

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of)	
Britney Bruce,)	
)	
Complainant,)	
)	Case No. 09-182-GA-CSS
v.)	
)	
East Ohio Gas Company d/b/a)	
Dominion East Ohio,)	
)	
Respondent.)	

ENTRY

The Attorney Examiner finds:

- (1) On March 6, 2009, Britney Bruce (complainant) filed a complaint with the Commission against East Ohio Gas Company d/b/a Dominion East Ohio (Dominion) alleging that Dominion had improperly billed her for utility services.
- (2) On March 25, 2009, Dominion filed its answer to the complaint asserting, among other things, that Ms. Bruce is responsible for the billed charges.
- (3) A settlement conference was scheduled for April 28, 2009. However, the day before the scheduled conference, counsel for the complainant contacted the Attorney Examiner to request that the complaint be held in abeyance and the conference be rescheduled. Counsel for the complainant stated that he had not been able to reach Ms. Bruce.
- (4) On June 2, 2009, counsel for the complainant filed a motion to withdraw the complaint. Counsel states that Ms. Bruce has refused to cooperate with her counsel to prosecute the complaint. Further, counsel states that he has been unable to reach Ms. Bruce for over a month.
- (5) The Attorney Examiner notes that as a residential customer of a utility company, Ms. Bruce may file a complaint without the assistance of counsel. Therefore, the Attorney Examiner directs

Ms. Bruce to contact the Commission by no later than June 19, 2009, to state whether she wishes to continue to pursue the complaint. Ms. Bruce may contact the Attorney Examiner by telephone at (614) 728-2849 or send a letter to the Commission. The letter should include the case number stated above and be sent to the Public Utilities Commission of Ohio, Docketing Division, 180 East Broad Street, Columbus, Ohio 43215.

- (6) Ms. Bruce is put on notice that if she fails to contact the Commission by June 19, 2009, the Attorney Examiner will presume that she does not wish to pursue the complaint and recommend to the Commission that the complaint be dismissed.

It is, therefore,

ORDERED, That Ms. Bruce contact the Commission by June 19, 2009 and indicate whether she wishes to pursue the complaint. It is, further,


ORDERED, That a copy of this entry be served upon Ms. Bruce and her counsel, Dominion and its counsel, and all other interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO


By: Greta See
Attorney Examiner

gag/vrm

Entered in the Journal
JUN 08 2009


Renee J. Jenkins
Secretary