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**PAETEC** 

2009 MAY 21 AM 10: 30

May 19, 2009

PUCO

**Docketing Division Public Utilities Commission of Ohio** 180 East Broad Street Columbus, OH 43215 - 3793

RE:

Case No. 09-0411

PAETEC Communications, Inc. revisions to PUCO Tariff No. 2

#### Dear Sir or Madam:

Please withdraw the previous submitted filing made by PAETEC Communications, Inc.'s ("PAETEC") it's PUCO Tariff No. 2. It was filed mistakenly submitted as an SLF filing; it is now being submitted under the correct designation of TRF. This filing increases Local Directory Assistance and Additional Directory Listing rates and is submitted with an issue date of May 22, 2009 and a requested effective date of June 22, 2009.

Customer notification will begin cycling May 22<sup>nd</sup>, and will not bill until the next cycle, giving customers a 30 day notice; a copy of the message is enclosed as well.

Affected Pages:

Eleventh Revised Page 3

First Revised Page 108

Third Revised Page 173

Eleventh Revised Page 4

First Revised Page 170

Should you have any questions please feel free to contact me at (585) 340-2709, or by email at Katherine. Hoagland@PAETEC.com.

Sincerely,

Katherine Hoagland

**Tariff & Regulatory Analyst** 

Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. \_Date ProcesseMAY 2 1 2009

# The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 01/18/2008)

(Effective: 01/18/2008) TRF Docket No. 90-9120 - TP-TRF In the Matter of the Application of PAETEC Case No. \_ - \_\_\_\_-TP -Communications, Inc. to increase Local Directory Assistance rates NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK. Name of Registrant(s) PAETEC Communications, Inc. DBA(s) of Registrant(s) Address of Registrant(s) One PAETEC Plaza, 600 WillowBrook Office Park Fairport, NY 14450 Company Web Address www.paetec.com Regulatory Contact Person(s) Judy Messenger Phone 585-340-2822 Fax 585-770-2498 Regulatory Contact Person's Email Address Judy, Messeng@paetec.com Phone 585-340-2822 Contact Person for Annual Report Judy Messenger Address (if different from above) Consumer Contact Information Laura Silivestro Phone 585-340-3094 Address (if different from above) Motion for protective order included with filing? \(\subseteq\) Yes \(\simeq\) No Motion for waiver(s) filed affecting this case? Yes No [Note: Waivers may toll any automatic timeframe.] Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II. NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted. (2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission. Carrier Type Other (explain below) □ CLEC ☐ CTS AOS/IOS **Tier 1 Regulatory Treatment** TRF 1-6-04(B) TRF 1-6-04(B) Change Rates within approved Range (0 day Notice) (0 day Notice) New Service, expanded local calling ZTA 1-6-04(B) ZTA <u>1-6-04(B)</u> (0 day Notice) area, correction of textual error (0 day Notice) Change Terms and Conditions, ATA <u>1-6-04(B)</u> ATA 1-6-<u>04(B)</u> (Auto 30 days) (Auto 30 days) Introduce non-recurring service charges Introduce or Increase Late Payment or ATA <u>1-6-04(B)</u> ATA <u>1-6-04(B)</u> Returned Check Charge (Auto 30 days) (Auto 30 days) CTR <u>1-6-17</u> CTR 1-6-17 **Business Contract** (0 day Notice) (0 day Notice) ATW 1-6-12(A) ATW <u>1-6-12(A)</u> Withdrawal (Non-Auto) (Auto 30 days) SLF <u>1-6-04(B)</u> Raise the Ceiling of a Rate Not Applicable (Auto 30 days) Tier 2 Regulatory Treatment Residential - Introduce non-recurring ☐ TRF 1-6-05(E) TRF <u>1-6-05(E)</u> service charges (0 day Notice) (O day Notice) Residential - Introduce New Tariffed Tier ☐ TRF <u>1-6-05(C)</u> ☐ TRF <u>1-6-05(C)</u> TRF <u>1-6-05(C)</u> (0 day Notice) (0 day Notice) (0 day Notice) 2 Service(s)

TRF 1-6-05(E)

CTR <u>1-6-17</u>

(0 day Notice)

(0 day Notice)

Not Filed

Detariffed

Detariffed

X TRF 1-6-05(E)

CTR <u>1-6-17</u>

(0 day Notice)

(0 day Notice)

Not Filed

Detariffed

Detariffed

TRF <u>1-6-05(E)</u>

CTR 1-6-17

(0 day Notice)

(0 day Notice)

Not Filed

Detariffed

Detariffed

Residential - Change Rates, Terms and

Conditions, Promotions, or Withdrawal

Residential - Tier 2 Service Contracts

Commercial (Business) Contracts

Business Services (see "Other" below)

(see "Other" below)

Residential & Business Toll Services

#### Section I - Part II - Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		☐ ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)
Add Exchanges to Certificate	ATA <u>1-6-09(C)</u> (Auto 30 days)	AAC <u>1-6-10(F)</u> (0 day Notice)	CLECs must attach a d Exchange Listing Form	
Abandon all Services - With Customers	☐ ABN <u>1-6-11(A)</u> (Non-Auto)	ABN <u>1-6-11(A)</u> (Auto 90 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)	☐ ABN <u>1-6-11(B)</u> (Auto 14 day)
Abandon all Services - Without Customers		ABN <u>1-6-11(A)</u> (Auto 30 days)	ABN <u>1-6-11(8)</u> (Auto 14 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)
Change of Official Name (See below)	ACN <u>1-6-14(B)</u> (Auto 30 days)	ACN 1-6-14(B) (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Change in Ownership (See below)	ACO <u>1-6-14(B)</u> (Auto 30 days)	ACO <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice) (
Merger (See below)	AMT <u>1-6-14(B)</u> (Auto 30 days)	AMT <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Transfer a Certificate (See below)	ATC <u>1-6-14(B)</u> (Auto 30 days)	ATC <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	ATR <u>1-6-14(B)</u> (Auto 30 days)	ATR <u>1-6-14(B)</u> (Auto 30 days)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)
Procedural				Marie II (1995 and 1995) 1995 Camarada yang Propinsi Araba, Araba
Designation of Process Agent(s)	☐ TRF (0 day Notice)	TRF (0 day Notice)	☐ TRF (0 day Notice)	TRF (0 day Notice)
Section II – Carrier to Carrier (Pursua	it to <u>4901:1-7</u> ), CMF	S and Other		
Section II – Carrier to Carrier (Pursua)  Carrier to Carrier	it to <u>4901:1-7</u> ), CMR	S and Other CLEC		
Carrier to Carrier Interconnection agreement, or				
Carrier to Carrier	ILEC NAG 1-7-07 (Auto 90 day) ARB 1-7-09	CLEC NAG <u>1-7-07</u>		
Carrier to Carrier Interconnection agreement, or amendment to an approved agreement Request for Arbitration Introduce or change c-t-c service tariffs,	ILEC NAG 1-7-07 (Auto 90 day)	CLEC NAG 1-7-07 (Auto 90 day) ARB 1-7-09		
Carrier to Carrier Interconnection agreement, or amendment to an approved agreement Request for Arbitration	ILEC  NAG 1-7-07 (Auto 90 day)  ARB 1-7-09 (Non-Auto)  ATA 1-7-14	CLEC  NAG 1-7-07 (Auto 90 day)  ARB 1-7-09 (Non-Auto)  ATA 1-7-14		
Carrier to Carrier Interconnection agreement, or amendment to an approved agreement Request for Arbitration Introduce or change c-t-c service tariffs, Introduce or change access service pursuant to 07-464-TP-COI Request rural carrier exemption, rural	ILEC  NAG 1-7-07 (Auto 90 day)  ARB 1-7-09 (Non-Auto)  ATA 1-7-14 (Auto 30 day)  ATA	CLEC  NAG 1-7-07 (Auto 90 day)  ARB 1-7-09 (Non-Auto)  ATA 1-7-14		
Carrier to Carrier Interconnection agreement, or amendment to an approved agreement Request for Arbitration Introduce or change c-t-c service tariffs, Introduce or change access service pursuant to 07-464-TP-COI	ILEC  NAG 1-7-07 (Auto 90 day)  ARB 1-7-09 (Non-Auto)  ATA 1-7-14 (Auto 30 day)  ATA (Auto 30 day)  UNC 1-7-04 or	CLEC  NAG 1-7-07 (Auto 90 day)  ARB 1-7-09 (Non-Auto)  ATA 1-7-14 (Auto 30 day)  UNC 1-7-04 or		
Carrier to Carrier Interconnection agreement, or amendment to an approved agreement Request for Arbitration Introduce or change c-t-c service tariffs, Introduce or change access service pursuant to 07-464-TP-COI Request rural carrier exemption, rural carrier supension or modifiction Pole attachment changes in terms and	ILEC  NAG 1-7-07 (Auto 90 day)  ARB 1-7-09 (Non-Auto)  ATA 1-7-14 (Auto 30 day)  ATA (Auto 30 day)  UNC 1-7-04 or (Non-Auto)  UNC 1-7-23(B)	CLEC  NAG 1-7-07 (Auto 90 day)  ARB 1-7-09 (Non-Auto)  ATA 1-7-14 (Auto 30 day)  UNC 1-7-04 or (Non-Auto) 1-7-05  UNC 1-7-05 (Non-Auto)	NAG [Interconnection Agreer (Auto 90 days)	nent or Amendment]
Carrier to Carrier Interconnection agreement, or amendment to an approved agreement Request for Arbitration Introduce or change c-t-c service tariffs, Introduce or change access service pursuant to 07-464-TP-COI Request rural carrier exemption, rural carrier supension or modifiction Pole attachment changes in terms and conditions and price changes.	ILEC  NAG 1-7-07 (Auto 90 day)  ARB 1-7-09 (Non-Auto)  ATA 1-7-14 (Auto 30 day)  ATA (Auto 30 day)  UNC 1-7-04 or (Non-Auto) 1-7-05  UNC 1-7-23(B) (Non-Auto)  RCC [Registration & Change in	CLEC  NAG 1-7-07 (Auto 90 day)  ARB 1-7-09 (Non-Auto)  ATA 1-7-14 (Auto 30 day)  UNC 1-7-04 or (Non-Auto) 1-7-05  UNC 1-7-05 (Non-Auto)	[Interconnection Agreer	nent or Amendment]

\*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the

Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

#### **AFFIDAVIT**

# Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, PAETEC Communications, Inc.

, and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) May 11, 2009

at (Location) Fairport, NY

\*(Signature and Title)

(Date) 5 11 07

Associate General Counsel

This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorised agent of the
applicant.

#### **VERIFICATION**

I, John Messenger

verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional infermation submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title)

Vice President &

Associate General Counsel

(Date) 5/11/09

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

# EXHIBIT A

**(T)** 

#### **CHECK SHEET**

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

1	1 <sup>st</sup> *	34	Original	67	1 <sup>st</sup> *	99	Original
2	Original	35	Original	68	l <sup>st</sup> *	100	Original
3	10 <sup>th</sup> *	36	Original	69	1 <sup>st</sup> *	101	Original
4	10 <sup>th</sup> *	37	Original	70	1 st *	102	Original
5	Original	38	Original	71	1 <sup>st</sup> *	103	Original
6	Original	39	Original	72	1st *	104	Original
7 .	1 <sup>st</sup> *	40	Original	73	1 <sup>st</sup> *	105	Original
8	lst ∗	41	Original	74	1 st *	106	Original
9	Original	42	1 sı	75	Original	107	Original
10	1 <sup>51</sup> *	43	Original	76	Original	108	Original
11	Original	44	1 <sup>st</sup>	77	Original	109	Original
12	1 <sup>st</sup> *	45	$1^{st}$	78	Original	110	Original
13	1 <sup>sr</sup> *	46	Original	79	$1^{st}$	111	Original
14	Original	47	1 <sup>5t</sup> *	80	Original	112	Original
15	Original	48	1 <sup>st</sup> *	81	Original	113	Original
16	Original	49	l <sup>st</sup> *	82	Original	114	Original
17	Original	50	1 st *	83	Original	115	Original
18	Original	51	Original	84	Original	116	Original
1 <del>9</del>	Original	52	Original	85	Original	117	Original
20	Original	53	Original	86	Original	118	Original
21	Original	54	Original	87	Original	119	Original
22	Original	55	Original	88	1 <sup>st</sup>		
23	Original	56	Original	89	1 <sup>st</sup> *		
24	Original	57	Original	90	1 <sup>st</sup> *		
25	Original	58	Original	91	1 <sup>st</sup> *		
26	Original	59	Original	92	l <sup>st</sup> *		
27	Original	60	Original	93	Original		
28	Original	61	Original	93	Original		
29	Original	62	Original	94	Origin <b>al</b>		
30	Original	63	Original	95	Original		
31	Original	64	Original	96	Original		
32	Original	65	Original	97	Original		
33	Original	6 <b>6</b>	Original	98	Original		

Issued: June 16, 2008 Effective: June 30, 2008

Issued by: Charles E. Sieving, EVP, Secretary & General Counsel
One PAETEC Plaza, 600 WillowBrook Office Park
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio, dated \_\_\_\_\_\_, in Case No. 98-1401-TP-ACE

# CHECK SHEETS (Cont'd)

120	Original	152	Original	184	Original
121	Original	153	Original	281	Original
122	Original	154	Original	186	Original
123	Original	155	Original	187	Original
124	Original	156	Original	188	Original
125	Original	157	Original	189	Original
126	Original	158	Original	190	1 <sup>st</sup> *
127	Original	159	Original	191	Original
128	1 <sup>st</sup> *	160	Original	192	1 <sup>st</sup>
129	Original	16 <b>1</b>	Original	193	2 <sup>nd</sup> *
130	Original	162	Original	193.1	Original *
131	Original	163	Original	193.2	Original *
132	Original	164	Original	194	1 <sup>st</sup>
133	1 <sup>st</sup>	165	Original	195	1 <sup>st</sup> *
134	Original	166	Original	196	3 <sup>rd</sup> *
135	Original	167	2 <sup>nd</sup> *	197	3 <sup>rd</sup> *
136	Original	168	1 <sup>st</sup> *	198	1 <sup>st</sup> *
137	Original	169	Öriginal	199	2 <sup>nd</sup> *
138	Original	170	. Original	200	4 <sup>th</sup> *
139	1 <sup>st</sup> *	171	Original	201	1 <sup>st</sup>
140	1 <sup>st</sup> *	172	Original	202	$1^{st}$
141	Original	173	2 <sup>nd</sup> *	203	5 <sup>th</sup> *
142	Original	173.1	1 <sup>st</sup> *		
143	Original	173.2	1 <sup>st</sup> *		
144	Original	174	Original		
145	Original	175	Original		
146	Original	176	Original		
147	Original	177	Original		
148	Original	178	Original		
149	Original	179	Original		
150	Original	180	Original		
151	Original	181	Original		
		182	Original		
		183	Original		

Issued: June 16, 2008 Effective: June 30, 2008

Issued by:

Charles E. Sieving, EVP, Secretary & General Counsel One PAETEC Plaza, 600 WillowBrook Office Park

**(T)** 

Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio, dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

# Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

### 5.7 DIRECTORY ASSISTANCE SERVICE

#### 5.7.3 Rates

The directory assistance charge applies after the call allowance of two calls per line.

Local, per request	<u>Min</u>	<u>Max</u>
DA Customer Dialed	\$0.2	5\$1.50
DA Operator Dialed	\$1.00	\$2.50
Call Completion	\$0.25	\$1.50
Enhanced DA (per call)	\$0.5	0\$1.75

Issued:

Effective:

Issued by:

Richard E. Ottalagana, Executive Vice President

290 Woodcliff Drive

Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio, dated \_\_\_\_\_\_, in Case No. 98-1401-TP-ACE

# 11.3 Supplemental Services (Cont'd)

# Busy Line Verification and Interrupt Service:

### Per Request

Busy Line Verification	\$1.50
Busy Line Interrupts	\$2.00
Intercept Call Completion	\$2.00

# **Directory Assistance Service:**

DA Customer Dialed	\$0.45
DA Operator Dialed	\$1.93
Call Completion	\$0.50
Enhanced DA (per call)	\$0.95

# Local Operator Service:

Third Number Billing	\$2.00
Collect Calling	\$2.00
Person to Person	\$4.00
Station to Station	\$0.75
General Assistance	\$0.75
Operator Dialed - Calling Card	\$2.00
Customer Dialed -Calling Card	\$0.75

Issued:

Effective:

Issued by:

Richard E. Ottalagana, Executive Vice President

290 Woodcliff Drive

Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio, dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

(D)

# 11.5 Directory

**Directory Listings** 

Per Listing or Per Number Charges

Primary Listing No Charge
Additional Listing 2.25
Nondirectory Listed Number 2.25
Nonpublished Number 2.25

Service Call (per hour/per technician) \$100.00

Issued: June 16, 2008

Effective: June 30, 2008

Issued by:

Charles E. Sieving, EVP, Secretary & General Counsel

One PAETEC Plaza, 600 Willowbrook Office Park

Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio, dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

**(T)** 

# EXHIBIT B

#### CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

I	1 <sup>st</sup>	34	Original	67	$1^{st}$	99	Original
2	Original	35	Original	68	l st	100	Original
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4	11 <sup>th</sup> *	37	Original	70	1 <sup>st</sup>	102	Original
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10	$1^{st}$	43	Original	76	Original	108	1 <sup>st</sup> #
11	Original	44	1 <sup>st</sup>	77	Original	109	Original
12	1 <sup>st</sup>	45	$1^{st}$	78	Original	110	Original
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23	Original	56	Original	89	1 <sup>st</sup>		
24	Original	57	Original	90	$1^{st}$		
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32	Original	65	Original	97	Original		
33	Original	66	Original	98	Original		
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Issued: May 22, 2009

Effective: June 22, 2009

Issued by: Mary K. O'Connell, SVP, Secretary & General Counsel
One PAETEC Plaza, 600 WillowBrook Office Park
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio, dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

**(T)** 

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128	1 <sup>st</sup>	160	Original	192	1 st
129	Original	161	Original	193	$2^{\text{nd}}$
130	Original	162	Original	193.1	Original
131	Original	163	Original	193.2	Original
132	Original	164	Original	194	1 <sup>st</sup>
133	1 <sup>st</sup>	165	Original	195	1 <sup>st</sup>
134	Original	166	Original	196	3 <sup>rd</sup>
135	Original	167	2 <sup>nd</sup>	197	3 <sup>rd</sup>
136	Original	168	1 <sup>st</sup>	198	$1^{st}$
137	Original	169	Original	199	$2^{nd}$
138	Original	170	1 st *	200	4 <sup>th</sup>
139	1 <sup>st</sup>	171	Original	201	1 <sup>st</sup>
140	1 <sup>st</sup>	172	Original	202	1 <sup>st</sup>
141	Original	173	3 <sup>rd</sup> *	203	5 <sup>th</sup>
142	Original	173.1	1 <sup>st</sup>		
143	Original	173.2	1 <sup>st</sup>		
144	Original	174	Original		
145	Original	175	Original		
146	Original	176	Original		
147	Original	177	Original		
148	Original	178	Original		
149	Original	179	Original		
150	Original	180	Original		
151	Original	181	Original		
		182	Original		
		183	Original		
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Mary K. O'Connell, SVP, Secretary & General Counsel One PAETEC Plaza, 600 WillowBrook Office Park

Fairport, New York 14450

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#### Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

#### 5.7 DIRECTORY ASSISTANCE SERVICE

5.7.3 Rates

The directory assistance charge applies after the call allowance of two calls per line.

Local, per request

Min Max

Directory Assistance

\$0.25 \$2.00

(C)(I)

(D)

(D)

**(D)** 

Issued: May 22, 2009

Effective: June 22, 2009

Issued by:

Mary K. O'Connell, SVP, Secretary & General Counsel

One PAETEC Plaza, 600 WillowBrook Office Park

Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio, dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

11.3	Supplemental Services (Cont'd)
	OSCIPTIVE AND TO A TABLE

CALLING FEATURES	<u>Charge</u>
Expanded Rate Centers (up to 5)	\$50.00 per rate center
Remote Call Forwarding - per number	\$19.95
Remote Call Forwarding - per path	<b>\$</b> 3. <b>25</b>
Selective Call Rejection	\$3.50
Selective Call Acceptance	<b>\$</b> 3.50
Selective Call Forward	\$3.50
Selective Distinctive Alerting	<b>\$3.50</b>
PRI Call by Call	\$22.50
Redirect Number Delivery	\$100.00

## Busy Line Verification and Interrupt Service:

#### Per Request

Busy Line Verification	\$1.50
Busy Line Interrupts	\$2.00
Intercept Call Completion	\$2.00

### **Directory Assistance Service:**

Per Number Requested	\$1.99	(C) (I)
		(D) (D)
		(D)

#### Local Operator Service:

Third Number Billing	\$2.00
Collect Calling	\$2.00
Person to Person	\$4.00
Station to Station	\$0.75
General Assistance	\$0.75
Operator Dialed - Calling Card	\$2.00
Customer Dialed -Calling Card	\$0.75

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# 11.5 Directory

**Directory Listings** 

No Charge	(I)
\$3.00	(-)
\$2.25	
\$2.25	
\$3.00	(N)
\$3.00	(N)
	\$3.00 \$2.25 \$2.25 \$3.00

Service Call (per hour/per technician) \$100.00

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# EXHIBIT C

This filing increases the Local Directory Assistance rate for all customers. It also standardizes the pricing to accurately reflect the actual customer options available. In addition, it increases the Additional Directory Listing rate and adds a Foreign Listing, as well as Cross Reference Listing, option.

# EXHIBIT D

### Ohio (Legacy PAETEC)

# **Directory Assistance and Additional Listings Rate Changes**

While we strive to pass along fair and affordable pricing to our customers, the cost of providing services has risen. At this time, we find it necessary to make adjustments to our current Local Directory Assistance services.

Effective with invoices beginning June 22, 2009, the price for your Local Directory Assistance calls and Additional Directory Listings will increase to:

Current Directory Assistance Rate: \$0.45 New Directory Assistance Rate: \$1.99

Current Additional Directory Listing Rate: \$2.25 New Additional Directory Listing Rate: \$3.00

If you have additional questions, please contact Customer Care at 877.340.2600.