

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of)	
Britney Bruce,)	
)	
Complainant,)	
)	Case No. 09-182-GA-CSS
v.)	
)	
East Ohio Gas Company d/b/a)	
Dominion East Ohio,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) On March 6, 2009, Britney Bruce (complainant) filed a complaint with the Commission against East Ohio Gas Company d/b/a Dominion East Ohio (Dominion) alleging that Dominion had improperly continued to bill her for utility services after she requested a final meter reading and that the service be disconnected.
- (2) On March 25, 2009, Dominion filed its answer to the complaint. Dominion states that Ms. Bruce requested the disconnection of her service and a final read of her meter at 6817 Hosmer Avenue, Cleveland, Ohio 44105, as of May 28, 2008. Further, Dominion claims that Ms. Bruce was enrolled in the Percentage of Income Payment Plan and was responsible to pay Dominion \$84.00 per billing cycle. Dominion states that the outstanding balance of \$1,214.32, is for actual gas usage on the complainant's account from September 13, 2007 through May 28, 2008. Dominion states that Ms. Bruce failed to make any payments on her account while she received service. Dominion denies the remaining allegations set forth in the complaint.
- (3) A settlement conference was scheduled for April 28, 2009. However, the day before the scheduled conference, counsel for the complainant contacted the attorney examiner to request that the complaint be held in abeyance and the conference be

rescheduled. Counsel for the complainant stated that he had not been able to reach his client, Ms. Bruce.

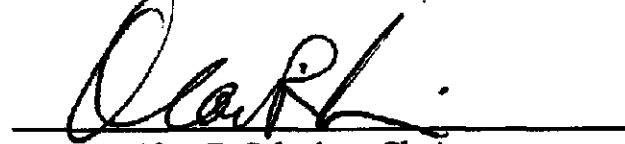
- (4) On June 2, 2009, counsel for the complainant filed a motion to withdraw the complaint. Counsel stated that Ms. Bruce has refused to cooperate with her counsel to prosecute the complaint and that counsel has been unable to reach Ms. Bruce for over a month.
- (5) By entry issued June 8, 2009, Ms. Bruce was directed to contact the Commission by no later than June 19, 2009, to state whether she wished to pursue the complaint. The June 8, 2009 entry also informed Ms. Bruce that if she failed to contact the Commission, the Commission would presume that she no longer wished to pursue the complaint.
- (6) To date, the docket card in this case does not reflect any correspondence from Ms. Bruce nor has she contacted the attorney examiner assigned to this case regarding her complaint. Accordingly, the Commission finds that this matter should be dismissed.

It is, therefore,

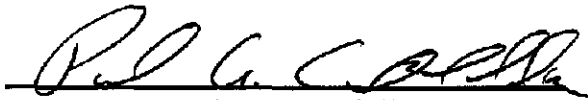
ORDERED, That this matter is dismissed. It is, further,

ORDERED, That a copy of this entry be served upon Ms. Bruce and her counsel, Dominion and its counsel, and all other interested persons of record.

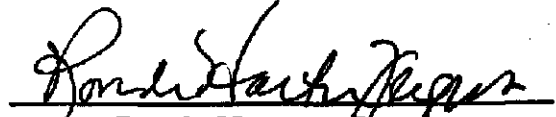
THE PUBLIC UTILITIES COMMISSION OF OHIO



Alan R. Schriber, Chairman



Paul A. Centolella



Ronda Hartman Fergus



Valerie A. Lemmie



Cheryl L. Roberto

GNS/vrm

Entered in the Journal

JUL 01 2008



Renee J. Jenkins
Secretary