

## BEFORE

## THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Michael	)	
L. Nicholson,	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. 09-78-GA-CSS
	)	
The East Ohio Gas Company, dba	)	
Dominion East Ohio,	)	
	)	
Respondent.	)	

ENTRY

The attorney examiner finds:

- (1) On January 29, 2009, Michael L. Nicholson (complainant) filed a complaint with the Commission against The East Ohio Gas Company, dba Dominion East Ohio (Dominion). In the complaint, complainant alleged that an incorrect identification of his account by Dominion as being 60 days in arrears, when his account actually was paid up, lead to a rejection of his requested enrollment with MxEnergy.
- (2) On March 25, 2009, a settlement conference was held in an attempt to informally resolve this matter. The parties were unable to reach a resolution of the issue presented in the complaint. Further, it appears that reasonable grounds for complaint have been presented.
- (3) Accordingly, a hearing in this matter should be scheduled to begin at 10:00 a.m. on May 21, 2009, in the offices of the Commission, hearing room 11-F, 180 E. Broad Street, Columbus, Ohio.
- (4) In Commission proceedings, the complainant has the burden of proving the allegations in the complaint. Thus, at hearing, it shall be the complainant's responsibility to appear and be prepared to present evidence in support of the complaint.

It is, therefore,

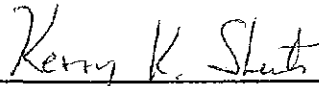
This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
 Technician Ann Date Processed 4/19/09

ORDERED, That a hearing in this matter be scheduled for May 21, 2009, at 10:00 a.m., in Hearing Room 11-F, at the offices of the Commission, 180 East Broad Street, Columbus, Ohio 43215-3793. It is, further,

ORDERED, That the terms of this entry be observed. It is, further,

ORDERED, That a copy of this entry be served upon each party of record.


THE PUBLIC UTILITIES COMMISSION OF OHIO

  
By: Kerry K. Sheets  
Attorney Examiner

grg  
/vrm

Entered in the Journal

APR 09 2009



Renee J. Jenkins  
Secretary