

07/22/2009

FILE

Case No.: 09-0026-TP-CSS

Dear Mr Jones,

I haven't received any written response by NET to my formal complaint furnished in January this year.

I am submitting one more document which ought to be attached to the Formal Complaint.

I hope that you will be willing to set up a hearing.

Would you need any more information, I would be quite glad to help.

Thanking you, M. Murbobuth

ph.: (440) 331-3331 (h.)

e-mail: shtrbovats@yahoo.com

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician Am Date Processed 7/24/09



PUCO

2009 JUL 24 PM 12:04

RECEIVED-DOCKETING DIV

Case No.: 09-0026-TP-CSS

From: "maryam"

To: "ContactThePUCO@puc.state.oh.us"

Subject: FW: Third Request for Information. Case: MMIL12120863

Sent: 1/2/2009 3:28:52 PM

Message:

To whom it may concern

This email is in response to the complaint filed by CUSTOMER: Milentije Miljkovic ADDRESS: 20602 Loraine Rd # 4B Fairview Park, OH 44126, we did return \$9.47 to customer's credit card on 10/30/2008. Please advise the customer to contact their Credit card company if they don't see the adjustment on their statement

Thanks

Maryam Laaly
Operations Manager

N.E.T Inc.

Tel: 213-316-0406

Fax: 213-622-3219

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