



June 8, 2009

Via DIS

Ms. Renee Jenkins, Commission Secretary  
Docketing Division  
Public Utilities Commission of Ohio  
180 East Broad Street, 13<sup>th</sup> Floor  
Columbus, Ohio 43215-3793

**RE: ITI Inmate Telephone, Inc.  
Revision for Ohio Tariff No. 1**

Dear Ms. Jenkins:

Enclosed is the original copy of the revised tariff pages for Ohio Tariff No. 1 (AOS) filed on behalf of ITI Inmate Telephone, Inc. This filing updates the Company's address on the Title Page and Billing Dispute section. The Company respectfully requests an effective date of June 8, 2009 for these revisions.

The following tariff pages are included:

1 <sup>st</sup> Revised Page 1	Updates the Company's Address
4 <sup>th</sup> Revised Page 2	Updates Check Sheet
1 <sup>st</sup> Revised Page 16	Updates the Company's Address in the Billing Disputes Section

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose. Any questions you may have pertaining to this filing may be directed to me at (407) 740-3005 or via email at [mbyrnes@tminc.com](mailto:mbyrnes@tminc.com). Thank you for your assistance.

Sincerely,

Monique Byrnes, Consultant to  
ITI Inmate Telephone, Inc.

MB/rg  
Enclosure

cc: J. Rokosky – ITI Inmate  
file: ITI Inmate - OH  
tms: OHn0902

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS**  
(Effective: 01/18/2008)

In the Matter of the Application of ITI Inmate Telephone, Inc. to Revise Alternative Operator Service Tariff )  
) )  
) )

TRF Docket No. 90-6128-CT-TRF

Case No. - **TP** -

NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.

Name of Registrant(s) ITI Inmate Telephone, Inc.

DBA(s) of Registrant(s)

Address of Registrant(s) 5000 6<sup>th</sup> Avenue, Suite 1, Altoona, Pennsylvania 16602

Company Web Address www.dsiiti.com

Regulatory Contact Person(s) Jim Rokosky

Phone 814-944-0405

Fax 814-944-1078

Regulatory Contact Person's Email Address jrokosky@dsiiti.com

Contact Person for Annual Report Michelle Boland

Phone 814-944-0405

Address (if different from above) \_\_\_\_\_

Consumer Contact Information Customer Service

Phone 888-222-3081

Address (if different from above)

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

**Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.**

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at [www.puco.ohio.gov](http://www.puco.ohio.gov) under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

<b>Carrier Type</b> <input type="checkbox"/> Other (explain below)	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS	<input checked="" type="checkbox"/> AOS/IOS
<b>Tier 1 Regulatory Treatment</b>				
Change Rates within approved Range	<input type="checkbox"/> TRF <u>1-6-04(B)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-04(B)</u> (0 day Notice)		
New Service, expanded local calling area, correction of textual error	<input type="checkbox"/> ZTA <u>1-6-04(B)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-04(B)</u> (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	<input type="checkbox"/> ATA <u>1-6-04(B)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-04(B)</u> (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	<input type="checkbox"/> ATA <u>1-6-04(B)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-04(B)</u> (Auto 30 days)		
Business Contract	<input type="checkbox"/> CTR <u>1-6-17</u> (0 day Notice)	<input type="checkbox"/> CTR <u>1-6-17</u> (0 day Notice)		
Withdrawal	<input type="checkbox"/> ATW <u>1-6-12(A)</u> (Non-Auto)	<input type="checkbox"/> ATW <u>1-6-12(A)</u> (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	<input type="checkbox"/> SLF <u>1-6-04(B)</u> (Auto 30 days)		
<b>Tier 2 Regulatory Treatment</b>				
Residential - Introduce non-recurring service charges	<input type="checkbox"/> TRF <u>1-6-05(E)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-05(E)</u> (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	<input type="checkbox"/> TRF <u>1-6-05(C)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-05(C)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-05(C)</u> (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	<input type="checkbox"/> TRF <u>1-6-05(E)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-05(E)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-05(E)</u> (0 day Notice)	
Residential - Tier 2 Service Contracts	<input type="checkbox"/> CTR <u>1-6-17</u> (0 day Notice)	<input type="checkbox"/> CTR <u>1-6-17</u> (0 day Notice)	<input type="checkbox"/> CTR <u>1-6-17</u> (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

## Section I – Part II – Certificate Status and Procedural

<b>Certificate Status</b>	<b>ILEC</b>	<b>CLEC</b>	<b>CTS</b>	<b>AOS/IOS</b>
Certification (See Supplemental ACE form)		<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA 1-6-09(C) (Auto 30 days)	<input type="checkbox"/> AAC 1-6-10(F) (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN 1-6-11(A) (Non-Auto)	<input type="checkbox"/> ABN 1-6-11(A) (Auto 90 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN 1-6-11(A) (Auto 30 days)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Change of Official Name (See below)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Change in Ownership (See below)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Merger (See below)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate (See below)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
<b>Procedural</b>				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input checked="" type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

## Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

<b>Carrier to Carrier</b>	<b>ILEC</b>	<b>CLEC</b>		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)		
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	<input type="checkbox"/> UNC 1-7-05 (Non-Auto)		
<b>CMRS Providers</b> See 4901:1-6-15	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)		<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)	
<b>Other*</b> (explain) _____				

\*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

**All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.**

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

### Section III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

#### AFFIDAVIT


##### *Compliance with Commission Rules and Service Standards*

I am an officer/agent of the applicant corporation, Monique Byrnes, and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) June 8, 2009 at (Location) Maitland, Florida 32751

  
Monique Byrnes, Consultant to ITI Inmate Telephone, Inc.  
(Signature and Title)

June 8, 2009  
(Date)

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

#### VERIFICATION

I, Monique Byrnes, Consultant to ITI Inmate Telephone, Inc. verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

Monique Byrnes, Consultant to ITI Inmate Telephone, Inc.  
(Signature and Title)

June 8, 2009  
(Date)

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

**EXHIBIT A**  
**CURRENT TARIFF PAGES**

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**CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	
1	Original		26	1 <sup>st</sup> Rev.	
2	3 <sup>rd</sup> Rev.	*	26.1	Original	*
3	Original		27	Original	
4	Original		28	Original	
5	Original		29	2 <sup>nd</sup> Rev.	
6	Original		30	2 <sup>nd</sup> Rev.	
7	Original		30.1	Original	
8	Original		31	Original	
9	Original				
10	Original				
11	Original				
12	Original				
13	Original				
14	Original				
15	Original				
16	Original				
17	Original				
18	Original				
19	Original				
20	Original				
21	Original				
22	Original				
23	Original				
24	Original				
25	Original				

\* - indicates those pages included with this filing.

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Issued: March 7, 2008

By:

James C. Faith, Vice President

4200 Industrial Park Drive

Case No.:

Altoona, Pennsylvania 16602

Effective: April 6, 2008

OHn0801

Regulations and Rates  
of  
**ITI INMATE TELEPHONE, INC.**

**RESALE TELECOMMUNICATIONS SERVICES**

Competitive Telecommunications Services	Page Ref.
Institutional Operator Assisted Calling	27

**Case No. 03-1183-TP-ACE**

This tariff includes the rates, charges, terms and conditions of service for the provision of alternative operators services to End Users by ITI Inmate Telephone, Inc. ("ITI") between locations within the State of Ohio. This tariff is available for public inspection during normal business hours at the main office of ITI Inmate Telephone, Inc., located at 4200 Industrial Park Drive, Altoona, Pennsylvania 16602.

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Issued: September 3, 2003

By:

James C. Faith, Vice President

4200 Industrial Park Drive

Altoona, Pennsylvania 16602

Effective: September 4, 2003

Case No.: 03-1183-TP-ACE

*OHn0301*

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.6 Billing and Payment for Service, (Cont'd.)****2.6.7 Billing Dispute**

- A. Any objections to billed charges must be reported to the Company or its billing agent within a reasonable period of time. Disputes may be submitted orally or in writing. Adjustments to Customer's or End Users' account shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
- B. Late payment fees will not be applied during the period when a bill is disputed regardless of the outcome of the dispute.
- C. Customers or End Users may contact the Company's business office at the following toll-free number: 1-888-949-3303, or in writing at ITI Inmate Telephone, Inc., 4200 Industrial Park Drive, Altoona, PA 16602.
- D. If the Customer or End User is not satisfied with the outcome of the billing dispute, the Customer or End User may contact the Commission at the following address:

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43226-0573  
Telephone: 614-466-7532  
Toll Free: 800-686-7826

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Issued: September 3, 2003

Effective: September 4, 2003

By:

James C. Faith, Vice President

4200 Industrial Park Drive

Case No.: 03-1183-TP-ACE

Altoona, Pennsylvania 16602

OHn0301



**EXHIBIT B**  
**PROPOSED TARIFF PAGES**

Regulations and Rates  
of  
**ITI INMATE TELEPHONE, INC.**

**RESALE TELECOMMUNICATIONS SERVICES**

Competitive Telecommunications Services	Page Ref.
Institutional Operator Assisted Calling	27

**Case No. 03-1183-TP-ACE**

This tariff includes the rates, charges, terms and conditions of service for the provision of alternative operators services to End Users by ITI Inmate Telephone, Inc. ("ITI") between locations within the State of Ohio. This tariff is available for public inspection during normal business hours at the main office of ITI Inmate Telephone, Inc., located at 5000 6<sup>th</sup> Avenue, Suite 1, Altoona, Pennsylvania 16602.

(T)  
(T)

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Issued: June 8, 2009

By:

James C. Faith, Vice President  
5000 6<sup>th</sup> Avenue, Suite 1 (T)  
Altoona, Pennsylvania 16602

Effective: June 8, 2009

Case No.:

OHn0902

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**CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION
1	1 <sup>st</sup> Rev.	*	26	1 <sup>st</sup> Rev.
2	4 <sup>th</sup> Rev.	*	26.1	Original
3	Original		27	Original
4	Original		28	Original
5	Original		29	2 <sup>nd</sup> Rev.
6	Original		30	2 <sup>nd</sup> Rev.
7	Original		30.1	Original
8	Original		31	Original
9	Original			
10	Original			
11	Original			
12	Original			
13	Original			
14	Original			
15	Original			
16	1 <sup>st</sup> Rev.	*		
17	Original			
18	Original			
19	Original			
20	Original			
21	Original			
22	Original			
23	Original			
24	Original			
25	Original			

\* - indicates those pages included with this filing.

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Issued: June 8, 2009

By:

James C. Faith, Vice President  
5000 6<sup>th</sup> Avenue, Suite 1 (T)  
Altoona, Pennsylvania 16602

Effective: June 8, 2009

Case No.:

OHn0902

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Billing and Payment for Service, (Cont'd.)**

**2.6.7 Billing Dispute**

- A. Any objections to billed charges must be reported to the Company or its billing agent within a reasonable period of time. Disputes may be submitted orally or in writing. Adjustments to Customer's or End Users' account shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
- B. Late payment fees will not be applied during the period when a bill is disputed regardless of the outcome of the dispute.
- C. Customers or End Users may contact the Company's business office at the following toll-free number: 1-888-949-3303, or in writing at ITI Inmate Telephone, Inc., 5000 6<sup>th</sup> Avenue, Suite 1, Altoona, PA 16602.
- D. If the Customer or End User is not satisfied with the outcome of the billing dispute, the Customer or End User may contact the Commission at the following address:

(T)  
(T)

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43226-0573  
Telephone: 614-466-7532  
Toll Free: 800-686-7826

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Issued: June 8, 2009

By:

James C. Faith, Vice President

5000 6<sup>th</sup> Avenue, Suite 1 (T)

Altoona, Pennsylvania 16602

Effective: June 8, 2009

Case No.:

OHn0902

## **EXHIBIT C**

### **DESCRIPTION OF CHANGES**

The proposed tariff changes update the Company's Address in the current tariff.

**EXHIBIT D**  
**CUSTOMER NOTICE**

Not Applicable

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**6/8/2009 10:55:54 AM**

**in**

**Case No(s). 90-6128-CT-TRF**

Summary: Tariff Tariff revision to update Company Address electronically filed by Ms. Rebecca A Gillette on behalf of ITI Inmate Telephone, Inc.