

FILE

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BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO 2009 JUL 14 PM 4:17

APPLICATION NOT FOR AN INCREASE IN RATES, PURSUANT TO SECTION
4909.18, REVISED CODE

PUCO

IN THE MATTER OF THE)
APPLICATION OF NORTHEAST)
OHIO NATURAL GAS)
CORPORATION TO AMEND ITS)
TARIFF TO COMPLY WITH)
MINIMUM GAS SERVICE)
STANDARDS)

CASE NO. 09-594-GA-ATA

89-8012-GA-TRF

1. APPLICANT RESPECTFULLY PROPOSES:

☐ New Service ☐ Change in Rule/Regulation
☐ New Classification ☐ Reduction in Rates
☐ Change in Classification ☐ Correction of Error
☒ Other, not involving increase in rates ☐ Various related and unrelated textual revisions, without change in intent

2. DESCRIPTION OF PROPOSAL

This Application is made to amend the Section governing the frequency of meter reading to comply with the requirements of The Commission's Minimum Gas Service Standards, Ohio Administrative Code 4901:1-13-04(G)(1)(a).

3. TARIFF AFFECTED: Section 2, Third Revised Sheet No. 7.

4. ATTACHED HERETO AND MADE A PART HEREOF ARE: (Check applicable Exhibits)

☒ Exhibit A – existing schedule sheet (to be superseded) if applicable: Second Revised Sheet No. 7

☒ Exhibit B – proposed schedule sheet: Third Revised Sheet No. 7
This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician BM Date Processed JUL 14 2009

x Exhibit B-1-redline tariff sheet showing proposed schedule relative to current schedule

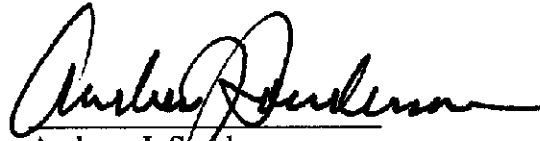
 Exhibit C-1

- (a) if new service is proposed, describe;
- (b) if new equipment is involved, describe (preferably with a picture, brochure, etc.) and where appropriate, a statement distinguishing proposed service from existing services;
- (c) if proposed service results from customer requests, so state giving if available, the number and type of customers requesting proposed service;
- (d) if a change in classification, rule or regulation is proposed, a statement explaining reason for change;
- (d) statement explaining reason for any proposal not covered in the attached exhibits.

5. This Application will not result in an increase in any rate, joint rate, toll, classification, charge or rental.

WHEREFORE, Northeast Ohio Natural Gas Corporation respectfully requests that the Commission permit the filing of the proposed tariff sheet, to become effective as permitted by Commission Order subsequent to filing. Such schedule sheet will be filed with the Commission; and shall be in the form of the schedule sheet in Exhibit B as modified by any further revisions directed by the Commission.

Respectfully submitted,



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Counsel for Northeast Ohio Natural Gas Corporation

Exhibit A

**RULES, REGULATIONS AND RATES GOVERNING
THE DISTRIBUTION AND TRANSPORTATION OF GAS**

- (E) **Incorrect Meter Readings.** During any period that incorrect registration can be established, the meter readings and bills based thereon shall be adjusted by the Company on the basis of all available information concerning the use of gas by the Customer. If, as the result of such adjustment, overpayments or underpayments are shown to have occurred, the Company shall reimburse the Customer in the amount of such overpayment; and subject to the requirements of Section 4933.28, Ohio Revised Code, the Customer shall pay the Company the amount of such underpayments. The Company shall continue to supply gas to the Customer, and the Customer shall continue to pay the amounts billed pending the adjustment.
- (F) **Meter Test.** The Company shall test the meter, at the reasonable request of the Customer, and, if Customer so desires, in Customer's presence. If the meter is found to be correct, as above defined, the Customer shall pay the fee, as set forth in Part 69(F), and provided by Section 4933.09 of the Ohio Revised Code, associated with the expense of removing it for the purpose of being tested. However, as reflected in Sheet 56, for the first such test in any 36-month period, residential customers shall not be assessed this charge. The date of inspection and test results shall be recorded and retained by the Company for a minimum of one year in accordance with its operating procedures.

19. BACKBILLING. The Company's policy of backbilling shall comply with the orders of the Public Utilities Commission of Ohio and Section 4933.28 of the Ohio Revised Code, as amended from time to time.

20. METER READING AND BILLING PERIODS.

- (A) **Meter Reading.** Meters are ordinarily read at monthly intervals by the Company or its Agent, but may be read more or less frequently at Company's option; provided, however, that Company shall read each Customer's meter at least once annually. The Company is authorized to request the Customer to read the Customer's meter at a reasonable frequency established by the Company.

Filed under Authority of the Public Utilities Commission of Ohio in Case No. 03-2170-GA-AIR

ISSUED: November 12, 2004 EFFECTIVE: For Bills Rendered on or after November 12, 2004

Issued by
Northeast Ohio Natural Gas Corp.
Lawrence P. Haren, President

Exhibit B

RULES REGULATIONS AND RATES GOVERNING THE DISTRIBUTION AND
TRANSPORTATION OF GAS

- (E) **Incorrect Meter Readings.** During any period that incorrect registration can be established, the meter readings and bills based thereon shall be adjusted by the Company on the basis of all available information concerning the use of gas by the Customer. If, as a result of such adjustment, overpayments or underpayments are shown to have occurred, the Company shall reimburse the Customer in the amount of such overpayment; and subject to the requirements of Section 4933.28, Ohio Revised Code, the Customer shall pay the Company the amount of such underpayments. The Company shall continue to supply gas to the Customer, and the Customer shall continue to pay the amounts billed pending the adjustment.
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19. **Backbilling.** The Company's policy of backbilling shall comply with the orders of the Public Utilities Commission of Ohio and Section 4933.28 of the Ohio Revised Code, as amended from time to time.
20. **Meter Reading and Billing Periods.**
- (A) **Meter Reading.** Meters are ordinarily read at monthly intervals by the Company or its Agent. At a minimum, the Company or its Agent shall make reasonable attempts to obtain actual readings of its customer meters every other month, except where the customer and the Company have agreed to other arrangements; provided, however, that the Company shall read each Customer's meter at least once every twelve months. Any arrangements made with a customer in regards to obtaining an actual reading shall be made by phone or mailed notice. Meter readings taken by electronic means (i.e., automated meter reading equipment) shall be considered actual readings. When billing customers based on estimated usage, the Company shall calculate the amount due using the applicable rate(s) in effect during each period of estimated usage.

Filed pursuant to PUCO Entry dated _____ In Case No. 09-594-GA-ATA

ISSUED: _____

EFFECTIVE: For bills Rendered on or after

Issued By
Northeast Ohio Natural Gas Corp.
Thomas J. Smith, President

Exhibit B-1

RULES REGULATIONS AND RATES GOVERNING THE DISTRIBUTION AND
TRANSPORTATION OF GAS

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Lawrence P. Haren Thomas J. Smith, President

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