

FILE

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Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Monday, March 16, 2009 3:18 PM
To: Docketing
Subject: Docketing
Attachments: 119859.html

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/16/2009

Re: Tony Wilson
2951 Ridgewood Ave

Cincinnati, OH 45213

PUCO

RECEIVED-DOCKETING DIV
2009 MAR 16 PM 5:30

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM.

Notes:

Please docket the attached in the case number above.

This is to certify that the images appearing are an
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Technician SM Date Processed MAR 17 2009

3/16/2009

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 44193
 Sent: 3/16/2009 10:14:33 AM
 Message:
 WEB ID: 44193 AT:03-16-2009 at 10:14 AM

TYPE: complaint

NAME: Mr. Tony Wilson

CONTACT SENDER ? Yes

MAILING ADDRESS:

- (NO CITY?) , Ohio (NO ZIP??)
- USA

PHONE INFORMATION:

- Home: (no home phone provided?)
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: wilsonaa@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Energy
- (no account name provided?)
- Service address: 2951 Ridgewood Avenue, Cincinnati, OH 45213
- (no service phone number provided?)
- (no account number provided?)

COMPLAINT DESCRIPTION:

How can we consider a rate hike for Duke Energy when they were approved to make the customers pay for the cost of the repairs for the 2008 windstorm, plus interest? Shouldn't that be the cost of doing business for Duke? I think it is irresponsible to allow them to charge us for the storm damage and ridiculous to allow them to charge interest on top of that. I purposely take care of my finances so I do not have to waste my money on interest and now it is mandated that I have to do so. That is unfair. If a UPS truck breaks down, is every customer that has a package on that truck responsible for paying a portion of the repairs on that truck, plus interest? No. That is the cost of doing business for that company. Duke should have had insurance in place. I feel robbed and that my government has aided in this crime. It is not like we have a choice of energy suppliers. Can I charge Duke for the damages and expenses that were caused due to the outage that was not covered by insurance? Their power line caught my lawn on fire twice and they still would not come look at it for 3 more days as it lay in my yard. This is outrageous! Even Time Warner Cable offered to refund my money for cable TV and internet for the days that I did not have power. That was a gracious act, but unnecessary. Duke, on the other hand, is holding us for ransom and I see you as complicit.

<http://www.wcpo.com/mostpopular/story/Duke-Customers-Footing-Bill-For-Windstorm/33sw0Z1IDE-OjJBK8eCQSw.csp>