

Voice | Data | Internet | Wireless | Entertainment



Embarq Corporation  
Mailstop: KSOPKJ0502-5022  
5454 West 110<sup>th</sup> Street  
Overland Park, KS 66211  
Glenda.Munson@EMBARQ.com

**Via E-FILE**

June 23, 2009

Ms. Renee' Jenkins, Director of Administration  
Public Utilities Commission of Ohio  
180 East Broad Street, 13th Floor  
Columbus, OH 43215-0573

Re: United Telephone Company of Ohio d/b/a Embarq  
Case No. 90-5041-TP-TRF

Dear Ms. Jenkins:

Enclosed for filing are revisions to United Telephone Company of Ohio d/b/a Embarq P.U.C.O. No. 5 General Exchange Tariff. This filing should be processed as a zero day filing, to become effective June 23, 2009. The following tariff sheets are enclosed:

Section 34    First Revised Sheet 3  
                    Second Revised Sheet 6

This filing reflects the name change of the federal food stamp program to Supplemental Nutrition Assistance Program (SNAP), compliant with the mandated name change for that program under the Food, Conservation and Energy Act of 2008. This program is one of several qualifiers for the Lifeline Assistance program.

If you have any questions regarding this filing, please call Gary Baki at 614-220-8629.

Sincerely,

/s/ Glenda L. Munson

Glenda L. Munson

Enclosures  
cc: Gary Baki  
OH 09-11 Letter

Glenda L. Munson  
TARIFF ANALYST I  
Voice: (913) 315-9346  
Fax: (913) 315-0763

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS**  
**(Effective: 01/18/2008)**

In the Matter of the Application of United Telephone )  
Company of Ohio d/b/a Embarq to change the federal food )  
stamp name. )  
)

TRF Docket No. 90-5041-TP-TRF

Case No. \_\_\_\_ - \_\_\_\_ - **TP** - \_\_\_\_

NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.

Name of Registrant(s) United Telephone Company of Ohio

DBA(s) of Registrant(s) Embarq

Address of Registrant(s) 5454 West 110th Street, Overland Park, KS 66211

Company Web Address www2.embarq.com/tariffs

Regulatory Contact Person(s) Gary Baki

Phone 614-220-8629

Fax 614-224-3902

Regulatory Contact Person's Email Address gary.s.baki@embarq.com

Contact Person for Annual Report Mike Mohr

Phone 913-345-7635

Address (if different from above) \_\_\_\_\_

Consumer Contact Information Linda O'Neill

Phone 800-238-3095

Address (if different from above) Embarq, Executive and Regulatory Service, Tarboro, NC 27886

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

**Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.**

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at [www.puco.ohio.gov](http://www.puco.ohio.gov) under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

<b>Carrier Type</b> <input type="checkbox"/> Other (explain below)	<input checked="" type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS	<input type="checkbox"/> AOS/IOS
<b>Tier 1 Regulatory Treatment</b>				
Change Rates within approved Range	<input type="checkbox"/> TRF <a href="#">1-6-04(B)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-04(B)</a> (0 day Notice)		
New Service, expanded local calling area, correction of textual error	<input type="checkbox"/> ZTA <a href="#">1-6-04(B)</a> (0 day Notice)	<input type="checkbox"/> ZTA <a href="#">1-6-04(B)</a> (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	<input type="checkbox"/> ATA <a href="#">1-6-04(B)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-04(B)</a> (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	<input type="checkbox"/> ATA <a href="#">1-6-04(B)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-04(B)</a> (Auto 30 days)		
Business Contract	<input type="checkbox"/> CTR <a href="#">1-6-17</a> (0 day Notice)	<input type="checkbox"/> CTR <a href="#">1-6-17</a> (0 day Notice)		
Withdrawal	<input type="checkbox"/> ATW <a href="#">1-6-12(A)</a> (Non-Auto)	<input type="checkbox"/> ATW <a href="#">1-6-12(A)</a> (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	<input type="checkbox"/> SLF <a href="#">1-6-04(B)</a> (Auto 30 days)		
<b>Tier 2 Regulatory Treatment</b>				
Residential - Introduce non-recurring service charges	<input type="checkbox"/> TRF <a href="#">1-6-05(E)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-05(E)</a> (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	<input type="checkbox"/> TRF <a href="#">1-6-05(C)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-05(C)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-05(C)</a> (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	<input type="checkbox"/> TRF <a href="#">1-6-05(E)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-05(E)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-05(E)</a> (0 day Notice)	
Residential - Tier 2 Service Contracts	<input type="checkbox"/> CTR <a href="#">1-6-17</a> (0 day Notice)	<input type="checkbox"/> CTR <a href="#">1-6-17</a> (0 day Notice)	<input type="checkbox"/> CTR <a href="#">1-6-17</a> (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

## Section I – Part II – Certificate Status and Procedural

<b>Certificate Status</b>	<b>ILEC</b>	<b>CLEC</b>	<b>CTS</b>	<b>AOS/IOS</b>
Certification (See Supplemental ACE form)		<input type="checkbox"/> ACE <a href="#">1-6-10</a> (Auto 30 days)	<input type="checkbox"/> ACE <a href="#">1-6-10</a> (Auto 30 days)	<input type="checkbox"/> ACE <a href="#">1-6-10</a> (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA <a href="#">1-6-09(C)</a> (Auto 30 days)	<input type="checkbox"/> AAC <a href="#">1-6-10(F)</a> (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN <a href="#">1-6-11(A)</a> (Non-Auto)	<input type="checkbox"/> ABN <a href="#">1-6-11(A)</a> (Auto 90 day)	<input type="checkbox"/> ABN <a href="#">1-6-11(B)</a> (Auto 14 day)	<input type="checkbox"/> ABN <a href="#">1-6-11(B)</a> (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN <a href="#">1-6-11(A)</a> (Auto 30 days)	<input type="checkbox"/> ABN <a href="#">1-6-11(B)</a> (Auto 14 day)	<input type="checkbox"/> ABN <a href="#">1-6-11(B)</a> (Auto 14 day)
Change of Official Name (See below)	<input type="checkbox"/> ACN <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> ACN <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)
Change in Ownership (See below)	<input type="checkbox"/> ACO <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> ACO <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)
Merger (See below)	<input type="checkbox"/> AMT <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> AMT <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)
Transfer a Certificate (See below)	<input type="checkbox"/> ATC <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> ATC <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	<input type="checkbox"/> ATR <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> ATR <a href="#">1-6-14(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)	<input type="checkbox"/> CIO <a href="#">1-6-14(A)</a> (0 day Notice)
<b>Procedural</b>				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

## Section II – Carrier to Carrier (Pursuant to [4901:1-7](#)), CMRS and Other

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG <a href="#">1-7-07</a> (Auto 90 day)	<input type="checkbox"/> NAG <a href="#">1-7-07</a> (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB <a href="#">1-7-09</a> (Non-Auto)	<input type="checkbox"/> ARB <a href="#">1-7-09</a> (Non-Auto)		
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA <a href="#">1-7-14</a> (Auto 30 day)	<input type="checkbox"/> ATA <a href="#">1-7-14</a> (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <a href="#">1-7-04</a> or <a href="#">1-7-05</a> (Non-Auto)	<input type="checkbox"/> UNC <a href="#">1-7-04</a> or <a href="#">1-7-05</a> (Non-Auto)		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC <a href="#">1-7-23(B)</a> (Non-Auto)	<input type="checkbox"/> UNC <a href="#">1-7-05</a> (Non-Auto)		
<b>CMRS Providers</b> See <a href="#">4901:1-6-15</a>	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)		<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)	
<b>Other*</b> (explain) <u>Change the name of the federal food stamp program to Supplemental Nutrition Assistance Program (SNAP), compliant with the mandated name change under the Food, Conservation and Energy Act of 2008.</u>				

\*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see [the 4901:1-6-14 Filing Requirements on the Commission's Web Page](#) for a complete list of exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

### Section III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

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#### AFFIDAVIT

##### *Compliance with Commission Rules and Service Standards*

I am an officer/agent of the applicant corporation, Embarq Communications, Inc., and am authorized to make this statement on its behalf.  
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) June 23, 2009 at (Location) Overland Park, KS 66211

\*(Signature and Title) /s/ Glenda L. Munson, Tariff Analyst I (Date) June 23, 2009

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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#### VERIFICATION

I, Glenda L. Munson, verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) /s/ Glenda L. Munson, Tariff Analyst I (Date) June 23, 2009

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

# EXHIBIT A

United Telephone  
Company of Ohio  
d/b/a Embark

Section 34

Original Sheet 3

## P.U.C.O. NO. 5 GENERAL EXCHANGE TARIFF

### BASIC TELEPHONE ASSISTANCE

(M)

#### II. LINK UP

##### A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

1. A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
2. A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Company's applicable security deposit requirements.)

##### B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - b. Food stamps;
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Federal public housing assistance/Section 8,
  - e. Home Energy Assistance Program (HEAP),
  - f. National School Lunch Program's free lunch program (NSL),
  - g. Temporary Assistance for Needy Families (TANF) a/k/a Ohio Works First; or
  - h. Household income at or below 150 percent of the poverty level.
2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in paragraph II.A., **preceding**.

(T) (M)

(M) Material now appearing on this sheet was previously found in Section 44, Second Revised Sheet 7.

Issued: March 5, 2007

Effective: March 5, 2007

United Telephone Company of Ohio  
By Chad R. Eckhart, Vice-President - Regulatory  
Overland Park, Kansas

In accordance with Case No.: 07-83-TP-ATA  
Issued by the Public Utilities Commission of Ohio

# EXHIBIT A

United Telephone  
Company of Ohio  
d/b/a Embarq

Section 34  
First Revised Sheet 6  
Cancels  
Original Sheet 6

## P.U.C.O. NO. 5 GENERAL EXCHANGE TARIFF

### BASIC TELEPHONE ASSISTANCE

#### III. EMBARQ OHIO LIFELINE (Continued)

##### B. Regulations

1. Embarq Ohio Lifeline is available to residential customers who are currently participating in one of the following assistance programs:
  - a. Home Energy Assistance Program (HEAP);
  - b. Food stamps;
  - c. Supplemental Security Income – blind and disabled (SSDI);
  - d. Supplemental Security Income – aged (SSI)
  - e. General Assistance (including disability assistance (DA));
  - f. Medical Assistance (medicaid), including any state program that might supplant medicaid;
  - g. Federal public housing/Section 8;
  - h. Ohio Works First (formerly AFDC) aka Temporary Assistance for Needy Families (TANF)
  - i. National School Lunch Program's free lunch program (NSL); or
  - j. Household income at or below 150 percent of the poverty level.
2. Customers qualifying for Embarq Ohio Lifeline with past due bills for regulated local service charges will be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Embarq Ohio Lifeline customers with past due bills for toll service charges will be required to have toll restricted-service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider **in accordance with Rules 4901:1-5 and** the minimum telephone service standards. (T)
3. Until automatic enrollment of customers is possible, The Telephone Company shall require, as proof of eligibility for Embarq Ohio Lifeline, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in paragraph III.B.1., preceding; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the Telephone Company if the customer ceases to participate in such program or programs. Documentation, as described in paragraph III.D.1 following, is required if qualifying under income based eligibility.

Issued: April 2, 2008

Effective: April 2, 2008

United Telephone Company Of Ohio  
By Joseph R. Stewart, Assistant Secretary  
Columbus, Ohio

In accordance with Case No.: 08-385-TP-ATA  
Issued by the Public Utilities Commission of Ohio

## **EXHIBIT B**

P.U.C.O. NO. 5  
GENERAL EXCHANGE TARIFF

BASIC TELEPHONE ASSISTANCE

II. LINK UP

A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

1. A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
2. A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Company's applicable security deposit requirements.)

B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - b. **Supplemental Nutrition Assistance Program (SNAP)** (T)
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Federal public housing assistance/Section 8,
  - e. Home Energy Assistance Program (HEAP),
  - f. National School Lunch Program's free lunch program (NSL),
  - g. Temporary Assistance for Needy Families (TANF) a/k/a Ohio Works First; or
  - h. Household income at or below 150 percent of the poverty level.
2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in paragraph II.A., preceding.

Issued: June 23, 2009

Effective: June 23, 2009

United Telephone Company Of Ohio  
By Joseph R. Stewart, Assistant Secretary  
Columbus, Ohio

In accordance with Case No.: 90-5041-TP-TRF  
Issued by the Public Utilities Commission of Ohio



P.U.C.O. NO. 5  
GENERAL EXCHANGE TARIFF

BASIC TELEPHONE ASSISTANCE

III. EMBARQ OHIO LIFELINE (Continued)

B. Regulations

1. Embarq Ohio Lifeline is available to residential customers who are currently participating in one of the following assistance programs:
  - a. Home Energy Assistance Program (HEAP);
  - b. **Supplemental Nutrition Assistance Program (SNAP)** (T)
  - c. Supplemental Security Income – blind and disabled (SSDI);
  - d. Supplemental Security Income – aged (SSI)
  - e. General Assistance (including disability assistance (DA));
  - f. Medical Assistance (medicaid), including any state program that might supplant medicaid;
  - g. Federal public housing/Section 8;
  - h. Ohio Works First (formerly AFDC) aka Temporary Assistance for Needy Families (TANF)
  - i. National School Lunch Program's free lunch program (NSL); or
  - j. Household income at or below 150 percent of the poverty level.
2. Customers qualifying for Embarq Ohio Lifeline with past due bills for regulated local service charges will be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Embarq Ohio Lifeline customers with past due bills for toll service charges will be required to have toll restricted-service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider in accordance with Rules 4901:1-5 and the minimum telephone service standards.
3. Until automatic enrollment of customers is possible, The Telephone Company shall require, as proof of eligibility for Embarq Ohio Lifeline, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in paragraph III.B.1., preceding; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the Telephone Company if the customer ceases to participate in such program or programs. Documentation, as described in paragraph III.D.1 following, is required if qualifying under income based eligibility.

Issued: June 23, 2009

Effective: June 23, 2009

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**6/23/2009 2:49:39 PM**

**in**

**Case No(s). 90-5041-TP-TRF**

Summary: Tariff electronically filed by Ms. Glenda L. Munson on behalf of United Telephone Company of Ohio d/b/a Embarq