

FILE

RECEIVED-DOCKETING DIV

SHAPERO & GREEN LLC

09-188-EL-CSS

ATTORNEYS AT LAW

2009 MAR -9 PM 2:56

PUCO

March 5, 2009

The Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad Street  
Columbus, Ohio 43215

Re: Our Client: Julio Popovsky  
Account No.: 110024986439

Dear Sir/Madam:

Please be advised that the undersigned represents Julio Popovsky in relation to the above referenced matter. Pursuant to your January 12, 2009 correspondence, enclosed please find the original and ten copies of a Formal Complaint Form. Once a case number is assigned to the Complaint, please forward a copy of the utilities Answer to me.

Very truly yours,

Brian Green

BG:c2  
Enclosures

cc: Julio Popovsky

P:\Brian\Popovsky\PUCO\PUCOLtr

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician \_\_\_\_\_ Date Processed MAR 09 2009



The Public Utilities  
Commission of Ohio

Case Number

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

## Formal Complaint Form

Julio Popovsky  
Customer Name

34855 Jackson Road  
Customer Address

Morland Hills OH 44022  
City State Zip

**Against**

110024986439  
Account Number

Customer Service Address (if different from above)

Illuminating Company / First Energy  
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

*See attached Formal Complaint Form, and  
exhibits*

RECEIVED-DOCKETING DIV

2009 MAR -9 PM 2:57

PUCO

Signature

440-247-2882

Customer Telephone Number

# FORMAL COMPLAINT FORM

## Public Utilities Commission of Ohio

JULIO POPOVSKY  
34855 Jackson Road  
Moreland Hills, Ohio 44022

CASE ID: JPOP122908EY

Against

The ILLUMINATING COMPANY  
FirstEnergy

### Description of Complaint:

In December, 2008 a service technician from The Illuminating Company appeared at the home of Dr. Julio Popovsky, 34855 Jackson Road, Moreland Hills Ohio. The service technician introduced himself to Dr. Popovsky as a representative of The Illuminating Company and informed him that the electric meter serving his residence on Jackson Road had to be replaced for a meter that could be read from the street. Without requesting permission, the service technician opened the meter and attempted to pull it out, but was unable to remove it and subsequently damaged it. With wires left hanging from the meter, the service technician placed the frame back on the meter, put warning stickers on the cover and left. The service technician admitted to Dr. Popovsky that he damaged the meter.

On January 7, 2009, Dr. Popovsky received a letter from The Illuminating Company notifying him of "an unsafe and/or deteriorated condition" existing with his electrical service. (See letter, attached.) The letter advised that it was Dr. Popovsky's responsibility to repair the meter by February 10, 2009, as The Illuminating Company "maintains only the overhead wires that lead from our utility pole to your house."

On January 14, 2009, Morris Finney of Finney Electrical Specialists repaired the meter base at Dr. Popovsky's house, charging \$600.00 for the job. (See Finney Electrical Invoice 1/14/09, attached.) The Illuminating Company is responsible for the damage at 34855 Jackson Road in Moreland Hills caused by their service technician. Dr. Popovsky requests that he be compensated in the amount of \$600.00.

  
Julio Popovsky  
(440) 247-2882



4295 E 146th Street  
Cleveland, OH 44128  
216-295-5120

January 6, 2009

JULIO POPOVSKY  
34855 JACKSON ROAD S240  
MORELAND HLS OH 44022

RE: Service Location 34855 JACKSON RD, MORELAND HILLS OH 44022

Dear JULIO POPOVSKY:

A representative from our company has noticed that an unsafe and/or deteriorated condition exists with your electric service. Specifically, the left line side jaw of the meter socket is broken and needs to be repaired. If not repaired, this condition could create a hazard. You must have a qualified electric technician repair it before February 10, 2009.

The Illuminating Company maintains only the overhead wire that leads from our utility pole to your house. When other equipment is damaged (such as the attachment hardware, riser, meter base or the underground service wire), the homeowner is responsible for hiring an electrician to make the repair. Check the yellow pages for a list of electrical contractors.

Thank you for your prompt attention to this matter. If you have any questions, please contact us at the telephone number listed above.

Sincerely,

The Illuminating Company  
A FirstEnergy Company

Account Number: 110024986439

# FINNEY ELECTRICAL

For all your electrical needs

6365 Eastondale Rd.

Mayfield Heights, Ohio 44124

216-780-3309 Fax 440-449-4083

STATE LICENCE # 24244

# INVOICE

INVOICE NO:

DATE:

1/14/09

To:

*Popovich  
34855 Jackson  
P.O. Ohio*

Ship To:

SALESPERSON	P.O. NUMBER	DATE SHIPPED	SHIPPED VIA	F.O.B. POINT	TERMS

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
	<i>R&amp;R Meter Base</i>		<i>600<sup>00</sup></i>
<b>MORRIS FINNEY III</b> OWNER			
<b>FINNEY ELECTRICAL SPECIALISTS</b> TOTAL ELECTRICAL SERVICE			

6365 EASTONDALE RD.  
MAYFIELD HEIGHTS, OHIO 44124  
STATE LICENCE # 24244  
CELL 216-780-3309  
FAX 440-449-4083  
mfinneylik@aol.com

SUBTOTAL

SALES TAX

SHIPPING & HANDLING

TOTAL DUE

*600<sup>00</sup>*

Make all checks payable to: Finney Electric

If you have any questions concerning this invoice, call: Morris Finney III, 216-780-3309

THANK YOU FOR YOUR BUSINESS!

*1/14/09 Received 200<sup>00</sup> ✓ 649<sup>03</sup>  
1/16/09 plus full balance  
Morris Finney III 400<sup>00</sup>*