

FILE

Hunter, Donielle

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Thursday, March 19, 2009 12:38 PM  
**To:** Docketing  
**Subject:** Docketing  
**Attachments:** 119860.html

Public Utilities Commission of Ohio  
 Investigation and Audit Division

Memorandum

Date: 3/19/2009

Re: Mindy Barry  
 3831 Broadview

Cincinnati, OH 45208

Case Nos. 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes:

Please docket the attached in the case number above.

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 Technician SM Date Processed MAR 19 2009

3/19/2009

From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"  
Subject: 44194  
Sent: 3/16/2009 10:19:33 AM  
Message:  
WEB ID: 44194 AT:03-16-2009 at 10:19 AM

TYPE: complaint

NAME: Mr. Lance Barry

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 3831 Broadview Drive
- Cincinnati , Ohio 45208
- USA

PHONE INFORMATION:

- Home: 513-321-0349
- Alternative: 513-295-6010
- Fax: *(no fax number provided?)*

E-MAIL: lancembarry@yahoo.com

INDUSTRY:Gas

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: Mindy Haack Barry /Lance Barry
- Service address: 3831 Broadview Drive, Cincinnati OH 45208
- Service phone: 513-321-0349
- Account Number: Not sure offhand.

COMPLAINT DESCRIPTION:

I am writing in strong opposition of Duke Energy's planned rate hikes. In today's economy, everyone--businesses and residents alike--are being forced to cut back financially. Why should Duke be any different? They aren't happy enough to take the status quo, they want more, when everyone has less! They are a MONOPOLY! What can I do, not heat my house? Of course I have to use them--there is no true competition. They can write their own check.

A while back, Duke said the rate hikes were the result of the wind storm--why should I have to pay for their company's misfortune--do I get money back when the weather is good?

Please take these thoughts into account and not approve a Duke rate hike.