



April 16, 2009
Via Overnight

Ms. Renee Jenkins
Commission Secretary
Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street, 13th Floor
Columbus, Ohio 43215-3793

RE: Local Tariff for Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications
Docket No. 09-0333-TP-ZTA

Dear Ms. Jenkins:

Enclosed for filing please find the original copy of the revised pages for Ohio P.U.C. Tariff No. 8 (Local Exchange) submitted on behalf of Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications. The purpose of this revision is to detariff Tier 2 and Non-Core Tier 1 Services that are offered only to Business Customers. This filing also deletes Trinsic Complete Local as there are no Customers on this product and the Company no longer offers this service to new Customers. The Company respectfully requests an effective date of April 17, 2009. The following pages are included with this filing:

| | |
|-------------------------------------|---|
| 2 nd Revised Pages 1-2 | Updates Check Sheet |
| 1 st Revised Page 3 | Updates Table of Contents |
| 1 st Revised Pages 43-48 | <i>Deletes Service Descriptions for Business Services</i> |
| 1 st Revised Pages 49-53 | <i>Deletes Rates for Business Services</i> |
| 1 st Revised Page 112 | <i>Deletes Trinsic Complete Local</i> |

Any questions you may have regarding this filing may be directed to me at 407-740-3001 or via email to tforte@tminc.com. Thank you for your assistance with this matter.

Sincerely,

Thomas M. Forte

Consultant to Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications

TMF/rg
Enclosures

cc: S. Klopach - Matrix
file: Matrix - OH CLEC
tms: OH10902

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS
(Effective: 1/18/2008)

In the Matter of the Application of
Matrix Telecom, Inc. d/b/a Matrix Business Technologies also
d/b/a Trinsic Communications
to provide services in the State of Ohio

) TRF Docket No. 90 - _____
) Case No. **09** - **0333** **TP** - **ZTA**
) **NOTE: Unless you have reserved a Case # or are filing a Contract,**
) **leave the "Case No" fields BLANK**

Name of Registrant(s) **Matrix Telecom, Inc.**
DBA(s) of Registrant(s) **Matrix Business Technologies also d/b/a Trinsic Communications**
Address of Registrant(s) **7171 Forest Lane, Suite 700**
Company Web Address **www.matrixbt.com**
Regulatory Contact Person(s) **Scott Klopach** Phone **214-432-1468** Fax **214-432-1576**
Regulatory Contact Person's Email Address **sklopach@matrixbt.com**
Contact Person for Annual Report **Linda Dellaro** Phone **813-233-4517** Fax **813-233-4538**
Address (if different from above) _____
Consumer Contact Information _____ Phone **888-411-0111**
Address (if different from above) _____

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

| Carrier Type <input type="checkbox"/> Other (explain below) | <input type="checkbox"/> ILEC | <input checked="" type="checkbox"/> CLEC | <input type="checkbox"/> CTS | <input type="checkbox"/> AOS/IOS |
|---|--|---|--|----------------------------------|
| Tier 1 Regulatory Treatment | | | | |
| Change Rates within approved Range | <input type="checkbox"/> TRF 1-6-04(B) (0 day Notice) | <input type="checkbox"/> TRF 1-6-04(B) (0 day Notice) | | |
| New Service, expanded local calling area, correction of textual error | <input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice) | <input checked="" type="checkbox"/> ZTA 1-6-04(B) (0 day Notice) | | |
| Change Terms and Conditions, Introduce non-recurring service charges | <input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days) | <input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days) | | |
| Introduce or Increase Late Payment or Returned Check Charge | <input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days) | <input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days) | | |
| Business Contract | <input type="checkbox"/> CTR 1-6-17 (0 day Notice) | <input type="checkbox"/> CTR 1-6-17 (0 day Notice) | | |
| Withdrawal | <input type="checkbox"/> ATW 1-6-12(A) (Non-Auto) | <input type="checkbox"/> ATW 1-6-12(A) (Auto 30 days) | | |
| Raise the Ceiling of a Rate | Not Applicable | <input type="checkbox"/> SLF 1-6-04(B) (Auto 30 days) | | |
| Tier 2 Regulatory Treatment | | | | |
| Residential - Introduce non-recurring service charges | <input type="checkbox"/> TRF 1-6-05(E) (0 day Notice) | <input type="checkbox"/> TRF 1-6-05(E) (0 day Notice) | | |
| Residential - Introduce New Tariffed Tier 2 Service(s) | <input type="checkbox"/> TRF 1-6-05(C) (0 day Notice) | <input type="checkbox"/> TRF 1-6-05(C) (0 day Notice) | <input type="checkbox"/> TRF 1-6-05(C) (0 day Notice) | |
| Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal | <input type="checkbox"/> TRF 1-6-05(E) (0 day Notice) | <input type="checkbox"/> TRF 1-6-05(E) (0 day Notice) | <input type="checkbox"/> TRF 1-6-05(E) (0 day Notice) | |
| Residential - Tier 2 Service Contracts | <input type="checkbox"/> CTR 1-6-17 (0 day Notice) | <input type="checkbox"/> CTR 1-6-17 (0 day Notice) | <input type="checkbox"/> CTR 1-6-17 (0 day Notice) | |
| Commercial (Business) Contracts | Not Filed | Not Filed | Not Filed | |
| Business Services (see "Other" below) | Detariffed | Detariffed | Detariffed | |
| Residential & Business Toll Services (see "Other" below) | Detariffed | Detariffed | Detariffed | |

Section I – Part II – Certificate Status and Procedural

| Certificate Status | ILEC | CLEC | CTS | AOS/IOS |
|--|--|--|--|--|
| Certification (See Supplemental ACE form) | | <input type="checkbox"/> ACE 1-6-10 (Auto 30 days) | <input type="checkbox"/> ACE 1-6-10 (Auto 30 days) | <input type="checkbox"/> ACE 1-6-10 (Auto 30 days) |
| Add Exchanges to Certificate | <input type="checkbox"/> ATA 1-6-09(C) (Auto 30 days) | <input type="checkbox"/> AAC 1-6-10(F) (0 day Notice) | CLECs must attach a current CLEC Exchange Listing Form | |
| Abandon all Services - With Customers | <input type="checkbox"/> ABN 1-6-11(A) (Non-Auto) | <input type="checkbox"/> ABN 1-6-11(A) (Auto 90 day) | <input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day) | <input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day) |
| Abandon all Services - Without Customers | | <input type="checkbox"/> ABN 1-6-11(A) (Auto 30 days) | <input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day) | <input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day) |
| Change of Official Name (See below) | <input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days) | <input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days) | <input type="checkbox"/> CIO 1-6-14(A) (0 day Notice) | <input type="checkbox"/> CIO 1-6-14(A) (0 day Notice) |
| Change in Ownership (See below) | <input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days) | <input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days) | <input type="checkbox"/> CIO 1-6-14(A) (0 day Notice) | <input type="checkbox"/> CIO 1-6-14(A) (0 day Notice) |
| Merger (See below) | <input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days) | <input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days) | <input type="checkbox"/> CIO 1-6-14(A) (0 day Notice) | <input type="checkbox"/> CIO 1-6-14(A) (0 day Notice) |
| Transfer a Certificate (See below) | <input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days) | <input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days) | <input type="checkbox"/> CIO 1-6-14(A) (0 day Notice) | <input type="checkbox"/> CIO 1-6-14(A) (0 day Notice) |
| Transaction for transfer or lease of property, plant or business (See below) | <input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days) | <input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days) | <input type="checkbox"/> CIO 1-6-14(A) (0 day Notice) | <input type="checkbox"/> CIO 1-6-14(A) (0 day Notice) |
| Procedural | | | | |
| Designation of Process Agent(s) | <input type="checkbox"/> TRF (0 day Notice) | <input type="checkbox"/> TRF (0 day Notice) | <input type="checkbox"/> TRF (0 day Notice) | <input type="checkbox"/> TRF (0 day Notice) |

Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

| Carrier to Carrier | ILEC | CLEC | | |
|---|--|---|--|--|
| Interconnection agreement, or amendment to an approved agreement | <input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day) | <input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day) | | |
| Request for Arbitration | <input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto) | <input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto) | | |
| Introduce or change c-t-c service tariffs, | <input type="checkbox"/> ATA <u>1-7-14</u> (Non-Auto) | <input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day) | | |
| Introduce or change access service pursuant to 07-464-TP-COI | <input type="checkbox"/> ATA (Auto 30 day) | | | |
| Request rural carrier exemption, rural carrier suspension or modification | <input type="checkbox"/> UNC <u>1-7-04</u> or (Non-Auto) <u>1-7-05</u> | <input type="checkbox"/> UNC <u>1-7-04</u> or (Non-Auto) | | |
| Pole attachment changes in terms and conditions and price changes. | <input type="checkbox"/> UNC <u>1-7-23(B)</u> (Non-Auto) | <input type="checkbox"/> UNC <u>1-7-05</u> (Non-Auto) | | |
| CMRS Providers See 4901:1-6-15 | <input type="checkbox"/> RCC [Registration & Change in Operations] (0 day) | | <input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days) | |
| Other* (explain) <u>Deletes Business Services Descriptions and Rates</u> | | | | |

*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

| Exhibit | Description: |
|---------|---|
| A | The tariff pages subject to the proposed change(s) as they exist before the change(s) |
| B | The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin. |
| C | A short description of the nature of the change(s), the intent of the change(s), and the customers affected. |
| D | A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s). |

Section III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

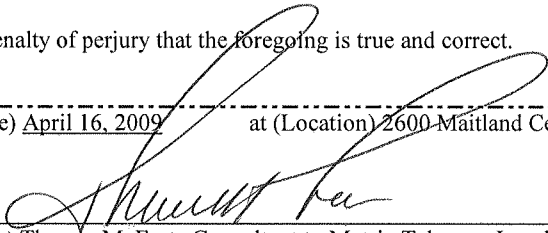
AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications, and am authorized to make this statement on its behalf. I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) April 16, 2009 at (Location) 2600 Maitland Center Parkway, Suite 300, Maitland, Florida 32751

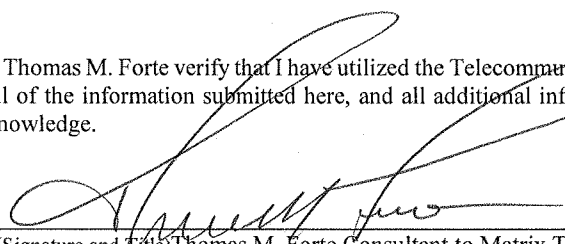

*(Signature and Title) Thomas M. Forte Consultant to Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications

April 16, 2009
(Date)

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Thomas M. Forte verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.


*(Signature and Title) Thomas M. Forte Consultant to Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications

April 16, 2009
(Date)

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A
CURRENT TARIFF PAGES

CHECK SHEET

Pages of this Tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of this page.

| PAGE | REVISION | | PAGE | REVISION | PAGE | REVISION |
|-------|----------------------|---|------|----------|------|----------|
| Title | Original | | 31 | Original | 61 | Original |
| 1 | 1 st Rev. | * | 32 | Original | 62 | Original |
| 2 | 1 st Rev. | * | 33 | Original | 63 | Original |
| 3 | Original | | 34 | Original | 64 | Original |
| 4 | Original | | 35 | Original | 65 | Original |
| 5 | Original | | 36 | Original | 66 | Original |
| 6 | Original | | 37 | Original | 67 | Original |
| 7 | Original | | 38 | Original | 68 | Original |
| 8 | Original | | 39 | Original | 69 | Original |
| 9 | Original | | 40 | Original | 70 | Original |
| 10 | Original | | 41 | Original | 71 | Original |
| 11 | Original | | 42 | Original | 72 | Original |
| 12 | Original | | 43 | Original | 73 | Original |
| 13 | Original | | 44 | Original | 74 | Original |
| 14 | Original | | 45 | Original | 75 | Original |
| 15 | Original | | 46 | Original | 76 | Original |
| 16 | Original | | 47 | Original | 77 | Original |
| 17 | Original | | 48 | Original | 78 | Original |
| 18 | Original | | 49 | Original | 79 | Original |
| 19 | Original | | 50 | Original | 80 | Original |
| 20 | Original | | 51 | Original | 81 | Original |
| 21 | Original | | 52 | Original | 82 | Original |
| 22 | Original | | 53 | Original | 83 | Original |
| 23 | Original | | 54 | Original | 84 | Original |
| 24 | Original | | 55 | Original | 85 | Original |
| 25 | Original | | 56 | Original | 86 | Original |
| 26 | Original | | 57 | Original | 87 | Original |
| 27 | Original | | 58 | Original | 88 | Original |
| 28 | Original | | 59 | Original | 89 | Original |
| 29 | Original | | 60 | Original | 90 | Original |
| 30 | Original | | | | | |

* - indicates those pages included with this filing

Issued: August 1, 2008

Effective: August 1, 2008

Issued by:

Scott Klopach
Vice President and General Counsel
7171 Forest Lane, Suite 700
Dallas, Texas 75230

CHECK SHEET, (CONT'D.)

| PAGE | REVISION | | PAGE | REVISION | | PAGE | REVISION |
|------|----------------------|---|------|----------|--|------|----------|
| 91 | Original | | | | | | |
| 92 | Original | | | | | | |
| 93 | Original | | | | | | |
| 94 | Original | | | | | | |
| 95 | Original | | | | | | |
| 96 | Original | | | | | | |
| 97 | Original | | | | | | |
| 98 | Original | | | | | | |
| 99 | Original | | | | | | |
| 100 | Original | | | | | | |
| 101 | 1 st Rev. | * | | | | | |
| 102 | Original | | | | | | |
| 103 | Original | | | | | | |
| 104 | Original | | | | | | |
| 105 | Original | | | | | | |
| 106 | Original | | | | | | |
| 107 | Original | | | | | | |
| 108 | Original | | | | | | |
| 109 | Original | | | | | | |
| 110 | Original | | | | | | |
| 111 | Original | | | | | | |
| 112 | Original | | | | | | |

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Issued: August 1, 2008

Effective: August 1, 2008

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Issued: June 16, 2008

Effective: July 1, 2008

Issued by:

Scott Klopach
Vice President and General Counsel
7171 Forest Lane, Suite 700
Dallas, Texas 75230

SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3.1 General

Matrix's local service enables the Customer to:

- A. receive calls from other stations on the public switched telephone network;
- B. place calls to other stations on the public switched telephone network;
- C. access the Company's business office for service related assistance; access directory assistance for the local calling area; access toll free telecommunications services; access enhanced 911 services for emergency calling; access Telephone Relay Service; and
- D. access the interexchange network. A Customer may presubscribe to the carrier of their choice for interLATA calling, or Customer may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

Issued: June 16, 2008

Effective: July 1, 2008

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Vice President and General Counsel
7171 Forest Lane, Suite 700
Dallas, Texas 75230

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.2 Local Service Rates

3.2.1 Zone 1²

| | <u>Maximum Charge</u> |
|--------------------------|-----------------------|
| Local Only | \$28.00 |
| Local plus Long Distance | \$21.00 |

3.2.2 Zone 2²

| | <u>Maximum Charge</u> |
|--------------------------------|-----------------------|
| Rate Band 1 Local Only | \$60.00 |
| Rate Band 1 plus Long Distance | \$53.00 |
| Rate Band 2 Local Only | \$60.00 |
| Rate Band 2 plus Long Distance | \$53.00 |
| Rate Band 3 Local Only | \$62.00 |
| Rate Band 3 plus Long Distance | \$55.00 |

² Local Calling Zones are outlined in Section 6.

Issued: June 16, 2008

Effective: July 1, 2008

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Vice President and General Counsel
7171 Forest Lane, Suite 700
Dallas, Texas 75230

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.3 Service Conversion Charges

A Service conversion charge will apply when an existing line or trunk is converted to Matrix local service.

3.3.1 Rate

| | <u>Maximum</u> |
|-----------------|----------------|
| First Line | \$102.00 |
| Additional Line | \$ 52.00 |

3.3.2 Service Conversion Fee Waiver

Service Conversion fees are eligible for waiver with applicable term plans:

| <u>Term</u> | <u>Waiver</u> |
|----------------------|---------------|
| Month to Month | 0% |
| 1, 2, or 3 year term | 100% |

3.4 Installation Charges

Installation charges will apply when a new line or trunk is added to a new or existing account.

3.4.1 Rate

| | |
|-----------------|----------------------------|
| Zone 1 | |
| First Line | <u>Maximum</u> \$156.00 |
| Additional Line | \$58.00 |
| Zone 2 | |
| All Lines | <u>Maximum</u> \$156.00 |

Issued: June 16, 2008

Effective: July 1, 2008

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Dallas, Texas 75230

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.5 Service Restoral Charge

When service has been discontinued in accordance with the provisions of this Tariff, and Customer wishes to restore service, the following service restoral charge will apply:

\$70.00 maximum

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.6 Directory Assistance

The Customer may access Directory Assistance for the purpose of determining phone numbers within its local calling area by calling the Directory Assistance Operator. For Customers, one call per month to Directory Assistance per account is allowed at no charge. For Residential customers, three calls per month to Directory Assistance are allowed at no charge. A maximum of two number requests per call will be allowed.

3.6.1 Rates

For all calls to directory assistance beyond the monthly allowance, the following charge will apply:

\$1.00 per call maximum

3.6.2 Exemption from Directory Assistance Charges

Customers (or principal user of a Business Service) unable to use a telephone directory because of physical or mental limitations will be exempt from the charge and allowance portions of the directory assistance charges. To obtain an exemption, the Customer must provide the name, address, telephone number and nature of the limitation for the individual requiring the exemption. A certificate of directory assistance charge exemption is required for each line to be exempted. Information on the certificate will be treated as confidential. The Customer agrees to notify the Company when the need for an exemption no longer exists.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.7 Pay Per Call Services Blocking

Calls to 900 and 976 services, or other pay-per-call services, will be blocked at no charge at the Customer's request. Any customer not subscribing to this blocking service will be responsible for charges directly to the 900/976 provider.

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SECTION 4 - PRICE LIST – BUSINESS SERVICES

4.1 Business Service Monthly Recurring Charge

| | |
|---|------------------|
| Business Line Zone 1 Local Only | \$27.20 per line |
| Business Line Zone 2A Local Only | \$58.00 per line |
| Business Line Zone 2B Local Only | \$59.50 per line |
| Business Line Zone 2C Local Only | \$61.50 per line |
| Business Line Zone 1 plus Long Distance ¹ | \$20.20 per line |
| Business Line Zone 2A plus Long Distance ¹ | \$51.00 per line |
| Business Line Zone 2B plus Long Distance ¹ | \$52.50 per line |
| Business Line Zone 2C plus Long Distance ¹ | \$54.50 per line |

4.2 Extended Area Calling

Zone 1

| <u>Per Minute</u> | <u>First Min</u> | <u>Add'l Min</u> |
|-------------------|------------------|------------------|
| 1-10 Miles | \$0.040 | \$0.010 |
| 11-22 Miles | \$0.050 | \$0.015 |
| Over 23 Miles | \$0.045 | \$0.020 |

Zone 2

| <u>Per Minute</u> | <u>Peak 1st min</u> | <u>Peak add'l min</u> | <u>Off peak 1st min</u> | <u>Off peak add'l min</u> |
|-------------------|--------------------------------|-----------------------|------------------------------------|---------------------------|
| 0-12 miles | \$0.057 | \$0.019 | \$0.029 | \$0.010 |
| 13-26 miles | \$0.076 | \$0.038 | \$0.038 | \$0.019 |
| 27 + miles | \$0.115 | \$0.048 | \$0.057 | \$0.024 |

¹ When a Customer chooses to use the Company's Long Distance in addition to its local service, the Customer receives a \$7.00 subsidy on local service.

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SECTION 4 - PRICE LIST – BUSINESS SERVICES, (CONT'D.)

4.3 Initial Service Conversion Charge

\$30.00 per line in Zone 1
\$12.25 per line in Zone 2

4.4 Installation Charge

Zone 1
\$78.00 per business line installed, non-recurring
\$29.00 each additional

Zone 2
\$48.00 per business line installed, non-recurring (Zone 2)

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SECTION 4 - PRICE LIST – BUSINESS SERVICES, (CONT'D.)

4.5 Features – Business Line –Zone 1

| | Monthly Recurring | Non Recurring | Per Usage |
|-----------------------------|-------------------|---------------|---------------|
| | <u>Charge</u> | <u>Charge</u> | <u>Charge</u> |
| Call Trace | \$0.00 | \$0.00 | \$3.50 |
| Call Waiting | \$5.50 | \$7.00 | \$0.00 |
| Caller ID Blocking Per Line | \$1.00 | \$9.00 | \$0.00 |

4.6 Features – Business Line –Zone 2

| | Monthly Recurring | Non Recurring | Per Usage |
|----------------------|-------------------|---------------|---------------|
| | <u>Charge</u> | <u>Charge</u> | <u>Charge</u> |
| Call Trace | \$0.00 | \$0.00 | \$4.00 |
| Call Waiting | \$4.50 | \$9.25 | \$0.00 |
| Change Call Blocking | N/C | \$11.25 | \$0.00 |

Issued: June 16, 2008

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Scott Klopach
Vice President and General Counsel
7171 Forest Lane, Suite 700
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SECTION 4 - PRICE LIST – BUSINESS SERVICES, (CONT'D.)

4.7 Local Directory Assistance

\$0.30 per call- Zone 1
\$.40 per call- Zone 2

4.8 Directory Assistance Call Completion¹

\$0.25 per call- Zone 1
\$0.35 per call - Zone 2

4.9 Operator Services

Zone 1

| | <u>Surcharge</u> | <u>per minute charge</u> |
|---------------------------------------|------------------|--------------------------|
| Third Party Billing | \$1.10 | \$.1100 |
| Collect | \$1.65 | \$.1100 |
| Person to Person | \$3.00 | \$.1100 |
| Busy Line Verification w/Interrupt | \$5.00 | \$.0000 |

Zone 2

| | <u>Surcharge</u> | <u>per minute charge</u> |
|---------------------------------------|------------------|--------------------------|
| Third Party Billing | \$1.00 | \$.2200 |
| Collect | \$1.00 | \$.2200 |
| Person to Person | \$3.00 | \$.2200 |
| Busy Line Verification w/Interrupt | \$1.15 | \$.0000 |

¹ Provided where facilities permit.

Issued: June 16, 2008

Effective: July 1, 2008

Issued by:

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SECTION 4 - PRICE LIST – BUSINESS SERVICES, (CONT'D.)

4.10 Service Restoral Charge

Business Line
\$17.75 per occurrence

PBX Analog
\$70.00 per occurrence

4.11 Service Change Charge

\$35.00 per occurrence

Issued: June 16, 2008

Effective: July 1, 2008

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SECTION 8 - TRINSIC GRANDFATHERED SERVICES PRICE LIST

8.1 Trinsic Complete Local**

| | |
|---|----------|
| Per line, per month | \$51.94* |
| Primary Service Connection Charge, per line | \$69.99 |
| Secondary Service Connection Charge, per line | \$55.00 |

8.2 Stand-Alone Local Exchange Service

| | |
|--|---------|
| Primary Line, per month | \$47.56 |
| Service Connection Fee, one time charge per line | |
| Primary Line | \$69.99 |

A. Stand-Alone Service includes the following

1. Local exchange access line and unlimited local exchange calling.

Issued: June 16, 2008

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EXHIBIT B
PROPOSED TARIFF PAGES

CHECK SHEET

Pages of this Tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of this page.

| PAGE | REVISION | | PAGE | REVISION | | PAGE | REVISION |
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| 2 | 2 nd Rev. | * | 33 | Original | | 63 | Original |
| 3 | 1 st Rev. | * | 34 | Original | | 64 | Original |
| 4 | Original | | 35 | Original | | 65 | Original |
| 5 | Original | | 36 | Original | | 66 | Original |
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| 15 | Original | | 46 | 1 st Rev. | * | 76 | Original |
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Effective: April 17, 2009

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Issued: April 17, 2009

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Issued: April 17, 2009

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SECTION 3 - [RESERVED FOR FUTURE USE]

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SECTION 8 - TRINSIC GRANDFATHERED SERVICES PRICE LIST

8.1 [Reserved for Future Use]

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8.2 Stand-Alone Local Exchange Service

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EXHIBIT C

DESCRIPTION OF CHANGES

The Company is deleting Description and Rates of Business Services and will post them on the Company's website as required in the form of a pricing guide.

EXHIBIT D
CUSTOMER NOTICE AND AFFIDAVIT

Not applicable

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

4/16/2009 10:21:46 AM

in

Case No(s). 09-0333-TP-ZTA

Summary: Application Removal of Business services and Local service no longer offered
electronically filed by Ms. Rebecca A Gillette on behalf of MATRIX TELCOM INC DBA
MATRIX BUSINESS TECHNOLOGIES ALSO DBA TRINSIC COMMUNICATIONS