

WELTMAN, WEINBERG & REIS CO., L.P.A.

ATTORNEYS AT LAW

BROOKLYN HTS., OH
216.739.5100
CHICAGO, IL
312.782.9676
CINCINNATI, OH
513.723.2200
CLEVELAND, OH
216.685.1000
COLUMBUS, OH
614.228.7272



ANDREW J. SONDERMAN
Attorney at Law
614.857.4383
Fax 614.233.6826
asonderman@weltman.com

DETROIT, MI
248.362.6100

GROVE CITY, OH
614.801.2600

PHILADELPHIA, PA
215.599.1500

PITTSBURGH, PA
412.434.7955

April 6, 2009

Renée J. Jenkins, Secretary
Docketing Division
Public Utilities Commission of Ohio
13th Floor
180 E. Broad Street
Columbus, Ohio 43215

PUCO

2009 APR -5 PM 12:12

RECEIVED-DOCKETING DIV

Re: Case No. 09-301-GA-UNC: In the Matter of the Application of Waterville Gas & Oil Company for Approval of New Bill Format Pursuant to Ohio Admin. Code 4901:1-13-11(D)

Dear Ms. Jenkins:

Enclosed please find an original and 15 copies of the Application of Waterville Gas & Oil Company submitted in this matter.

Please contact the undersigned with any questions you may have.

Very truly yours,

Andrew J. Sonderman
Counsel for
Waterville Gas & Oil Company

AJS/gri

Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician Am Date Processed 4/6/09

In the Matter of the Application of)
Waterville Gas & Oil Company)
For Approval of New Bill Format) Case No. 09-301-GA-UNC
Pursuant to Ohio Admin. Code §4901:1-13-11(D))
REQUEST FOR EXPEDITED APPROVAL)

Waterville Gas & Oil Company (“Waterville”), by its attorney, respectfully requests that the Commission review the attached sample bill format (Attachment A) and notify it of any deficiencies prior to April 27, 2009. Page 1 of Attachment A reflects the face of a proposed bill to a customer that is not on a payment plan, budget plan or PIPP. Page 2 of Attachment A reflects the face of a proposed bill to a budget plan customer. Page 3 of Attachment A reflects the face of a proposed bill to a PIPP customer; and page 4 of Attachment A reflects the reverse side of Waterville’s proposed new bill to all jurisdictional customers. In support of its Application, Waterville states the following:

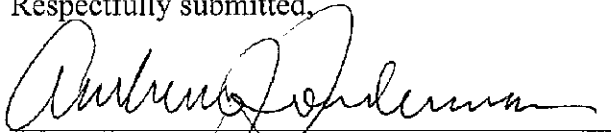
1. Waterville is an Ohio corporation engaged in the business of supplying natural gas to consumers located within the state of Ohio. Waterville is a public utility subject to this Commission's jurisdiction and those of its customers located outside the municipality of Waterville are served pursuant to Waterville's approved tariff. Those customers served within the municipality are served pursuant to municipal ordinance. Waterville's principal office is at 11 North River Road, Waterville, Ohio 43566.
2. Ohio Admin. Code §4901:1-13-11(D) requires any natural gas company under the Commission's jurisdiction to submit to the Commission for its approval any proposed new bill format, and further provides that in the absence of any action by the

Commission within forty-five days, the proposed new bill format automatically shall be approved on the forty-sixth day.

3. Waterville is requesting expedited approval in this case in order to allow it to employ the revised bill format commencing with service rendered in the month of May.
4. Waterville is implementing a new billing program, and this reformatted bill provides all required information in a more understandable form than its bill format currently employed.

WHEREFORE, Waterville respectfully requests that the Commission review its new bill format on an expedited basis and issue an order approving them it at the earliest possible date.

Respectfully submitted,



Andrew J. Sonderman (0008610)
Weltman, Weinberg & Reis Co., LPA
175 South 3rd Street, Suite 900
Columbus, Ohio 43215
614.857.4383 (telephone)
614.233.6826 (fax)
asonderman@weltman.com

Counsel for Waterville Gas & Oil Company



Billing Questions? Call 419-878-4972 Monday through Friday 8 a.m. to 4 p.m.

Account Number
21-2300-5

Amount Due
\$170.95

If paid after Due Date
\$179.50

Due Date
Apr 15, 2009

Amount Paid

CUSTOMER
ADDRESS
WATERVILLE, OH 43566

Please return this portion with your payment made payable to Waterville Gas Company.
If paying in person, please bring entire bill with you.

Account Summary for Service to: Address, Waterville, OH 43566

Your Account Number
21-2300-5

Account Balance on Last Bill	215.27
Payments Received <i>Thank You!</i>	-215.27 CR
Adjustments	0.00
Balance as of 3/25/09	0.00
Current Charges for Gas Service	+170.95
New Account Balance	170.95

Amount Due 170.95 by April 15, 2009

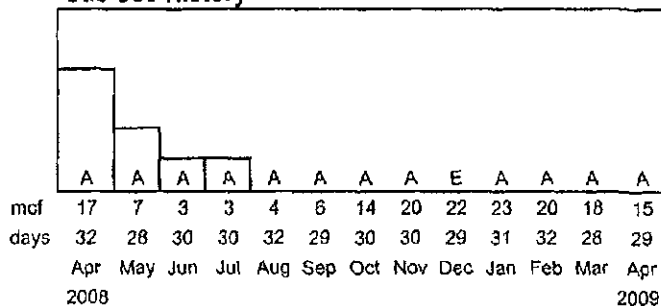
Meter Readings (29 billing days)

Current Reading 3/25/09 (actual)	525
Previous Reading 2/25/09 (estimate)	510
Gas Used (mcf) =	15

Next Meter Reading Date: Apr 27, 2009

Please make arrangements for
the meter reader to have
safe access to our meter.

Gas Use History



Average Monthly Usage (mcf) = 13

Last 12 Months Usage (mcf) = 155

Current Charges includes gas cost recovery of \$114.75 at \$7.65 per mcf.

To report service emergencies, call 419-878-4972, 24 hours per day. Our on-call service technicians will respond.

The Waterville Gas Company 11 N. River Road Waterville Ohio 43566

website: watervillegas.com

See Back of Bill for More Information

Attachment
A
Page 1 of 4



Billing Questions? Call 419-878-4972 Monday through Friday 8 a.m. to 4 p.m.

Account Number
21-2300-5

Amount Due
\$120.00

If paid after Due Date
\$126.00

Due Date
Apr 15, 2009

Amount Paid

CUSTOMER
ADDRESS
WATERVILLE, OH 43566

Please return this portion with your payment made payable to Waterville Gas Company.
If paying in person, please bring entire bill with you.

Account Summary for Service to: Address, Waterville, OH 43566

Your Account Number
21-2300-5

Account Balance on Last Bill	-155.00 CR
Payments Received <i>Thank You!</i>	-120.00 CR
Adjustments	0.00
Balance as of 3/25/09	-275.00 CR
Current Charges for Gas Service	+170.95
New Account Balance	-104.05 CR

Budget Payment Plan

Previous Budget Amount Due	120.00
Payments Received	-120.00
Budget Amount Due as of 3/25/09	0.00
Current Budget Amount Due	+120.00
Total Budget Amount Due	120.00

Amount Due 120.00 by April 15, 2009

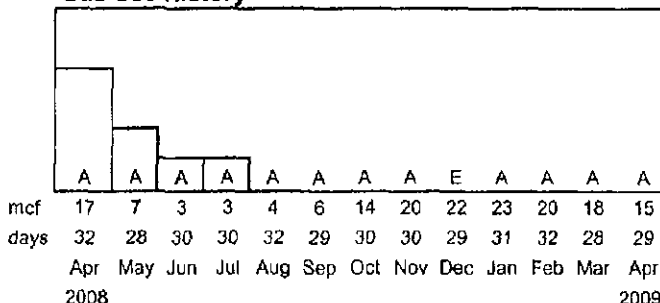
Meter Readings (29 billing days)

Current Reading 3/25/09 (actual)	525
Previous Reading 2/25/09 (estimate)	510
Gas Used (mcf) =	15

Next Meter Reading Date: Apr 27, 2009

Please make arrangements for
the meter reader to have
safe access to our meter.

Gas Use History



Average Monthly Usage (mcf) = 13

Last 12 Months Usage (mcf) = 155

Current Charges includes gas cost recovery of \$114.75 at \$7.65 per mcf.

To report service emergencies, call 419-878-4972, 24 hours per day. Our on-call service technicians will respond.

The Waterville Gas Company 11 N. River Road Waterville Ohio 43566

website: watervillegas.com

See Back of Bill for More Information



Billing Questions? Call 419-878-4972 Monday through Friday 8 a.m. to 4 p.m.

Account Number
21-2300-5

Amount Due
\$113.00

If paid after Due Date
\$113.00

Due Date
Apr 15, 2009

Amount Paid

CUSTOMER
ADDRESS
WATERVILLE, OH 43566

Please return this portion with your payment made payable to Waterville Gas Company.
If paying in person, please bring entire bill with you.

Account Summary for Service to: Address, Waterville, OH 43566

Your Account Number
21-2300-5

Account Balance on Last Bill	725.67
Payments Received Thank You!	-113.00
Adjustments	0.00
Balance as of 3/25/09	612.67
Current Charges for Gas Service	+170.95
New Account Balance	783.62

Percentage of Income Payment Plan

Previous PIPP Amount Due	113.00
Payments Received	-113.00
PIPP Amount Due as of 3/25/09	0.00
Current PIPP Amount Due	113.00
Total PIPP Amount Due	113.00

Amount Due 113.00 by April 15, 2009

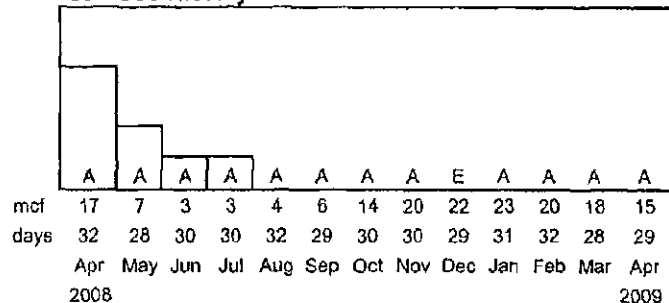
Meter Readings (29 billing days)

Current Reading 3/25/09 (actual)	525
Previous Reading 2/25/09 (estimate)	510
Gas Used (mcf) =	15

Next Meter Reading Date: Apr 27, 2009

Please make arrangements for
the meter reader to have
safe access to our meter.

Gas Use History



Average Monthly Usage (mcf) = 13

Last 12 Months Usage (mcf) = 155

Current Charges includes gas cost recovery of \$114.75 at \$7.65 per mcf.

To report service emergencies, call 419-878-4972, 24 hours per day. Our on-call service technicians will respond.

The Waterville Gas Company 11 N. River Road Waterville Ohio 43566

website: watervillegas.com

See Back of Bill for More Information

At Your Service

If you have any questions or complaints about this bill or your natural gas service, please call us first at 419-878-4972, or write to us or come in to our office at 11 N. River Road, Waterville, Ohio, 43566 from 8:00 a.m. to 4:00 p.m., Monday through Friday. If your question or complaint is not resolved after you have called Waterville Gas Company, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY/TDD at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio.gov. Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Service Emergencies

To report emergencies, call 419-878-4972, 24 hours per day. Our emergency on-call service technicians will respond.

Gas Meter Information

Meter Readings: Shows the reading on your meter at the end of your last billing period and at the end of this billing period.
Actual Reading: A meter reader has read your meter. We attempt to read your meter every month.
Estimated Reading: If we can not read your meter (usually because of a locked gate or dog), we will estimate your bill based on past usage at your service address and weather conditions for the current billing period.
Gas Used: Shows the amount of gas used during the current billing period in thousands of cubic feet.
(1 Mcf = 1,000 cubic feet)

Factors Affecting Your Bill

•Colder or warmer weather •Differences in the number of days billed •Number of weekends during the billing period.
•Changes in living habits, number of occupants, appliances or weatherization of your home.

Billing Options

Automatic Bank Pay: If you would like to have your gas bill automatically deducted from your checking account, you can sign up for our Automatic Bank Deduction Program. Please call our office for details.

Budget Billing: You can spread the cost of winter heating bills over the entire year. Your account must be current to enroll. Budget billing is offered once per year beginning with your payment due in August.

Energy Assistance

Contact Home Energy Assistance Program (HEAP) toll-free at 1-800-282-0880 or for TDD/TTY toll-free at 1-800-686-1557 from 8 a.m. to 5 p.m. weekdays. We also have HEAP application forms available at our office.

For Your Safety

Gas Odor: Natural gas has a distinctive odor added to it to alert you to a leak in or around your home. If you smell gas, leave the building immediately. Leave the door open and don't use any light switches or matches. Call our 24-hour emergency number at 419-878-4972 from a nearby phone and wait for our personnel to arrive and assess the situation.

Call Before You Dig: Before starting landscaping or building projects, call the Ohio Utility Protection Service (OUPS) at 1-800-362-2764. We will mark (in yellow) the location of underground gas lines up to the meter on your property.

The Waterville Gas Company
11 N. River Road P. O. Box 259
Waterville, Ohio 43566

419-878-4972

www.watervillegas.com

Attachment

A

Page 4 of 4

Office Hours & Billing Questions: Monday through Friday 8 a.m. to 4 p.m.