

NC  
FILE

09-437-TP-ACN

RECEIVED-DOCKETING DIV

2009 MAY 22 AM 9:44

PUCO

**Lance J.M. Steinhart, P.C.**

Attorney At Law  
1720 Windward Concourse  
Suite 115  
Alpharetta, Georgia 30005

Also Admitted in New York  
and Maryland

Telephone: (770) 232-9200  
Facsimile: (770) 232-9208

May 21, 2009

**VIA OVERNIGHT DELIVERY**

Renee J. Jenkins  
Director of Administration  
Public Utilities Commission of Ohio  
180 E. Broad St.  
Columbus, OH 43215-3793  
(614) 466-3016

Re: Inter-Tel NetSolutions, Inc. - Name Change to Mitel NetSolutions, Inc.  
Original Case No. 06-1402-TP-ACN

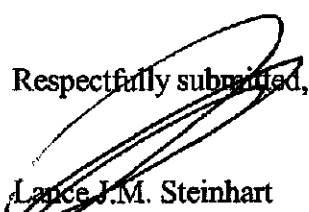
Dear Ms. Jenkins:

Enclosed please find one original and ten (10) copies of Inter-Tel NetSolutions, Inc.'s Public Competitive Telecommunications Service Provider 563 Registration Form, along with all required attachments, including a revised tariff reflecting the name change.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions, or if I may provide you with additional information, please do not hesitate to contact me.

Respectfully submitted,

  
Lance J.M. Steinhart  
Attorney for  
Mitel NetSolutions, Inc.  
f/k/a Inter-Tel NetSolutions, Inc.

Enclosures

cc: Jon Brinton

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business.  
Technician SM Date Processed MAY 22 2009

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS**  
(Effective: 01/18/2008)

In the Matter of the Application of Mitel NetSolutions, Inc. )  
To Provide Resold Interexchange Services )  
throughout the State of Ohio )  
)

TRF Docket No. 90-

Case No. \_ - \_ -TP -

NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.

Name of Registrant(s) Mitel NetSolutions, Inc.

DBA(s) of Registrant(s)

Address of Registrant(s) 4310 East Cotton Center Blvd., Suite A-100, Phoenix, Arizona 85040

Company Web Address www.inter-tel.com

Regulatory Contact Person(s) Jon Brinton, President

Phone (602) 253-6004 Fax (602) 254-9634

Regulatory Contact Person's Email Address jon\_brinton@inter-tel.com

Contact Person for Annual Report Jon Brinton, President

Phone (602) 253-6004

Address (if different from above)

Consumer Contact Information Allison Dunmire, Customer Service Manager

Phone (800) 821-1661

Address (if different from above)

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

**Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.**

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at [www.puco.ohio.gov](http://www.puco.ohio.gov) under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

Carrier Type <input type="checkbox"/> Other (explain below)	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input checked="" type="checkbox"/> CTS	<input type="checkbox"/> AOS/IOS
<b>Tier 1 Regulatory Treatment</b>				
Change Rates within approved Range	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)		
New Service, expanded local calling area, correction of textual error	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Business Contract	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)		
Withdrawal	<input type="checkbox"/> ATW 1-6-12(A) (Non-Auto)	<input type="checkbox"/> ATW 1-6-12(A) (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	<input type="checkbox"/> SLF 1-6-04(B) (Auto 30 days)		
<b>Tier 2 Regulatory Treatment</b>				
Residential - Introduce non-recurring service charges	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	
Residential - Tier 2 Service Contracts	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

## Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA 1-6-09(C) (Auto 30 days)	<input type="checkbox"/> AAC 1-6-10(F) (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN 1-6-11(A) (Non-Auto)	<input type="checkbox"/> ABN 1-6-11(A) (Auto 90 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN 1-6-11(A) (Auto 30 days)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Change of Official Name (See below)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input checked="" type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input checked="" type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Change in Ownership (See below)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Merger (See below)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate (See below)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
<b>Procedural</b>				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

## Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)		
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	<input type="checkbox"/> UNC 1-7-05 (Non-Auto)		
<b>CMRS Providers</b> See 4901:1-6-15	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)		<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)	
<b>Other*</b> (explain)				

\*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

**Section III. – Attestation**

**Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.**

---

**AFFIDAVIT**

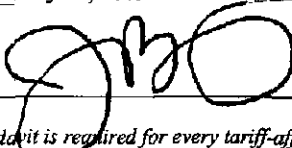
***Compliance with Commission Rules and Service Standards***

I am an officer/agent of the applicant corporation, Mitel NetSolutions, Inc. , and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on May 21, 2009 at Phoenix, Arizona



Jon Brinton, President

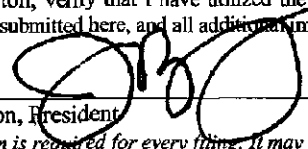
May 21, 2009

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

---

**VERIFICATION**

I, Jon Brinton, verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.



\*Jon Brinton, President

May 21, 2009

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

---

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS SUPPLEMENTAL APPLICATION FORM**  
**for CARRIER CERTIFICATION**

(Effective: 09/19/2007)

(Pursuant to Case Nos. 06-1344-TP-ORD and 06-1345-TP-ORD)

NOTE: This SUPPLEMENTAL form must be used WITH the  
TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS.

In the Matter of the Application of  
Mitel NetSolutions, Inc.  
To Provide Resold Interexchange Services  
throughout the State of Ohio

)  
)  
)  
)

Case No. \_\_\_ - \_\_\_ -TP -

Name of Registrant(s) Mitel NetSolutions, Inc.  
DBA(s) of Registrant(s)  
Address of Registrant(s) 7300 W. Boston Street, Chandler, Arizona 85226-3229

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: waiver(s) tolls any automatic timeframe]

**List of Required Exhibits**

**Tariffs: (Include all that apply)**

☒ Interexchange Tariff<sup>1</sup>

☒ Local Tariff<sup>1</sup>

☐ Carrier-to-Carrier (Access) Tariff

**Description of Services**

☐ Service provisioned via Resale

☐ Description of Proposed Services

☐ Explanation of how the proposed  
services in the proposed market  
area are in the public interest.

NOTE: All Facilities-Based carriers must file an Access Tariff.

☐ Service provisioned via Facilities

☐ Statement about the provision of  
CTS services

☐ Description of the class of customers (e.g., residence, business) that the  
applicant intends to serve

☐ Both Resold and Facilities-Based

☐ Description of the proposed  
market area

**Business Requirements**

**Evidence of Registration with:**

☐ Ohio Department of Taxation

☒ Ohio Secretary of State<sup>2</sup> &  
Certificate of Good Standing

**Documentation attesting to the applicant's financial viability, including the following:**

☐ An executive Summary describing the applicant's current financial condition, liquidity, and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application.

☐ Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions

☐ Documentation to support the applicant's cash and funding sources.

**Documentation attesting to the applicant's managerial ability and corporate structure, including the following:**

☐ Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area

☐ List of names, addresses, and phone numbers of officers and directors, or partners.

☐ Documentation indicating the applicant's corporate structure and ownership

☐ Information regarding any similar operations in other states.

<sup>1</sup> Detariffed services are regulated but not required to be filed in a tariff. For purposes of Certification, all detariffed services offered must be provided as an exhibit.

<sup>2</sup> Certification from Ohio Secretary of State (domestic or foreign corporation, authorized use of fictitious name, etc.), and Certificate of Good Standing is required.

If this company has been previously certified in the State of Ohio, include that certification number

- ☐ Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.

**Documentation attesting to the applicant's managerial ability and corporate structure (cont'd):**

- ☐ Verification of compliance with any affiliate transaction requirements

**Documentation attesting to the applicant's proposed interactions with other Carriers**

- ☐ Explanation as to whether rates are derived through (check all applicable):
- ☐ interconnection agreement ☐ retail tariffs ☐ resale tariffs
- ☐ Explanation as to which service areas company currently has an approved interconnection or resale agreement.
- ☐ A notarized affidavit accompanied by bona fide letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.

**Documentation attesting to the applicant's proposed interactions with Customers**

- ☐ Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone.
- ☐ Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable)
- ☐ A sample copy of the customer bill and disconnection notice the applicant plans to utilize.
- ☐ Provide a copy of any customer application form required in order to establish residential service, if applicable.
- ☐ For CLECs, List of Ohio ILEC Exchanges the applicant intends to serve  
(Use spreadsheet from: [http://www.puc.state.oh.us/puco/forms/form.cfm?doc\\_id=357](http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357))
- ☐ If Mirroring the entire ILEC exchanges for both serving area and local calling areas, tariffs may incorporate by reference. If not mirroring the entire ILEC serving and/or local calling areas, the CLEC shall specifically define their service and local calling areas in the tariff.

**Affidavit**

I am an authorized representative of the applicant corporation

(Name)

Jon Brinton

and I am authorized to make this statement on its behalf. I attest that I have utilized the Telecommunications Supplemental Application Form for Carrier Certification provided by the Commission, and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct.

Executed on May 21, 2009

at Phoenix, Arizona

Jon Brinton, President

May 21, 2009

## **LIST OF EXHIBITS**

**EXHIBIT A – COPY OF REVISED TARIFF TITLE SHEET REFLECTING NEW NAME**

**EXHIBIT B – COPY OF NOTICE SENT TO CUSTOMERS (BILL INSERT)**

**EXHIBIT C – LIST OF AFFECTED COUNTIES**

**EXHIBIT D - STATEMENT OF RATIONAL**

**EXHIBIT E - CERTIFICATION FROM SECRETARY OF STATE**

**EXHIBIT A - COPY OF REVISED TARIFF TITLE SHEET REFLECTING NEW NAME**



**TITLE SHEET**

**OHIO TELECOMMUNICATIONS TARIFF**

**Tariff schedule applicable to Telecommunications Services furnished by Mitel NetSolutions, Inc. ("Mitel"), with principal offices at 4310 East Cotton Center Blvd., Suite A-100, Phoenix, Arizona 85040. This tariff applies for services furnished within the State of Ohio and is on file with the Ohio Public Utilities Commission. Copies may be inspected, during normal business hours, at the company's principal place of business.**

---

**ISSUE DATE: May 22, 2009**

**EFFECTIVE DATE: May 22, 2009**

**Jon Brinton, President  
4310 East Cotton Center Blvd., Suite A-100  
Phoenix, Arizona 85040**

**RATES, TERMS AND CONDITIONS  
RELATING TO THE PROVISION OF  
LOCAL EXCHANGE SERVICES  
IN THE STATE OF OHIO**

---

As Approved in Case No. 06-1402-TP-ACE

Effective Date: June 22, 2009

Jon Brinton, President  
4310 East Cotton Center Blvd., Suite A-100  
Phoenix, Arizona 85040

**EXHIBIT B – COPY OF NOTICE SENT TO CUSTOMERS (BILL INSERT)**



885 Trademark Drive Reno, NV 89521-5943

Address Service Requested

☐ Check here for change of address.  
(See back for details)

Community Legal Services  
Otis Perkins  
305 S. 2nd St  
Phoenix, AZ 85003-5003

## Remittance Section

Invoice Date: 05/10/2008  
Account Number: 004127343  
Invoice Number: 7484054  
**NET DUE UPON RECEIPT**  
Total Due: 326.41  
Amount Enclosed \$ \_\_\_\_\_  
*Please put your account number on your check and make payable to Inter-Tel NetSolutions*

**PLEASE REMIT TO:**

**\*850723230307\***  
Inter-Tel NetSolutions  
P.O. Box 53230  
Phoenix, AZ 85072-3230

0004127343 00032641 1

*Please detach and return portion below with your payment*

### Invoice Information

Invoice Date	05/10/2008
Account Number	004127343
Invoice Number	7484054
Total Due	326.41

### Summary of Charges

#### Balance Information

Previous Balance	\$311.95
Payments Received - Thank You	-\$311.95

**Past Due Balance** \$0.00

#### New Charges

New Usage Charges	\$201.97
Recurring Charges	\$82.93
Taxes and Surcharges	\$41.51

<b>Total New Charges</b>	<b>\$326.41</b>
<b>Total Amount Due</b>	<b>\$326.41</b>



### Important Messages

**IMPORTANT NOTICE: IT IS VERY IMPORTANT THAT YOU REMIT YOUR PAYMENT TO THE PO BOX INDICATED ON THIS INVOICE. PAYMENTS MAILED TO THE STREET ADDRESS MUST BE FORWARDED TO OUR PO BOX AND WILL DELAY POSTING TO YOUR ACCOUNT. THIS MAY CAUSE LATE CHARGES ON YOUR NEXT INVOICE.**

**New Name - Same Responsive Service**  
Effective with your September 2008 billing statement Inter-Tel NetSolutions Inc. will be officially changing its name to Mitel NetSolutions, Inc. There will be no changes to your services, rates, billing or support - just to the logo and name on your billing statement. After the change we may answer the phone differently, but we will continue to support your account with our courteous, responsive and 100% North America Based Customer Care Team.

For questions about your bill or service,  
please call 1-800-821-1681.  
To discuss payment issues, please call 1-888-895-9564.

## **EXHIBIT C – LIST OF AFFECTED COUNTIES**

**The Company provides service statewide.**

## **EXHIBIT D - STATEMENT OF RATIONAL**

**The company has changed its name for marketing purposes. The name change will not affect the services to be provided to customers.**

**EXHIBIT E - CERTIFICATION FROM SECRETARY OF STATE**



DATE:	DOCUMENT ID	DESCRIPTION	FILING	EXPED	PENALTY	CERT	COPY
03/28/2008	200808701790	FOREIGN/AMENDMENT (FAM)	50.00	.00	.00	.00	.00

**Receipt**

This is not a bill. Please do not remit payment.

LANCE J. M. STEINHART, P.C.  
1720 WINDWARD CONCOURSE  
SUITE 115  
ALPHARETTA, GA 30005

# STATE OF OHIO CERTIFICATE

Ohio Secretary of State, Jennifer Brunner

794943

It is hereby certified that the Secretary of State of Ohio has custody of the business records for  
**MITEL NETSOLUTIONS, INC.**

and, that said business records show the filing and recording of:

Document(s)  
**FOREIGN/AMENDMENT**

Document No(s):  
**200808701790**



United States of America  
State of Ohio  
Office of the Secretary of State

Witness my hand and the seal of  
the Secretary of State at Columbus,  
Ohio this 24th day of March, A.D.  
2008.

Ohio Secretary of State