

FILE

FirstEnergy76 South Main Street
Akron, Ohio 44308Mark A. Hayden
Attorney**FAX**330-761-7735
Fax: 330-384-3875*Via Federal Express
and Facsimile (614-466-0313)*

May 4, 2009

Ms. Renee J. Jenkins
Director, Administration Department
Secretary to the Commission
Docketing Division
The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

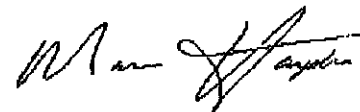
Dear Ms. Jenkins:

Re: *Answer*
Diane Frazier v. Ohio Edison Company
Case No. 09-319-EL-CSS

Enclosed for filing, please find the original and twelve (12) copies of the *Answer* regarding the above-referenced case. Please file the enclosed *Answer*, time-stamping the two extras and returning them to the undersigned in the enclosed envelope.

Thank you for your assistance in this matter. Please contact me if you have any questions concerning this matter.

Very truly yours,



MAH/kli
Enclosures
cc: Parties of Record

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician _____ Date Processed MAY 4 2009

**BEFORE THE
PUBLIC UTILITIES COMMISSION OF OHIO**

DIANE FRAZIER)	
)	
)	
COMPLAINANT,)	
)	
vs.)	CASE NO. 09-319-EL-CSS
)	
OHIO EDISON COMPANY)	
)	
RESPONDENT,)	

ANSWER OF OHIO EDISON COMPANY

Comes now Respondent, Ohio Edison Company ("Ohio Edison"), by counsel, and for its Answer to the Complaint filed in the instant action says that:

1. Ohio Edison is a public utility, as defined by §4905.03(A)(4), O.R.C. and is duly organized and existing under the laws of the State of Ohio.

2. Ohio Edison admits that Complainant is a customer receiving electric service at 40 East Dalton Street, Akron, Ohio 44310. Ohio Edison avers that it currently maintains an account in the Complainant's name, which reflects charges incurred for the provision of electric utility service.

3. Ohio Edison denies that Complainant's electrical wires are connected to any other service residence.

4. Ohio Edison denies that Complainant's charges for electric service have increased in violation of any tariff, rule, regulation or law of the state of Ohio and avers that any change in billing is due to changes in usage. Ohio Edison avers that Complainant has contacted

Respondent's customer service departments and that each inquiry was properly handled by a company representative.

5. Ohio Edison generally denies all allegations set forth in the Complaint that were not otherwise specifically addressed hereinabove.

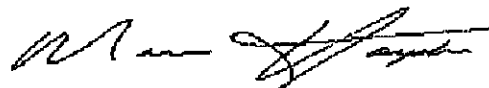
For its affirmative defenses, Ohio Edison further avers that:

6. Ohio Edison breached no legal duty or obligation owed to Complainant, and Complainant failed to state reasonable grounds upon which its requested relief may be granted.

7. Ohio Edison has at all times acted in accordance with its Tariff, PUCO No. 11, on file with the Public Utilities Commission of Ohio ("Commission"), as well as all rules and regulations as promulgated by the Commission, the laws existing in the State of Ohio, and accepted standards and practices in the electric utility industry.

WHEREFORE, having fully answered the Complaint, Respondent, Ohio Edison Company, respectfully requests that the damages sought by Complainant be denied and that the instant action be dismissed, and that it be granted any other relief that this Commission may deem just and reasonable.

Respectfully submitted,



Mark A. Hayden

Attorney

FirstEnergy Service Company

76 South Main Street

Akron, Ohio 44308

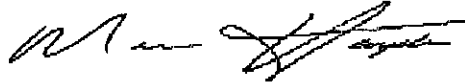
Phone: 330-761-7735

Fax: 330-384-3875

On behalf of Ohio Edison Company

CERTIFICATE OF SERVICE

THIS IS TO CERTIFY that a copy of the foregoing Answer of Ohio Edison Company to the Complaint was served by U.S. Mail, postage prepaid, to Diane Frazier, 40 East Dalton Street, Akron, Ohio 44310, this 4th day of May, 2009.



Mark A. Hayden
Attorney