for your patience.
12	(Witness excused.)
13	HEARING EXAMINER: Turning now to the
14	exhibits, Mr. Zets.
15	MR. ZETS: I will try and take these in
16	the order that I presented them.
17	HEARING EXAMINER: Let me ask this first,
18	before we go through one by one, because maybe we can
19	shorten this. Just in general, Mr. Stemm, do you
20	anticipate having objections to some of these
21	exhibits other than what you've already noted on the
22	record?
23	MR. STEMM: Right. May I just review my
24	list very quickly here? I was keeping a running
25	list, and I think the answer is probably we're going

1	to have very few, if any. And that's what you're
2	soliciting, right?
3	HEARING EXAMINER: Go off the record.
4	(Discussion off the record.)
5	HEARING EXAMINER: Go back on the record.
6	Mr. Zets.
7	MR. ZETS: Hearing Examiner, at this time
8	I'd like to move several exhibits into evidence, into
9	the record in this hearing. I'd like to list them.
10	CCA 1, CCA 2, CCA 40, CCA 3
11	HEARING EXAMINER: You need to go a
12	little slower because they're not in this order. Let
13	me read how about if I read the numbers, because 2
14	has already been admitted into the record.
15	MR. ZETS: Okay.
16	HEARING EXAMINER: I'll read the ones
17	that have not been admitted into the record.
18	1, 40, 3, 4, 5, 6, 7, 41, 8, 10, and 35.
19	MR. ZETS: That is correct. I would move
20	that those exhibits that you just listed be admitted
21	into the record.
22	HEARING EXAMINER: Mr. Stemm.
23	MR. STEMM: No objection on behalf of
24	Columbia Gas of Ohio.
25	HEARING EXAMINER: Those exhibits shall

1 be admitted into the record. 2 (EXHIBITS ADMITTED INTO EVIDENCE.) 3 HEARING EXAMINER: At this time I think we will take a lunch break until 1:45. 4 5 (Discussion off the record.) 6 (Recess taken.) 7 HEARING EXAMINER: We'll go back on the 8 record. Mr. Stemm. 9 MR. STEMM: Yes, Hearing Examiner Pirik. 10 At this time we would ask to have marked as Columbia 11 Gas Exhibit 6 the direct testimony of Stephen E. 12 Erlenbach. 13 HEARING EXAMINER: The document will be 14 so marked. 15 (EXHIBIT MARKED FOR IDENTIFICATION.) 16 HEARING EXAMINER: Thank you. Please be 17 seated. 18 19 STEPHEN E. ERLENBACH 20 being first duly sworn, as prescribed by law, was 21 examined and testified as follows: 22 DIRECT EXAMINATION 23 By Mr. Stemm: 24 Mr. Erlenbach, if you would please state Ο. 25 your full name for the record.

1	A. Stephen, with a p-h, E. Erlenbach.
2	Q. And who is your employer?
3	A. SEA Limited.
4	Q. And what is your business address?
5	A. 7349 Worthington-Galena Road, Columbus,
6	Ohio 43085.
7	Q. And do you have before you what we marked
8	as Columbia Gas Exhibit 6 titled the Direct Testimony
9	of Stephen E. Erlenbach?
10	A. Yes, I do.
11	Q. Is this a true and accurate copy of
12	direct testimony that was prepared by you or under
13	your direct supervision for this proceeding?
14	A. Yes, it is.
15	Q. At this time have you discovered a need
16	to make any corrections to your prefiled testimony?
17	A. No, I did not. I do not need to.
18	MR. STEMM: So at this time, your Honor,
19	we would move for the introduction of Columbia Gas
20	Exhibit 6 as prefiled and identified by this witness
21	subject to any cross-examination.
22	HEARING EXAMINER: Mr. Zets, do you have
23	cross-examination?
24	MR. ZETS: No, I have no questions.
25	HEARING EXAMINER: You have no questions.

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1	MR. ZETS: I have no questions for this	
2	witness.	
3	HEARING EXAMINER: That being said.	
4	MR. STEMM: We would move for the	
5	admission of Columbia Gas Exhibit 6.	
б	HEARING EXAMINER: Do you have any	
7	objections to Columbia Gas Exhibit 6?	
8	MR. ZETS: No objections.	
9	HEARING EXAMINER: Columbia Gas Exhibit 6	
10	shall be admitted into the record.	
11	(EXHIBIT ADMITTED INTO EVIDENCE.)	
12	HEARING EXAMINER: So the record's clear,	
13	Mr. Zets, does Cameron Creek have any further	
14	witnesses to call, or does that complete your direct	
15	case?	
16	MR. ZETS: We have no additional	
17	witnesses to call. It completes our case.	
18	HEARING EXAMINER: Mr. Stemm?	
19	MR. STEMM: Columbia Gas rests with	
20	Mr. Erlenbach, so its case is also completed.	
21	HEARING EXAMINER: We'll go off the	
22	record.	
23	(Discussion off the record.)	
24	HEARING EXAMINER: We'll go back on the	
25	record. We were off the record talking about the	

procedural process going forward, and I believe
 Columbia Gas has a motion.

MR. STEMM: Yes, your Honor. Columbia Gas would move for leave to present one rebuttal witness at this point; Mr. Erlenbach, who is Columbia Gas's outside expert that presented prefiled testimony. It will be a very narrow issue of rebuttal testimony.

9 Yesterday we heard Mr. Schutz raise an 10 issue of a certain code section that was nowhere 11 mentioned in prefiled testimony, so it was new 12 information not in his direct. It came up as he was 13 providing lengthier answers than requested during 14 cross-examination, specifically section 1.2 of the 15 National Fuel Gas Code handbook -- of the National 16 Fuel Gas Code he referenced, and it was not 17 referenced in his prefiled testimony.

We would ask for an opportunity to let Mr. Erlenbach simply respond to Mr. Schutz's view of the impact of that section and the definitional section that went with that in terms of authority having jurisdiction to make sure the record's clear on what these experts' view of this model code provision is.

25

It's not entirely a legal issue because

1	it's a model code as opposed to an Ohio
2	Administrative Code. And we believe it's important,
3	since Mr. Schutz has now interjected this issue into
4	the hearing, if Mr. Erlenbach, who has patiently sat
5	here for three days, have a chance I don't
6	anticipate it will take more than five or ten
7	minutes, and I won't lead him, it will just be a
8	couple of questions and then we'll rest our rebuttal
9	case.
10	HEARING EXAMINER: Does the complainant
11	have any, at this point in time, any wish to go
12	forward on any rebuttal testimony or
13	MR. ZETS: Well, that's the slippery
14	slope we now are about to walk down because I'm not
15	sure what they're
16	HEARING EXAMINER: No. I'm asking a
17	totally different question. At this point on the
18	record
19	MR. ZETS: At this very moment, no.
20	HEARING EXAMINER: At this point in the
21	record
22	MR. ZETS: I'm standing on the edge of
23	that slippery slope though, so my answer may change.
24	HEARING EXAMINER: Well, I'll ask you
25	again at the conclusion of Mr. Erlenbach's testimony,

1 but I'm saying at this point in the record do you 2 have any desire to request an opportunity --3 MR. ZETS: No, we do not. 4 HEARING EXAMINER: Okay. Do you have an 5 objection to the company's request for a rebuttal 6 witness? 7 MR. ZETS: Yes, I do, Hearing Examiner. 8 I think that their expert witness has sat here 9 through the entire hearing, has I'm sure offered them 10 some advice, I don't care to know what it really is, 11 and counsel also had the opportunity to cross-examine 12 Mr. Schutz. He did a very fine job of it, it took 13 three hours yesterday to cross-examine Mr. Schutz. 14 They had ample opportunity to ask him any 15 questions they want. To pick apart or lend question 16 to his answers or his testimony that was prefiled or 17 any questions that he -- or any of his answers that 18 he responded to their questions, they had ample 19 opportunity. There's no reason -- they have not 20 provided good cause as to why their expert witness 21 now should be able to get back up onto the stand 22 after he filed his prefiled testimony and give 23 opinions as to anything. Those opportunities came 24 and went when they were able to cross-examine him. 25 If they needed to take a break during

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1 that cross-examination, they could have consulted 2 with their expert witness and asked questions based 3 upon the section of the code they now wish to 4 reintroduce evidence on. And I do worry that this 5 will start us down a slippery slope because when he б testifies, I now may need rebuttal. Mr. Schutz may 7 have to retestify to respond to that rebuttal. 8 I do oppose the motion to introduce new 9 evidence in rebuttal testimony by their expert 10 witness. 11 HEARING EXAMINER: As I said off the 12 record, I'm not a big fan of rebuttal testimony, but 13 I think what Mr. Stemm has posed is an appropriate 14 basis to request rebuttal testimony. It was 15 information that they were not aware of in the 16 prefiled testimony, something that was provided on 17 the stand by a direct witness, and it is appropriate 18 to allow -- and I was the one as the examiner who 19 opened it up and questioned off the record whether or 20 not parties were interested in rebuttal testimony for 21 scheduling purposes. 22

So while I'm open to rebuttal testimony, I'm only open to it if it's an appropriate request, and in this situation I find that it is an appropriate request for the very limited purpose of

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1
    what Mr. Stemm has posed.
                 If we find while the witness is on the
2
3
    stand that it seems to be going broader than what was
4
    proposed by the company, at that point in time you
5
    can make an appropriate motion.
б
                 So given that, I will allow the company
7
    to put the rebuttal witness on the stand and we will
8
    move forward with his rebuttal at this time.
9
                MR. STEMM:
                             Thank you, your Honor.
10
                Mr. Erlenbach, please take the stand.
                                                          Ι
11
    believe you're still under oath.
12
                HEARING EXAMINER: Yes, you are.
13
14
                      STEPHEN E. ERLENBACH
15
    being previously duly sworn, as prescribed by law,
16
    was examined and testified as follows:
17
                  REBUTTAL DIRECT EXAMINATION
18
    By Mr. Stemm:
19
                Good afternoon, Mr. Erlenbach.
           0.
20
                Good afternoon.
           Α.
21
                 I believe you attended the hearing
           0.
22
    yesterday in which Mr. Schutz testified on behalf of
23
    Cameron Creek; is that correct?
24
                Yes, I did.
           Α.
25
           Q.
                Were you able to listen to his entire
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testimony?
A. Yes.
Q. At one point in his testimony he
referenced section 1.2 of the 1996 edition of the
National Fuel Gas Code. Are you also familiar with
section 1.2?
A. Yes, I am.
Q. He also referenced the Definition section
of the same code, specifically the definition
"authority having jurisdiction." Are you also
familiar with that definition?
A. Yes.
MR. ZETS: Which section is that in,
please?
MR. STEMM: This is part 1 of the 1996
National Fuel Gas Code.
MR. ZETS: Is it in section 1.2? Because
I'm going to object to any question that's not
directed at section 1.2 because that was the scope of
this testimony.
MR. STEMM: Actually, when I made my
motion, I said and authority having jurisdiction, the
definition that goes with that, because that's cited
in section 1.2. I think I made my motion pretty
clear.

1 HEARING EXAMINER: That would be 2 appropriate. You may go forward. 3 MR. STEMM: Thank you. 4 Ο. (By Mr. Stemm) Specifically the 5 definition is -- the definitional section I believe is 1.7 of the 1996 National Fuel Gas Code; is that б 7 correct, Mr. Erlenbach? 8 HEARING EXAMINER: Can I ask, before we 9 go further -- and you can find that section -- I know 10 at least from the Bench's perspective I don't have 11 anything that I can refer to, and yesterday I did not 12 ask for this document in the record because I know --13 but at this point I either need to know where we can 14 reference it, perhaps Mr. Schutz can help us, or I 15 need a copy of something to look at. 16 MR. ZETS: I think you can reference it 17 in the code. I don't think the code's been offered 18 as an exhibit, so that's the handicap we have. 19 HEARING EXAMINER: Pieces of the code 20 have been offered as exhibits, so that's my question, 21 is is there a piece of the code where this is 22 somewhere in the record already. 23 MR. ZETS: I believe no. 24 MR. STEMM: I believe that's correct, 25 your Honor. We will -- this is a very short section.

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1 I didn't have this copied for you today. I can have 2 it copied immediately after hearing and give it to 3 you, and I can let you hold this code while we're 4 doing the testimony if you like. 5 HEARING EXAMINER: I don't need to hold 6 it, I just need to be sure I can follow the 7 questioning. I'm fine with that, but I need to be 8 sure that the record is clear and that I have the 9 exact document that you all are referencing with the 10 witness. 11 I didn't feel it was necessary yesterday 12 so I did not ask for it, but at this point I do think 13 it's necessary. 14 Could I propose that since MR. STEMM: 15 the section 1.2 as well as the definition are so 16 short, that I can ask the witness to read the 17 definition into the record -- or the code section 18 into the record? In addition to providing copies 19 afterwards. Just to get us through the next ten 20 minutes. 21 HEARING EXAMINER: I think that would be 22 fine since they're short. 23 0. (By Mr. Stemm) Mr. Erlenbach, do you have 24 before you a true and accurate copy of the 1996 25 edition of the National Fuel Gas Code?

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1 I have a copy of the 1996 National Fuel Α. 2 Gas Code Handbook which contains the entire 1996 3 National Fuel Gas Code along with commentary from the 4 committee that put together the code. 5 Okay. Does your book contain a true and 0. 6 accurate copy of section 1.2 of the code itself? 7 Α. Yes, it does. 8 And could you please read that into the Q. 9 record for us, title first and then paragraph. 10 Section 1 2 of the 1996 National Fuel Gas Α. 11 Code is titled Alternate Materials, Equipment, and 12 Procedures. "The provisions of this code are not 13 intended to prevent the use of any material, method 14 of construction, or installation procedure not 15 specifically prescribed by this code provided any 16 such alternate is acceptable to the authority having 17 jurisdiction." And then in parentheses, "(See 18 section 1.7, Definitions). 19 "The authority having jurisdiction shall 20 require that sufficient evidence be submitted to 21 substantiate any claims made regarding the safety of 22 such alternatives." 23 Thank you. Is that section 1.2 read in Ο. 24 its entirety? 25 Α. Yes. Minus -- I did not include any of

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the commentary; that would be what was in the code itself.

Q. By the committee, right. And could you
 also read into the record the definition at 1.7,
 Authority Having Jurisdiction?

6 Section 1.7 under Definitions, Authority Α. Having Jurisdiction. "The organization, office, or 7 8 individual responsible for approving equipment, an 9 installation or procedure. NOTE: The phrase 10 'authority having jurisdiction' is used in this Code 11 in a broad manner since jurisdictions and approval 12 agencies vary as do their responsibilities. Where 13 public safety is primary, the authority having 14 jurisdiction may be a federal, state, local, or other 15 regional department or individual, such as a fire 16 chief, fire marshal, chief of a fire prevention 17 bureau, labor department, health department, building 18 official, electrical inspector, or others having 19 statutory authority.

²⁰ "For insurance purposes, an insurance
²¹ inspection department, rating bureau, or other
²² insurance company representative may be the authority
²³ having jurisdiction. In many circumstances, the
²⁴ property owner or his delegated agent assumes the
²⁵ role of the authority having jurisdiction. At

1	government hearings the commanding officer or
2	department official may be the authority having
3	jurisdiction."
4	Q. Did you say "at government hearings" or
5	"at government installations"?
б	A. I meant to say the code reads
7	"government installations."
8	Q. Okay. Now, my question to you,
9	Mr. Erlenbach, is having heard the testimony of
10	Mr. Schutz and having provided your direct testimony
11	by means of the prefiled testimony, in your prefiled
12	testimony I believe you found certain violations at
13	Cameron Creek based on the National Fuel Gas Code of
14	both 1996 and the current codes, correct?
15	A. That is correct.
16	Q. Please explain for the record whether
17	section 1.2 as you've read it into the record, along
18	with the appropriate definition, persuades you that
19	Cameron Creek actually is in compliance with the
20	National Fuel Gas Code or would be able to show
21	compliance with the National Fuel Gas Code using
22	section 1.2.
23	A. It is not in compliance with the National
24	Fuel Gas Code through this procedure or otherwise.
25	Q. Could you give us some explanation for

1 what 1.2, in your view, allows for and how that does 2 or does not apply to our situation here with the 3 violations that you found specific to Cameron Creek? 4 Α. This section of the code, and I think it 5 would be appropriate to read the expert commentary б that was included in this handbook as a primary 7 definition anyway of --8 MR. ZETS: I'm going to object to that. 9 That's not part of the code. We went through that 10 all yesterday. That's not actually part of the 11 expert -- the expert commentary is not part of the 12 code. 13 HEARING EXAMINER: Mr. Stemm. 14 MR. STEMM: Your Honor, we're not 15 presenting it as part of the code. I simply asked 16 the witness a very broad direct question. He is 17 about to make his explanation, and he is free to 18 reference whatever he thinks is helpful to his 19 explanation, which I think is certainly logical for 20 him also to want to point out for the hearing some 21 notes from the committee that drafted the code that 22 he finds relevant in coming to his conclusions about 23 what the code section itself actually means. 24 HEARING EXAMINER: Objection overruled. 25 You may answer the question.

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1 And so the expert commentary in the Α. 2 handbook reads "The intent of the National Fuel Gas 3 Code committee is not to prohibit safe practices in 4 the installation of gas piping and equipment that 5 have not been developed yet, nor to prohibit new б technology. This paragraph allows the authority 7 having jurisdiction to require evidence to 8 substantiate any claims and, with that evidence, to 9 permit an installation using an alternate or new 10 method or procedure. See note following Definition 11 of Authority Having Jurisdiction, section 1.7."

12

Q. So what does that tell you?

A. It tells me that any new, I mean, any new technology or any things that the code doesn't really clearly cover, that the authority having jurisdiction can rule on a certain solution being provided for that technology.

Q. Now, in this section 1.2 you read it talks about procedures not specifically prescribed by the code. In this code, in your view, are there specifically prescribed standards by which venting of multiunits and bathroom closets are to be regulated by, as you testified in your testimony?

MR. ZETS: Objection. That's exactly my
 objection. He's already testified to this in his

prefiled testimony. There's no need to go into this
on redirect or, I'm sorry, rebuttal.
HEARING EXAMINER: Objection overruled.
THE WITNESS: Could I have the question
read back? I'm sorry.
(Record read.)
A. These code provisions in the National
Fuel Gas Code, 1996 edition, are very clearly
defined; they are black and white; there is no gray
area with those provisions as stated in the question.
Q. In your view, does section 1.2 provide
any avenue by which one could argue they need not
comply with the sections you cited in your prefiled
testimony as to bathroom closets and multiunit,
multistory venting?
A. No, it does not.
MR. STEMM: One moment, please, I can
determine whether we're finished.
Q. Just one final question, Mr. Erlenbach.
Based on what you heard Mr. Schutz testify as to the
meaning of section 1.2 of this 1996 edition of the
National Fuel Gas Code, did it cause you to want to
change any of the opinions or conclusions expressed
in your direct testimony marked as Columbia Gas
Exhibit 6 as to the violations of the National Fuel

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1	Gas Code you found at Cameron Creek?
2	A. No, it did not.
3	MR. STEMM: Thank you. No further
4	questions.
5	HEARING EXAMINER: Cross?
6	MR. ZETS: None.
7	HEARING EXAMINER: Thank you,
8	Mr. Erlenbach.
9	THE WITNESS: Thank you.
10	(Witness excused.)
11	HEARING EXAMINER: At this time I had
12	requested that, off the record, that Cameron Creek
13	provide a late-filed exhibit, 42, which would set
14	forth the exact number of units in the apartment
15	complex and types of units, be it a one-bedroom, a
16	two-bedroom, or a three-bedroom unit, and provide
17	that as a late filed Exhibit 42. A copy would go to
18	the court reporter, a copy to the company, and then
19	appropriate copies filed at the Commission.
20	MR. HART: Yes, Examiner.
21	HEARING EXAMINER: We also discussed a
22	briefing schedule. Well, let me say before I go
23	there, is there any objection to the late-filed
24	Exhibit 42 from Cameron Creek?
25	MR. GALLON: No objections.

1	HEARING EXAMINER: Then late-filed
2	Exhibit 42 will be admitted into the record upon its
3	receipt, and I don't want any other commentary in it,
4	I just need the numbers.
5	(EXHIBIT ADMITTED UPON RECEIPT.)
6	MR. HART: I understand.
7	HEARING EXAMINER: Okay. We discussed a
8	briefing schedule. Briefs will be due on August
9	31st with reply briefs due on September 14th. I
10	would ask the parties to be very specific in their
11	briefs with cites to the record. If you have any
12	questions whatsoever about what I specifically mean
13	by that, it is very important that we have a
14	discussion, a conference call, as to how that needs
15	to happen. But citing in your briefs is going to be
16	a paramount request on my part, that everyone clearly
17	cite what they're referring to.
18	We have a lot of exhibits in this case
19	and they all seem to be very similar, and I would
20	really hate to be looking for something and citing
21	something that isn't what you all were actually
22	referring to.
23	Is there anything else before I close the
24	record in this case?
25	MR. GALLON: Nothing for Columbia Gas,

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1	Examiner.	
2	HEARING EXAMINER: Mr. Zets?	
3	MR. ZETS: Nothing on behalf of Cameron	
4	Creek.	
5	HEARING EXAMINER: Hearing none, this	
6	record in this case will be closed and this record	
7	will be submitted to the Commission for their	
8	consideration.	
9	MR. STEMM: Thank you for all your time.	
10	MR. ZETS: Thank you.	
11	MR. HART: Thank you.	
12	(The hearing concluded at 1:18 p.m.)	
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1	CERTIFICATE	
2	I do hereby certify that the foregoing is a	
3	true and correct transcript of the proceedings taken	
4	by me in this matter on Friday, July 17, 2009, and	
5	carefully compared with my original stenographic	
6	notes.	
7	_s/Maria DiPaolo Jones Maria DiPaolo Jones, Registered	
8	Diplomate Reporter and CRR and	
9	Notary Public in and for the State of Ohio.	
10	My commission expires June 19, 2011.	
11	(MDJ-3418)	
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Case No(s). 08-1091-GA-CSS

Summary: Transcript Cameron Creek Apartments/Columbia Gas Vol-III 7/17/09 electronically filed by Mrs. Jennifer Duffer on behalf of Armstrong & Okey, Inc. and Jones, Maria DiPaolo Mrs.