

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM
for
ILECs Not Subject to Alternative Regulation
(Effective November 14, 2008)

In the Matter of the Application of Glandorf Telephone
Company, Inc. to Establish 2-1-1 Abbreviated
Dialing Service

) TRF Docket No. **90-5022-TP-TRF**
) Case No. **09-350-TP-ATA**
) **NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.**

Name of Company Glandorf Telephone Company, Inc.
Address of Company 135 S. Main Street, P. O. Box 31, Glandorf, Ohio 45848
Company Web Address _____
Regulatory Contact Person(s) Carolyn S. Flahive Phone 614-469-3294 Fax 614-469-3361
Regulatory Contact Person's Email Address Carolyn.Flahive@ThompsonHine.com
Date _____

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: waiver(s) tolls any automatic timeframe]

NOTE:

- 1) Not-For-Profit companies must use the NFP application Form (See 05-1303-TP-COI (No not use this App Form)).
- 2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901.
- 3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.
- 4) This form must accompany:
 - ✓ All automatic approval/notice applications filed by incumbent local exchange companies (ILECs) not subject to a qualifying alternative regulation plan when making an application pursuant to Case Nos. 84-944-TP-COI, 86-1144-TP-COI, 89-564-TP-COI, or 99-563-TP-COI.
 - ✓ All non-automatic approval applications filed by incumbent local exchange companies (ILECs) not subject to a qualifying alternative regulation plan when making an application pursuant to Section 4909.18, Ohio Revised Code.

I. Please indicate the reason for submitting this form (check one)

Retail Filings

- ☐ 1 (AEC) Application For Approval Of A Customer Contract For Competitive Services (pursuant to 84-944-TP-COI & 86-1144-TP-COI)
☐ a. Stand-Alone Contract (90-day approval, 7 copies)
☐ b. Pre-Approved Contract (0-day notice, 7 copies)
- ☐ 2 (ACO) ILEC Application for Change in Ownership Pursuant to 4905.402, Ohio Revised Code (30-day approval, 10 copies)
- ☐ 3 (ALI) Small, For-Profit, ILEC Application For A Limited Increase In Non-Basic Rates (60-day approval, 10 copies)
- ☒ 4 (ATA) Application For Tariff Amendment - Retail Tariff - That Does Not Result In An Increase In Rates
Small, for-profit ILECs (45-day approval, 10 copies)
- ☐ 5 (ZTA) Tariff Notification Not For An Increase In Rates Involving Message Toll, Toll-Free Service, 900 And 900-Like Services, 500 Service, Calling Card, Prepaid Calling Card, Private Line, and Speed Dialing In Accordance With Waiver Granted in 99-563-TP-COI (5/11/2000 and 11/21/2002) (0-day notice, 7 copies)
NOTE: Notifications do not require or imply Commission Approval.
- ☐ 6 (Non-Auto) All Others (non-automatic approval, indicate appropriate 3 letter code for case type in Case No. above)

Carrier to Carrier Filings

- ☐ 7 (ATA) Application For Tariff Amendment - Access Tariff Applications pursuant to Rule 4901:1-7-14(B) of O.A.C. (30-day approval)
- ☐ 8 (NAG) Negotiated Carrier-to-Carrier Interconnection Agreement under Sections 251 and 252 of the Telecommunications Act (90-day approval) & Rule 4901:1-7 of O.A.C
- ☐ 9 (ARB) Request for Arbitration of a Carrier-to-Carrier Interconnection Agreement under Section 252 of the Telecommunications Act. (non-automatic) & Rule 4901:1-7 of O.A.C

II. The following exhibits corresponding to the list of cases above, at a minimum, are required to be filed:

x	3, 4, 5, 6, 7	Current Tariff Sheets (to be superseded), if applicable
x	3, 4, 5, 6, 7	Proposed Tariff Sheets
x	2, 3, 4, 5, 6, 7	Rationale or Explanation for Change
<input type="checkbox"/>	1	Justification for Competitive Treatment
<input type="checkbox"/>	2, 3, 4, 5, 6, 7	Customer Notice to customers affected by proposal, and statement as to the form and timing of the notice
<input type="checkbox"/>	1, 8	Copy of Contract
<input type="checkbox"/>	9	Filing Requirements are specified in 4901:1-7-09(D) of the Ohio Administrative Code

III. Applicant is filing this application under the regulatory requirements:

☒ Established by the Commission in Case No. 89-564-TP-COI.

☐ Established in 4909.18 Ohio Revised Code.

IV. Applicant respectfully requests the Commission to permit the filing of the proposed tariff sheets, to become effective on the date shown on the proposed tariff sheets (which is a date no earlier than the day after the applicable automatic approval date), modified by any further revisions that have become effective prior to the effective date of the proposed schedule sheets.

Respectfully submitted,

GLANDORF TELEPHONE COMPANY, INC.

By: /s/ Carolyn S. Flahive

Thomas E. Lodge (0015741)

Carolyn S. Flahive (0072404)

THOMPSON HINE LLP

41 South High Street, Suite 1700

Columbus, OH 43215-6101

Telephone: 614-469-3200

Facsimile: 614-469-3361

Its Attorneys

VERIFICATION

I verify that all of the information submitted herein, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

/s/ Carolyn S. Flahive
*(Signature and Title)

4/24/09
(Date)

*Verification is required for every filing, and need **not** be notarized except for Applications for a Limited Increase in Rates (ALIs). The verification may be signed by an officer of the applicant, its counsel, or an authorized agent of the applicant, except for ALIs. ALI applications must be signed by an officer of the company and be notarized.

Sworn to and subscribed before me this _____ day of _____ 200__.

Notary Public, State of Ohio

My commission expires _____

EXHIBIT A
(CURRENT TARIFF SHEETS)

TELEPHONE SERVICE TARIFF
P.U.C.O. NO. 5
LOCAL EXCHANGE TARIFF

Section 1 – Local Exchange Tariff
Section 2 - General Exchange Tariff
Section 3 – Concurrences
Section 4 – Basic Telephone Assistance

Section 5 – 1+ IntraLATA Presubscription
Section 6 – Connection with Customer Facilities
Section 7 – Enhanced 911 Service

	<u>Section</u>	<u>Sheet</u>
811 Service For “One Call” Notification Systems	2	18-23
Advance Payments	2	1
Authorized Attachments and Connections	2	8
Bad Check Charge	1	2
Bas Area Map	1	3
Boundaries	2	12
Bridges Service-Combined Business & Resident Services	2	6
Business and Residence Service Distinguished	2	1
Call Originated Trace	1	13
Care of Equipment	2	8
CLASS Features	1	9
Concurrence with United Tariff	3	1
Connection of Service	2	2
Construction Charges on Private Right-of-Way	2	11
Construction Charges on Public Right-of-Way	2	12
Custom Calling Features	1	2
Denial of Service	2	9
Deposits	2	7
Directory Assistance	2	3-5
Directory Listings	2	10
Disconnection for Failure to Pay IXC	2	16
Early Payment Discount	1	2
Edge Out Service Area	8	1
Extended Area Service	3	1
Graded Service Outside Base Rate Area	1	2
Installation, Maintenance and Repair	2	7
Late Payment Charge	1	2
Link up America	2	3
900 Service Call Blocking	2	17
“911” Service	7	1
Obligations of Telephone Company	2	6
Off-Premise Extension Service	2	2
Outside Base Area Map	1	4
PUCO Administrative Orders	3	1
Rates and Their Applications	1	1
Responsibility of Subscriber	2	7
Right of Access to Premise	2	8
Service Connection Assistance	4	1
Scope	2	1
Special Service and Facilities	2	12
TRS Assessment	2	13A (N)
Telephone Numbers	2	13
Toll Blocking Policy	2	16A
Touch-Tone Calling	2	14

ISSUED: March 16, 2009

EFFECTIVE: March 16, 2009

In Accordance with Case No. 09- 230 -TP-ZTA
Issued by the Public Utilities Commission of Ohio
Linda Heckman, Manager, Ass't. Treasurer
Glandorf, Ohio

EXHIBIT B

(PROPOSED TARIFF SHEETS)

TELEPHONE SERVICE TARIFF
P.U.C.O. NO. 5
LOCAL EXCHANGE TARIFF

Section 1 – Local Exchange Tariff
Section 2 - General Exchange Tariff
Section 3 – Concurrences
Section 4 – Basic Telephone Assistance

Section 5 – 1+ IntraLATA Presubscription
Section 6 – Connection with Customer Facilities
Section 7 – Enhanced 911 Service

	<u>Section</u>	<u>Sheet</u>	
211 Service For Information and Referral Services	2	24-30	(N)
811 Service For “One Call” Notification Systems	2	18-23	
Advance Payments	2	1	
Authorized Attachments and Connections	2	8	
Bad Check Charge	1	2	
Bas Area Map	1	3	
Boundaries	2	12	
Bridges Service-Combined Business & Resident Services	2	6	
Business and Residence Service Distinguished	2	1	
Call Originated Trace	1	13	
Care of Equipment	2	8	
CLASS Features	1	9	
Concurrence with United Tariff	3	1	
Connection of Service	2	2	
Construction Charges on Private Right-of-Way	2	11	
Construction Charges on Public Right-of-Way	2	12	
Custom Calling Features	1	2	
Denial of Service	2	9	
Deposits	2	7	
Directory Assistance	2	3-5	
Directory Listings	2	10	
Disconnection for Failure to Pay IXC	2	16	
Early Payment Discount	1	2	
Edge Out Service Area	8	1	
Extended Area Service	3	1	
Graded Service Outside Base Rate Area	1	2	
Installation, Maintenance and Repair	2	7	

(M)

(M)

TELEPHONE SERVICE TARIFF
P.U.C.O. NO. 5
LOCAL EXCHANGE TARIFF

	<u>Section</u>	<u>Sheet</u>	
Late Payment Charge	1	2	(M)
Link up America	2	3	
900 Service Call Blocking	2	17	
“911” Service	7	1	
Obligations of Telephone Company	2	6	
Off-Premise Extension Service	2	2	
Outside Base Area Map	1	4	
PUCO Administrative Orders	3	1	
Rates and Their Applications	1	1	
Responsibility of Subscriber	2	7	
Right of Access to Premise	2	8	
Service Connection Assistance	4	1	
Scope	2	1	
Special Service and Facilities	2	12	
TRS Assessment	2	13A	
Telephone Numbers	2	13	
Toll Blocking Policy	2	16A	
Touch-Tone Calling	2	14	(M)

TELEPHONE SERVICE TARIFF
P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

(N)

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
4. The 211 Service is not available for the following classes of service:
 - a. Hotel/motel/hospital service
 - b. Inmate service
 - c. 1+ and 0+ calling
 - d. O-operator assisted calling
 - e. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

TELEPHONE SERVICE TARIFF
P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE
PROVIDER (Continued)

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
 - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
 - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
 - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
 - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.

TELEPHONE SERVICE TARIFF
P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE
PROVIDER (Continued)

3. Local Calling for Company Subscribers (Continued)
 - c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.
4. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
5. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
6. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any service offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.

TELEPHONE SERVICE TARIFF
P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE
PROVIDER (Continued)

7. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
8. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
9. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
10. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
11. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
12. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

TELEPHONE SERVICE TARIFF
P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision 211 Service no later than thirty (30) days after the effective date of its tariff.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the Approved Information and Referral Service Provider is limited to the terms set forth in this and other sections of this Tariff.

TELEPHONE SERVICE TARIFF
P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

D. LIABILITY (Continued)

4. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 211 abbreviated dialing code.
5. The Company will make every effort to route 211 calls to the appropriate Approved Information and Referral Service Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service.
2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

ISSUED: April 24, 2009

EFFECTIVE: June 9, 2009

In Accordance with Case No. 09- 350 -TP-ATA
Issued by the Public Utilities Commission of Ohio
Linda Heckman, Manager, Ass't. Treasurer
Glandorf, Ohio

TELEPHONE SERVICE TARIFF
P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. The Approved Information and Referral Service Provider shall pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the Approved Information and Referral Service Provider's designated premises.
3. The Approved Information and Referral Service Provider shall pay the following nonrecurring charges upon establishment of 211 Service:

Non-Recurring Charges

Switch Translation Charge	\$110.00
Service Order Charge	\$ 25.00
Number Change Charge – applicable when the Approved Information and Referral Service Provider makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number basis.	\$ 25.00

EXHIBIT C

The Applicant, Glandorf Telephone Company, Inc., proposes to revise its tariff to comply with the Commission's Order in Case No. 93-1799-TP-COI regarding 2-1-1 abbreviated dialing service for customers to contact approved information and referral service providers.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

4/24/2009 7:31:06 AM

in

Case No(s). 90-5022-TP-TRF, 09-0350-TP-ATA

Summary: Tariff to establish 211 abbreviated dialing service electronically filed by Carolyn S Flahive on behalf of Glandorf Telephone Company, Inc.