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March 24, 2000

REC'D
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OFFICE OF THE SHERIFF
MONTGOMERY COUNTY

Dr. Alan R. Schriber, Chair
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215-3793

Dear Dr. Schriber:


93-1799-TP-COL

I am writing to you on behalf of Sheriff Gary Haines and the Montgomery County Sheriff's Office to thank you for designating "211" as the three digit access number for non-emergency community services referrals in Ohio.

Montgomery County, with a population exceeding 558,000 people, has many individuals requiring a wide range of community services. This need for services is obviously much greater in scope on a statewide basis. Today's mobility affords citizens a greater opportunity to travel from one location to another. Designating "211" as a universal access number for community services referrals goes a long way to end the frustration and confusion and ensure Ohioans get the help they need as soon as possible.

We welcome the PUCO's decision on the petition filed by the 211 Ohio Collaborative as an important step to make it easier for our citizens in need to find the assistance they may require. We look forward to working with our local information and referral service, HelpLink, to implement 211 in Montgomery County. Thank you for your decision on the 211 Ohio Collaborative's petition.

Sincerely,



Major R. J. Spitler
Commander
Support Services Division

CC: Sheriff Haines
Nancy Glidden, HelpLink
File



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