## BEFORE

## THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Christine Kaleda,

Complainant,

v.

Case No. 08-858-GA-CSS

The East Ohio Gas Company, dba Dominion East Ohio,

Respondent.

## ENTRY

The attorney examiner finds:

- (1) On July 3, 2008, Christine Kaleda, filed a complaint with the Commission against The East Ohio Gas Company, dba Dominion East Ohio (Dominion). In the complaint, Ms. Kaleda stated that, because of a gas leak that was undetected, she received an unreasonable bill for gas service from Dominion.
- (2) On October 27, 2008, a settlement conference was held in an attempt to informally resolve this matter. The parties were unable to reach a resolution of the issue presented in the complaint. Further, it appears that reasonable grounds for complaint have been presented.
- (3) Accordingly, a hearing in this matter should be scheduled to begin at 10:00 a.m. on May 27, 2009, in the offices of the Commission, Hearing Room 11-G, 180 East Broad Street, Columbus, Ohio 43215-3793.
- (4) In Commission proceedings, the complainant has the burden of proving the allegations in the complaint. Thus, at hearing, it shall be the complainant's responsibility to appear and be prepared to present evidence in support of the complaint.

It is, therefore,

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician \_\_\_\_\_\_ Date Processed <u>415109</u> ORDERED, That a hearing in this matter be scheduled for May 27, 2009, at 10:00 a.m., in Hearing Room 11-G, at the offices of the Commission, 180 East Broad Street, Columbus, Ohio 43215-3793. It is, further,

ORDERED, That the terms of this entry be observed. It is, further,

ORDERED, That a copy of this entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Kerrt K. Sheets By:

Attorney Examiner

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Entered in the Journal

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Reneé J. Jenkins Secretary