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I disagree with any type of increase in services provided by Duke Energy. Their rates are high enough and they are a monopoly in Cincinnati, OH. I live in a 600 sq foot apartment and do not believe that my usage is what is recorded on the meter readings. I leave all utilities off and I am away from my apartment 14 hours per day on Monday-Friday. There needs to be a better system implied regarding paying balances due on accounts with Duke Energy. They suggest you sign up for an agreement on accounts with past due balances and the agreement amounts are almost impossible to pay. If the agreement is not fulfilled then you are risking a disconnection and the entire bill is due. In today's economic times a plan should be enforced to allow any customer with Duke Energy a 6 month time span to get caught up on their bill without entering into a stressful agreement. As long as the bill is paid down to a zero balance then it shouldn't be an issue.

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