



Telecom Management, Inc. d/b/a Pioneer Telephone 39 Darling Avenue ● South Portland ● Maine ● 04106 Phone: (207) 774-9500 ● Fax: (207) 774-9508 www.pioneertelephone.com

February 24, 2009

PUBLIC UTILITIES COMMISSION OF OHIO ATTN: DOCKETING DIVISION 180 E BROAD ST COLUMBUS OH 43215-3793

RE:

Telecom Management, Inc. dba Pioneer Telephone (Pioneer)

Case No. 08-814-TP-ATA TRF No. 90-9337-TP-TRF

Dear Docketing Division:

I have enclosed revised tariff pages to replace those filed originally under the above Case and TRF number in November 2008. These revisions became necessary after receiving a memo requesting such changes from Commission staff member Robbin Russell.

Please discard tariff pages 68, 69, 71 and 73 filed in November 2008 and use the enclosed replacements. In addition, please discard Exhibit C – Narrative Summarizing Proposed Changes filed in November 2008 and use the enclosed replacement.

Please contact me if you have any questions or if I can provide additional information.

Sincerely,

Kevin Photiades Regulatory Manager

kphotiades@pioneertelephone.com

Direct Dial: (207) 766-7803

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician m Date Processed 2/27/2009

2009 FEB 27 PM I2: 15

USE THESE REPLACEMENTS AND DISCARD PREVIOUSLY FILED PAGES

IN

EXHIBIT B - PROPOSED REVISED TARIFF PAGES

Telecom Management, Inc. d/b/a Pioneer Long Distance, Inc. P.U.C.O. NO. 1

CHECK SHEET (CONT'D)

Page	Revision	Date
56	Original	
57	Original	
58	Original	
59	1 st Revised	November 21, 2008
60	1 st Revised	November 21, 2008
61	1 st Revised	November 21, 2008
62	1 st Revised	November 21, 2008
63	1 st Revised	November 21, 2008
64	1 st Revised	November 21, 2008
65	Original	
66	Original	
67	Original	
68	2 ^{na} Revised	February 24, 2009
69	2 nd Revised	February 24, 2009
70	Original	
71	2 nd Revised	February 24, 2009
72	Original	
73	2 nd Revised	February 24, 2009
74	Original	
75	1 st Revised	June 10, 2008
76	Original	
77	Original	
78	Original	
79	Original	
80	1 st Revised	June 10, 2008
81	1 st Revised	November 21, 2008
82	1 st Revised	June 10, 2008
83	1 st Revised	November 21, 2008

ISSUED: February 24, 2009

EFFECTIVE: March 24, 2009

P.U.C.O. NO. 1

- 3. Service Descriptions (Cont'd)
- 3.1 Local Exchange Service (Cont'd)
 - 3.1.4 Basic Service provides the Customer with a single, voice-grade analog communications channel with a single telephone number. Basic Local Exchange Service includes the following features as standard:

Touchtone Dialing
One Directory Listing plus One Directory
Presubscription (both IntraLATA and InterLATA)
Calling number delivery blocking/per call
Toll restriction
900/976 Blocking, upon request

- 3.1.5 Optional Calling Features are a set of optional features which may be available to the Company's local exchange service Customers to provide additional calling functionality. The Company offers the optional features specified in the Price List.
- 3.2 Local Exchange Service Rates and Charges

A Local Exchange Service Customer will be charged any applicable Non-Recurring Charges, monthly Recurring Charges and Message charges as specified in the Price List. Maximum rates are set forth for all Tier 1 services listed below:

3.2.1 Local Flat Rate Service

A. Rate Band 1

Business MRC Residential MRC

First Line

\$65.95

\$45.95

B. Rate Band 2

Business MRC

Residential MRC

First Line

\$65.95

\$45.95

C. Rate Band 3

Business MRC

Residential MRC

First Line

\$65.95

\$45.95

P.U.C.O. NO. 1

- 3. Service Descriptions (Cont'd)
- 3.2 Local Exchange Service Rates and Charges (Cont'd)
 - 3.2.2 Basic Local Measured Rate Services

A. Rate Band 1

Business MRC Residential MRC

First Line \$65.95 \$45.95

B. Rate Band 2

Business MRC Residential MRC

First Line \$65.95 \$45.95

C. Rate Band 3

Business MRC Residential MRC

First Line \$65.95 \$45.95

3.2.3 Non-Recurring Charges

	<u>Maximum</u>	<u>Tier</u>
Exchange Access Line, 1 st Line	\$100.00	1-Core
Exchange Access Line, 2 nd - 3 rd Lines	\$100.00	1-Noncore
Service Change, 1 st Line	\$100.00	1-Core
Service Change 2 nd - 3 rd Lines	\$100.00	1-Noncore

P.U.C.O. NO. 1

- 3. Service Descriptions (Cont'd)
- 3.2 Local Exchange Service Rates and Charges (Cont'd)
 - 3.2.5 Advanced Custom Calling Features

	MRC	NRC	<u>Tier</u>
Repeat Dialing	_	-	2
Priority Call	-	-	2
Priority Forward	-	-	2
Cail Block	-	-	2
Call Return	-	-	2
Cailer ID	_	-	2
Per Call Number Privacy	N/C	N/A	1-Core
Per Line Number Privacy			
Each non-published line, on request	~	-	1-Noncore
Each line other than non-published	-	-	1-Noncore
Call Trace	-	-	1-Noncore
Calling Name (w/ ACR)	-	-	2
Calling Name and Number (w/ ACR)	-	-	2
Anonymous Call Rejection (ACR)	-	-	2
Reveal Privacy Management	-	-	2
Quiet Time	-	-	2
Pay Per Use			
Call Trace, successful			

3.3 Reconnection Charge

Residence and Non-residence, 1st Line

Maximum \$50.00

ISSUED: February 24, 2009

P.U.C.O. NO. 1

Service Descriptions (Cont'd)

3.6 Directory Listings

The Company shall provide a single directory listing, termed the primary listing, in the telephone directory published by the local exchange provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listing of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for an additional monthly recurring charge per listing.

- 3.6.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.
- 3.6.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto. Customer Initials or nicknames are allowed.
- 3.6.3 Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing that is found to be in violation of its rules with respect thereto.
- 3.6.4 In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- 3.6.5 Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer.

This listing is provided at no additional charge.

3.6.6 Additional Directory Listings

	NRC	MRC	
			<u>Tier</u>
Additional Listing	-	-	2
Non-published	-	-	1-Noncore

3.7 Emergency Services (Enhanced 911): Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point (PSAP). Charges for Enhanced 9-1-1 will be a pass through of the charge imposed by the !LEC.

ISSUED: February 24, 2009

EFFECTIVE: March 24, 2009

USE THIS REPLACEMENT AND DISCARD PREVIOUSLY FILED EXHIBIT C – NARRATIVE SUMMARIZING PROPOSED CHANGES

CHANGES MADE TO PIONEER LONG DISTANCE PUCO TARIFF NO. 1

Page 37	Proposed Change Change "original" to "1st Revised" under Revision column for revised pages 37, 38 and 42
38	Check Sheet - Change "original" to "1st Revised" under Revision column for revised pages 59, 60, 62, 63, 64, 75, and 80-83.
42	Application of Tariff – Add 2 nd paragraph describing detariff process and adding required MTSS language about customer rights and responsibilities
59	Billing and Collection of Charges – Remove text from sections 2.5.2.1 – 2.5.2.4 due to detariffing requirements
60	Disputed Bills - Remove text from section 2.5.3 due to detariffing requirements
61	Deposits - revised second sentence of paragraph with regard to MTSS
62	Denial or Disconnection of Service - Remove text from section 2.5.6 due to detariffing requirements
63	Subscriber Billing Adjustments - Remove text from section 2.6 due to detariffing requirements
64	Cancellation of Service - Remove text from section 2.7 due to detariffing requirements
68	Local Flat Rate Service – Removed maximum rate ranges in section 3.2.1 and replaced with actual rates charged. Removed references to 2 nd & 3 rd Lines and 4 th Line and Above in Section 3.2.1.
69	Basic Local Measured Services - Removed maximum rate ranges in section 3.2.2. and replaced with actual rates charged. Removed references to 2 nd & 3 rd Lines and 4 th Line and Above in Section 3.2.2.
71	Advanced Custom Calling Features - Removed maximum rate ranges in section 3.2.5 and replaced with actual rates charged. Removed rates in Section 3.3 for Number Privacy and Call Trace. Added maximum rate for First Line Reconnection Charge, Residential & Business.
73	Additional Directory Listings - Removed maximum rate ranges in section 3.6.6. and replaced with actual rates charged. Removed rates in section 3.6.6. for non-published directory listing.
75	Long Distance Services / Private Line Services Remove text from sections 4 and 5 due to detariffing requirements
80	Price List - Removed prices for business services in Sections 2 and 3 due to detariffing requirements
81	Price List - Removed prices for business services in Section 4 due to detariffing requirements
82	Price List Removed Sections 9 (8XX Services) and 10 (Travel/Calling Card Rates) due to detariffing requirements
83	Price List - Removed Sections 14 (Special Promotions) and 15 (Payphone Surcharge) due to detariffing requirements.