RECEIVED-DOCKE, IME DIA





ANDREW O. ISAR

4423 POINT FOSDICK DRIVE, NW SUITE 306 GIG HARBOR, WA 98335 TELEPHONE: 253.851.6700 FACSIMILE: 866.474.3630 WWW.MILLERISAR.COM

Via Overnight Delivery

April 20, 2009

Ms. Renee J. Jenkins Docketing Division Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215-3793

RE: Case No. 09-0310-TP-ACE

Dear Ms. Jenkins:

Enclosed for filing with the Public Utilities Commission of Ohio, are an original and ten (10) copies of Consumer Telcom, Inc.'s ("Consumer Telcom") Telecommunications Application Form for Routine Proceedings, Telecommunications Supplemental Application From for Carrier Certification and supporting documents in the above-referenced matter. By this filing, Consumer Telcom seeks non-facilities-based interexchange operating authority through out the State of Ohio.

Please acknowledge receipt of this filing by file stamping and returning the additional hard copy of this transmittal letter in the self-addressed, postage prepaid envelope enclosed for this purpose.

Thank you for your attention to this matter. Questions concerning this filing may be directed to the undersigned.

Sincerely,

MILLER ISAR, INC.

Andrew O. Isar

**Enclosures** 

Regulatory Consultants to Consumer Telcom, Inc.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician TM Date Processed 4/2/2009

# The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 01/18/2008)

			310 -TP - ACE reserved a Case # or are fids BLANK.  Felcom, Inc."	Per Co
In the Matter of the Application of	)	TRF Docket No. 90-		E/L
Consumer Telcom, Inc.	)	Case No. 09 - 0	310 -TP - ACE	<b>6</b>
to provide non-facilities-based intra -state interes		NOTE: Unless you have	reserved a Case # or are fi	Hag a Contract,
telecommunications services throughout the Sta	te of Ohio	leave the "Case No" field	ds BLANK.	P3 3
Name of Registrant(s) Consumer Telcom, Inc	•		<b>✓</b>	1/2
-			Folono F- 27 /	. 1/4 G
DBA(s) of Registrant(s) Registrant will exclu		ie name "Consumer i	reicom, inc."	າ <i>ໂຣ</i>
Address of Registrant(s) 701 N. Green Valley	* *	enderson, Nevada, 89	014	0 1
Company Web Address http://www.consumer	rtelcom.com/			6
Regulatory Contact Person(s) Andrew O. Isar	•	Phone <b>253.8</b> 5	51.6700 Fax <b>866.4</b>	74.3630
Regulatory Contact Person's Email Address ai	sar [at] millerisar [dot	] com		
Contact Person for Annual Report Joseph A. N			Phone <b>80</b> 0	0.872.3811
Address (if different from above) Same Addre				
Consumer Contact Information Joseph A. Nic			Phone 80i	D.872.3811
Address (if different from above) Same Addres			1 7,010 00	
•				
Motion for protective order included with filing		. 117-5		1
Motion for waiver(s) filed affecting this case?	☐ res M No [Note	: waivers may ton any	automatic umetrame.	2.5
C. 45-4 I Brown - 44- Ch - 4-4 4001.11	1.CO.4C D. 4T T	M	Yannada (Thurs a san al Alb	
Section I - Pursuant to Chapter 4901:11			· •	
submitting this form by checking the bo				
NOTES: (1) For requirements for various applicati	ons, see the identified secti	ion of Ohio Administrativ	e Code Section 4901 and	or the supplemental
application form noted.				
(2) Information regarding the number of copies req				
under the docketing information system section, by	calling the docketing divis	ion at 614-466-4095, or l	ry visiting the docketing o	division at the offices
of the Commission.				
Carrier Type  Other (explain below)	☐ ILEC	CLEC	☑ CTS	AOS/IOS
Tier 1 Regulatory Treatment				
Change Potes within engroved Bongs	☐ TRF <u>1-6-04(B)</u>	TRF 1-6-04(B)		
Change Rates within approved Range	(0 day Notice)	(0 day Notice)		
New Service, expanded local calling	☐ ZTA <u>1-6-04(B)</u>	☐ ZTA <u>1-6-04(B)</u>		
area, correction of textual error	(0 day Notice)	(0 day Notice)		
Change Terms and Conditions,	☐ ATA <u>1-6-04(B)</u>	☐ ATA <u>1-6-04(B)</u>		
Introduce non-recurring service charges	(Auto 30 days)	(Auto 30 days)		<del></del>
Introduce or Increase Late Payment or	☐ ATA <u>1-6-04(B)</u>	☐ ATA <u>1-6-04(B)</u>		
Returned Check Charge	(Auto 30 days)	(Auto 30 days)		
Business Contract	☐ CTR <u>1-6-17</u>	☐ CTR <u>1-6-17</u>		
	(0 day Notice) ☐ ATW <u>1-6-12(A)</u>	(0 day Notice) ATW 1-6-12(A)		
Withdrawal	(Non-Auto)	(Auto 30 days)		
Daise the Calling of a Bate		SLF 1-6-04(B)		· · · · · · · · · · · · · · · · · · ·
Raise the Ceiling of a Rate	Not Applicable	(Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring	☐ TRF <u>1-6-05(E)</u>	TRF 1-6-05(E)		
service charges	(0 day Notice)	(0 day Notice)		
Residential - Introduce New Tariffed Tier	☐ TRF <u>1-6-05(C)</u>	☐ TRF <u>1-6-05(C)</u>	☐ TRF 1-6-05(C)	
2 Service(s)	(0 day Notice)	(0 day Notice)	(0 day Notice)	
Residential - Change Rates, Terms and	☐ TRF <u>1-6-05(E)</u>	TRF 1-6-05(E)	☐ TRF <u>1-6-05(E)</u>	
Conditions, Promotions, or Withdrawal	(0 day Notice)	(0 day Notice)	(0 day Notice)	
	☐ CTR <u>1-6-17</u>	☐ CTR <u>1-6-17</u>	CTR 1-6-17	
Residential - Tier 2 Service Contracts	(0 day Notice)	(0 day Notice)	(0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services	Detariffed	Detariffed	Detariffed	
(see "Other" below)	I		]	

#### Section I - Part II - Certificate Status and Procedural

		<b>3</b> 1. 3 1. 3 1. 3 1. 3 1. 3 1. 3 1. 3 1.		
Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		ACE <u>1-6-10</u> (Auto 30 days)	☑ ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)
Add Exchanges to Certificate	☐ ATA <u>1-6-09(C)</u> (Auto 30 days)	☐ AAC <u>1-6-10(F)</u> (0 day Notice)	CLECs must attach a d Exchange Listing Form	
Abandon all Services - With Customers	☐ ABN <u>1-6-11(A)</u> (Non-Auto)	☐ ABN <u>1-6-11(A)</u> (Auto 90 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)
Abandon all Services - Without Customers		ABN <u>1-6-11(A)</u> (Auto 30 days)	ABN <u>1-6-11(8)</u> (Auto 14 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)
Change of Official Name (See below)	ACN <u>1-6-14(B)</u> (Auto 30 days)	ACN <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Change in Ownership (See below)	ACO <u>1-6-14(B)</u> (Auto 30 days)	ACO <u>1-6-14(B)</u> (Auto 30 days)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice) (
Merger (See below)	☐ AMT <u>1-6-14(B)</u> (Auto 30 days)	AMT <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Transfer a Certificate (See below)	ATC <u>1-6-14(B)</u> (Auto 30 days)	ATC <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	☐ ATR <u>1-6-14(8)</u> (Auto 30 days)	☐ ATR <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)
Procedural				<u> </u>
Designation of Process Agent(s)	TRF (0 day Notice)	☐ TRF (0 day Notice)	TRF (0 day Notice)	TRF (0 day Notice)
Section II - Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other				

Carrier to Carrier	ILEC	CLEC	o. 41 (1): -23 (2): 121 (1): 72 (4): 1555 (2): 23000 (5): 1552 (5): 552 (5)	* Bandhari (1886-1884 - 1884 -
Interconnection agreement, or amendment to an approved agreement	☐ NAG <u>1-7-07</u> (Auto 90 day)	☐ NAG <u>1-7-07</u> (Auto 90 day)		
Request for Arbitration	☐ ARB <u>1-7-09</u> (Non-Auto)	☐ ARB <u>1-7-09</u> (Non-Auto)		
Introduce or change c-t-c service tariffs,	☐ ATA <u>1-7-14</u> (Auto 30 day)	☐ ATA <u>1-7-14</u> (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	☐ ATA (Auto 30 day)	•		
Request rural carrier exemption, rural carrier supension or modifiction	UNC <u>1-7-04</u> or (Non-Auto) <u>1-7-05</u>	UNC <u>1-7-04</u> or (Non-Auto) 1-7-05		
Pole attachment changes in terms and conditions and price changes.	UNC 1-7-23(B) (Non-Auto)	UNC <u>1-7-05</u> (Non-Auto)		
<b>CMRS Providers</b> See <u>4901:1-6-15</u>	RCC [Registration & Change in Operations] (0 day)    NAG   [Interconnection Agreement or Amendment (Auto 90 days)		ement or Amendment]	
Other* (explain)	The Mandaland and All Annual A		X 20 Date 20 To 20 Day 10 Oct.	volument in the second of the

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits. [Inapplicable to the instant ACE Application.]

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

<sup>\*</sup>NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

#### **AFFIDAVIT**

#### Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Joseph A. Nicotra (Name)

, and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter

4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's
rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in
our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including
the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the	foregoing is true and correct.		
Executed on (Date) March 5, 2009	at (Location) Lyins, California	A MA aib:	
	*(Signature and Title)	pare man (Date) March , 2	:00°
	President	pper mount	
<ul> <li>This affidavit is required for every to</li> </ul>	ariff-affanting filing. It was he stoned by counsel.	I have afficer of the continent on an authorized agent of the	

#### **VERIFICATION**

I, Joseph A. Nicotra verify that I have u	tilized th	e Telecommunication	ns Application F	orm for Routine	Proceedings provided	by the Commission and that all of
the information submitted here, and all addition	ral infor	nation submitted in a	configction with	this case, is true	and correct to the bes	t of my knowledge.

\*(Signature and President Title)

applicant.

FIRE, OW fixer of the applicant, or an authorized agent of the applicant. \*Verification is required for every filing.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio** Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

0r

Make such filing electronically as directed in Case No 06-900-AU-WVR

#### The Public Utilities Commission of Ohio TELECOMMUNICATIONS SUPPLEMENTAL APPLICATION FORM for CARRIER CERTIFICATION

(Effective: 09/19/2007)
(Pursuant to Case Nos. 06-1344-TP-ORD and 06-1345-TP-ORD)
NOTE: This SUPPLEMENTAL form must be used WITH the TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS.

In the Matter of the Application of Consumer Telcom, Inc. to provide non-facilities-based intrastate in telecommunications services throughout to Ohio		ase No. <b>09 - 310 -TP - ACE</b>
Telcom, Inc."	mer Telcom, inc. gistrant will exclusively operate N. Green Valley Parkway, Suite 200	
	included with filing? ☐ Yes ☑ No affecting this case? ☐ Yes ☑ N	
List of Required Ext	lbits	
Tariffs: (Include all th	at	
☑ Interexchange Tariff <sup>1</sup>	☐ Local Tariff <sup>1</sup>	Garrier-to-Carrier
Description of Services	NOTE All Facilities Based cal	riers mustrile an Access Tariff.
☑ Service provisioned Resale		☐ Both Resold and a second Facilities-based
☑ Description of Propos Services	ed  Statement about the provision of CTS services	<ul><li>Description of the proposed market area</li></ul>
Explanation of how the proposed services in th proposed market area are in the public interest.	,	
Business Requirements		
<u>Evidence of Registrati</u> <u>w</u> i	on ☑ Ohio Department of th: Taxation	<ul> <li>☑ Ohio Secretary of State<sup>2</sup></li> <li>&amp; Certificate of Good Standing</li> </ul>
<b>Documentation attesting to</b>	the applicant's financial viability,	•
capital resources. Descri	describing the applicant's current f be internally generated sources of ca operations that are the subject of thi	ash and external funds available
	ents (actual and pro forma income s ements are based on a certain geogr	

<sup>1</sup> Detariffed services are regulated but not required to be filed in a tariff. For purposes of Certification, all detariffed services offered must be provided as an exhibit.

<sup>&</sup>lt;sup>2</sup> Certification from Ohio Secretary of State (domestic or foreign corporation, authorized use of fictitious name, etc.), and Certificate of Good Standing is required.

<b>V</b>	Documentation to support the applicant's cash and funding sources.
Do	cumentation attesting to the applicant's managerial ability and corporate structure,
	including the following:
✓	Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area
V	List of names, addresses, and phone numbers of officers and directors, or partners.
$\checkmark$	Documentation indicating the applicant's corporate structure and ownership
$\checkmark$	Information regarding any similar operations in other states.
	If this company has been previously certified in the State of Ohio, include that certification number N/A
$\checkmark$	Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.
$\checkmark$	Verification of compliance with any affiliate transaction requirements
<u>Do</u>	cumentation attesting to the applicant's proposed interactions with other Carriers
$\checkmark$	Explanation as to whether rates are derived through (check all applicable):
	interconnection agreement  retail tariffs  resale tariffs
	Explanation as to which service areas company currently has an approved interconnection or resale agreement.
	A notarized affidavit accompanied by bona fide letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users. This is inapplicable to Applicant's provision of interexchange telecommunications services.
Do	cumentation attesting to the applicant's proposed interactions with Customers
	Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone. This is inapplicable to Applicant's provision of interexchange telecommunications services.
	Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable)
$\checkmark$	A sample copy of the customer bill and disconnection notice the applicant plans to utilize.
<b>V</b>	Provide a copy of any customer application form required in order to establish residential service, if applicable.
	For CLECs, List of Ohio ILEC Exchanges the applicant intends to serve (Use spreadsheet from: <a href="http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357">http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357</a> ) This is inapplicable to Applicant's provision of interexchange telecommunications services.
	If Mirroring the entire ILEC exchanges for both serving area and local calling areas, tariffs may incorporate by reference. If not mirroring the entire ILEC serving and/or local realing areas, the CLEC shall specifically define their service and local calling areas in the tariff: This is inapplicable to Applicant's provision of interexchange telecommunications services.
	<u>Affidavit</u>
l ai	m an authorized representative of the applicant corporation Consumer Telcom, Inc.
Te! and	(Name)  I am authorized to make this statement on its behalf. I attest that I have utilized the ecommunications Supplemental Application Form for Carrier Certification provided by the Commission, if that all of the information submitted here, and all additional information submitted in connection with this se, is true and correct.
E	xecuted on Merch , 2809 at Irvine, California
(	Signature and Title) President (Date)

1000 i

#### The Public Utilities Commission of Ohio TELECOMMUNICATIONS SUPPLEMENTAL APPLICATION FORM for CARRIER CERTIFICATION

(Effective: 09/19/2007)
(Pursuant to Case Nos. 06-1344-TP-ORD and 06-1345-TP-ORD)
NOTE: This SUPPLEMENTAL form must be used WITH the
TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS.

In the Matter of the Application of	)	
Consumer Telcom, Inc.	j	
to provide non-facilities-based intrastate interexchange	j	Case No.09 - 310 -TP - ACE
telecommunications services throughout the State of	)	
Ohio	ĺ	

## **List of Required Exhibits**

<u>Exhibit</u>	<u>Item</u>
Α	Interexchange Tariff, Listing of Detariffed Services
В	Description of Service
С	Evidence of Registration
D	Documentation attesting to the applicant's
	financial viability
E	Documentation attesting to the applicant's managerial ability and corporate structure
F	Documentation attesting to the applicant's proposed
	interactions with other Carriers
G	Documentation attesting to the applicant's proposed interactions with Customers

### **Exhibit A**

# Interexchange Tariff Listing of Detariffed Services

(Attached)

A listing of detariffed services appears at Exhibit B.

#### INTEREXCHANGE RESELLER TOLL TARIFF

OF

#### Consumer Telcom, Inc.

701 N. Green Valley Parkway, Suite 200 Henderson, Nevada, 89014

This tariff contains the descriptions and regulations applicable to the furnishing of competitive, Tier II interexchange telecommunications services provided by Consumer Telcom, Inc. ("Consumer Telcom" or "Company") within the State of Ohio. This tariff is on file with the Public Utilities Commission of Ohio ("Commission") and is in concurrence with all applicable state and federal laws. Copies may be inspected during normal business hours at the Company's principal place of business; 701 N. Green Valley Parkway, Suite 200, Henderson, Nevada, Corresponding viewed Company's rates may be at the web site. http://www.consumertelcom.com/.

Issued: April 21, 2009

Effective Date:

Issued By:

#### APPLICATION OF TARIFF

This tariff contains the descriptions, regulations and rates applicable to the furnishing of resold intraLATA and interLATA Toll Services within the State of Ohio by Consumer Telcom, Inc.

Company's Service as set forth herein is provided exclusively in conjunction with Company's presubscribed interstate interexchange services, and is not otherwise available.

All telephone companies are subject to the commission's rules for minimum telephone service standards (MTSS) found in chapter 4901:1-5 of the Administrative Code. Customers have certain rights and responsibilities under the Minimum Telephone Service Standards. These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

Pursuant to Chapter 49 of the Ohio Revised Code, all services furnished by the Company pursuant to this Tariff are classified as Tier II competitive interexchange services.

Issued: April 21, 2009

Effective Date:

Issued By:

#### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

#### Commission

Public Utility Commission of Ohio ("Commission" or "PUCO").

#### Company:

Consumer Telcom, Inc. ('Consumer Telcom"), the issuer of this Tariff.

#### Customer:

The person, firm, corporation or other entity, which orders or uses service and is responsible for payment of charges and compliance with Tariff regulation.

#### Disconnect or Disconnection:

The termination of a circuit connection between the originating station and the called station or the Company's operator.

#### Monthly Bill Statement Fee:

The monthly fee applied to Customers when they receive their long distance charges as part of their local telephone company bills.

#### Monthly Service Fee:

The monthly fee applied to Customers for account maintenance.

#### O.A.C:

Ohio Administrative Code

Issued: April 21, 2009

Effective Date:

Issued By:

#### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

#### Presubscribe or Presubscription:

The Customer's order for Company's calling services through the Company, which involves the Local Exchange Carrier PIC change process.

#### Subscribe or Subscription:

The Customer's order for Company's calling services directly through the Company and not involving the Local Exchange Carrier PIC change process.

#### Subscriber:

See "Customer" definition.

#### Tier II Services

Tier II services include the Company's local/long distance/custom calling services packages, pursuant to Commission Rule 4901:1-6-05. Pursuant to Commission's September 19, 2007 Implementation Entryl Tier II services descriptions and rates are no longer tariffed. Corresponding service descriptions and rates are available by contacting the Company or via the Company's web site, <a href="http://www.consumertelcom.com/">http://www.consumertelcom.com/</a>.

Issued: April 21, 2009

Effective Date:

Issued By:

<sup>1</sup> In the Matter of the Review of Chapter 4901:1-6, Ohio Administrative Code, Case No. 06-1345-TP-ORD (September 19, 2007).

#### **SECTION 2 - RULES AND REGULATIONS**

#### 2.1. PAYMENTS AND BILLING

2.2.1. Billing will be payable upon receipt and deemed past due thirty (30) days after issuance and posting of invoice. Bills not paid within thirty-one (31) days after the date of posting are subject to a 1.5% late payment charge for the unpaid balance. Each account shall be granted not less than one complete forgiveness of late payment charge. Customers shall be notified by letter when eligibility for forgiveness of late payment charge has been utilized.

#### 2.2. BILLING DISPUTES

- 2.2.1. The Customer is responsible for notifying Company within ninety (90) days of the date of mailing of each bill, of any charges in dispute and the specific basis of such dispute. Any such dispute must be initiated by the Customer either in writing directly to the Company or by way of a call into the Company's toll free customer service number. The failure of Customer to dispute a charge within the dispute period shall be deemed a waiver of any and all rights to dispute the charges of the Company and all such charges shall be deemed valid and binding on the Customer.
- 2.2.2. Billing disputes should be addressed to Company's customer service organization via telephone to 800.872.3811. Customer service representatives are available between 7:00 AM and 7:00 PM Pacific Time.

Issued: April 21, 2009

Issued By:

Effective Date:

#### SECTION 2 - RULES AND REGULATIONS, Continued

#### 2.2. BILLING DISPUTES, Continued

- 2.2.3. In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:
  - 2.2.3.1. First, the Customer may request, and the Company will perform, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.
  - 2.2.3.2. The Company shall provide a report of each complaint's resolution within ten (10) business days of the receipt of the complaint to the Customer, when the complaint was made directly by the Customer, or to the Customer and Commission staff, when the complaint was referred to the Company by Commission staff. If the investigation is not complete within ten (10) business days of receipt of the complaint, the Company shall provide an interim report to the Customer or to the Customer and Commission staff, as set forth above.
  - 2.2.3.3. The Company shall inform the Customer or the Customer and Commission staff of the results of the investigation orally or in writing, unless the Customer or Commission staff request the results to be presented in writing. The Company shall inform the Customer of its right to a written report if the report is presented orally.
  - 2.2.3.4. Customer complaints that are not resolved after contacting Company, or for general utility information, residential and business Customers may contact the Public Utilities Commission of Ohio for assistance at 1.800.686.7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays Eastern Time, or at <a href="https://www.puco.ohio.gov">www.puco.ohio.gov</a>.

Issued: April 21, 2009 Effective Date:

Issued By:

#### SECTION 2 - RULES AND REGULATIONS, Continued

#### 2.3. CANCELLATION BY CUSTOMER

- 2.3.1 The Company's services consist of Presubscribed interstate and intrastate long distance services bundled with casual calling, travel card and other Subscribed services as set forth in this Tariff.
- 2.3.2 The Customer may only cancel service, whether the Customer is presubscribed or has subscribed, to a Company switched access long distance plan, a casual calling plan, or a calling card, by the following means: (1) the Customer must call the Company's Customer Service Department at 800.872.3811 or (2) write the Company's Customer Service Department at 701 N. Green Valley Parkway, Suite 200, Henderson, Nevada, 89014. The Company cannot accept a request for cancellation of service from an agent or representative of a customer.
- 2.3.3. In addition, if the Customer receives both InterLATA and IntraLATA (local toll) long distance service from the Company, the Customer must notify the Company's Customer Service Department of a decision to cancel either or both of these services by the means described above.
- 2.3.4. The Customer will remain responsible to pay for all monthly fees and charges incurred through the date that the Customer first directly notifies the Company of his or her desire to cancel Presubscribed and Subscribed service(s). Failure to cancel all services will result in the imposition of a monthly fees and charges for the services not cancelled.
- 2.3.5. If a Customer either voluntarily cancels their services with the Company or if the Company cancels the Customer's Presubscribed long distance services for any reason set forth in this Tariff, the Company will have no obligation whatsoever to assist the Customer in any respect in switching from the Company to another carrier.

Issued: April 21, 2009 Effective Date:

Issued By:

#### SECTION 2 - RULES AND REGULATIONS, Continued

#### 2.3. CANCELLATION BY CUSTOMER, Continued

- 2.3.6. Any non-recoverable cost of company expenditures shall be borne by the Customer if:
  - 2.3.6.1. The Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before such service begins, before completion of the minimum period or before completion of some period mutually agreed with the Customer for the non-recoverable portions of expenditures; or
  - 2.3.6.2. Liabilities are incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges; and
  - 2.3.6.3. Based on an order for service and construction has either begun or has been completed, but no service provided.

#### 2.4. DEPOSITS

The Company does not require a deposit from the Customer.

Issued: April 21, 2009

Effective Date:

Issued By:

#### **Exhibit B**

#### **Description of Service**

Applicant proposes to offer the following services to commercial and residential subscribers as designated below. All services will be provided on a non-facilities-based, resold basis, throughout the State of Ohio. A detailed listing of Company services and rates appears at the Company's web site, http://www.consumertelcom.com/ohio.htm.

#### I. Commercial Long Distance Service

Commercial Long Distance Service is a switched access service, offering commercial users outbound interLATA "1 plus" long distance telecommunications services from points originating and terminating within the State.

#### II. Residential Long Distance Service

Residential Long Distance Service is provided to Customers who also have Presubscribed to the Company's interstate Residential Long Distance Service – Switched. Presubscribed service is bundled with the Company's Calling Card, Casual Dialing and other Subscribed Services as set forth in this Tariff.

Residential Long Distance Service is a switched access service, offering residential users interLATA and/or intraLATA outbound "1 plus" long distance telecommunications services from points originating and terminating within the State. The minimum service period for all services is one (1) month (30 days).

Residential Casual Calling Service – is a switched service permitting Customers access to casual calling via the Company's Carrier Identification Codes (CIC), 1010-444. Customers must register all applicable telephone numbers with the Company to Subscribe to this service. The minimum service period for all services is one (1) month (30 days).

Residential Calling Card Service permits residential Customers to charge a principal location for interLATA and intraLATA long distance calls placed while the caller is away from the principal location. The Customer may place calls from any dual tone multi-frequency phone in the United States by dialing a toll free number and entering a personal identification code, followed by the desired telephone number. Calling Card calls appear on the Customer's monthly long-distance bill. The minimum service period is one (1) month (30 days).

Approval of the instant Application and authority to provide the proposed services will serve the public interest by offering consumers throughout the State of Ohio a meaningful quality service option. Approval of this Application will also benefit consumers by creating greater competition in the interexchange and local marketplace. Competition in the telecommunications marketplace inspires innovation and development of services that meet customer needs cost effectively.

#### **Exhibit C**

# Evidence of Registration Ohio Secretary of State & Certificate of Good Standing Ohio Department of Taxation

(Attached)

Applicant was granted authority to transact business on February 6, 2009, in anticipation of the instant Application. In light of the fact that Applicant's operating authority is so recent, and Applicant has not conducted business in Ohio, a separate Certificate of Good Standing has not been requested, and is not included herein.

A copy of the Company's registration with the Ohio Department of Taxation is also attached.

DATE: )2/06/2009 DOCUMENT ID 200903700752

) Description 2 Foreign-License/For-Profit (FLF) FLNG

EXPED no

PENALTY

CERT

Y900

Receipt

This is not a bill. Please do not remit payment.

UNISEARCH, INC. 4694 CEMETERY RD PMB 217 HILLIARD, OH 43026

# STATE OF OHIO CERTIFICATE

Ohio Secretary of State, Jennifer Brunner

1834316

It is hereby certified that the Secretary of State of Ohio has custody of the business records for CONSUMER TELCOM, INC.

and, that said business records show the filing and recording of:

Document(s):

Document No(s):

FOREIGN LICENSE/FOR-PROFIT

200903700752

Authorization to transact business in Ohio is hereby given, until surrender, expiration or cancellation of this license.



United States of America State of Ohio Office of the Secretary of State Witness my hand and the seal of the Secretary of State at Columbus, Ohio this 5th day of February, A.D. 2009.

Ohio Secretary of State

Junifer (Br

#### Consumer Telcom Inc. 701 N. Green Valley Parkway, Suite 200 Henderson, NV 89014

April 3, 2009

Ohio Department of Taxation Public Utility Tax Division 30 E. Broad St, 21st Floor Columbus, OH 43215

To Whom It May Concern:

Please accept this letter as notice that Consumer Telcom, Inc., is applying for a Certificate of Public Convenience and Necessity from the Public Utilities Commission of Ohio ("PUCO") to operate as a provider of long distance telecommunications services within the State of Ohio. Consumer Telcom, Inc. expects that its application will be approved by the PUCO within the next 45 days.

Information concerning Consumer Telcom, Inc. may be obtained by writing or calling Consumer Telcom, Inc. at the address and phone number below:

Mr. Joseph Nicotra Consumer Telcom, Inc. 701 N. Green Valley Parkway, Suite 200 Henderson, Nevada, 89014 Phone: 800.872.3811

Questions relating to this correspondence should be addressed to the undersigned.

Sincerely,

CONSUMER TELCOM, INC.

Joseph Nicotra President

#### **Exhibit D**

## Documentation Attesting to the Applicant's Financial Viability (Attached)

Applicant has the financial ability to provide resold telecommunications services within the State of Ohio, as demonstrated by Applicant's financial statements, attached hereto. Applicant has successfully provided services throughout the U.S. The Company's Ohio intrastate operating revenues will be incremental in nature. Applicant does not plan to construct facilities nor will it incur debt to operate in Ohio. Applicant possesses liquid assets, primarily in the form of cash, and is fully funded through its owner.

#### **Exhibit E**

## Documentation Attesting to the Applicant's Managerial Ability and Corporate Structure

(Attached)

Applicant possesses the managerial experience necessary to offer high-quality, competitive interexchange and local exchange telecommunications service in the State of Ohio. A summary of the qualifications of Applicant's senior manager follows. As a non-facilities-based provider of resold interexchange telecommunications services, Applicant's technical ability to provide services rests primarily on the technical capabilities and network services of its underlying carriers. Applicant supplements its underlying carrier's technical capabilities with professionally trained customer service support staff who pursue technical service issues with Applicant's underlying carrier.

Applicant's sole officer and director is

Joseph A. Nicotra Consumer Telcom, Inc. 701 N. Green Valley Parkway, Suite 200 Henderson, NV 89014

Telephone:

800.872.3811

Facsimile:

800.872.1562

Applicant's Articles of Incorporation are attached hereto.

Applicant has been granted, authority to provide resold interexchange service in the states of: Arkansas, California, Georgia, Iowa, Maine, Maryland, Massachusetts, Minnesota, Mississippi, Montana, North Carolina, New Hampshire, New Jersey, New Mexico, New York, Nevada, Oregon, Pennsylvania, Tennessee, Texas, Utah, Virginia, Washington, Wisconsin, West Virginia, and Wyoming. Applicant has applications pending in the States of Alabama, Arizona, Delaware, Florida, Louislana, and Vermont. In no instance has Applicant's application or authority been rejected.

Applicant has never provided service in, not been certified to provide service in the State of Ohio.

Applicant hereby certifies and avers that wit will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.

Applicant has no affiliates. Compliance with affiliated transaction requirements is inapplicable, accordingly.



1. *BILL JONES*. Secretary of State of the State of California, hereby certify:

That the attached transcript has been compared with the record on file in this office, of which it purports to be a copy, and that it is full, true and correct.

IN WITNESS WHEREOF, I execute this certificate and affix the Great Seal of the State of California this

382 24 1998



Bildons

Secretary of State

OF

ARTICLES OF INCORPORATION

andorsed - Filed In the office of the Secretary of State of the State of California

SEP 23 1998

CLEAN EARTH ENERGY, INC.

BILL JONES, Secretary of State

Ι

The name of this corporation is CLEAN EARTH ENERGY, INC.

ΙI

The purpose of this corporation is to engage in any lawful act or activity for which a corporation may be organized under the General Corporation Law of the State of California other than the banking business, the trust company business or the practice of a profession permitted to be incorporated by the California Corporations Code.

III

The name and address in the State of California of this corporation's initial agent for service of process is:

> John J. Stanton 2560 North Santiago Boulevard Orange, California 92867-1862

> > IV

This corporation is authorized to issue only one class of shares of tock, designated "common stock" and the total number of shares which this orporation is authorized to issue is One Hundred Thousand (100,000).

This corporation is a close corporation. The issued shares of all asses of stock issued by this corporation shall be held of record by not re than thirty five (35) persons.

VΙ

The liability of the directors of the corporation for monetary damages all be eliminated to the fullest extent permissible under California law.

The corporation is authorized to provide indemnification of agents (as ined in Section 317 of the California Corporations Code) for breach of y to the corporation and shareholders through By-Law provisions or ough agreements with the agents, or both, in excess of the emnification otherwise permitted by Section 317 of the California porations Code, subject to the limits on excess indemnification set th in Section 204 of the California Corporations Codex

JOHN J. STANTON

Indorporator

## CERTIFICATE OF AMENDMENT OF

## ARTICLES OF INCORPORATION OF

Notice of Burney

### CLEAN EARTH ENERGY, INC.,

#### A CALIFORNIA CORPORATION

#### I, Daniel Curtis, certify that:

- 1. I am the sole Director of the Board of Directors of Clean Earth Energy, Inc. and I am also the President and Secretary of the Corporation.
  - Article I, of the Articles of Incorporation is amended to read as follows:
    - "I. The name of the corporation is: Consumer Teleon, Inc."
- 1.3. This foregoing Amendment of Articles of Incorporation has been duly approved by the Board of Directors.
- The foregoing Amendment has been duly approved by the required vote of Shareholders in accordance with Section 902 (904) of the Corporations Code. The corporation has only one class of shares and the number of outstanding shares is One Hundred Thousand (100,000). The number of shares voting in favor of the Amendment equaled or exceeded the vote required. The percent vote required was more than fifty percent (50%).

Date: December 11, 2001

DAMIEL CURTIS
President and Secretary

The undersigned declares under penalty of perjury that the matters set forth in the foregoing Certificate are true and correct of my own knowledge and that this declaration was executed on the 11th day of December, 2001, at Irvine, California.

DANIEL CURTIS

# State of California Secretary of State

## CERTIFICATE OF STATUS DOMESTIC CORPORATION

I, DEBRA BOWEN, Secretary of State of the State of California, hereby certify:

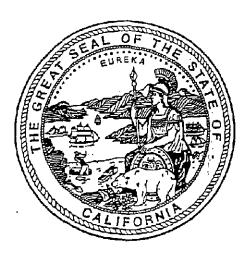
That on the 23RD day of SEPTEMBER, 1998, CONSUMER TELCOM, INC. became incorporated under the laws of the State of California by filing its Articles of Incorporation in this office; and

That said corporation's corporate powers, rights and privileges are not suspended on the records of this office; and

That according to the records of this office, the said corporation is authorized to exercise all its corporate powers, rights and privileges and is in good legal standing in the State of California; and

That no information is available in this office on the financial condition, business activity or practices of this corporation.

IN WITNESS WHEREOF, I execute this certificate and affix the Great Seal of the State of California this day of April 3, 2007.



DEBRA BOWEN Secretary of State

#### **Exhibit F**

## Documentation Attesting to the Applicant's Proposed Interactions With Other Carriers

(Attached)

Applicant provides service as a non-facilities-based reseller of interexchange telecommunications services. Its rates are derived from, and based upon, underlying carrier rates. As Applicant will provide statewide interexchange telecommunications services, Applicant does not maintain – because it does not require – an interconnection or resale agreement from a local exchange carrier. Further, because Applicant will provide statewide interexchange telecommunications services, provisions governing the submission of bona fide letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users is inapplicable to Applicant's interexchange operations.

30 01

#### **Exhibit G**

#### Documentation Attesting to the Applicant's Proposed Interactions With Customers

(Attached)

Applicant proposes to provide interexchange telecommunications services exclusively. The provisions requiring Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone, listing of Ohio ILEC Exchanges the applicant intends to serve, and discussion regarding local service territory are inapplicable.

Applicant's billing is performed under arrangements with incumbent local exchange carriers for Applicant's charges to appear with the incumbent's local exchange bill. Applicant does not bill end users directly, and has no bill, accordingly. Applicant has entered into a billing arrangement with B.S.G. Clearing Solutions, Inc. ("BSG" f/k/a "Billing Concepts") to coordinate billing on behalf of Applicant with incumbent local exchange carriers. This is a common billing arrangement that enables BSG long distance client subscribers to receive a combined local and long distance bill through the incumbent local exchange carrier's bill.

Under this arrangement, BSG collects billing data from Applicant and other BSG clients and delivers consolidated billing data to the incumbent local exchange carriers, such as AT&T. The incumbent then bills its own local exchange subscriber customers who are also BSG client company long distance subscribers for long distance charges and related surcharges. The incumbent then compensates BSG in accordance with the terms of its billing arrangement. BSG in turn compensates Applicant through a single lump sum payment. CTLD receives no revenue from its subscribers.

Applicant verifies all account subscriptions using independent third party verification. No separate account registration form is used to presubscribed new subscribers, accordingly.