

File #670  
April 3, 2000

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PUCO

310 Seneca Trail  
Hartsville OH 44632  
330-877-6646

Dr. Alan R. Schriber, Chair  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 4321-53793

REC'D

APR 05 2000

OFFICE OF CHAIRMAN  
P.U.C.O.

Re: Case No 93-1799-TP-COI

Dear Dr. Schriber:

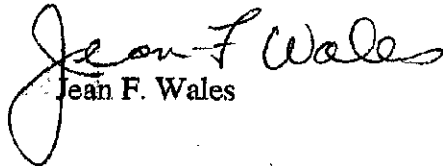
I am writing in support of the petition filed by the Ohio Council of Information and Referral Providers (OCIRP) and the 211 Ohio Collaborative, asking the PUCO to designate "211" as the three-digit access number for non-emergency community services referrals throughout Ohio.

As a former EMT-P and member of a volunteer fire department for many years I saw the good done by implementation of 911 as the number to call in an emergency.

Searching for community services in time of need can be an overwhelming task. The number of agencies and discrete clients served by each is very confusing. Making 211 a universal number to use to obtain this kind of information will be a great help to reduce the confusion involved.

I appreciate this opportunity to share my thoughts on this important issue. Thank you for your consideration of the 211 Ohio Collaborative's petition.

Sincerely,

  
Jean F. Wales