CASE # 08-09-35-EL-SSO 3-12-09

FILE

Dear PUCO Commissioners:

I am writing this letter to you to address my concern for the unfair way in which the electric rate increase was imposed on some electric customers who are on the Optional Control Rider Heating Program.

Last year, Jan. 23 to Feb. 21, for 30 days, my electric bill was $342.54 and I used 6532 KWH. This year, 2009, Jan 21 to Feb 19, for 30 days, my electric bill was $460.51 and I used 6258 KWH. This is an increase of $117.97, about 34% with 274 less KWH used. I expected an increase, as stated on the bill, of approximately 2.6%.

When I called Ohio Edison, and after 3 unclear answers, I finally had it explained where I could understand. The answer was: since I am on the Optional Control Heating Program and have a discounted rate on this program my rate of increase is much higher than 2.6% and can even go higher. They also stated the PUCO approved it and thats the way it is. Let the PUCO know about it.

Now here is where the unfair, unjust action comes in. In 2005 I decided to go all electric in my home and installed an electric heating system. One of the major reasons I made this decision was the Ohio Edison representative told me I could be put on the Optional Heating Program and my electric rates would be lower. This representative

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Also told me that after Jan. 1, 06 this program would no longer be available and that my rates would be "grandfathered" in under these rates as long as I lived in this home. With this offer I went ahead and installed electric heating which also necessitated an upgrade in my electrical delivery service of $1300. I believed, on Ohio Edison's word, this was the best for our family financially.

Now here we are 2009, the electric rate increases for almost everybody is at 2.6% and for me it is significantly higher at 34%

I hope you can see validity in correcting this unfair increase. I hope you will hold Ohio Edison to stand by their word. Their word to me now is; yes we told you your rates would be lower on the Optional Heating Program but the PUCO approved the rates to go up this way so that's the way it is. Please Consider Correcting this situation!!

Thank You for Your Consideration

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