

FILE

**Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Thursday, April 09, 2009 9:31 AM  
**To:** Docketing  
**Subject:** Docketing  
**Attachments:** MSHA032409MV 3944773.pdf

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 4/9/2009

Re: Mervin Shaffner  
737 Park Ave W

Mansfield, OH 44906

Docketing Case No.:07-1112-WS-AIR

Notes: please include. Thanks

Please docket the attached in the case number above.

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Shaffner Realty Inc.

419-526-3737 (Phone) 419-525-7023 (Fax)

737 Park Avenue West  
Mansfield, Ohio 44906

March 20, 2009

PUCO  
180 E. Broad Street  
Columbus, Ohio 43215

Re: Case 09-92-WW-SIC

Sir:

Ohio American Water Co. is like handling a diamondback rattlesnake – as long as you know where it is it won't bite you. The customers of Ohio American Water Co. need wake up.

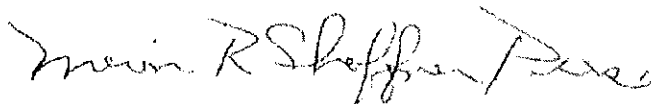
In its Application, Ohio American seeks authority to collect a monthly system improvement charge from water service customers. The purpose of the surcharge is to recover costs incurred related to replacement of certain qualifying infrastructure improvements totaling approximately \$4,441,388, to its water distribution plant that has been installed subsequent to the period upon which the current rates were based in the company's last rate case approved by the PUCO.

In our area, the Application, if granted, would result in an \$0.82 increase for unmetereed customers. This will be on top of the 11% increase they were recently granted.

Prior to my wife passing away she managed the household finances. In 2006 our bill was \$63.39 for a 2 month period. My current bill is \$78.70. I own a business/apartment in the city of Mansfield. My bill there only averages \$30/\$32 a month.

The customers of Ohio American Water cannot continue to let them into our pockets – nickel and diming us. I ask that you voice your opinion to the PUCO. File your comments by April 20, 2009. PUCO, 180 E. Broad Street, Columbus, Ohio 43215. You can also call them at 1-800-686-7826.

Sincerely,



Mervin Shaffner, President

Shaffner Realty Inc.