

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Application of The)
Germantown Independent Telephone)
Company to File and Make Effective Revised) Case No. 08-1298-TP-ATA
Tariff Sheets in its PUCO No. 7 Tariff to)
Begin Offering Call Trace.)

FINDING AND ORDER

The Commission finds:

- (1) On December 15, 2008, The Germantown Independent Telephone Company (Germantown or Applicant) filed an application to offer Call Trace and to add Call Trace to its PUCO No. 7 Tariff.
- (2) On January 29, 2009, in order to allow more time to investigate the application, an Attorney Examiner's Entry was issued suspending this application from the automatic approval process until the Commission specifically orders otherwise.
- (3) Germantown, on March 12, 2009, filed revised tariff pages in this application incorporating revisions recommended by the Commission staff. Call Trace is a feature that enables a customer to trace an obscene or threatening telephone call. For each successful trace, the customer will be charged \$3.50. Call Trace is a switch-based feature and, therefore, is universally deployed on all customer access lines. On a per-call basis, customers can activate Call Trace by dialing *57. When initiating Call Trace, the customer will hear the following recorded message: "To trace the last call received for \$3.50 per successful trace, press one. Otherwise please hang up." If the customer presses one, the trace will proceed. After completing the trace, another recorded message will play informing the customer if the trace was successful. If a customer wishes to take further action, that customer must contact the appropriate legal authorities. The customer can terminate the call before pressing one without incurring a charge.
- (4) In addition to the recorded message Germantown will educate its customer by the use of a media release as well as listing instructions

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in its telephone directory. This information will inform customers of the procedure for initiating a trace.

- (5) Currently, Germantown uses the traditional "trap and trace" method to trace obscene or threatening telephone calls. There is no charge for the traditional way of trapping and tracing calls, and that option will remain available to all customers. The trap and trace method is a manual procedure that takes greater time and effort for both the customer and company to trace obscene or threatening calls. The availability of new Call Trace service will enhance the customer's experience and make it easier to trace calls without the need for additional time and equipment.
- (6) After a thorough review, the Commission finds that Germantown's application should be approved. The availability of Call Trace will make it possible for customers to have a method readily available to trace obscene or threatening telephone calls. Moreover, the rate proposed by Germantown for Call Trace is reasonable as compared to what other small telephone companies charge for Call Trace.

It is, therefore,

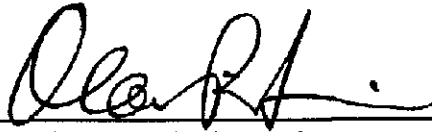
ORDERED, That The Germantown Independent Telephone Company's application is approved in accordance with the above findings. It is, further,

ORDERED, That The Germantown Independent Telephone Company is authorized to file complete copies of tariffs in final form consistent with this Finding and Order. The applicant should file one copy in its TRF docket (or may make such filing electronically as directed in Case No. 06-900-AU-WVR), and one copy in this case docket. It is, further,

ORDERED, That the effective date of the new tariffs shall be a date not earlier than both the date of this Finding and Order and the date upon which final tariffs are filed with the Commission. The new tariffs shall be effective for services rendered on or after such effective date. It is, further,

ORDERED, That a copy of this Finding and Order be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO



Alan R. Schriber, Chairman



Paul A. Centolella



Ronda Hartman Fergus



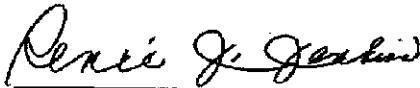
Cheryl L. Roberto

Valerie A. Lemmie

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APR 15 2009



Renee J. Jenkins
Secretary