

**FILE**

08-935-EL-SSO

From: "webmaster@puc.state.oh.us"  
 To: "ContactThePUCO@puc.state.oh.us"  
 Subject: 46307  
 Sent: 7/9/2009 9:55:53 AM  
 Message:  
 WEB ID: 46307 AT:07-09-2009 at 09:55 AM

TYPE: complaint

NAME: Mrs. Karen A Rossiter

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 21593 Cedar Branch Trail
- Strongsville , Ohio 44149
- USA

PHONE INFORMATION:

- Home: 440-846-1750
- Alternative: 216-861-6109
- Fax: *(no fax number provided?)*

E-MAIL: krossiter@bakerlaw.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Company
- Name on account: Dean R Rossiter
- Service address: 21593 Cedar Branch Trail
- Service phone: 440-846-1750
- Account Number: 11 00 26 1602 3 1

COMPLAINT DESCRIPTION:

We have just learned that our rate per kWh is being raised more than THREE TIMES our current All Electric Residential Rate. How can this possibly be allowed to happen? We are shocked and appalled that consumers are being slammed in this manner. Obviously the PUCO is not looking out for Ohio's citizens. It is shameful to say the least. It is no wonder people are moving out of this state.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
 Technician SM Date Processed JUL 10 2009

RECEIVED-DOCKETING DIV  
 2009 JUL -9 PM 5:29

PUCO