Large Filing Separator Sheet

Case Number: 09-274-TP-ATA

90-9231-TP-TRF

File Date: 4/28/2009

Section: 2 of 2

Number of Pages: 12

Description of Document : Tariffs

3.0 <u>SWITCHED ACCESS SERVICES</u> - (cont.)

3.3 Ordering Procedures

The Customer shall provide all information necessary for the Telephone Company to provide and bill for the requested service including:

- (a) Customer name and premise address (es).
- (b) Billing name and address (when different from Customer name and address).
- (c) Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

3.3.1 Ordering Options for Access Service

Switched access service is provided by the Telephone Company as trunk-side switched access with equal access capabilities compatible with industry standards for FGD Service.

3.3.1.1 Switched Access Service

When a Customer requests new or additional switched access services, one or more access service request (conforming to the latest version of ASOG) will be required. The number of orders required is dependent on the type of services and/or facilities being requested.

When placing an access service request for service, the Customer shall specify, at a minimum, information for switched transport as described in this tariff. This information is in addition to the basic trunkside switched access service arrangement information required under Section 3.3.1.2 of this tariff.

Issued: October 26, 2006 Effective: November 1, 2006

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Case No. 06-1092-TP-ATA; 90-9231-TP-TRF

- 3.0 <u>SWITCHED ACCESS SERVICES</u> (cont.)
- 3.3 Ordering Procedures (cont.)
 - 3.3.1 Ordering Options for Access Service (cont.)

3.3.1.2 Trunkside Switched Access Service

For trunkside switched access service ordered in trunks, the Customer shall specify the number of trunks and the end office when switched transport and local switching options are desired. When ordering FGD trunks to a Customer-provided tandem, the Customer must also provide the Telephone Company an estimate of the amount of traffic it will generate to and/or from each end office subtending the Customer-provided tandem to assist the Telephone Company in its own efforts to project further facility requirements. In addition, the Customer shall specify for terminating access, whether the trunks are to be arranged in trunk group arrangements or provided as single trunks. The traffic type must also be specified using the same categories as described in this price list, to enable efficient provisioning and billing functions.

When a Customer orders switched access service in trunks, the Customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic.

3.3.1.3 FGD with SS7

When the Customer orders FGD service with SS7 out of band signaling, the Customer must specify the CCSAC Service required between the Customer's SPOI and the Telephone Company's STP location per access order.

Issued: October 26, 2006

- 3.0 <u>SWITCHED ACCESS SERVICES</u> (cont.)
- 3.3 Ordering Procedures (cont.)
 - 3.3.2 Order Modifications

The Customer may request a modification of its access service request at any time prior to notification by the Telephone Company that service is available for the Customer's use. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours.

If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the Customer. If the Customer still desires the access service request modification, the Telephone Company will schedule a new service date. All charges for access order modifications will apply on a per-occurrence basis. See Section 3.4 for applicable rates

Issued: October 26, 2006

- 3.0 <u>SWITCHED ACCESS SERVICES</u> (cont.)
- 3.3 <u>Ordering Procedures</u> (cont.)
 - 3.3.2 Order Modifications (cont.)

Any increase in the number of switched access service facilities or trunks will be treated as a new access service request (for the increased amount only).

3.3.2.1 Design Change

The Customer may request a design change to the service ordered. A design change is any change to an access service request which requires engineering review. An engineering review is a review by Telephone Company personnel of the service ordered and the requested changes to determine what change in the design, if any, is necessary to meet the changes requested by the Customer. Design changes include such things as a change of End User premise within the same serving wire center, the addition or deletion of optional features, functions, or a change in the type of transport termination (switched access only), type of channel interface, and type of interface group or technical specification package.

Design changes do not include a change of Customer point of presence. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

Issued: October 26, 2006

- 3.0 <u>SWITCHED ACCESS SERVICES</u> (cont.)
- 3.3 Ordering Procedures (cont.)
 - 3.3.2 Order Modifications (cont.)
 - 3.3.2.1 Design Change (cont.)

The Telephone Company will review the requested change, and notify the Customer whether the change is a design change, if it can be accommodated and if a new service date is required. If the Customer authorizes the Telephone Company to proceed with the design change, a design change charge will apply.

A design change charge will apply, on a per order, per occurrence basis. This charge will not apply to change an incorrect address as long as the new address is in the same wire center as the incorrect address and the change is made prior to the issuance of a firm order commitment. If a change of service date is required, the service date change charge will apply. If the change of End User premises within the same serving wire center is requested, expedited order charges may also apply.

Issued: October 26, 2006

- 3.0 <u>SWITCHED ACCESS SERVICES</u> (cont.)
- 3.3 Ordering Procedures (cont.)
 - 3.3.2 Order Modifications (cont.)

3.3.2.2 Service Date Change

Access service request dates for the installation of new services or rearrangements of existing services may be changed. A service date change charge will apply, on a per order per occurrence basis, for each service date changed, pursuant to this price list.

A new service date may be established that is prior to the original standard or negotiated interval service date if the Telephone Company determines it can accommodate the Customer's request without delaying service dates for orders of other Customers.

If the service date is changed to an earlier date, the Customer will be notified by the Telephone Company that expedited order charges as set forth in this price list will apply. Such charges will apply in addition to the service date change charge.

When, for any reason the Customer indicates that service cannot be accepted on the service date, and the Telephone Company accordingly delays the start of service, a service date change charge will apply. If the Customer requested service date is more than 120 calendar days after the original service date, the order will be canceled by the Telephone Company.

Issued: October 26, 2006

- 3.0 <u>SWITCHED ACCESS SERVICES</u> (cont.)
- 3.3 <u>Ordering Procedures</u> (cont.)
 - 3.3.2 Order Modifications (cont.)

3.3.2.3 Expedited Orders

A Customer may:

- a) when placing an access service request for service(s), request a service date that is prior to the assigned service date.
- b) request an earlier service date on a pending or negotiated access service request, and
- c) request a change of End User premise within the same serving wire center.

If the Customer requests an earlier service date and/or a change of End User premise within the same serving wire center, and the Telephone Company agrees to provide the service on an expedited basis, an expedited order charge will apply.

When an expedited service date is missed, the expedited order charge will apply unless the missed service date is caused by the Telephone Company.

If costs other than additional labor are to be incurred when an access order is expedited, the Telephone Company will develop, determine and bill the Customer for the additional costs.

issued: October 26, 2006

3.0 <u>SWITCHED ACCESS SERVICES</u> - (cont.)

3.4 Rates

3.4.1 Application of Rates

The rates associated with switched transport service and local switching service are applied to all access minutes of use that originate and terminate at the Telephone Company's local switch, as well as alternate sources, as measured by the Telephone Company.

3.4.2 Rate Categories

Following is a description of the rate categories for the facilities required to provide switched access services to the Customer.

3.4.2.1 Local Switching Service

Local switching service provides the local end office switching, end user line termination and intercept functions necessary to complete the transmission of switched access communications to and from the end users serviced by the local end office.

Issued: October 26, 2006

- 3.0 <u>SWITCHED ACCESS SERVICES</u> (cont.)
- 3.4 <u>Rates</u> (cont.)
 - 3.4.3 Rating and Billing of Transport Where More Than One Company is Involved

Switched access service to a Customer may involve more than one company for the provision of transport service. Each company will provide its portion of transport to the interconnection point with the next company. The mileage used to calculate charges for the company's transport service will be based on the Telephone Company's percentage of network facilities used to provide the service. Other companies involved with the transport service may bill according to their own tariffs or price lists.

issued: October 26, 2006

- 3.0 <u>SWITCHED ACCESS SERVICES</u> (cont.)
- 3.4 Rates (cont.)
 - 3.4.4 Local Switching Service Rates

The following switched access rates apply per study-area in accordance with the requirements of the FCC's benchmark rate order in CC Docket No. 96-262 (FCC 01-146)

	Rate Per Access Minute	For Service Rendered On And After
Originating/Terminating (SBC Service Area)	\$0.003134	September 1, 2006
Originating/Terminating (Sprint Service Area)	\$0.003644	September 1, 2006
Originating/Terminating (Verizon Service Area) \$0.0022077		September 1, 2006

Issued: October 26, 2006

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3.0	SWITCHED	ACCESS SERV	/ICES - (cont.)	

3.4 Rates - (cont.)

3.4.6	Service Date Change Charge	Non-Recurring Charge

Per Order \$44.00*

3.4.7 <u>Design Change Charge</u> <u>Non-Recurring Charge</u>

Per Order \$44.00*

3.4.8 Expedited Order Charge Non-Recurring Charge

Per Order \$44.00*

3.4.9 ASR (Access Service Request) Fee Non-Recurring Charge

Per Order \$93.00

Issued: October 26, 2006

^{*} Plus additional labor charges and/or expedited mailing charges when applicable.

3.4.10	Miscellaneous Charges	Non-Recurring Charge
	Per Order	\$44.00**
3.4.11	Data Base Query Charge	Non-Recurring Charge
	Per Basic Query (SBC Service Area)	\$.002294
	Per Basic Query (Sprint Service Area)	\$.00675 5
	Per Basic Query (Verizon Service Area)	\$.0085684
	Per Premium Query (SBC Service Area)	\$.002502
	Per Premium Query (Sprint Service Area)	\$.008005
	Per Premium Query (Verizon Service Area)	\$.00 856 84

Issued: October 26, 2006

^{**} Plus, hourly labor and engineering charges.